

# AAM Security Camera Annual Surveillance Report 2024

Fields marked with an asterisk (\*) are required.

## Change In Authorized Use Cases ▼



**1.1 In the last year, did your department have use cases which differed from your “approved use cases” in your BOS-approved policy?**

No

## Change in Authorized Job Titles ▼



**2.1 Does the list of “authorized job titles” in your BOS-approved policy need to change? (i.e. Do you need additional job titles to be authorized to access the data, or do you need to remove any current job titles?)**

No

## Change in Number and/or Type of Technology ▼



### Replacement of Old Technology

**4.1 Has any technology listed in the policy been replaced?**

Yes

**4.2 Why has the technology been replaced?**

Improved coverage from new cameras

**4.3 Please list technology which was replaced (include manufacturer and model information).**

HikVision IPC3740 cameras

**4.4 Please list technology which replaced the original technology (include manufacturer and model information).**

Axis M4328-P cameras

**4.5 Please list how many units have been replaced.**

Six (6)



### Addition of New Technology


**5.1 Has any technology been added which is not listed in the policy?**

No

 Ceased Operation of Technology

**6.1 Is any technology listed in the policy no longer in use?**

No

 Services or Equipment Sources

**7.1 List any and all entities, companies or individuals which provide services or equipment to the department which are essential to the functioning or effectiveness of the Surveillance Technology (list "N/A" if not applicable): \***

Pacific Technology CCTV

## Surveillance Technology Goals



**8.1 Has the surveillance technology been effective at achieving its identified purpose?**

Yes

**8.2 In 3-5 sentences, please explain how the technology has or has not been effective**

The technology has allowed the department to improve safety for visitors, staff, the City owned art collection and the building. The department has been able to observe risks to art work based on visitor interaction prompting staff response to protect the artwork. The video system has also allowed the department to find and reunite missing visitors with their group.

Partnering with external departments such as SFPD and SFSD has provided assistance in investigations of criminal acts. In the past 12 months there have been over 400 SFPD incident reports around the museum. These have ranged from thefts, drug crimes, vehicle accidents, and assaults. The museum has been able to assist with immediate requests for information during active investigations minutes after incidents as well as requests that have come from investigative units within SFPD.

## Data Sharing



**9.1 Has data acquired through the surveillance technology been shared with entities outside of the department?**

Yes

**9.2 Was the data shared with city and county departments or other entities associated with city and county government?**

Yes

**9.3 List which departments received surveillance technology data from your department, what type of data was disclosed, under what legal standard the information was disclosed, and a justification for the disclosure.**

SFPD, Public Defenders Officer, Sheriffs Office, District Attorney. The data that was shared or disclosed was related to criminal acts or vehicle accidents on the surrounding (exterior) perimeter of the museum. The justification for disclosure was requests for video footage related to investigations of criminal acts and vehicle accidents.

**9.4 Was the data shared with entities outside of city and county government?**

No

### Accidental Receipt of Face Recognition Data ∨



**10.1 Did your department inadvertently or unintentionally receive, retain, access or use any information obtained from Face Recognition Technology?**

No

### Complaints ∨



**11.1 Has your department received any complaints and/or concerns from community members about this surveillance technology?**

No

### Violations ∨



**12.1 Were there any violations of the Surveillance Technology Policy or Surveillance Impact Report, reported through community members, non-privileged internal audits, or through other means in the last year?**

No

**12.4 Has your department conducted any internal audits of the technology?**

No

### Statistics and Information about Public Records Act Requests ∨



**13.1 Has your department received any public records act requests for this surveillance technology?**

No

**Total Annual Costs for the Surveillance Technology** ▾

**14.1 List the number of FTE (new & existing).**

The cameras are monitored by staff who also perform other functions and duties. Of these approximately 8.2 FTE are monitoring cameras along with other duties. There has not been a change to the staffing allocation.

**14.2 Are there one-time costs for Fiscal Year 2024-2025?**

Yes

**14.3 Are there one-time Salary and Fringe costs?**

No

**14.5 Are there one-time Software costs?**

No

**14.7 Are there one-time Hardware/ Equipment costs?**

Yes

**14.8 List total one-time Hardware/ Equipment costs for FY 2024-2025.**

Approximately 125,000.00 total for project

**14.9 Are there one-time Professional Services costs?**

Yes

**14.10 List total one-time Professional Services costs for FY 2024-2025:**

Of the \$125,000.00, approximately \$10,000 to \$15,000 will be professional services (installation, etc)

**14.11 Are there one-time Training costs?**

No

**14.13 Are there one-time "Other" costs?**

No

**14.15 Are there annual costs for Fiscal Year 2024-2025:**

Yes

**14.16 Are there annual Salary and Fringe costs?**

No

**14.18 Are there annual Software costs?**

Yes

**14.19 List total annual Software costs for FY 2024-2025:**

Approximately \$2,000 for software support agreements.

**14.20 Are there annual Hardware/ Equipment costs?**

No

**14.22 Are there annual Professional Services costs?**

No

**14.24 Are there annual Training costs?**

No

**14.26 Are there annual "Other" costs?**

Yes

**14.27 List total annual "Other" costs for FY 2024-2025:**

Approximately \$15,000 per year.

**14.28 What source of funding will fund the Surveillance Technology for FY 2024-2025?**

The surveillance technology will be funded by a mix of public and private funding. Approximately \$125,000 (one time) will be capital funding from general support. Staffing costs are through city funding, and the annual costs (approximately \$15,000) will be through a mix of public and private funding.

**14.29 Have there been any changes to the one-time costs from your department's approved Surveillance Impact Report?**

No

**14.31 Have there been any changes to the annual costs from your department's approved Surveillance Impact Report?**

No