

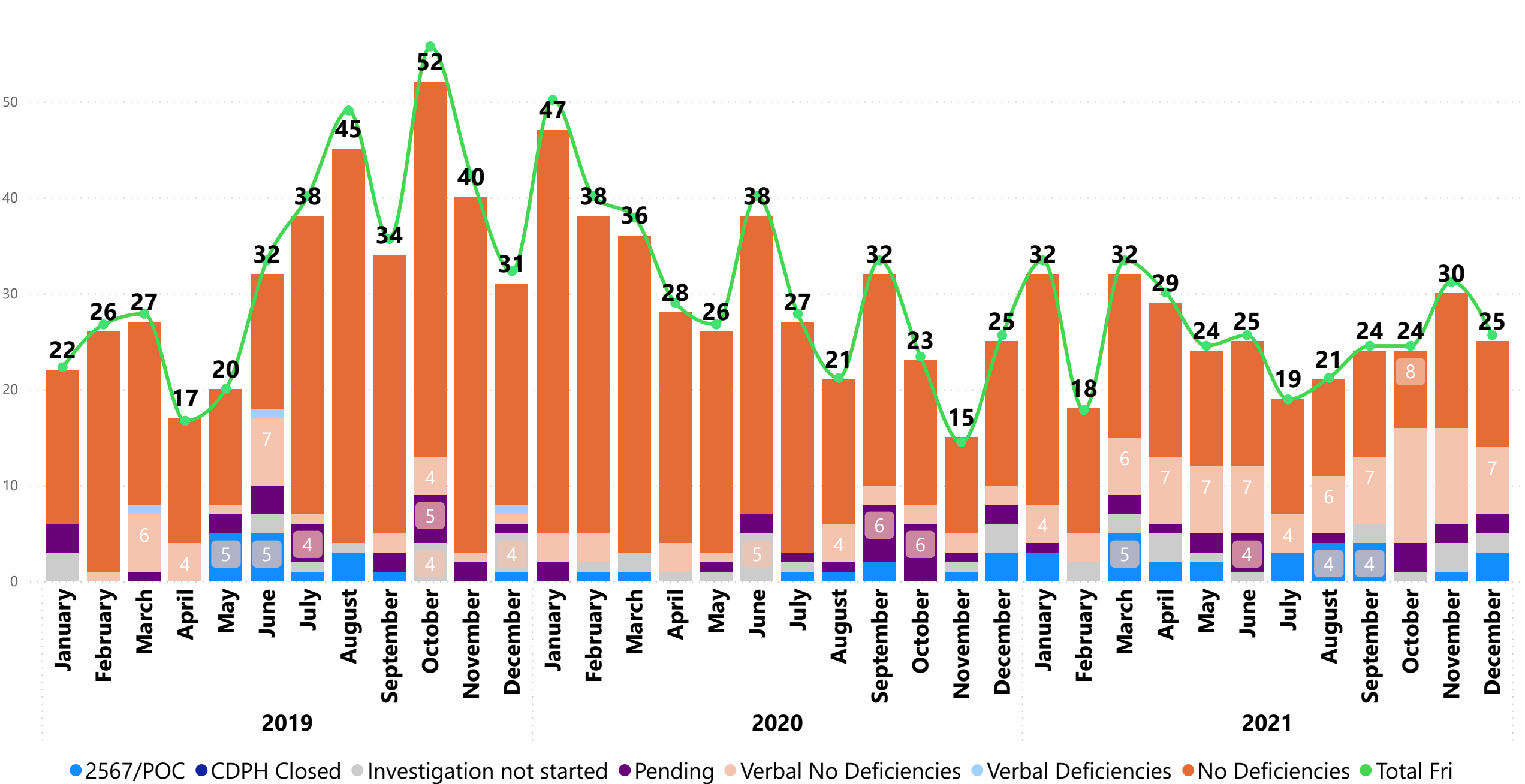


ITEM	DISCUSSION
<p><b>FACILITY REPORTED INCIDENTS (FRI)</b></p>	<p>During April 2024, LHH submitted a total of 11 Facility Reported Incidents (FRIs) to CDPH and 25 Anonymous Complaints. The FRIs include allegations of abuse, adverse events, and other reportable incidents. CDPH investigated 11 out of the 11 FRIs reported in April 2024 and the 25 Anonymous Complaints during their April 2024 site visit.</p> <p><u>April: 36 cases (11 FRI and 25 Anonymous Complaints) (11 out of 11 FRI cases, investigation started by CDPH)</u></p> <ul style="list-style-type: none"> <li>• 6 Allegations of Abuse               <ul style="list-style-type: none"> <li>○ Resident to Resident: 2 (1 verbal findings: no deficiency, 1 deficiency)</li> <li>○ Staff to Resident: 2 (2 verbal findings: no deficiency)</li> <li>○ Injury of Unknown Origin: 1 (1 Pending)</li> <li>○ Other to Resident: 1 (1 deficiency)</li> </ul> </li> <li>• 2 Theft/fiduciary abuse               <ul style="list-style-type: none"> <li>○ Staff to Resident Theft: 1 (1 Pending)</li> <li>○ Other to Resident Theft: 1 (1 Pending)</li> </ul> </li> <li>• 2 Adverse events               <ul style="list-style-type: none"> <li>○ Major injury: 2 (2 Pending)</li> </ul> </li> <li>• 1 Disease Outbreak (1 Pending)</li> <li>• Anonymous Complaints: 25 (13 with 2567 Negative Deficiency; 9 verbal no deficiency, 3 pending)               <ul style="list-style-type: none"> <li>○ 3 Anonymous Complaints from 2022</li> <li>○ 3 Anonymous Complaints from 2023</li> <li>○ 19 Anonymous Complaints from 2024</li> </ul> </li> </ul>
<p><b>SURVEY UPDATES</b></p>	<p>None.</p>
<p><b>PLAN OF CORRECTION UPDATES/REPORTING</b></p>	<p>None.</p>
<p><b>EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS</b></p>	<p>None.</p>
<p><b>ONGOING SITE VISITS</b></p>	<p>1. <b>Site visit on 4/15/24 to 4/19/24</b></p> <ul style="list-style-type: none"> <li>• Thirteen CDPH surveyors and one CMS surveyor conducted their investigations for -               <ul style="list-style-type: none"> <li>○ <b>Revisit survey for the December 2023 Medicare Certification Survey</b> <ul style="list-style-type: none"> <li>▪ Exit conference on 4/17/24 with zero deficiencies.</li> </ul> </li> <li>○ <b>Revisit survey for the two FRIs with scope and severity of G (February 2024)</b> <ul style="list-style-type: none"> <li>▪ Exit conference on 4/17/24 with zero deficiencies.</li> </ul> </li> <li>○ <b>Anonymous Complaints (2022, 2023, 2024)</b></li> </ul> </li> </ul>

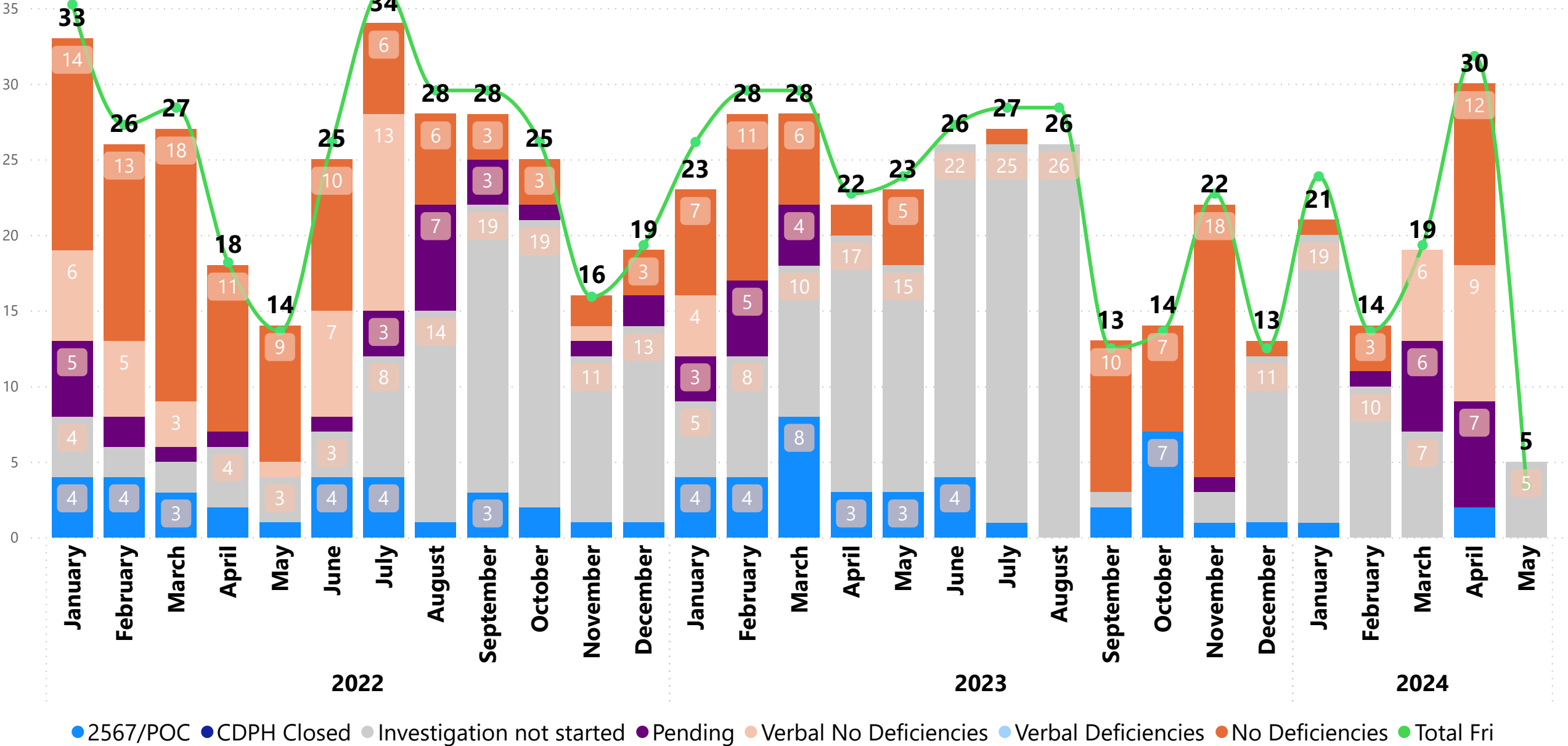


	<ul style="list-style-type: none"> <li>▪ Exit conference on 4/19/24 with zero deficiencies for the 21 Anonymous Complaints.</li> <li>○ <b>Facility Reported Incident (April 2024)</b> <ul style="list-style-type: none"> <li>▪ Survey exited on 4/19/24 with one preliminary finding.</li> <li>▪ Written CMS 2567 Statement of Deficiency is pending. The facility is working on immediate corrective actions.</li> </ul> </li> <li><b>2. Site visit on 4/28/24 to 5/3/24</b> <ul style="list-style-type: none"> <li>• <b>Four CDPH surveyors conducted their investigation for –</b> <ul style="list-style-type: none"> <li>○ 19 cases (3 Anonymous Complaints and 16 FRIs for cases in March 2024 and April 2024)</li> <li>○ Exit conference on 5/3/24 with preliminary findings:           <ul style="list-style-type: none"> <li>▪ 3 Anonymous Complaints (2 no deficiency and 1 pending outcome)</li> <li>▪ 16 FRIs (6 FRIs in March 2024 and 10 FRIs in April 2024)               <ul style="list-style-type: none"> <li>○ 6 FRIs (March 2024): pending outcome</li> <li>○ 10 FRIs (April 2024): 1 with deficiency; 3 no deficiencies; 6 pending outcomes</li> </ul> </li> <li>▪ Written CMS 2567 Statement of Deficiency is pending. The facility is working on immediate corrective actions.</li> </ul> </li> </ul> </li> </ul> </li> </ul>
<b>PENDING SITE VISITS</b>	<b>328 FRI pending without document request or call/visit.</b>
<b>UPCOMING SURVEYS</b>	<b>None.</b>

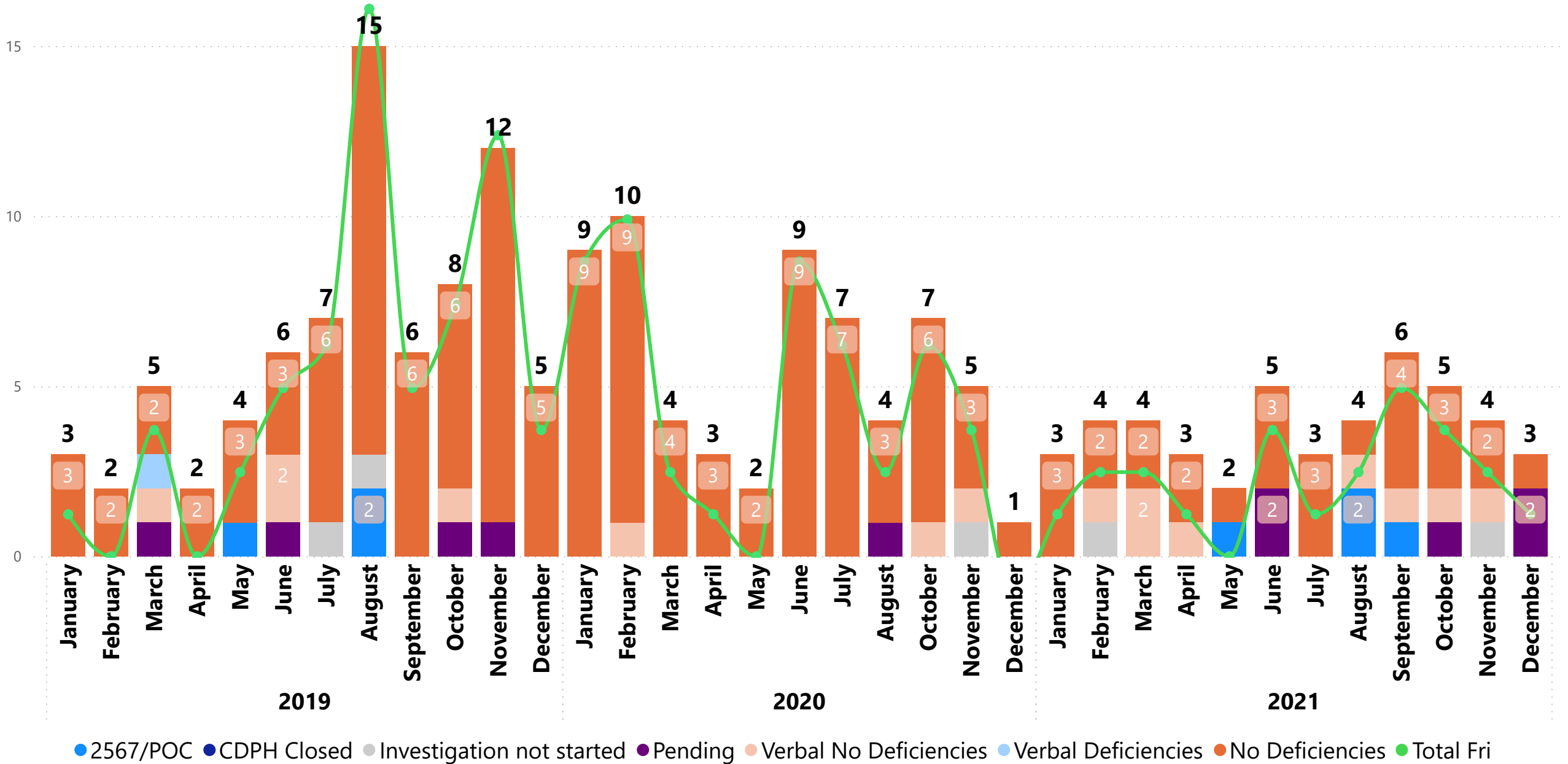
# Outcome of FRIs 2019,2020,2021



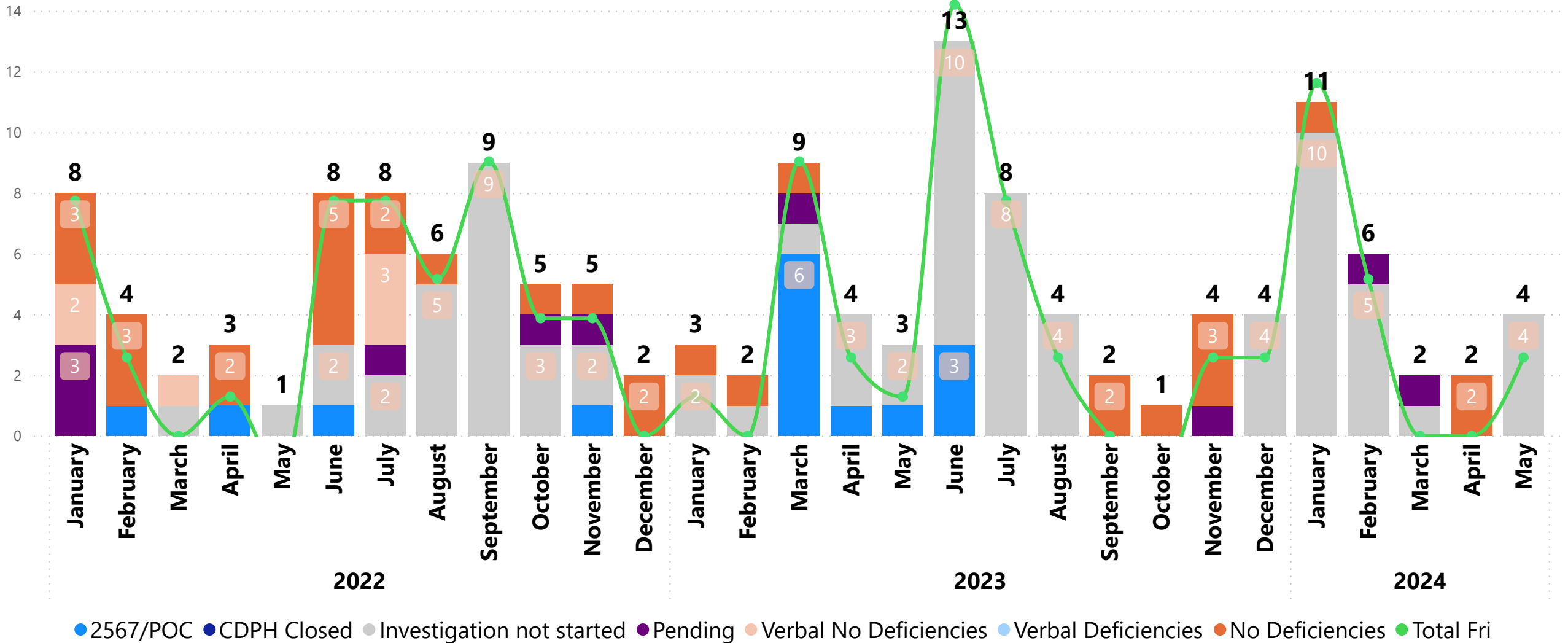
# Outcome of FRIs 2022,2023,2024



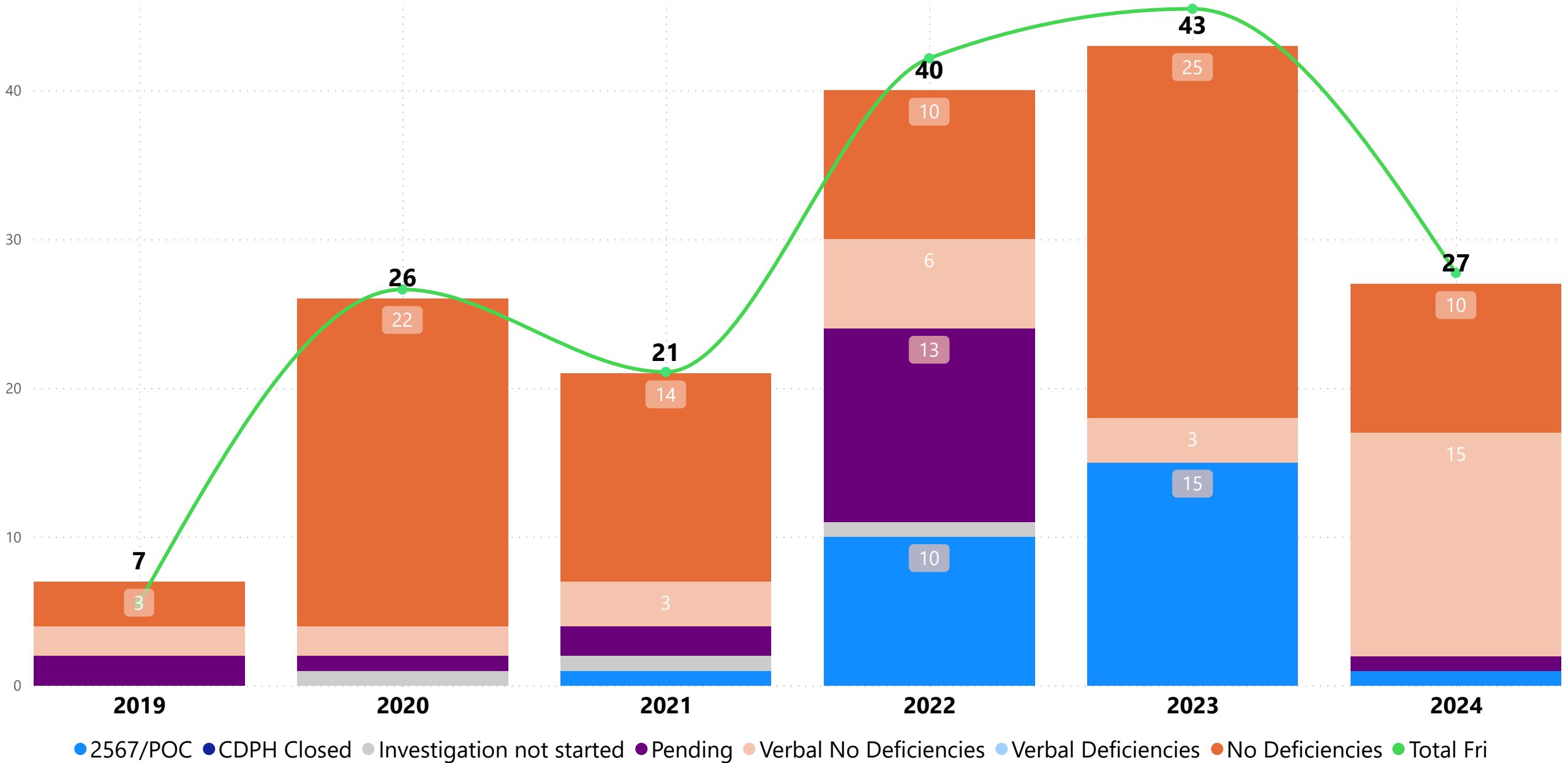
# Staff to Res Abuse 2019-2021



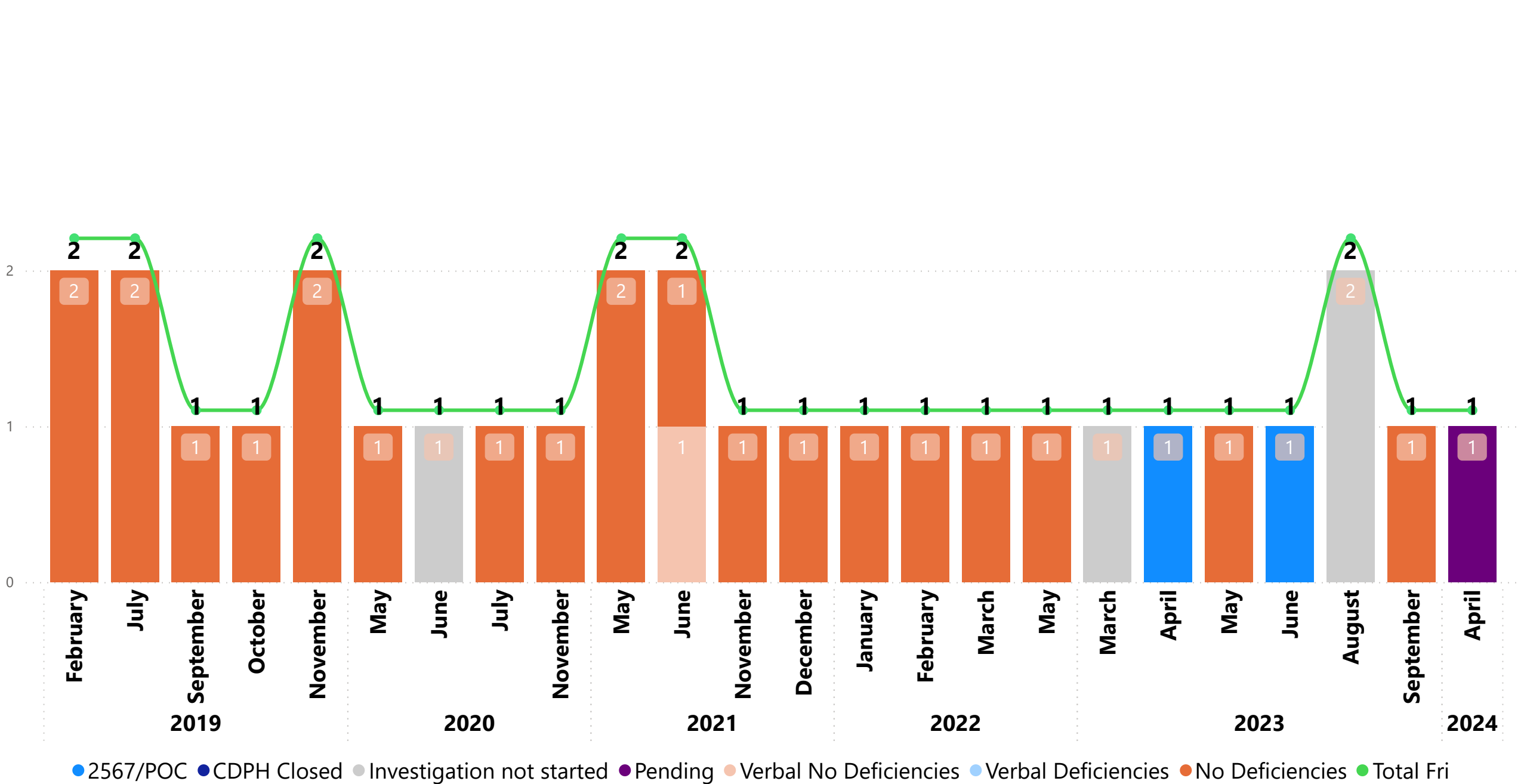
# Staff to Res Abuse 2022-2024



# Anonymous Complaints 2019-Present



# Staff to Res Theft 2019 to present





## All FRIs: No Deficiency Summary

<b>Year</b>	<b>2567/POC</b>	<b>No Deficiencies</b>	<b>Verbal No Deficiencies</b>	<b>Verbal Deficiencies</b>	<b>Pending</b>	<b>Investigation not started</b>	<b>%No deficiency</b>
2019	16	299	28	3	23	15	95%
2020	10	287	22		22	15	97%
2021	27	161	80		18	17	90%
2022	30	98	36		27	102	82%
2023	38	68	4		13	142	65%
2024	3	16	15		14	41	91%
<b>Total</b>	<b>124</b>	<b>929</b>	<b>185</b>	<b>3</b>	<b>117</b>	<b>332</b>	<b>90%</b>

### Staff To Resident Abuse: No Deficiency Summary

Year	2567/POC	No Deficiencies	Verbal No Deficiencies	Verbal Deficiencies	Pending	Investigation not started	%No deficiency
2019	3	61	4	1	4	2	94%
2020		56	3		1	1	100%
2021	4	27	8		5	2	90%
2022	4	20	6		6	25	87%
2023	11	9			2	35	45%
2024		3			2	20	100%
<b>Total</b>	<b>22</b>	<b>176</b>	<b>21</b>	<b>1</b>	<b>20</b>	<b>85</b>	<b>90%</b>

### Anonymous Complaints: No Deficiency Summary

Year	2567/POC	No Deficiencies	Verbal No Deficiencies	Verbal Deficiencies	Pending	Investigation not started	%No deficiency
2019		3	2		2		100%
2020		22	2		1	1	100%
2021	1	14	3		2	1	94%
2022	10	10	6		13	1	62%
2023	15	25	3				65%
2024	1	10	15		1		96%
<b>Total</b>	<b>27</b>	<b>84</b>	<b>31</b>		<b>19</b>	<b>3</b>	<b>81%</b>