

*Regular Meeting of the
Building Inspection Commission
October 16, 2024*

Agenda Item 4d

| | August | September | October | November | December |
|---|--------|-----------|---------|----------|----------|
| BID | | | | | |
| Building Inspections Performed | 5454 | 5,110 | | | |
| Complaints Received | 367 | 334 | | | |
| Complaint Response within 24-72 hours | 365 | 328 | | | |
| Complaints with 1st Notice of Violation sent | 81 | 84 | | | |
| Complaints Received and Abated without NOV | 185 | 171 | | | |
| Abated Complaints with Notice of Violations | 58 | 49 | | | |
| Final Warning Letter Referred to Code Enforcement | 46 | 49 | | | |
| HIS | | | | | |
| Housing Inspections Performed | 866 | 727 | | | |
| Complaints Received | 438 | 428 | | | |
| Complaint Response within 24-72 hours | 387 | 374 | | | |
| Complaints with Notice of Violations issued | 127 | 118 | | | |
| Abated Complaints with NOVs | 563 | 410 | | | |
| # of Cases Sent to Director's Hearing | 44 | 36 | | | |
| Routine Inspections | 93 | 62 | | | |
| CES | | | | | |
| # of Cases Sent to Director's Hearing | 65 | 84 | | | |
| # of Order of Abatements Issued | 13 | 19 | | | |
| # of Cases Under Advisement | 0 | 0 | | | |
| # of Cases Abated | 62 | 31 | | | |
| Code Enforcement Inspections Peformed | 695 | 579 | | | |
| # of Cases Referred to BIC-LC | 0 | 2 | | | |
| # of Cases Referred to City Attorney | 0 | 0 | | | |

4th 1/4

4th 1/4

1st 1/4

1st 1/4

1st 1/4

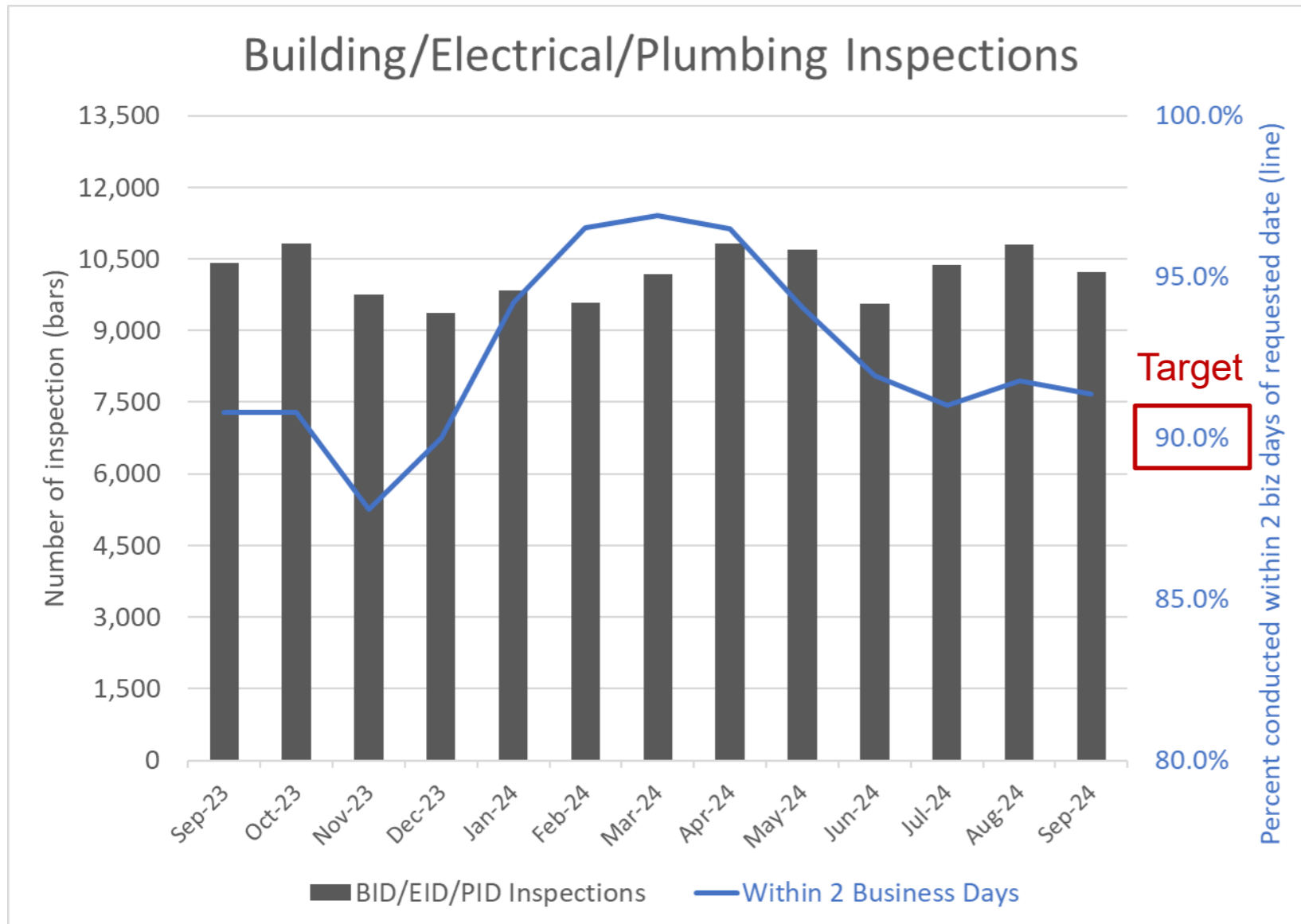
| CODE ENFORCEMENT OUTREACH PROGRAMS | | | | | |
|---|--------|--------|--|--|--|
| Total people reached out to | 45,619 | 45,619 | | | |
| Counseling cases | 264 | 264 | | | |
| Community Program Participants | 6,118 | 6,118 | | | |
| Cases Resolved | 156 | 156 | | | |



Inspection Services Update

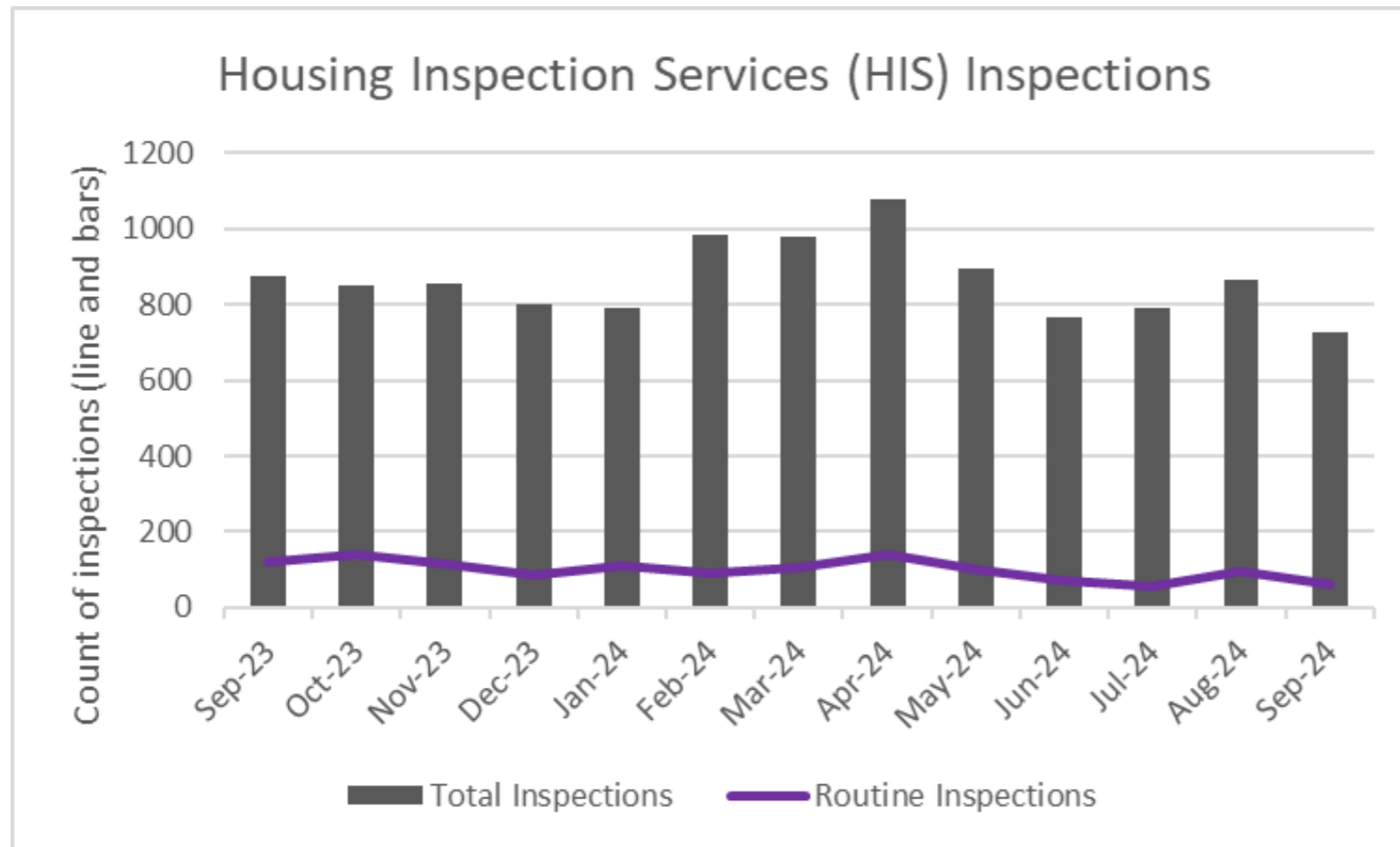
Building Inspection Commission, October 16, 2024

Building/Electrical/Plumbing Inspection Statistics – September 2024



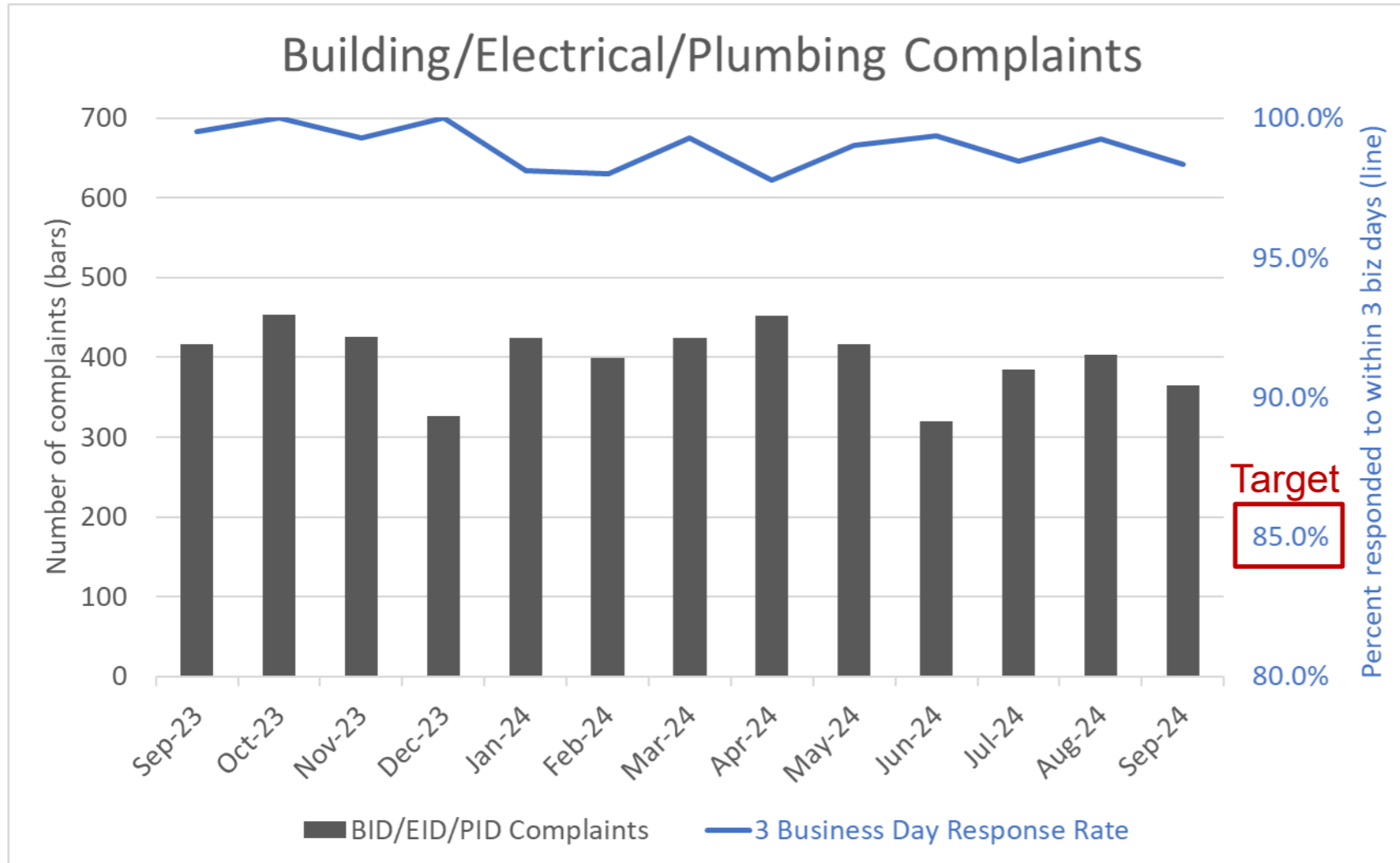
The Building, Electrical, and Plumbing Inspection Divisions completed **10,220 inspections in September**, with **91% of them conducted within 2 business days of the requested date.**

Housing Inspection Statistics – September 2024



Housing Inspection Services completed **727 inspections in September**, with **62 of them being routine** inspections of multi-family housing.

Building/Electrical/Plumbing Complaint Statistics – September 2024

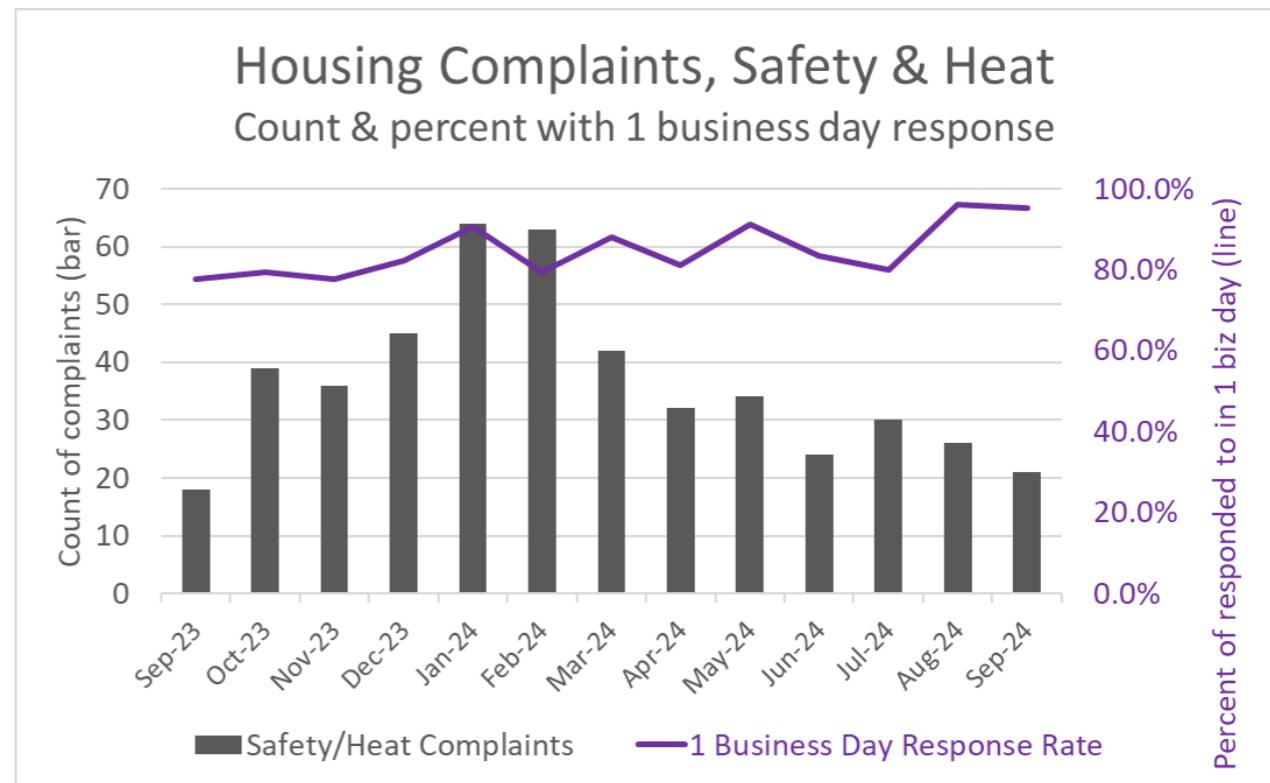
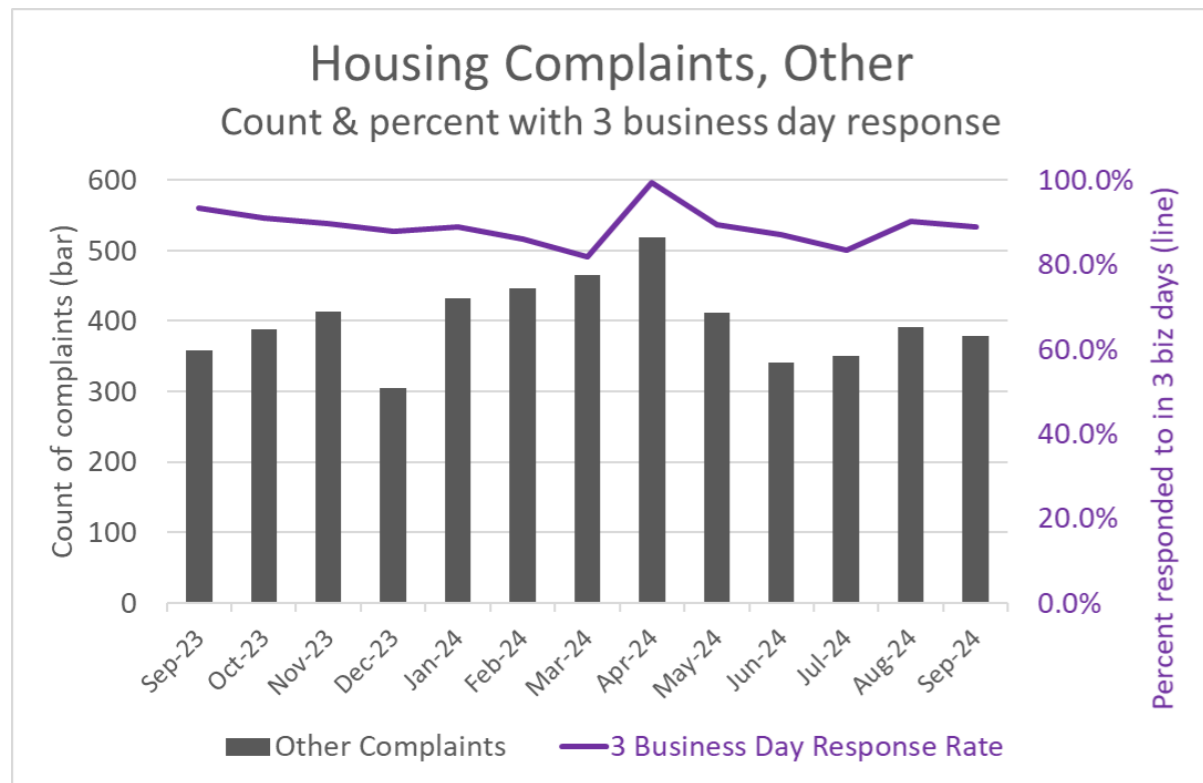


- The Building, Electrical, and Plumbing Inspection Divisions received **365 complaints** in September and **responded to 98% of them within 3 business days.**

Code Enforcement Division

- Cases sent to Director's Hearing: 84

Housing Complaint Statistics – September 2024



- Housing Inspection Services received **379 other complaints** and responded to **89%** of them within **3 business days**.

- Housing Inspection Services sent **36 cases** to Director’s Hearing and abated **410 cases** with an NOV.

- Housing Inspection Services received **21 safety/heat complaints** and responded to **95%** of them within **1 business day**.



THANK YOU