



# San Francisco Department of Public Health

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To:

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HealthRIGHT 360

## Subject: Final Status Letter for HealthRIGHT 360 for FY22-23

### List of Contracts Reviewed:

Department / Program	Contract Name / Description
Department of Public Health	Jail Health-BHS: Jail Health Peers Program
Department of Public Health	SFHN-BHS: TWHC Shelter Nutritionist
Department of Public Health	MH-Adult: Adapt MH
Department of Public Health	MH-Adult: Adult Outpatient
Department of Public Health	MH-Adult: CDCR Bridges - Housing Voucher
Department of Public Health	MH-Adult: CDCR Bridges - Intensive Care Mgt Services
Department of Public Health	Primary Care-BHS: Women's Community Clinic Primary Care
Department of Public Health	Primary Care-BHS: Women's Community Clinic Western Addition Healthcare Training (WHAT) Program
Department of Public Health	SA-Adult: AB109 Outpatient
Department of Public Health	SA-Adult: AB109 Residential
Department of Public Health	SA-Adult: AB109 Residential Step-Down
Department of Public Health	SA-Adult: Intensive Outpatient
Department of Public Health	SA-Adult: Outpatient
Department of Public Health	SA-Adult: Outpatient / Intensive Outpatient ERAF
Department of Public Health	SA-Adult: Perinatal Residential
Department of Public Health	SA-Adult: Recovery Services
Department of Public Health	SA-Adult: Representative Payee Program
Department of Public Health	SA-Adult: Residential
Department of Public Health	SA-Adult: Residential Step-Down
Department of Public Health	SA-Adult: Residential Step-Down ERAF
Department of Public Health	SA-Adult: Residential Withdrawal Management
Department of Public Health	SA-Adult: Street Crisis Response Team - BH
Department of Public Health	Primary Care-BHS: Lyon Martin Community Health Services

Department of Public Health	HPS: HIV Testing in a Substance Use Treatment Setting
Department of Public Health	HPH-BHS: COVID-19 Isolation & quarantine Sites
Department of Public Health	DHSH-BHS: HSH Checking Writing
Department of Public Health	Disease Control: TB SRO Hotels (HPH Disease Ctl)
Department of Public Health	MH-Adult: Adult RCF/E and SNF Beds (LT)
Department of Public Health	MH-Adult: Coordinator Case Mgt (Adult GF)
Department of Public Health	MH-Adult: HR360 fees (Adult GF)
Department of Public Health	MH-Adult: MHSA Adult SF First Client Expenses
Department of Public Health	MH-Adult: MHSA Adult Stabilization Rooms
Department of Public Health	MH-Adult: MHSA Older Adult Expenses
Department of Public Health	MH-Adult: MHSA TAY Client Expenses
Department of Public Health	MH-Adult: MHSA WET Trainings
Department of Public Health	MH-Adult: Mission Act (Adult GF)
Department of Public Health	MH-Adult: Outcome Project (Adult GF)
Department of Public Health	MH-Adult: PPN-Adult (Managed Care)
Department of Public Health	MH-Adult: Traditions-MD (Managed Care)
Department of Public Health	MH-Adult: UCSF Department of Psychiatry - Subsidies (Adult GF)
Department of Public Health	MH-Child: MH Consultation
Department of Public Health	SA-Adult: Check Writing Fees
Department of Public Health	SA-Adult: SUD/BOCC Expenses
Department of Public Health	DHSH-BHS: SF HOT
Department of Public Health	Disease Control: TB SRO Hotels (HPH Disease Ctl)
Department of Public Health	MH-Adult: Adult RCF/E and SNF Beds (LT)
Department of Public Health	MH-Adult: Coordinator Case Mgt (Adult GF)
Department of Public Health	MH-Adult: DHS Pre-Trial Felong MH Diversion Program - Stabilization Room
Department of Public Health	MH-Adult: HR360 fees (Adult GF)
Department of Public Health	MH-Adult: IMD Alter Alternatives (Adult GF)
Department of Public Health	MH-Adult: MHSA Admin Expenses
Department of Public Health	MH-Adult: MHSA Adult SF First Client Expenses
Department of Public Health	MH-Adult: MHSA Adult Stabilization Rooms
Department of Public Health	MH-Adult: MHSA Older Adult Expenses
Department of Public Health	MH-Adult: MHSA TAY Client Expenses
Department of Public Health	MH-Adult: MHSA TAY Program Expenses
Department of Public Health	MH-Adult: MHSA WET Trainings
Department of Public Health	MH-Adult: Mission Act (Adult GF)
Department of Public Health	MH-Adult: Mobile Crisis (Adult GF)
Department of Public Health	MH-Adult: Outcome Project (Adult GF)
Department of Public Health	MH-Adult: PPN-Adult (Managed Care)
Department of Public Health	MH-Adult: Program Expenses (Adult GF)
Department of Public Health	MH-Adult: Special Needs (Adult GF)
Department of Public Health	MH-Adult: TAY Mental Academy WO Program Expenses
Department of Public Health	MH-Adult: Traditions-MD (Managed Care)
Department of Public Health	MH-Adult: Training - CME
Department of Public Health	MH-Adult: Training - Interns
Department of Public Health	MH-Adult: Training - Psychiatry Medical Staff
Department of Public Health	MH-Adult: Training - SOC
Department of Public Health	MH-Adult: UC Dept of Psychiatry - Subsidies (Adult GF)
Department of Public Health	MH-Child: Child Crisis - Child GF
Department of Public Health	MH-Child: Children's Acute Services
Department of Public Health	MH-Child: FMP Wrap Around
Department of Public Health	MH-Child: MH Consultation

Department of Public Health	MH-Child: Training - TIS
Department of Public Health	SA-Adult: Check Writing Fees
Department of Public Health	SA-Adult: SUD Training
Department of Public Health	SA-Adult: SUD/BOCC Expenses
Department of Public Health	HPH-BHS: Street Violence Intervention Prevention (SVIP) Program
Department of Public Health	MCAH-BHS: Black Infant Health Program
Department of Public Health	MCAH-BHS: Community Well
Department of Public Health	MH-Adult: 1099 Sunnydale Community Facility
Department of Public Health	MH-Adult: Medi-Cal Billing Clerks
Department of Public Health	MH-Adult: Street Violence Intervention Prevention (SVIP)
Department of Public Health	MH-Child: CYF Care Management
Department of Public Health	MH-Child: CYF Family Mosaic Project
Department of Public Health	MH-Child: CYF SPMP Foster Care
Department of Public Health	SA-Adult: Methadone Van
Department of Public Health	SA-Adult: Treatment Access Program
Department of Public Health	HHS: Plantree Housing
Department of Public Health	HHS: Admin
Department of Public Health	HHS: Quality Management

Dear Vitka Eisen:

Thank you for your timely response to our monitoring report letter. In your letter, you described actions your organization has adopted and implemented to address the concerns raised in the monitoring report letter. Below is a summary of the findings listed in the monitoring report letter, corrective action taken/planned, and the status of each finding as of the close of this monitoring season.

Category	Standard	Action Taken / Planned	Status
5. Audited Financial Statements	L. 1. [Core] Total unrestricted net income (change in net assets) is positive over the sum of 2 consecutive years or the contractor provides a reasonable explanation for how it will be positive by the end of the fiscal year [second year of finding]	Agency had struggles retaining staff and generating the revenues. The agency increased wages to attempt to retain staff. It is also receiving a tax credit in FY 22-23 that will help to offset the deficits. Monitoring team will re-visit the financial results next monitoring cycle to determine if this finding is resolved or repeated.	Not Yet In Conformance
6. Financial Reports	F. f. [Core] Profit and Loss Statement: Year-to-date net income is either a positive number or the Contractor provides a sound explanation of how it will be positive by the end of the fiscal year	Agency had struggles retaining staff and generating the revenues. The agency increased wages to attempt to retain staff. It is also receiving a tax credit in FY 22-23 that will help to offset the deficits and will end that year in a surplus.	In Conformance

For any item labeled “In Conformance,” the Department has determined that the actions described in your letter are satisfactory and the standard has been met.

Findings labeled “Not Yet in Conformance” require completion of the City approved corrective action plan within the timeline established in the plan (or reasonable progress toward completion for longer-term action plans) in order to come into conformance with City monitoring standards.

*Standards will be reviewed in next year's monitoring cycle. Per the City's corrective action policy, certain findings repeated in two consecutive years may result in your organization being placed on Elevated Concern status. General nonresponsiveness, including failure to implement or to show reasonable progress toward implementation of an approved plan by the established deadline, may also result in being placed on Elevated Concern status.*

*For more information on Elevated Concern status, as well as the standard monitoring and corrective action process, please review the attached Corrective Action Policy.*

Please extend our appreciation to your staff for their preparation of the monitoring and assistance during the process. We thank you for your work in serving the San Francisco community.

Sincerely,

*Wasim Samara*

Wasim Samara, CMA – Department of Public Health