DEPARTMENT OF HOMELESSNESS AND SUPPORTIVE HOUSING

Shireen McSpadden, Executive Director

Daniel Lurie, Mayor

Statement of ADA Compliance

OUR PROMISE TO INCLUDE EVERYONE

The San Francisco Department of Homelessness and Supportive Housing (HSH) wants to make sure everyone can use our services, even if they have a disability. This paper tells you what we are doing to make things fair for everyone.

We Promise To:

- **Talk clearly**: We will give you information in ways that are easy to understand. If you need large print, another format, or help understanding, please ask Cody Eliff at cody.eliff@sfgov.org.
- **Help you use our services**: If you have a disability and need something different to use our programs, services, or activities, please tell us. We will try our best to help.
- **Make places easy to get into**: We are working to make sure all our buildings and meeting places are easy for everyone to use. We are fixing things that make it hard for people with disabilities.
- **Keep making things better**: We have a plan to fix things that are hard to use. We will keep this plan updated as we make changes or get new places.
- **Listen if you have a problem**: If you think we haven't treated you fairly because of your disability, we have a way to look into it.
- **Follow the rules**: We will make sure our programs and services follow the rules of the Americans with Disabilities Act (ADA).

Who to Contact if You Have Questions:

Cody Eliff is the person at HSH who helps make sure we follow these rules. You can contact them if you have any questions or need help.

Name: Cody Eliff [eel-if]

Pronouns: He/Him or They/Them

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Send Mail to the following address:
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