

San Francisco Health Network

Jail Health Services: a system of care for incarcerated people

............

Lisa A. Pratt Director of Jail Health Services, DPH

Community and Public Health Committee April 16, 2024



Overview of Presentation

- I. Overall mission and health services provided at the county jails: organizational structure
- II. Service models: medical and behavioral health, reentry planning
- **III. Population served:** gender identity, race/ethnicity
- **IV. Staffing**: healthcare team responsible for providing care to people in custody
- V. **Program focus:** Overdose prevention and opioid use disorder (OUD) treatment



Mission of Jail Health Services (JHS)

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

• Mission Statement:

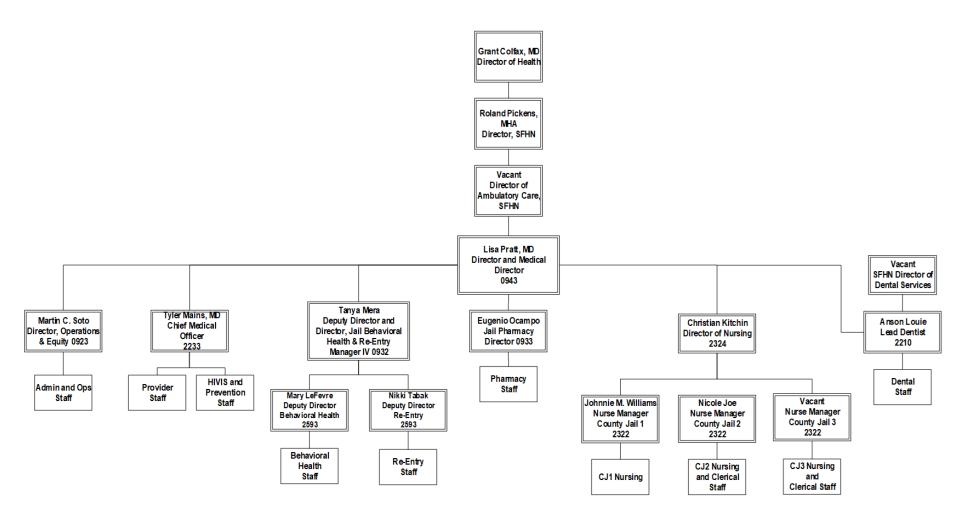
To provide comprehensive, compassionate and respectful care for incarcerated people while mitigating the effects of structural racism and historical injustices as a fully integrated and collaborative member of SFDPH.

Incarceration as a Public Health issue:

- Resolution adopted by the SF Health Commission on March 24, 2019
- DPH demonstrates the critical role of public health to prevent criminal justice involvement and address its negative effects
- Social, economic, and environmental determinants of health predict criminal justice involvement
- Criminalization of race, homelessness, and poverty, substance use disorders and mental illness leads to incarceration



JHS Organizational Structure





Medical and Behavioral Health Care

Intake and Screening	All people screened on intake for history of mental illness, psychiatric medication use, substance use, suicide risk, medical conditions, injury
Primary/Urgent Care	Stabilize untreated conditions. Onsite primary and urgent care, dental, podiatric, OB/GYN services. Linkage to ongoing care at discharge. HIV, HCV, STI screening and treatment. Specialty OB/GYN care onsite. SUD withdrawal management and MOUD.
Infection Control	Intensive screening and isolation or quarantine for communicable diseases such as COVID- 19, MPX, influenza, and tuberculosis
Skilled Nursing/Long Term Care	All meds nurse administered individually, and staff provides IV antibiotics, complex wound care, other office-based procedures. Limited access to real time diagnostic capability (labs, imaging, etc.)
Mental Health	Care in the jails: screening and assessment, crisis intervention, psychiatry, and individual and group treatment. Full spectrum of care from general behavioral health support to specialty mental health care
Substance Use Disorder	Care in the jails: individualized treatment plans include medications for addiction treatment (MAT), abstinence models (12-step, AA, NA), BHS support via group and individual treatment; overdose prevention education and nalaxone distribution 5



Reentry Planning

Current strategy: full complement of reentry planning provided to most vulnerable/acute patients with **release dates** coordinated by treatment court involvement

• Partnering with SFSO for discharge planning for general releases

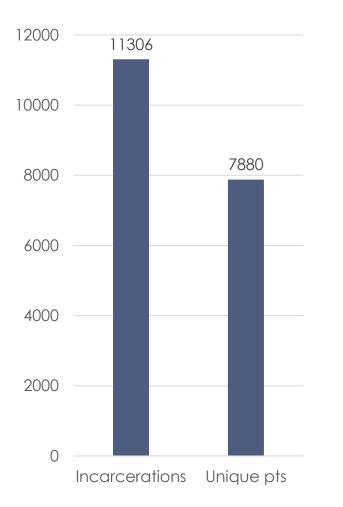
Future Strategy: founded on CaIAIM Justice-Involved Initiatives targeting high-risk individuals with complex needs

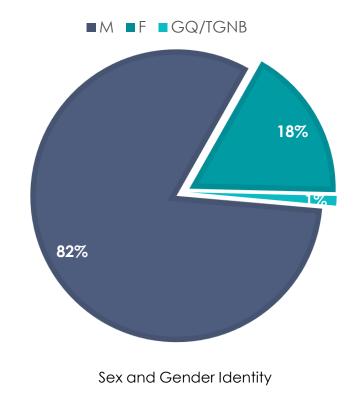
- Initiation of discharge planning shifts from dependence on release dates to standard processes from booking onward.
- Broad patient eligibility criteria to include majority of jail population
- Jail-specific Medi-Cal reforms facilitates treatment access to community programs. Benefits include ECM and Community Supports to identify and manage risk
- Close collaboration with criminal justice, County Behavioral Health and other community partners continues to be paramount.



Jail Admissions FY22-23

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

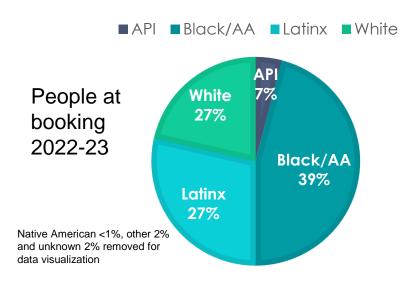


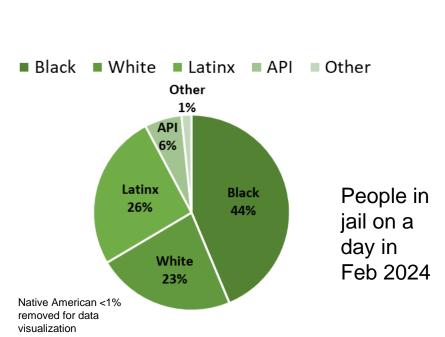


GQ- gender queer TGNB – transgender, non-bina



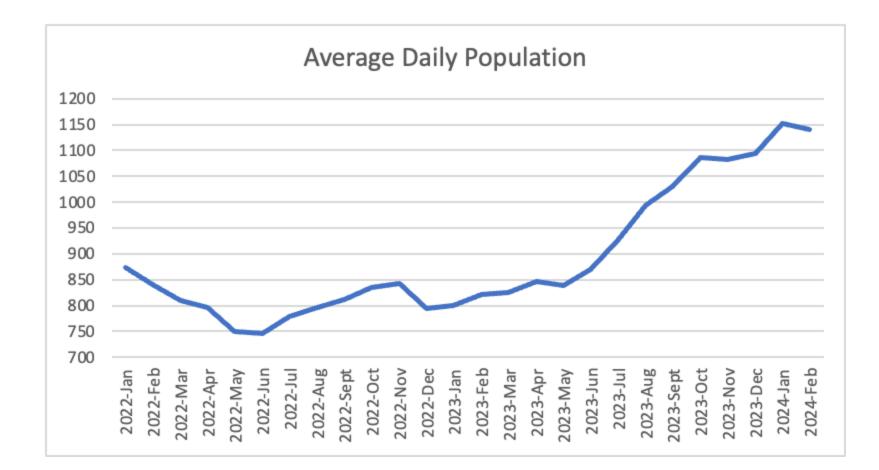
Race/Ethnicity Booking vs Point in Time





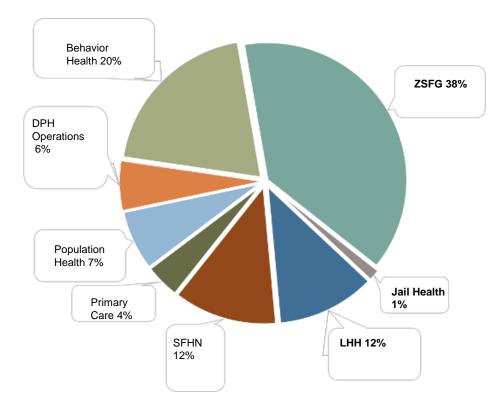


Jail Census Trends 2022-2024





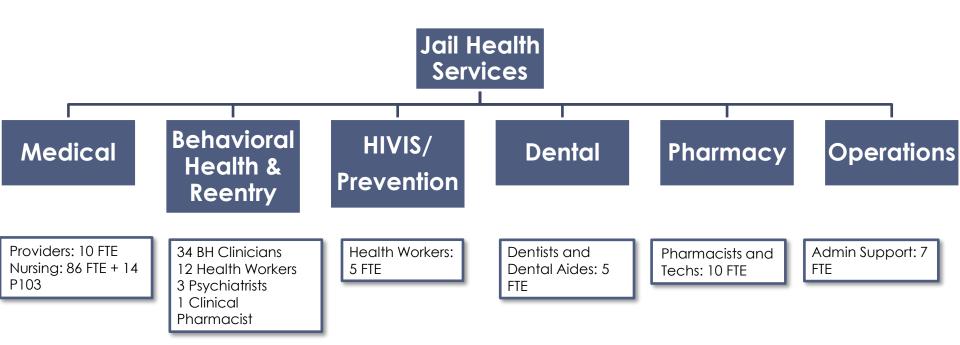
DPH Budget FY23-24



DPH Division	FY23-24 Budget	FTE
Zuckerberg SF General	1,204,370,000	2,971
Behavioral Health	763,090,000	902
<mark>Jail Health</mark>	<mark>43,100,000</mark>	<mark>157</mark>
Laguna Honda Hospital	352,400,000	1,395
Health Network Services	373,370,000	694
Primary Care	140,870,000	571
Population Health Division	173,100,000	569
DPH Operations	185,830,000	585
Total	\$3,236,110,000	7,844



Service Lines & Staffing



156 budgeted FTE provide 24/7/365 care to a census of 1150 people



JHS True North Pillars FY 23-24



Equity

REDUCE DISPARITIES IN HCV TREATMENT Baseline: tx -16% AA and Latino Goal: tx – 50% AA and Latino



Service Experience

INCREASE % OF PEOPLE RELEASED WITH REQUIRED MEDICATION Baseline: 72% Goal: 90%



Safety & Security

INCREASE BAR CODE MED ADMINISTRATION Baseline:40% Goal: 80%



Develop People

INCREASE % OF STAFF WHO ENDORSE EFFECTIVE COMMUNICATION ACROSS ALL LEVELS Baseline: 35% Goal: 60%



INCREASE LINKAGE FOR MEDICATION FOR OUD IN COMMUNITY Baseline: 24% Goal: 30%



REDUCE NURSING MANDATORY OVERTIME Baseline: 56 hrs/mo Goal: 20 hrs/mo



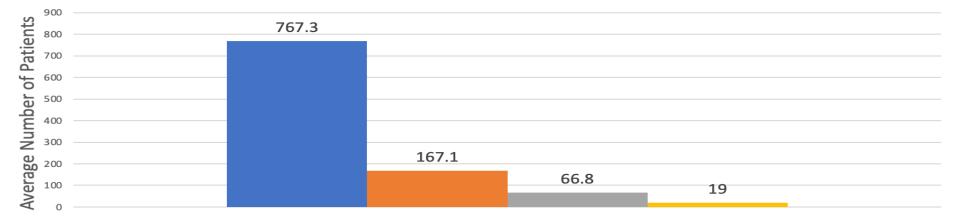
Treatment for OUD*

13

Goals:

- Screen 100% of people booked into the jail for opioid use disorder
- Provide evidence-based care as soon as clinically appropriate
- Connect people to care in the community if and when they are ready

Average # of Patients per Month Booked/Admitted to Jail Health July 2023 - March 2024



#Pts Screened for Opioid Use #Pts Identified w/ OUD #Pts w/ OUD in Custody at Day 2 #Pts w/ OUD in Custody at Day 7

*opioid use disorder



- On average, 104 patients every month are started on MOUD in the jail
- JHS provides all three FDA-approved medications for OUD:
 - Buprenorphine
 - Methadone
 - Naltrexone
- JUNO: Justice-Involved OUD Community
 - SAMHSA grant to follow patients 6 months post-release, utilizing contingency management and patient navigators
 - Align with street medicine's efforts to engage unhoused patients at risk for overdose



OUD Treatment/OD Prevention

- Increase access to medical care for OUD
 - Currently methadone provided as guest dosing through established clinic provided by Bayview Hunters Point
 - New Partnership with ZSFG Ward 93 / Opiate Treatment Outpatient Program to create a "satellite site" in jail for "new starts"
 - Expanding access to injectable buprenorphine
 - Ensure the right patients are offered the right treatment and are protected from overdose – naloxone education and supply
- Enhance partnerships with community providers
 - Coordinate with SFSO, community programs, collaborative courts for substance use counseling during and after incarceration through CalAIM



Reentry SUD Treatment

- SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH
 - Programs available through DPH as well as other community programs:
 - Adult Probation Minna, Billie Holliday, TRP
 - HR360
 - SFSO
 - Salvation Army
 - Father Alfred's, Latino Commission, Friendship House
 - 60% of residential treatment placements in the last 6 months by JHS/DPH staff were made to SUD programs



Challenges

- Density of population: increasing census by 53% since Covid with 25% fewer beds since CJ4 closure
- DTS/IT/Epic optimization: technical issues impacting patient safety awaiting resolution
- Rapid turnover of population: 76% of people are released within 7 days – most without any notification
- Adapting to emerging public health concerns: in partnership with SFSO to keep people safe from illness and injury



THANK YOU