



## Report by Precinct

### 1102

#### Ballot Supplies Other

06:48 PM New Ticket: INSP cannot locate red results bag even after a thorough search. Please send FED with replacement.

06:54 PM Update: FED will drop off RED results bag. ETA 30 mins.

07:31 PM Update: Red results bag delivered.

### 1106

#### Dispatch Clerk

05:13 AM New Ticket: Dispatch Clerk. 3 clerks are at the polling place. 2 clerks are needed.

05:20 AM Update: extra clerks not needed, pp has enough staff

### 1111

#### BSM Seals

06:44 AM New Ticket: AVS Door - Red, does not match; Thermal Printer Door - Red, does not match; Per Director, No Action Required. No Seal(s) Replaced. Voting Continues

### 1113

#### Polling Place Signs or Nametags

07:09 AM New Ticket: legs for the outdoor Vote Here sign won't fit in the stand, can't set the sign up.

07:20 AM Update: DST Milestone is going to site on another issue. He will assist with sign setup also when he gets there ETA 20 min

08:19 AM Update: FED to confirm that sign is standing. Voting cont.

08:57 AM Update: FED working on Task 5. Will confirm set up when confirming status of task 5. Voting cont.

09:02 AM Update: Sign is standing. Voting cont.

#### Tables, Chairs, and Voting Booths

07:08 AM New Ticket: ADA Booth light bulb is broken. Send replacement light bulb.

07:19 AM Update: DST Milestone will go to site after current assignment ETA 20 min. Will replace bulb in ADA booth.

07:39 AM Update: DST Milestone does not have ADA booth or light remaining in his supplies. I've contacted DST Tom who is nearby and he has booth and will

07:49 AM Update: DST Tom K. is on the way with ADA booth. ETA 15

08:22 AM Update: DST is onsite and setting up a new ADA booth. resolved

### 1117

#### Provisional Envelopes

02:19 PM New Ticket: Provisional Envelopes in Filipino/English are missing. Confirmed with PW that they are not in the Election Table Supply Bag. Send FED to

02:40 PM Update: FED contacted. ETA 30 minutes. Voting cont.

03:13 PM Update: FED has delivered.

**1118**

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**Ballot Supplies Other**

07:37 AM New Ticket: needs "I voted" Stickers. Voting Continues

07:44 AM Update: FED delivered. Voting cont.

**BMD Other**

07:40 AM New Ticket: Printer On BMD Seal Did not match. Voting Continues.

07:47 AM Update: ok to use printer

**1119**

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**BSM Other**

08:37 PM New Ticket: Ballot scanning machine is unresponsive to the key fob and is unable to close the polls. Send FED or Tech to help close the polls on the BSM

08:41 PM Update: Tech contacted. ETA 20 min.

08:42 PM Update: FED contacted. ETA 5 minutes.

08:46 PM Update: PW shutdown BSM. Resolved.

08:48 PM Update: Tech cancelled since FED corrected Issue.

**1122**

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**Roster of Voters**

07:36 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver.

07:38 AM Update: FED contacted. ETA 15 minutes.

08:16 AM Update: FED confirmed delivery roster pages. Voting cont.

**1123**

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**BSM Other**

07:40 AM New Ticket: Login Screen Does Not Load. Unable to walk through equipment repair steps with PW. Send FED to go over equipment repair steps. Voting continues using aux bin.

07:49 AM Update: FED contacted. ETA 4 minutes.

07:55 AM Update: FED arrived. Working with inspector to fix BSM. Will provide update. Voting continues using aux bin

08:14 AM Update: FED arrived. Unable to repair after following protocol steps. Need tech assistance Voting cont. using aux bin.

08:20 AM Update: Tech contacted ETA 15 minutes

08:32 AM Update: Tech arrived, looking at the machine.

08:43 AM Update: Tech at location, polls were closed, walking through reopening. Voting continues

**1124**

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**Tables, Chairs, and Voting Booths**

06:44 AM New Ticket: ADA Booth is missing front left leg. Send replacement ADA Booth.

07:35 AM Update: DST will bring ADA Leg - ETA 25 mins after taking care of other issues. Will call back to confirm

08:19 AM Update: ADA booth is fixed - voting continues

**1127**

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**Not Open/Locked after 6:10am**

05:55 AM New Ticket: FED cannot unlock the doors, they have tried to follow the directions but can't open the padlock.

05:55 AM Update: Asked and Inspector is on site.

05:59 AM Update: FED contacted. Working with PPO to access building.  
06:04 AM Update: FED arrived on site. No keys for the padlock but there are keys for building.  
06:10 AM Update: Still trying. There was not supposed to be a lock on the gate. It was added after our plan. Contacting church staff to work on it.  
06:17 AM Update: FED Contacted. Emergency voting initiated.  
06:43 AM Update: Emergency voting set up. Voting continues.  
07:49 AM Update: FED confirmed location open. FED assisted with set up inside. Voting cont.

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**1132****BMD Printer is Not Printing**

08:31 AM New Ticket: BMD Printer is not receiving power anymore. Walked through equipment repair steps with poll worker, still not working. Send Tech to  
08:31 AM Update: Technician contacted. ETA 10 min.  
08:36 AM Update: Technician is on site evaluating the issue. Voting continues thru the aux bin.  
08:40 AM Update: Tech moved printer to another outlet. Printer is working correctly now. Issue resolved. Voting continues.

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**1134****Other Polling Place - Related**

06:28 PM New Ticket: PP garage is getting dark. Need some clamp on lights. Please send over. Voting continues.  
06:30 PM Update: DST contacted. ETA TBD. Voting continues.  
06:44 PM Update: Omari/DST dispatched to deliver clamp lights to PP. He will confirm with me once delivered.  
06:55 PM Update: Clamp lights have been delivered. Voting continues.

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**1136****Ballot Supplies Other**

07:41 AM New Ticket: No I voted stickers in the election supply bag.  
08:42 AM Update: FED ETA 10 Min.  
08:47 AM Update: FED confirmed delivery of stickers. Voting cont.

**BSM Other**

11:58 AM New Ticket: Error message: "Contact a poll worker" Then the BSM said it was going to shut off due to low battery, in 3,2,1 and it shut off. the light is off, the cord is plugged into the socket. INSP is going to call the PPO to make sure a switch doesn't control the socket. Voting continues using the Aux Bin. Please contact PPO to confirm socket issue and then send support.  
12:00 PM Update: Technician contacted. ETA 10 min.  
12:27 PM Update: Technician is on site evaluating the issue. Voting continues thru the aux bin.  
12:36 PM Update: Technician verified that the out was bad. PW moved the BSM to another outlet and it is now charging. Tech is staying on site and will wait for the BSM to continue charging past 35% so it has enough power to turn on. BSM booted up and they are standing by awaiting for the next voter to cast a ballot. Issue resolved. Voting continues.

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**1137****BSM Other**

07:17 AM New Ticket: FED onsite. Activation code not working.  
07:18 AM Update: Technician contacted. ETA 10 min.  
07:33 AM Update: Spoke with Clerk. Waiting on assistance from tech on BSM. Voting cont.  
07:47 AM Update: Technician is on site evaluating the issue. Voting continues thru the aux bin.

07:57 AM Update: Tech verified the issue. Tech just needed to hit the x and clear the screen. PW typed in the username and password. Issue resolved. Voting

#### **Dispatch Inspector**

05:06 AM New Ticket: Dispatch Inspector. Poll Workers will have ballots and supplies but Inspector is not on-site. inspector will be bringing bag to polling place.

05:06 AM Update: N/A

05:09 AM Update: FED Contacted. FED will check on set up status. ETA 30 minutes.

05:46 AM Update: Followed up with FED on ETA and Inspector update. No answer left voicemail.

05:55 AM Update: PW Dispatched. ETA 20 min.

06:56 AM Update: FED contacted ETA 10 min.

07:04 AM Update: FED arrived for set up. Still no inspector.

07:08 AM Update: Additional pw dispatched. ETA 20 min.

08:09 AM Update: Arrived 7:45

#### **1139**

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#### **Roster of Voters**

07:32 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver.

07:37 AM Update: FED contacted. ETA 5 minutes.

07:57 AM Update: FED new ETA 5 Min.

08:37 AM Update: Roster delivered.

#### **1141**

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#### **Dispatch Bilingual**

07:19 AM New Ticket: Translator Could not make it. Would Like replacement. Voting Continues.

07:28 AM Update: Please send Chinese speaking pw to site

07:30 AM Update: Ticket was mislogged.

08:32 AM Update: PW arrived.

#### **1143**

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#### **Ballot Supplies Other**

10:48 AM New Ticket: Write in candidate list can not be located. FED eta 20minutes.

10:55 AM Update: Voting cont.

11:26 AM Update: FED confirmed that it has been delivered. Voting continues.

#### **1144**

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#### **Other Poll Worker-Related**

07:26 AM New Ticket: pw sick refusing to go home, send FED to confirm and send home if needed

07:40 AM Update: FED contacted. ETA 10 minutes.

08:28 AM Update: FED arrived. PW will be seated further away from other PW and voters. All individuals instructed to wear a mask. If coughing persists Inspector is instructed to inform election center. Voting continues.

#### **1147**

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#### **Ballot Supplies Other**

07:18 AM New Ticket: Insp unable to locate some soft supplies: name tags, I voted stickers. Send FED to assist.

07:25 AM Update: FED contacted. ETA 30 minutes

08:03 AM Update: FED delivered items. Voting cont

#### **Provisional Envelopes**

04:29 PM New Ticket: Provisional Envelopes are missing. Confirmed with PW that they are not in the Election Table Supply Bag. Send FED to replace.

04:46 PM Update: FED will deliver. ETA 15 mins

05:15 PM Update: FED assisted in locating original envelopes. Delivered extra. Voting cont.

#### **7002**

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#### **Ballot Supplies Other**

06:40 AM New Ticket: Red box is missing. Need replacement.

06:44 AM Update: FED contacted and is aware of the missing red box.

07:22 AM Update: Received call from inspector. PPO placed missing equipment in a supply closet. Issue resolved.

#### **Tables, Chairs, and Voting Booths**

06:35 AM New Ticket: ADA Voting Booth is Missing. Confirmed correct location through the SSP. Send replacement ADA Voting Booth. Also missing BMD machine. Confirmed correct location through SSP and it is not there.

07:23 AM Update: Marking ticket as resolved.

07:24 AM Update: Missing equipment was in supply closet. Issue resolved.

#### **7003**

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#### **Dispatch Inspector**

12:05 PM New Ticket: Dispatch Inspector. Poll Workers have ballots and supplies but Inspector is not on-site. FED requested additional help at this polling place. Current instructor is struggling with basic procedures

12:05 PM Update: Provided set up instructions to the poll worker team including BMD set up instructions.

12:08 PM Update: PW dispatched. ETA 20 min.

12:33 PM Update: Arrived 12:30.

#### **7005**

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#### **BSM Other**

07:00 AM New Ticket: Error Message: Verifying OS Device Send replacement CF cards. Voting Continues using the aux bin. FED was just there and could not resolve, send a tech to assist.

07:03 AM Update: Technician contacted. Tech is on another site. ETA 25 min.

07:36 AM New Ticket: Login screen does not load. Walked through equipment repair steps with PW. Send Tech to resolve issue. Voting continues using aux bin.

07:45 AM Update: Technician contacted. Tech is on another site. ETA 25 min

07:51 AM Update: Technician is on site evaluating the issue. Voting continues thru the aux bin.

07:59 AM Update: Tech has permission to shut the screen down. Break the seal, to refresh the machine. Issue resolved. Voting continues.

08:04 AM Update: DUPLICATE TICKET

08:05 AM Update: Tech has permission to shut the screen down. Break the seal, to refresh the machine. Issue resolved. Voting continues. DUPLICATE TICKET. Issue already resolved

#### **7009**

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#### **BMD Printer is Not Printing**

06:34 AM New Ticket: BMD Printer is Not Printing. Walked through equipment repair steps with poll worker, still not working. Send Tech to resolve issue.

06:36 AM Update: Technician contacted. ETA 10 min.

06:52 AM Update: Technician is on site evaluating the issue.

07:38 AM Update: Tech verified that it was a user error. PW did not see the printer icon on the screen. PW was on the wrong screen. Issue resolved. Voting

## **7012**

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### **BSM Other**

06:51 AM Update: Attempted to contact FED. Left voicemail informing of situation and requested ballot transfer support once BSM is set up.

06:55 AM Update: Technician contacted. ETA 15 min.

07:18 AM Update: Tech is looking for parking. ETA 10 min away. Voting continues through the aux bin.

07:19 AM Update: Tech busy at another site, will depart for location shortly. Voting continues.

07:19 AM Update: Technician contacted. Tech is on another site. ETA 25 min.

07:28 AM Update: Technician is on site evaluating the issue. Voting continues thru the aux bin.

07:35 AM Update: Issue verified. The key lock is jammed and will not open. Advised PW to send FE with another set of keys. Voting continues through the box. FED was contacted.

07:46 AM Update: DUPLICATE TICKET

07:46 AM Update: Issue verified. The key lock is jammed and will not open. Advised PW to send FE with another set of keys. Voting continues through the box. FED was contacted.

08:24 AM Update: FED contacted. BSM is running and voting continues smoothly

08:25 AM Update: FED contacted. BSM is running and voting continues smoothly

06:46 AM New Ticket: BSM Lid won't unlock. Send Tech to perform equipment repair. Voting continues using the red box. Once machine is set up, send FED to transfer ballots from the red box to the BSM. Set up continues.

07:11 AM New Ticket: BSM Lid won't unlock. Send Tech to perform equipment repair. Voting continues using the red box. Once machine is set up, send FED to transfer ballots from the red box to the BSM. Set up continues.

## **7013**

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### **BSM Seals**

09:16 AM New Ticket: CF 1 Door - Yellow, broken; Per Director, send FED to replace seal(s). Voting Continues.

09:21 AM Update: FED contacted. Seals replaced.

### **Dispatch Clerk**

07:05 AM New Ticket: Dispatch Clerk. 2 clerks are at the polling place. 1 clerks are needed.

07:27 AM Update: PW dispatched. ETA 20 min.

08:17 AM Update: Arrived 8:04.

## **7014**

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### **Dispatch Clerk**

10:11 AM New Ticket: Dispatch Clerk. 3 clerks are at the polling place. 1clerks are needed. PP designated as "extra pw needed"-someone needs to be stationed outside, they don't have enough clerks when people are on breaks

10:34 AM Update: PW dispatched. ETA 20 min.

11:13 AM Update: Arrived 11a.

11:23 AM Update: RESOLVED.

### **Street Index**

06:07 PM New Ticket: Street Index was taken. Send replacement. Voting continues.

06:15 PM Update: FED contacted. FED to replace the Street Index. ETA 10 minutes.

06:22 PM Update: FED confirmed Street Index is replaced.

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**7016**

**Not Open/Locked after 6:10am**

06:15 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:15 AM Update: Asked and Inspector is on site.

06:18 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking. Insp said there is a DST on site trying to find PPO to assist with unlocking. FED also on their way to check.

06:18 AM Update: Asked and Inspector is on site.

06:25 AM Update: Called Security at 415-757-9412 Cynthia answered and said they are at wrong entrance. I called Inspector and gave him Cynthia's number to direct them to let them in. Will confirm

06:27 AM Update: spoke to Daniel security sup. he is 2 blocks away, aware of voting. ETA 3 minutes. will work with security to open

06:32 AM Update: Daniel called back. He spoke to onsite security. That person needs to go up the chain to their supervisor to confirm opening. The ball is rolling.

06:32 AM Update: PP open. setup continues

06:36 AM Update: On site Security needed to have Supervisor show up and let them in. Set up continues

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**7019**

**Not Open/Locked after 6:10am**

06:33 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:38 AM Update: Inspector is onsite and site is open. Issue resolved

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**7022**

**Ballot Supplies Other**

07:10 AM New Ticket: Missing Write-in Candidate list. Send FED with replacement. voting continues.

07:19 AM Update: FED dispatched to supply precinct with write-in candidate list

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**7023**

**Dispatch Clerk**

06:15 AM New Ticket: Dispatch Clerk. 1 clerks are at the polling place. 3 clerks are needed.

06:20 AM Update: 2 PWs dispatched. ETA 20 min.

07:00 AM Update: Clerks arrived 6:50a.

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**7024**

**Ballot Supplies Other**

01:27 PM New Ticket: Logging a ticket to submit the updated phone number for the insp. No action needed from any team.

01:28 PM Update: No action needed.

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**7025**

**Dispatch Clerk**

05:24 AM New Ticket: Dispatch Clerk. 1 clerks are at the polling place. 1 clerks are needed. 1 Clerk (cheryl durley) called out sick. 2 student clerks leaving at 9pm.

05:56 AM Update: PW dispatched. ETA 20 min.

06:42 AM Update: Clerk arrived 6:20am.

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**7027**

**BSM Seals**

08:05 AM New Ticket: Port Door - Red, broken; AVS Door - Red, broken; Thermal Printer Door - Red, broken; Back Panel Door - Red, broken; Per Director, No Action Required. No Seal(s) Replaced. Voting Continues. Tech cannot leave until Red seals are replaced and resolved.

**Polling Place Signs or Nametags**

06:26 AM New Ticket: "Vote Here," sign legs are missing. Confirmed Inspector checked the correct location. Send replacement.

06:50 AM Update: FED talked to inspector and helped located sign legs. Issue resolved

**7029**

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**Dispatch Clerk**

06:10 AM New Ticket: Dispatch Clerk. 3 clerks are at the polling place. 1 clerks are needed.

06:13 AM Update: PW Dispatched. ETA 20 min.

07:01 AM Update: PW arrived 6:50a.

**7038**

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**Dispatch Clerk**

05:18 AM New Ticket: Dispatch Clerk. 2 clerks are at the polling place. 1 clerks are needed.

05:55 AM Update: PW Dispatched. ETA 20 min.

06:42 AM Update: Clerk arrived 6:25a.

**7041**

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**Ballot Supplies Other**

10:49 AM New Ticket: Write in candidate list can not be located. FED eta 15minutes. Voting cont.

11:26 AM Update: FED said it has been delivered. Voting continues.

**Not Open/Locked after 6:10am**

06:19 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:19 AM Update: Asked and Inspector is on site.

06:21 AM Update: FED contacted. ETA 20 min.

06:34 AM Update: Maintenance on way, eta 2mins.

06:39 AM Update: Maintenance is onsite, does not have a key.

06:42 AM Update: FED contacted for emergency voting. ETA 15 minutes.

06:43 AM Update: Maintenance confirms open in less than 2 mins.

06:47 AM Update: FED arrived. Assisting set with set up.

06:52 AM Update: Insp confirms they are in.

06:53 AM Update: FED confirms set up is complete. No Emergency voting needed.

**7042**

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**Ballot Supplies Other**

10:47 AM New Ticket: Write in candidate list can not be located. FED eta 10 minutes. Voting cont.

11:27 AM Update: FED confirmed that it has been delivered. Voting continues.

**Dispatch Inspector**

06:14 AM New Ticket: Dispatch Inspector. Inspector is not on-site and poll workers do not have ballots nor supplies. Send FED to assist in Set up.

06:20 AM Update: FED contacted. ETA 10 min.



06:26 AM Update: FED arrived. Emergency Voting initiated.  
06:38 AM Update: FED arrived. Set up complete. Voting cont.  
06:44 AM Update: Emergency voting set up completed. Voting continues.

**Not Open/Locked after 6:10am**

06:14 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.  
06:45 AM Update: FED contacted. Emergency voting completed. Voting cont.  
06:47 AM Update: Contacted both PPO contacts (Rev. Green and Bishop Burch). Left messages for both. Will contact PW's now to get status.  
06:50 AM Update: Contacted PW. Still cannot gain entrance. Will attempt to call PPO again.  
06:53 AM Update: Reopen ticket  
06:54 AM Update: Left second voicemail messages to the PPO's. Still cannot gain entrance.  
07:07 AM Update: Was able to contact Bishop Burch. He is sending staff over now to open facility. ETA is 15 minutes. Spoke with PW, they are setting up outside building now. Informed PW that PPO is on way to to open building. Voting and setup continues.  
07:19 AM Update: FED eta 2 min.  
07:29 AM Update: Spoke with PW, voting room is now open. Team moving equipment indoors. PPO also called to inform me that building should now be open. Voting & setup in voting area continues. Issue resolved.  
07:31 AM Update: FED arrived. Set up initiated inside. Voting cont.

**7046**

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**Other Polling Place - Related**

07:54 AM New Ticket: ADA bell at gate was working but receiver (inside the gym) fell and broke. Voting continues.  
07:59 AM Update: FED contacted and already check-in on polling site. The bell isn't an issue right now but apparently will be later in the day after gate is locked  
08:10 AM Update: Contacted DST Peter. Left message for call back to discuss issue.  
08:44 AM Update: spoke to Peter DST who will go to site and assess  
09:26 AM Update: Waiting for debrief from DST.  
09:34 AM Update: DST contacted. En route to site with replacement ADA bell receiver. ETA 15 min.  
10:08 AM Update: DST reports bell has been fixed. voting continues.

**7049**

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**BSM Other**

10:31 AM New Ticket: BSM is not accepting ballots and poll workers are unable to fix the issue. Send Tech to help fix the BSM. Voting is continuing in Aux Bin  
10:34 AM Update: Technician contacted. ETA 10 min.  
10:36 AM Update: On their way. ETA 10 mins  
10:46 AM Update: Technician is on site evaluating the issue. Voting continues thru the aux bin.  
10:50 AM Update: Mistake Ticket. No issues with the BSM. Another PW told the PCT Inspector that the polls on the BMD were not open. The tech walked her through checking the BMD and he showed her in the screen that the polls are open. Issue resolved. Voting continues. MISTAKE TICKET

**7052**

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**Ballot Supplies Other**

06:43 AM New Ticket: Pens, Blue Secrecy folders, Tape, and magnifier is missing. Send FED with supplies to help. voting will continue.  
06:56 AM Update: FED dispatched to help locate or replace missing items. Will call back with update  
07:31 AM Update: Awaiting FED update

07:55 AM Update: Supplies located

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### 7053

#### Not Open/Locked after 6:10am

06:11 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking. INSP called, they are in the building but cannot gain access to the conf room. FED is on the way per INSP.

06:11 AM Update: Asked and Inspector is on site.

06:19 AM Update: Calling PPO, no answer. Called Insp, they are still locked out.

06:25 AM Update: FED on his way. ETA 2 mins. Will assist with outdoor emergency voting if necessary. Instructed to call back once voting is set up

06:27 AM Update: No response from PPO, good idea to set up emergency voting.

06:46 AM Update: Polling place is open. FED assisting in setting up. Will call back once Polling place is set up

06:49 AM Update: Set up continues.

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### 7054

#### Dispatch Inspector

06:12 AM New Ticket: Dispatch Inspector Inspector is not on-site and poll workers do not have ballots nor supplies. Send FED to assist in setup.

06:16 AM Update: FED called. Left VM informing him of the situation. Instructed to check on precinct and assist as necessary, and to call back

06:21 AM Update: Provided set up instructions to the poll worker team including BMD set up instructions.

06:26 AM Update: called original inspector, he's waiting on a cab, he has the inspector bag. clerks are setting up, they seem to have things handled pretty well

06:27 AM Update: PW dispatched. ETA 20 min.

06:44 AM Update: FED dealing with another issue but will head over as soon as possible to check on situation. ETA 15

06:59 AM Update: Inspector arrived 6:50a

06:59 AM Update: Reopen ticket

07:03 AM Update: Supplies arrived 6:55a.

07:21 AM Update: Awaiting FED update

07:44 AM Update: BSM was still not set up by the time FED arrived at 7:30am. No voters had arrived to precinct yet. FED is there assisting in set-up, which he says will be complete in a few minutes. FED instructed to keep an eye on this precinct and call back if anything else comes up. But issue resolved

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### 7056

#### Ballot Jam

01:23 PM Update: Technician contacted. ETA 10 min.

01:24 PM Update: FED onsite and verifies issue but going through troubleshooting guide with team. Voting continues via aux bin

01:38 PM Update: Technician is on site evaluating the issue. Voting continues thru the aux bin.

01:51 PM Update: Technician is on site evaluating the issue. Tech was able to retrieve the ballot spit back out from the machine. Ballot was physically damaged. Tech waited for voters in line to cast their votes. Issue resolved. Voting continues

01:21 PM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

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### 7202

#### Ballot Jam

09:10 AM Update: Tech contacted. ETA 15 min. Voting continues via Aux Bin.

09:24 AM Update: Tech arrived onsite and is troubleshooting BSM. Tech needs to open ballot door. Seal already broken by INSP so no approval needed.

09:29 AM Update: Tech cleared ballot jam. Bin is resealed. Tech verified ballots are being inserted with no issues. Issue Resolved, Voting Continues.

09:09 AM New Ticket: "Error Driving Paper: Maximum steps reached. paper should be accessible at unit front input. please try removing by hand. Press ok to retry. The paper Jam Resolution Procedure." Voter's ballot not returned. Tried to pull out paper but it's too far in there. Send Tech to resolve issue. Voting Continues using the aux bin.

#### **Dispatch Inspector**

08:10 AM New Ticket: Dispatch Inspector. FED called and Inspector is struggling with basic tasks and is not co-operating with Clerks. Recommended sending another Inspector to help team.

08:11 AM Update: Provided set up instructions to the poll worker team including BMD set up instructions.

08:19 AM Update: PW dispatched. ETA 20 min.

08:44 AM Update: Arrived 8:41

#### **7207**

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#### **Ballot Supplies Other**

08:11 AM New Ticket: Voter Assistance Sign missing. Send FED with replacement. Voting continues.

08:15 AM Update: FED contacted. ETA 20 mins.

08:59 AM Update: Supplies received.

#### **7208**

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#### **Dispatch Clerk**

07:25 AM New Ticket: Dispatch Clerk. 3 clerks are at the polling place. 1 clerk is needed, ideally who is familiar with Roster and who it works.

07:33 AM Update: Pw dispatched. ETA 20 min.

08:29 AM Update: Arrived 8:12

#### **7301**

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#### **Not Open/Locked after 6:10am**

06:12 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place first gate is open but community room is locked and PPO is responsible for unlocking. they called ppo and left voicemail.

06:12 AM Update: Asked and Inspector is on site.

06:14 AM Update: FED checked in, PPO unlocked room and setup continues

06:14 AM Update: Security arrived and unlocked door. No further action needed at this time.

06:16 AM Update: Called 24 Security to let them in and confirmed with PW. Set up continues

#### **7303**

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#### **Ballot Jam**

01:58 PM Update: Tech contacted. ETA 20 min. Voting Continues via Aux Bin.

02:05 PM Update: FED on way to assist with troubleshooting and ballot transfer if necessary. ETA 10-15

02:12 PM Update: Tech arrived onsite and is evaluating equipment.

02:14 PM Update: Tech found that the ballot was stuck on the inside end of the BSM. Tech was approved to unseal to remove ballot. Ballot removed. Tech will wait on next voter to see if jamming reoccurs.

02:22 PM Update: FED arrived and fed ballots from the AUX bin into the BSM with no errors or jams. Issue resolved, voting continues.

01:56 PM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

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**7305****Street Index**

06:38 AM New Ticket: Street index is missing. Confirmed it is not in the Inspector Folder. Also Security Seal Sheets. Send Replacement.  
06:54 AM Update: VM left for FED with info  
09:13 AM Update: VM left for FED  
09:37 AM Update: FED verified street index found

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**7307****Ballot Supplies Other**

04:07 PM New Ticket: Run out "I voted" stickers. Also, issue occurs between the first inspector with rest of the team. Please send FED to access situation.  
04:17 PM Update: FED on the way to evaluate tickets and assess earlier issue. ETA 10-15  
04:51 PM Update: FED has delivered stickers, investigating issue with first inspector. Voting Continues  
05:19 PM Update: Outgoing Monitor called former inspector, issue resolved.

**Dispatch Inspector**

05:21 AM New Ticket: Assigned inspector on way, after accident overnight, and left ER against medical advice because of election. Will open site on time but needs to be replaced. FED will assess site and help with set up as needed. Dispatch replacement Inspector shortly after opening to replace current inspector.  
05:27 AM Update: FED aware and will check in after drive by ETA 45  
06:00 AM Update: Fed finishing drive bys and then will stop to check on precinct ETA 15  
06:33 AM Update: FED has verified setup continues appropriately  
07:33 AM Update: Pw dispatched. ETA 20 min.  
08:20 AM Update: FED will verify Inspector arrived, ETA 15  
08:28 AM Update: Arrived 8:10

**Provisional Envelopes**

05:31 PM New Ticket: Low supply of Provisional Envelopes. Send FED for restocking.  
05:49 PM Update: FED confirmed delivery of Provisional Envelopes. Voting continues.

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**7308****Other Polling Place - Related**

08:52 AM New Ticket: The school wants to keep the accessible entrance locked.  
09:10 AM Update: FED was on site and confirms school preference and tried to discuss alternative options. Seems to be some confusion about accessible voting path and doors that may not be on site plan. Send DST To assist and verify accessibility.  
09:27 AM Update: Please dispatch an additional pw to support accessible operation at the site.  
09:28 AM Update: DST is on way to access. ETA 20mins  
09:51 AM Update: DST onsite, will speak with school staff and confirm they are comfortable with accessible path.  
09:53 AM Update: PW dispatched. ETA. 20 min.  
10:03 AM Update: DST spoke with staff onsite, they are fine with the accessible path being kept open.  
10:18 AM Update: Poll worker arrived 10:17.

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**7311****Provisional Envelopes**

09:19 AM New Ticket: Provisional Envelopes are missing. Confirmed with PW that they are not in the Election Table Supply Bag. Send FED to replace. No voters present, voting continues.

09:28 AM Update: Spoke with INSP, envelopes found. Voting Continues

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### 7315

#### Ballot Supplies Other

04:07 PM New Ticket: Running low on I Voted stickers, send more

04:22 PM Update: FED is out as well and has communicated with precinct team to search on their end. Going to try and find extra from other precincts and bring

05:13 PM Update: FED 16 to deliver some extra, ETA 15

05:43 PM Update: Stickers supplied

#### Polling Place Signs or Nametags

07:27 AM New Ticket: "Vote Here Sign," is damaged. Send replacement.

08:01 AM Update: FED going to stop by when possible but evaluating other options. ETA 20-30

08:50 AM Update: FED assisted with trying to fix, legs not working, DST delivering replacement

10:08 AM Update: Super FED on way to assess

10:40 AM Update: Super FED confirmed that the sign has been fixed; no replacement is needed

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### 7321

#### Provisional Envelopes

07:05 PM New Ticket: Low supply of Provisional Envelopes, out of Chinese and Spanish. Send FED for restocking.

07:09 PM Update: FED dispatched to restock ballots, ETA 15 minutes. Will call with update

07:15 PM Update: Ballots delivered

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### 7322

#### Ballot Supplies Other

07:41 AM New Ticket: Red Seal Bag missing

08:02 AM Update: VM left for FED with info

08:50 AM Update: FED to help find in closing bags, ETA 15

09:30 AM Update: FED assisted with finding bag, voting continues

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### 7324

#### Provisional Envelopes

04:24 PM New Ticket: Low supply of Provisional Envelopes (EN/CH). Send FED for restocking.

04:41 PM Update: FED to try and deliver after finishing other task, ETA 20-30. Calling PW to help search

04:42 PM Update: Spoke with INSP, going to dig for further 2 packs and call election center with update

04:45 PM Update: INSP looked through and couldn't find shrink wrapped additional packs of PV Envelopes in ENG/CH. Please send more.

04:57 PM Update: FED 17 ETA 10-15

04:57 PM Update: FED 17 on the way with addl

04:59 PM Update: INSP called with update and language balancing directions

05:18 PM Update: FED confirmed delivery

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### 7325

#### Ballot Jam

07:56 AM Update: Tech contacted. ETA 15 min. Voting continues via Aux Bin.

08:21 AM Update: Tech arrived and found ballot hanging out of the front of the BSM. Tech removed ballot and had PW insert. There are no lingering issues. Issue Resolved. Voting Continues.

07:49 AM New Ticket: No Error, ballot is jammed Voter's ballot not returned. No Equipment Repair steps performed. Send Tech to resolve issue. Voting Continues using the aux bin.

#### **Roster of Voters**

07:36 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver.

08:17 AM Update: FED arrived and dropped off

#### **7327**

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#### **Provisional Envelopes**

06:09 PM New Ticket: Low supply of Provisional Envelopes. Send FED for restocking.

06:14 PM Update: FED on way after dropping more at another pct. ETA 15

06:55 PM Update: FED delivered addl, Voting Continues

#### **7329**

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#### **Tables, Chairs, and Voting Booths**

06:58 AM New Ticket: ADA Booth is Damaged. Send replacement ADA Booth.

07:31 AM Update: DST will deliver a new ADA booth. ETA 30mins.

07:33 AM Update: DST will deliver ETA 15 mins.

08:27 AM Update: Booth delivered.

#### **7331**

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#### **Other Poll Worker-Related**

03:00 PM New Ticket: Issue occurring with one PW and the other PWs. Send FED to assess situation.

03:02 PM Update: VM left for FED with info

03:08 PM Update: FED and Insp in contact about next steps, Insp attempting to resolve and FED on way ETA 10-15

03:42 PM Update: FED met with insp (/reporter) on site. INSP has talked with all PWs and believes solved for now. Will continue to monitor throughout evening. Voting Continues

#### **Other Polling Place - Related**

06:11 AM New Ticket: send fed have no voting equipment on site

06:22 AM Update: FED onsite and helped find staff to unlock voting room, setup continues

#### **7332**

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#### **Can't Locate Equipment**

06:06 AM Update: FED on way after drive bys, ETA 15

06:11 AM Update: Cannot reach poll workers via listed cell numbers. Equipment was stored in Room 123 in the hallway. Visual confirmation via setup photo - [https://drive.google.com/file/d/1\\_E\\_B2fSrnyOMytZj0Ee5HMKo36FMGIkg/view?usp=drive\\_link](https://drive.google.com/file/d/1_E_B2fSrnyOMytZj0Ee5HMKo36FMGIkg/view?usp=drive_link) Send FED to assist.

06:27 AM Update: Phone message for FED with equipment location left

06:37 AM Update: Unable to contact inspector. Equipment is located in a storage room - photo is here [https://drive.google.com/file/d/1ni9RcW1yn3mwFGNkZfMaCPOGI9nlaRTK/view?usp=drive\\_link](https://drive.google.com/file/d/1ni9RcW1yn3mwFGNkZfMaCPOGI9nlaRTK/view?usp=drive_link)

06:40 AM Update: Empty update to fix ticket view

06:45 AM Update: FED 18 contacted and on way to verify equipment ETA 5-10

07:07 AM Update: Open.

06:04 AM New Ticket: Can't Locate Equipment. Can't locate BSM BMD. Confirmed poll worker has checked SSP. Still can't locate equipment.

#### **Provisional Envelopes**

06:35 PM New Ticket: Low supply of Provisional Envelopes. Send FED for restocking. Only 4 left and it's 6:30. Voting continues.

06:37 PM Update: VM with info left for FED

07:21 PM Update: FED ETA 10

07:35 PM Update: ENvelopes confirmed delivered, Voting COntinues

#### **7334**

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#### **BSM Other**

07:24 AM New Ticket: username/password not working (several attempts). Send FED to assist, voting continues via aux bin

07:40 AM Update: Tech contacted. ETA 15 min. Voting continues via Aux Bin.

07:50 AM Update: Tech arrived and is evaluating equipment.

07:52 AM Update: Tech was able to correct this with a spare PW card. Polls are opening. Issue Resolved. Voting Continues.

#### **Dispatch Inspector**

06:13 AM New Ticket: Dispatch Inspector Inspector is not on-site and poll workers do not have ballots nor supplies. Send FED to assist in setup.

06:14 AM New Ticket: Dispatch Inspector Inspector is not on-site and poll workers do not have ballots nor supplies. Send FED to assist in setup.

06:14 AM Update: Provided set up instructions to the poll worker team including BMD set up instructions.

06:19 AM Update: PW Dispatched. ETA 20 min.

06:25 AM Update: PW dispatched. ETA 20 min.

06:36 AM Update: VM left for FED for assistance

06:39 AM Update: Duplicate 867

06:44 AM Update: Inspector arrived 6:37a.

#### **Other Poll Worker-Related**

12:19 PM New Ticket: Send FED to confirm Ballot organizer is fill with all parties

12:22 PM Update: FED onsite. Confirmed ballot organizer is filled with all party ballots.

#### **Paper Ballots**

06:47 AM New Ticket: Confirmed PW checked Inspector, Send FED to replace all ballots. Send ballots from city hall.

06:51 AM Update: VM left for FED, city hall ballots also on way.

06:52 AM Update: Sending out supplies. ETA 20 min.

07:14 AM Update: Spoke to clerk who confirmed ballots are on site.

#### **7335**

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#### **Roster of Voters**

07:20 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver.

07:22 AM Update: VM left for FED

08:11 AM Update: VM Left for FED

08:43 AM Update: FED Delivered, Voting Continues

#### **7336**

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### **Tables, Chairs, and Voting Booths**

06:12 AM New Ticket: Election Table is Missing. Confirmed correct location through the SSP. Send replacement Election Table.

06:51 AM Update: Called Greg Lawrence to deliver table. He will be there in 10 mins. Will confirm

07:00 AM Update: Delivery day photo confirms table is missing. Still waiting confirmation from DST on delivery

07:07 AM Update: Spoke with Inspt who said PPO let them use their table. Advised him to switch to the Election Table when the DST delivers it and there is a pause in voting. Voting continues

### **7337**

#### **Ballot Supplies Other**

07:45 AM New Ticket: Inspector wants more stickers he stated that he is only has about 20 I voted stickers and would like more as the day is just beginning.

08:16 AM Update: FED will swing by to help look for or deliver stickers after drop offs. ETA 30

09:18 AM Update: FED on the way, ETA 10

09:56 AM Update: FED assisted to find additional, Voting Continues

#### **BMD Printer is Not Printing**

07:12 AM New Ticket: BMD Printer is Not Printing. Walked through equipment repair steps with poll worker, still not working. Send Tech to resolve issue.

07:15 AM New Ticket: BMD Printer is Not Printing. Walked through equipment repair steps with poll worker, still not working. Send Tech to resolve issue.

07:17 AM Update: Duplicate of 977

07:17 AM Update: FED on way for other ticket and will try to troubleshoot as well Voting Continues

07:32 AM Update: FED resolved via troubleshooting, Voting continues

#### **Other Poll Worker-Related**

07:02 AM New Ticket: Inspector is yelling at clerks. Send FED. Voting Continues.

07:06 AM Update: FED on the way to assess ETA 10

07:33 AM Update: FED onsite and evaluating

08:16 AM Update: FED Evaluated and spoke with crew to go over process and history. All looks ok for now, Voting Continues

#### **Voter Interference Other**

07:26 AM New Ticket: Inspector is harassing clerk and verbally yelling at clerk in front of voters. Clerk is frightened of inspector. No one knows the procedures to follow. Send FED to go over procedures.

07:32 AM Update: Duplicate of 955, FED onsite and evaluating

### **7501**

#### **Ballot Supplies Other**

06:49 AM New Ticket: Clerk called - missing yellow cable for red box, door stops, stand for Vote Here sign and pens. No pens at site right now. Needed. Instructed PW to try find pen or pencils to use until FED arrives

06:54 AM Update: FED contacted. ETA 15 mins.

06:56 AM Update: Clerk called back, located Election Table Supply Bag, situation resolved.

08:12 AM New Ticket: Missing I "voted" stickers, Voting Continues.

08:43 AM Update: FED contacted. Will deliver stickers when next @ PCT.

08:56 AM Update: I voted stickers located.

#### **Roster of Voters**

08:11 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver.



08:16 AM Update: FED contacted. ETA 5 mins.

09:00 AM Update: Supplemental roster received.

## **7502**

### **Dispatch Clerk**

06:16 AM New Ticket: Dispatch Clerk. one clerk clerks are at the polling place. two clerks are needed.

06:24 AM Update: 2 poll workers dispatched. ETA 20 min.

08:30 AM Update: Clerks arrived.

### **Dispatch Inspector**

06:27 AM New Ticket: Dispatch Inspector. Inspector is not on-site and poll workers do not have ballots nor supplies. Send FED to assist in Set up.

06:29 AM Update: PW said inspector was not there and confirmed location. But Inspector is inside. No extra clerk or inspector needed.

06:30 AM Update: PW dispatched. ETA 20 min.

06:44 AM Update: Inspector is onsite and setup continues.

### **Not Open/Locked after 6:10am**

06:26 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:29 AM Update: Contacted FED and will receive update in 10 mins.

06:41 AM Update: Poll workers on in - set up continues

## **7504**

### **BSM Other**

01:07 PM Update: Tech contacted, updated ETA of 10 min.

01:17 PM Update: Spoke to Inspector. BSM was plugged into another power source and cleared the battery status message.

01:19 PM Update: Tech still on the way to verify. Revised ETA of 8 min.

01:35 PM Update: Tech arrived onsite and verified the BSM is receiving power and the power meter is rising. Issue Resolved, Voting Continues.

12:42 PM New Ticket: FED called and indicated that the BSM is showing a 'battery 17%' status message. Machine is plugged into power source. Send Tech.

12:45 PM Update: Tech contacted. ETA 20 min. Voting continues via Aux Bin.

### **Dispatch Clerk**

09:05 AM New Ticket: Dispatch Clerk. 2 clerks are at the polling place. 1 clerks are needed.

09:09 AM Update: PW dispatched. ETA 20 min.

09:43 AM Update: Arrived 9:41.

## **7507**

### **Can't Locate Equipment**

06:16 AM Update: Contacted FED. ETA is 15 minutes.

06:26 AM Update: Equipment is located in room 123, a storage room in the hallway. Insp reports the door is locked. no one from school is on-site. Contacting SFUSD custodial now.

06:32 AM Update: Custodial contacted, custodial onsite.

06:47 AM Update: SFUSD custodial contacted. Custodian sent to site, should be onsite now. Awaiting response.

06:54 AM Update: Open has been confirmed - set up continues

06:08 AM New Ticket: Can't Locate Equipment. Can't locate Ballot scanning machine and BMD not inside polling place. . Confirmed poll worker has checked SSP. Still can't locate equipment.

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**7508****Other Polling Place - Related**

- 01:03 PM Update: DST en route to assess as well.
- 01:03 PM Update: Poll worker indicated fire alarm is resolved. Team are going back into the PCT. (No ballots were deposited in the Red Box.)
- 12:43 PM New Ticket: Fire alarm going off, emergency voting outside voting place. Voting continues outside.
- 12:44 PM Update: SFUSD Custodial contacted. They are on it. Contacting custodian assigned to that facility. ETA 10-15 min.
- 12:45 PM Update: PWs evacuating pp, taking out ballot org, pens, red box, and roster
- 12:48 PM Update: FED is on the way. 5 mins ETA.

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**7509****Ballot Supplies Other**

- 05:40 PM New Ticket: PCT has run out of 'I voted' stickers. Voting continues.
- 05:46 PM Update: Outgoing Coordinator Lead has contacted FED Lead to coordinate additional supplies.
- 06:23 PM Update: FED procured additional 'I voted stickers' from another PCT.
- 07:31 AM New Ticket: Need NP Pure ballots. Voting is able to continue
- 07:35 AM Update: NPP ballots found

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**7512****Tables, Chairs, and Voting Booths**

- 07:29 AM New Ticket: Made a makeshift space to plug in the the booths, there's a piano and a lot of furniture in the room so they can't set up the room to the SSP specs. ADA booth is accessible. Voting continues.
- 07:53 AM Update: trying to reach DST to assess ADA accessibility - will follow-up
- 08:00 AM Update: Spoke with Super DST Tate. He will assess ADA situation and make adjustments if necessary. Will call back to confirm
- 08:22 AM Update: Tate made some adjustments and confirmed site is ADA Accessible - voting continues

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**7513****BSM Seals**

- 02:41 PM New Ticket: Thermal Printer Door - Red, broken; Per Director, Seal(s) Replaced by Poll Worker. Voting Continues

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**7514****BSM Other**

- 07:11 AM New Ticket: PW closed the polls on the ballot scanning device and can not reopen the polls on the machine. Need to send someone to assess situation. Voting will continue using aux bin.
- 07:15 AM Update: Contacted FED. She is at the PCT.
- 07:17 AM Update: Tech contacted. ETA 15 min. Voting continues via Aux Bin.
- 07:32 AM Update: Tech arrived onsite and is evaluating equipment.
- 08:05 AM Update: Tech was able to reopen polls using admin password. Tech also educated PW on using BSM. Issue Resolved, Voting Continues.

---

**7516****Ballot Supplies Other**

- 06:38 AM New Ticket: Insp called, does not have enough "i voted" stickers. Set up continues.
- 06:57 AM Update: Contacted FED to deliver 'I Voted' stickers.
- 07:46 AM Update: Stickers delivered.

---

**7527****BMD Printer is Not Printing**

07:29 AM New Ticket: BMD Printer is Not Printing. Printer reads no printer connected. Walked through equipment repair steps with poll worker, still not working. Send Tech to resolve issue.

07:53 AM Update: FED on way to assess after finishing drop offs, ETA 15

08:14 AM Update: Tech at another PCT. Will update when Tech is dispatched.

08:21 AM Update: Tech dispatched. ETA 15 min. Voting continues via BSM.

08:39 AM Update: Tech arrived onsite and is troubleshooting equipment.

08:42 AM Update: Tech verified issue. Approved to break seal to reseal USB connection after powering down BMD.

08:57 AM Update: After USB cables were reseated, the printer needed to be power cycled. That solved the errors. Issue Resolved. Voting Continues.

---

**7528****Ballot Supplies Other**

08:06 AM New Ticket: Deliver extension cords for the booths (10-12 feet) and adaptors for the plug since one of the two power does not work.

08:34 AM Update: FED onsite and resolved, Voting Continues

**Other Polling Place - Related**

06:16 AM New Ticket: Inspector is in polling place and has their inspector bag. However, has no access to Ballot scanning machine, the ballot marking device and tables and signs, since those are locked in a space of the voting place (hotel) that is locked. Current staff does not seem to have a way to unlock that room.

06:23 AM Update: FED on way, ETA 10

06:35 AM Update: Inspector now has access to BSM, BMD, tables signs etc etc

**Provisional Envelopes**

01:02 PM Update: FED assisted in finding, Voting Continues

12:37 PM New Ticket: Provisional Envelopes(EN/SP and EN/FI) are missing. Confirmed with PW that they are not in the Election Table Supply Bag. Send FED to replace. voting continues!

12:42 PM Update: Fed to visit & confirm missing provisional EN/SP & EN/FI envelopes. Will replace from FED van if needed. ETA = 15 mins.

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**7531****Ballot Jam**

11:49 AM Update: Technician contacted. Tech is on another site. ETA 25 min

11:59 AM Update: FED on the way to assist with troubleshooting and check on status. ETA 10

12:07 PM Update: Technician contacted updated ETA is now 10 min.

12:20 PM Update: FED called and confirmed issue had been resolved without a technician. Voting continues

12:26 PM Update: Technician is on site evaluating the issue. Tech was able to retrieve the ballot spit back out from the machine. Ballot was physically damaged. Tech waited for voters in line to cast their votes. Issue resolved. Voting continues.

11:46 AM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

**Other Polling Place - Related**

07:01 AM New Ticket: Houseless person is barricading themselves in the porta potty. Need help

07:09 AM Update: FED on way to assess ETA 5-10

07:21 AM Update: DST contacted. ETA 10 minutes to assess situation.

07:51 AM Update: FED reports issue resolved, Voting Continues

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### 7533

#### Ballot Supplies Other

05:44 PM New Ticket: FED Bag with unused ballots was removed from the polling place by a member of the public, send FED to confirm they have enough ballots.

05:44 PM Update: PWs contacted, confirmed they have enough ballots.

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### 7534

#### Ballot Jam

10:44 AM Update: Technician contacted. ETA 10 min.

11:01 AM Update: Technician is on site evaluating the issue. Voting continues thru the aux bin.

11:17 AM Update: Issue verified. Ballot spit back out from the machine. Ballot was torn. PW spoiled the ballot and the voter was given a new card to use. Tech waited for voter to cast vote. Issue resolved. Voting continues.

10:43 AM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. FED tried troubleshooting but issue not resolved. Voting continues via Aux Bin.

#### Ballot Supplies Other

08:45 AM New Ticket: FED still needs to deliver green FED bag, also send write-in candidate list

08:53 AM Update: FED contacted, on way, ETA 10-15

10:01 AM Update: FED Confirms dropped off, Voting Continues

#### Incorrect Pin/Activation Code

08:19 PM New Ticket: BMD Incorrect Pin. Confirmed PW is using the correct ballot pin. Send Tech to Resolve.

08:22 PM Update: Technician contacted. ETA 10 min.

08:38 PM Update: Per monitor BMD shut off and no further action needed at polling station.

#### Provisional Envelopes

01:02 PM New Ticket: Low supply of Provisional Envelopes. Send FED for restocking. enough Chinese, but low on Spanish, Filipino.

01:14 PM Update: FED dispatched to help review and replace if necessary, Voting Continues

01:43 PM Update: FED on site, supplied extra from FED car. Voting Continues

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### 7601

#### Ballot Supplies Other

01:43 PM New Ticket: Voting continuing. Inspector requests 1 poll worker pin to be sent.

01:48 PM Update: fed will call back if she can't get a pin

06:48 AM New Ticket: Security seal for red box missing. Send FED. Setting up continues.

07:16 AM Update: Found seal and were set up. FED confirmed on site.

#### Other Poll Worker-Related

02:27 PM New Ticket: Voter Antagonistic to clerks, elevated voice, peeking on specific clerks. seems stressed out. Asking clerks who did you vote for so I can vote the opposite. PCT 7601

02:31 PM Update: FED on the way to de-escalate eta 10min

03:07 PM Update: voter de-escalated by FED. Voting continues.

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### 7602

#### Other Poll Worker-Related

02:17 PM New Ticket: PW (caller) not getting along with other PWs, wants to go outside but the inspector won't let her, decided to go home

02:20 PM Update: they are g2g as is. PW did not let insp know when and where she was going and would intermittently leave. PWs are fine as is.

**7604**

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**Ballot Supplies Other**

10:24 AM New Ticket: Insp called and needs more "I voted" stickers. Confirmed it wasn't in their election table supply bag. Send more. Voting continues.

11:01 AM Update: FED en route. ETA 8 mins.

11:17 AM Update: Low supply of Provisional Envelopes as well

11:21 AM Update: FED delivered extra, voting continues

**Provisional Envelopes**

04:22 PM New Ticket: Low supply of Provisional Envelopes. Send FED for restocking.

04:26 PM Update: PW confirmed they are halfway through second pack. They are following voting procedures but this is a popular work place so most are PV. They will look for 3rd set while waiting on FED

04:29 PM Update: Called for additional PVs. ETA 5 min.

04:42 PM Update: PVs and stickers delivered.

10:32 AM New Ticket: Low supply of Provisional Envelopes. Send FED for restocking.

11:01 AM Update: FED en route. ETA 8 mins.

11:16 AM Update: combining both low supply tickets

**7605**

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**BMD Public Counter**

06:55 AM New Ticket: Public Counter. Confirmed counter is showing: 3 Send Tech to resolve.

06:57 AM Update: Technician contacted. ETA 10 min.

07:10 AM Update: Technician is on site evaluating the issue. Voting continues thru the aux bin.

07:14 AM Update: PW reset the count. Issue resolved. Voting continues.

**7608**

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**Ballot Supplies Other**

04:42 PM New Ticket: Only have 2 Eng/CH provisional envelope left, please send some more

04:45 PM Update: FED delivering PVs to another PP, eta 15 min.

05:16 PM Update: PV Delivered

**Dispatch Clerk**

03:45 PM New Ticket: Dispatch Clerk. 4, All ADA clerks are at the polling place. 1 clerks are needed.

04:37 PM Update: pw dispatched. ETA 20.

**7609**

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**Ballot Supplies Other**

06:35 AM New Ticket: Missing power strip so both machines cannot be plugged in. PWs have checked supply kit. Lots of furniture is blocking outlet where BSM and BMD should be plugged in according to SSP. PWs can get BSM plugged into another outlet but not enough cords/strips to get both. Setup continues.

06:45 AM Update: FED has pct with no equipment and another one that can't set up. Can DST please send a cord and assist them with plugging in?

06:46 AM Update: PWs were able to move things around to get both machines plugged in, so lower priority now.

07:33 AM Update: Machines are plugged in and working, power strip no longer required.

07:35 AM Update: Spoke with inspector. Power strip still needed. Contacted Gregory/DST, dispatched him to delivery 1 power strip. Resolved.

08:53 PM New Ticket: send FED to deliver blue seals ASAP.

09:02 PM Update: Instructed INSP to use blue tape to secure the zippers, assured her that the parking control and sheriff will keep the bags safe and the important part is getting the ballots back to the DOE.

#### **Other Poll Worker-Related**

08:14 AM New Ticket: PW is unable to find things at their precinct including the plastic supply kit. Currently the BSM does not have a seal on the main bin. PW seems confused. Send a FED to go over procedures.

08:21 AM Update: Sending FED Sushma (21) to assist as local FED is with other pct. Sushma eta 7 min and will assist PWs and review their voter cards upon arrival.

08:54 AM Update: FED providing addtl pins and materials.

#### **7611**

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#### **Dispatch Clerk**

01:44 PM Update: PW dispatched. ETA 20 min.

02:17 PM Update: PW arrived at pp.

08:55 AM New Ticket: Inspector reached out earlier today requesting a clerk to be dispatch, but has not received one yet. Dispatch Clerk. 2 clerks are at the polling place, though inspector reported struggling getting help from 1 of them. 1 clerk is needed.

09:03 AM Update: PW dispatched. ETA 20 min.

09:23 AM Update: Clerk arrived 9:23.

12:58 PM New Ticket: Dispatch Clerk. 3+1 who went on break 2 hours ago and hasn't come back clerks are at the polling place. 1 clerks are needed.

#### **Other Poll Worker-Related**

06:24 AM New Ticket: Two clerks missing, two on site. INSP worried about getting set up by 7am. Send FED to help if available.

06:26 AM Update: FED en route eta 5 min will assist with set up.

07:06 AM Update: FED assisted and pct is g2g.

#### **7614**

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#### **Ballot Supplies Other**

07:04 AM New Ticket: Ballot marking Pens missing. Send FED to resupply. Voting continues.

07:10 AM Update: FED is assisting other PCT ETA 45 min.

08:07 AM Update: FED eta 15 min

08:39 AM Update: left vm asked FED to call back for update

08:56 AM Update: FED on site, delivering pens, and going over job cards.

09:42 PM New Ticket: closing. posted statement ballot does not match. inspector asked if seals need to be broken, I said it was unnecessary. Inspector will take note of discrepancies and attach to bag.

09:42 PM Update: Inspector will take note of discrepancies and attach to bag.

#### **Other Poll Worker-Related**

08:18 AM New Ticket: Voter called and claimed that Inspector and Poll Workers were being rude about CVR/ PV, and asked "What are you doing here??" Voter was eventually able to vote. Send FED to review voting procedures with Inspector and Poll Workers.

08:24 AM Update: left VM for FED to go to pct and review voting procedures and decorum. To call back once she has finished.

08:41 AM Update: left VM asked FED to call back w/ update.

08:56 AM Update: FED on site, delivering pens, and going over job cards.

**Provisional Envelopes**

04:06 PM New Ticket: Low supply of Provisional Envelopes. Send FED for restocking.

04:32 PM Update: FED eta 10min

04:44 PM Update: PV delivered.

**7615**

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**Other Polling Place - Related**

04:24 PM New Ticket: Someone ripped and broke lock off of porta potty. --Notating incase there is a need to relock at end of night. Voting continues.

04:43 PM Update: Super DST Tate contacted He has porta potty lock and will replace it.

**Provisional Envelopes**

07:25 PM New Ticket: Low supply of Provisional Envelopes. Send FED for restocking.

07:29 PM Update: FED on site and delivering PVs

**Roster of Voters**

09:31 AM New Ticket: Supplemental roster pages were not delievered by FED yet. Send FED to deliver.

09:33 AM Update: FED is parking and will deliver all supplies needed.

**7616**

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**Not Open/Locked after 6:10am**

06:14 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:14 AM Update: Asked and Inspector is on site.

06:18 AM Update: FED en route to PP, will assess situation and help insp as needed. If no one arrives to unlock by 6:30 he will assist with setting up emergency

06:36 AM Update: they are in

**7618**

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**Not Open/Locked after 6:10am**

06:11 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:11 AM Update: Asked and Inspector is on site.

06:14 AM Update: FED was on site and just spoke with inspector and said that it is open and good. I am going to call inspector and see what the issue is before resolving ticket.

06:16 AM Update: Inspector has confirmed PPO has come and opened the door. All is well.

**7622**

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**Roster of Voters**

07:30 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver. orange and purple roster

07:32 AM Update: ETA 5min

07:56 AM Update: FED is a few blocks away at neighbor pct, eta 5 min

08:28 AM Update: Roster delivered.

**7623**

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**BSM Other**

06:35 AM New Ticket: Missing BMD and BSM. Need replacement ASAP. Missing table supplies.

06:36 AM Update: Technician contacted. ETA 10 min.

06:53 AM Update: Technician is on site evaluating the issue.

06:54 AM Update: Equipment is located in the conference room. Contacting inspector, who is unable to locate the conference room. Send DST to assist.  
06:55 AM Update: PPO contacted. Community room, where the equipment is stored is locked, and the people onsite do not have the key. they are contacting the maintenance staff, who have the key.  
06:55 AM Update: Send FED to assist with emergency voting.  
07:02 AM Update: All equipment was found in the community room, the room that it was supposed to be set up in. Issue resolved. Set up continues.

#### **Can't Locate Equipment**

06:46 AM Update: Duplicate ticket, do still send tech with machines.  
06:36 AM New Ticket: Can't Locate Equipment. Can't locate All Equipment. Confirmed poll worker has checked SSP. Still can't locate equipment. FED was the one who called in. SHe is assisting other pct in voting set up

**7624**

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#### **BMD ATI Keypad/Headphones**

08:04 AM New Ticket: BMD ATI Keypad has headphones but is missing cord that connects it to the machine. FED on site and could also not find cord.  
08:05 AM Update: Technician contacted. ETA 15 min.  
08:06 AM Update: Found cord in printer.  
08:08 AM Update: Issue resolved. PW found the cord. Called tech to cancel. Voting continues

#### **Dispatch Inspector**

07:19 AM New Ticket: Dispatch Inspector. Poll Workers have ballots and supplies but Inspector is not able to do job. Need a replacement inspector immediately. Instructed pollworker to follow job card. Send FED to assist in setup.  
07:20 AM Update: PW dispatched. ETA 20 min.  
07:21 AM Update: Prioritize sending FED to finish assisting with set up.  
07:28 AM Update: This is a duplicate ticket, FED is on site.  
07:37 AM Update: Dup ticket  
07:38 AM Update: closed

#### **Other Poll Worker-Related**

06:38 AM New Ticket: Inspector having a hard time to set up the machine, please send FED to help. Set up is continuing!  
06:40 AM Update: Left VM for FED, asked her to at min call insp, preferably head over to assist but she may have 2 pct with emergency voting.  
07:07 AM Update: FED ETA 5 min.  
07:29 AM Update: Keeping the new dispatch insp ticket open even though this ticket was made first. closing ticket as dup.

**7625**

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#### **Polling Place Signs or Nametags**

07:58 AM New Ticket: legs for the outdoor Vote Here sign are missing. Confirmed PW checked the correct location. Send replacement.  
08:13 AM Update: FED eta 25.  
08:28 AM Update: PWs found the legs. Voting continues.

**7626**

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#### **Dispatch Bilingual**

09:00 AM New Ticket: Dispatch Bilingual. Chinese language needed. Bilingual PW did not come, have had actual Chinese speaking voters come. 3 clerks 1 insp on  
09:04 AM Update: YC will search nearby precincts for someone to transfer. No Chinese-speaking FLEX PWs available at City Hall.  
09:10 AM Update: Chinese-speaking PW 58345 dispatched to Pct 7626 from Pct 7627. Both INSPs informed.



09:58 AM Update: RESOLVED

### **Tables, Chairs, and Voting Booths**

10:58 AM New Ticket: ADA Voting Booth is Missing. Confirmed correct location through the SSP. Send replacement ADA Voting Booth. FED contacted

11:05 AM Update: DST Gregory has already given his ADA booth away. Looking for nearby DST to deliver booth

11:11 AM Update: Neighboring DST Kohan has an ADA booth and will go there now to deliver. Will follow up when resolved

11:24 AM Update: DST Kohan has delivered and installed the ADA booth

### **7632**

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#### **Roster of Voters**

07:19 AM New Ticket: Outside Roster of Voters got wet and is damaged. Send Replacement. Voting continues.

07:26 AM Update: will provide new roster 1min

### **7633**

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#### **Ballot Supplies Other**

05:59 PM New Ticket: PW called, running low on I Voted stickers. Would like more stickers delivered to pp.

06:27 PM Update: George ran out of extra stickers a while ago.

### **7635**

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#### **BSM Other**

05:41 PM New Ticket: PW says BSM screen went blank, green charging light is on, machine is plugged in. Help needed, voting continues via aux bin.

05:44 PM Update: Insp had called FED and FED directed him to call us bc troubleshooting doesn't work

05:44 PM Update: Technician contacted. ETA 10 min.

05:56 PM Update: Technician is on site evaluating the issue. Voting continues thru the aux bin.

05:58 PM Update: When Tech arrived on site the BSM was properly working. It is charged at 100% and a voter just placed their ballots. No issues. Issue resolved. Voting continues

06:04 PM New Ticket: Machine Fails to Power Up. Unable to walk through equipment repair steps with PW. Send FED to go over equipment repair steps. Voting continues using aux bin.

06:22 PM Update: Screen is dark. AC Plug, charging light, system, AC lights are on. All other lights are off. We have run troubleshooting w/ approval to break red seal. turned off, let rest, turned on. black screen. toggled quickly, black screen. Resealed door with blue seal. Voters are waiting but can and will use aux bin if they can't wait/don't want.

06:33 PM Update: Technician contacted. ETA 10 min.

06:41 PM Update: Technician is on site evaluating the issue. Voting continues thru the aux bin.

06:52 PM Update: Tech unplugged the machine and plugged it into another outlet. BSM is charging. Tech has permission to shut the screen down. Break the seal, to refresh the machine. Tech is on site waiting for the machine to boot up. Voting continues thru the aux bin.

07:07 PM Update: Issue resolution options exhausted, technician received permission to replace machine. Voting continues through aux bin.

07:24 PM Update: Tech replaced BSM and is wait for it to finish setting up. No voters on site. Voting continues through the aux bin.

07:44 PM Update: BSM is properly working. Issue resolved. Voting continues

### **7637**

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#### **Provisional Envelopes**

07:56 PM New Ticket: Provisional Envelopes are out. Send FED right away for restocking. Voter waiting for envelope

07:58 PM Update: FED on route

08:01 PM Update: FED 23 eta 6 min. insp aware

08:07 PM Update: no PVs needed, was enough for voters, polls closed

---

**7639**

**Polling Place Signs or Nametags**

05:06 PM New Ticket: two legs on the outside "Vote Here" sign don't fit in the sign. Sign is up and functional, but PW says FED suggested calling in and writing a ticket to note a future repair is needed. No need to do anything today.

05:06 PM Update: no resolution needed

05:07 PM Update: Closing, no action needed

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**7643**

**Provisional Envelopes**

06:45 PM New Ticket: Low supply of English/Chinese Provisional Envelopes (3 left). Plenty of Spanish/Filipino remaining. Send FED for restocking.

06:53 PM Update: FED on way with more from treasure island, ETA 15-20

07:42 PM Update: Late update, delivered 20 minutes ago.

---

**7644**

**Ballot Supplies Other**

01:03 PM Update: Hand warmers delivered, voting continues

09:30 AM New Ticket: PWs request an electric heater or some other solution, it is very cold with the door open.

09:56 AM Update: FED going to evaluate on rounds, ETA 15-20

10:14 AM Update: Super FED going to bring hand warmers, ETA 30+

11:16 AM Update: FED to check if warmers delivered yet, ETA 15-20

11:47 AM New Ticket: Please send more heating packs! 6 poll workers there.

11:50 AM Update: Set of hand warmers delivered, Voting Continues

12:00 PM Update: FED will stop by to discuss, no current packs available.

12:07 PM Update: Super FED on their way to drop off more.

**Tables, Chairs, and Voting Booths**

09:27 AM New Ticket: 1 chairs needed. Send replacement.

09:42 AM Update: DST contacted, he will deliver chair, eta 20mins.

09:55 AM Update: DST will visit site and assist PW's with borrowing another chair.

---

**7645**

**Other Poll Worker-Related**

06:55 AM New Ticket: Inspector having a hard time to set up the machine, please send FED to help. set up continues !

07:03 AM Update: FED contacted and on the way, ETA 10-15

07:48 AM Update: FED helped ensure setup, voting Continues

---

**7702**

**Ballot Supplies Other**

06:38 PM New Ticket: Need more stickers.

06:52 PM Update: FED is out of I VOTED stickers.

**Roster of Voters**

11:26 AM New Ticket: PW called, appears they received pages 2 and 3 of supplemental roster but missing page 1. Need complete version of supplemental roster, no A-E. Call FED to confirm.

11:39 AM Update: FED contacted and will

11:40 AM Update: Page 1 will be reprinted and dispatched to PCT.

11:43 AM Update: Orange Page 1 of Supplemental Roster is what is needed.

11:52 AM Update: NK will bring re-printed pages that need to be transported to the polling place

12:06 PM Update: Roster dispatched with driver.

---

### **7703**

#### **Roster of Voters**

07:18 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver.

07:38 AM Update: FED to drop off Supplemental Roster pages. ETA 15 mins.

08:19 AM Update: FED dropped off roster.

---

### **7705**

#### **Can't Locate Equipment**

06:05 AM Update: Insp contacted. Reviewed delivery information including photos, attempted via phone to help inspector find the equipment.

06:05 AM Update: PP equipment found. setup continues.

05:56 AM New Ticket: Can't Locate Equipment. Can't locate all supplies. Confirmed poll worker has checked SSP. Still can't locate equipment.

#### **Dispatch Clerk**

07:08 AM New Ticket: Dispatch Clerk. 1 clerk on site clerks are at the polling place. 1 clerks are needed.

07:30 AM Update: PW dispatched. ETA 20 min.

08:30 AM Update: Arrived 8:15

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### **7707**

#### **Roster of Voters**

08:58 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Inspector attempted to contact FED, but FED is not responding to phone call. Send FED to deliver.

09:14 AM Update: FED in route to drop off roster and has informed INSP. ETA 20 mins.

09:29 AM Update: FED updated ETA to 30 mins to drop off.

10:02 AM Update: FED has delivered Supplemental roster.

---

### **7714**

#### **BSM Other**

07:31 AM New Ticket: Fails to Power Up. Charging light is on, but fails to power up. Send Tech to resolve issue. Voting continues using aux bin.

07:47 AM Update: Tech contacted, ETA 15 minutes

08:00 AM Update: Tech contacted, looking at machine.

08:11 AM Update: Screen was not lifted up, issue resolved voting continues.

#### **Other Polling Place - Related**

09:28 PM New Ticket: Can you let the PPO know that the poll workers are leaving.

09:36 PM Update: FED confirmed PPO has closed PP.

#### **Roster of Voters**

08:34 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver.

08:43 AM Update: FED will drop off in 30 mins.

09:29 AM Update: FED dropped off supplemental roster pages.

## **7715**

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### **Dispatch Inspector**

06:21 AM New Ticket: Dispatch Inspector Inspector is not on-site and poll workers do not have ballots nor supplies. Send FED to assist in setup.

06:22 AM Update: Provided set up instructions to the poll worker team including BMD set up instructions.

06:28 AM Update: PW dispatched. ETA 20 min.

06:29 AM Update: FED contacted and in route to assist with setup and confirm if INSP shows up. ETA 20 mins.

07:06 AM Update: FED is onsite and assisting with machine setup. Still waiting for INSP. FED will call back to confirm setup complete.

07:11 AM Update: FED said they can't login to BSM. Invalid login. Need to send TECH.

07:26 AM Update: FED arrived to drop off ballots and supplies, still no inspector on site.

07:36 AM Update: Still no INSP onsite. Send INSP asap.

07:38 AM Update: Second PW dispatched. ETA 20 min.

08:18 AM Update: Arrived 8:07.

## **7718**

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### **BMD Other**

07:33 AM New Ticket: missing white cord (keypad connector). send replacement cord

08:07 AM Update: Assigned Tech busy at other locations working on BSM issues, will circle back to this location afterwards. FED can also drop in, pending availability. Voting continues.

08:17 AM Update: Tech contacted ETA 15 minutes

08:42 AM Update: Technician is on site evaluating the issue. Voting continues thru the aux bin.

08:43 AM Update: Issue verified. Power cable was not plugged into the printer. Issue resolved. Voting continues.

### **Provisional Envelopes**

06:25 PM New Ticket: Low supply of Provisional Envelopes. Send FED for restocking.

06:28 PM Update: FED in route to location to drop off Provisional Envelopes. ETA 10 mins.

06:57 PM Update: FED delivered Provisional Envelopes.

### **Roster of Voters**

07:42 AM New Ticket: FED delivered incorrect updated roster list. Left PCT 7719's roster but 7718 needed. Using provisional voting. Voting continues.

07:48 AM Update: FED will pick up and drop off correct roster. ETA 10 mins.

08:25 AM Update: FED confirmed correct street index delivered.

## **7719**

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### **Other Poll Worker-Related**

09:27 PM New Ticket: PW team lost their payroll sheet, I double-checked that the 5 people listed in GEARS were in fact the 5 people there all day with the PW.

09:32 PM Update: FED picked up Payroll earlier.

### **Street Index**

07:10 AM New Ticket: Street index is missing. Confirmed it is not in the Inspector Folder. Send Replacement.

07:14 AM Update: FED said they dropped Index to wrong location. Will go pick up and drop off at right location. Will call back when found and with ETA.

07:49 AM Update: FED on way to pick up and drop off right index to each location. ETA 15 mins.

08:24 AM Update: FED confirmed correct street index delivered.

#### **Tables, Chairs, and Voting Booths**

07:36 AM New Ticket: Standard Voting Booth is Damaged. Send replacement Standard Voting Booth.

07:56 AM Update: DST is 8 mins away from delivery new Booth - will confirm

08:33 AM Update: Booth issue resolved - voting continues

#### **7801**

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#### **Ballot Supplies Other**

03:13 PM New Ticket: Insp called, running out of "I voted" stickers, send more. Voting continues.

03:21 PM Update: Ed, Nelson, and George have given out all their stickers, the other FEDs may have stickers but are doing higher importance work right now. No more stickers to send.

#### **7804**

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#### **BSM Other**

07:01 AM New Ticket: BSM stuck at loading screen 70% for 20 minutes. Charging lights are on. Aux bin voting continues

07:03 AM Update: Contacted FED and he will go there after he troubleshoots 7803

07:04 AM Update: Tech contacted, ETA 30 minutes at another polling place resolving an issue.

07:21 AM Update: FED eta 5 min

07:27 AM Update: Tech arrived, permission given to break the seal and refresh the machine

07:43 AM Update: Tech arrived refreshed system, voting continues.

#### **7805**

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#### **Ballot Supplies Other**

07:35 AM New Ticket: Need signage legs for the vote here sign. Checked main bin bags. Send FED to confirm PP does not have legs.

07:37 AM Update: FED has 2 hot pcts, will head here 3rd.

08:09 AM Update: FED said that election center is delivering legs

08:11 AM Update: FED does not have additional feet for sign and was unable to jerryrig something to keep the sign safely standing,.

09:07 AM Update: Super DST en route with spare legs from Warehouse. Eta 15 minutes.

09:25 AM Update: Super DST contacted. He is onsite, correcting the sign. Voting continues.

#### **Polling Place Signs or Nametags**

06:36 AM New Ticket: Leg for "vote here" is missing. Confirmed PW checked the correct location. Send replacement.

06:51 AM Update: left VM for FED to find a way to prop up/tape sign next time he is on site.

06:55 AM Update: FED will assist

#### **7806**

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#### **Ballot Supplies Other**

01:26 PM Update: fed 10 min away

01:50 PM Update: he dropped off stickers

12:53 PM New Ticket: Inspector running low on I Voted stickers, would like more delivered to pp.

12:54 PM Update: FED will deliver next time he comes by on route.

#### **Not Open/Locked after 6:10am**

05:59 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

05:59 AM Update: Asked and Inspector is on site.

06:03 AM Update: Contacted FED and he said he saw the PW outside. He will call them after he finishes his round and is ready to assist with emergency voting if

06:09 AM Update: Called Insp and gave him 24 Security number 415-522-0107. Also called that number and had them go down to open PP. Will confirm opening

06:18 AM Update: Frank the inspector confirmed they are in. Set up continues

#### **Polling Place Signs or Nametags**

09:42 AM New Ticket: Precinct # card is missing. Confirmed PW checked the correct location. Send replacement.

09:47 AM Update: Let PW know we don't have additional cards. He will write number on blank paper and post.

#### **Provisional Envelopes**

03:44 PM New Ticket: Low supply of Provisional Envelopes. Send FED for restocking. ETA 20

04:13 PM Update: FED delivered the PVs

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### **7807**

#### **BSM Other**

10:51 AM New Ticket: BSM not working and unable to fix after multiple attempts. Send Tech to help fix. Voting continues in Aux Bin.

11:04 AM Update: Technician contacted. Tech is on another site at the moment. I contacted the PCT Inspector directly to try see what the issue is. PCT says that a couple of voters are having ballot misread. I asked him if her looked at the ballot to see if there were other markings or any rips on the ballots. He did not inspect any of the ballots and just has the voters place the ballots in the aux bin. Tech will be there shortly after wrapping up another site. ETA 20 min.

11:15 AM Update: Technician contacted. ETA 10 min.

11:32 AM Update: Technician is on site evaluating the issue. Voting continues

12:04 PM Update: Issue verified. Ballot spit back out from the machine. Ballots were torn or physically damaged. Tech waited for voters in line to cast their votes. Issue resolved. Voting continues.

---

### **7812**

#### **Ballot Supplies Other**

05:04 PM New Ticket: Only have 5 "I voted" stickers left, please send more. Voting continuing.

05:08 PM Update: Nelson found some more stickers and is already on route to deliver to 7813 then 7812

05:24 PM Update: delivered

#### **BSM Other**

06:45 AM New Ticket: Login screen does not load. Walked through equipment repair steps with PW. Send Tech to resolve issue. Voting continues using aux bin.

06:46 AM Update: Tech contacted, ETA 15 minutes

07:06 AM Update: Tech arrived, permission given to break the seal. Refresh system it is loading.

07:21 AM New Ticket: BSM Printer not working properly. Send Tech

07:24 AM Update: FED will go after troubleshooting 7804, hopeful eta 30min

07:40 AM Update: Tech resolved issue from refresh, voting continues.

07:43 AM Update: Tech arrived refreshed system, voting continues.

---

### **7815**

#### **Ballot Supplies Other**

06:17 AM New Ticket: Missing Security Seal Sheet. Send FED for replacement. Inspector stated he will sign on a paper while waiting for replacement, and will sign the sheet when it arrives.

06:21 AM Update: FED assisting other pct, will head to 7815 next and call once security seal sheet is delivered.

07:04 AM Update: insp found sheet a while ago.

#### **7816**

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##### **BMD Other**

08:06 AM New Ticket: tec just left and same error code is popping back up

08:10 AM Update: FED will be there in 10 min and torubleshoot again.

08:19 AM Update: Tech contacted ETA 15 minutes

08:26 AM Update: FED fixed

##### **BSM Other**

06:55 AM New Ticket: Error Message: Thermal Printer Head is Up. Walked through equipment repair steps with PW. Error Message is still present. Send Tech.

Voting continues using the aux bin

07:16 AM Update: Assigned tech is busy at another location, will head to this site once done. Voting continues.

07:16 AM Update: Tech contacted, ETA 30 minutes resolving issue at another polling place

07:41 AM Update: Tech arrived, looking at BSM and refreshing system

08:00 AM Update: Refresh resolved issue, voting continues.

#### **7819**

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##### **Ballot Supplies Other**

06:33 AM New Ticket: red inspector ballot missing

07:04 AM Update: FED clarified the missing supply is red results bag. Send replacement.

07:57 AM Update: FED contacted. FED will look another time for results bag in FED supplies.

08:18 AM Update: FED successfully located red closing bag.

##### **Other Polling Place - Related**

06:13 PM New Ticket: INSP needs lights in this garage. Has worked this garage before and req them at training. Sun's going down and only one light in the garage, difficult to see Election Table. Please dispatch some clamp lights. Voting Continues.

06:21 PM Update: DST en route. We may have already delivered lights to them. DST will confirm. ETA 10 min.

06:26 PM Update: FED informed of light delivery and setup.

06:41 PM Update: DST confirms lights delivered and in use. Voting continues.

#### **7824**

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##### **Other Polling Place - Related**

06:34 PM New Ticket: The building alert is going off and no school staff is on site. Voting is continuing.

06:44 PM Update: Custodial called in alarm is off.

06:44 PM Update: Spoke with SFUSD custodial, they are calling staff assigned.

#### **7826**

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##### **Dispatch Clerk**

07:32 AM New Ticket: Dispatch Clerk. 2 clerks are at the polling place. 1 clerks are needed. INSP was supposed to have 4 total, 2 are no-shows.

07:34 AM Update: Set Up is complete. Voting continues.

07:41 AM Update: PW dispatched. ETA 20 min.

08:17 AM Update: Arrived 8:07.

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**7828****Ballot Supplies Other**

07:23 AM New Ticket: Missing Bilingual Requirement Form. Not located in inspector folder.

07:25 AM Update: Inspector found the bilingual requirement form. No need to dispatch materials.

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**7832****Other Polling Place - Related**

05:47 AM New Ticket: FED unclear on key instructions. PS: Contact FED to provide troubleshooting

05:48 AM Update: SFPL neglected to reprogram their alarm system. Issue is resolve, site is open. setup continues.

05:49 AM Update: FED contacted. FED spoke with security and arranged for unlocking of PP.

05:53 AM Update: Spoke with SFPL security who confirms that they are on the way.

---

**7838****Ballot Supplies Other**

09:01 AM New Ticket: PP didn't receive facsimile ballots, double-checked election table supply bag on the phone with me. Send replacements, voting continues

09:16 AM Update: Attempted to contact FED. No answer.

09:31 AM Update: FED contacted. FED will provide replacement from FED supplies.

**Other Polling Place - Related**

05:40 AM New Ticket: FED unclear on key instructions. PS please call to provide key troubleshooting help.

05:43 AM Update: Attempted to contact FED. Voicemail left.

05:43 AM Update: This ticket is mislogged under the wrong precinct number. 7832 is the correct precinct

05:46 AM Update: FED contacted. Set up continues.

05:50 AM Update: I have spoken with FED Maximillian (precinct 7832, which is the correct precinct number). The FED called SFPL security directly and confirmed they are on the way. I also contacted SFPL security directly and they confirm that they are on the way.

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**7841****Ballot Supplies Other**

07:02 AM New Ticket: Missing Yellow write in candidate list

07:15 AM Update: FED located replacement in binder. Will deliver to PP.

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**7842****Ballot Supplies Other**

04:00 PM New Ticket: Need "I Voted" stickers. Lots of VBM drop offs. Please send more over. Voting continues.

04:15 PM Update: FED will divide remaining I Voted sticker supply between PCT 7842 and PCT 7843

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**7843****Ballot Supplies Other**

03:27 PM New Ticket: "I Voted" sticker running low, please send replacement. voting continues!

03:33 PM Update: FED contacted. FED has roll of I Voted stickers and will distribute.

---

**7844****Ballot Supplies Other**

05:48 PM New Ticket: "I Voted" sticker is running low, please send some. Voting is continuing.

06:41 PM Update: FED delivered additional I Voted stickers to PCT.



09:09 AM New Ticket: Insp called, magnifying glass arrived broken in half. Send replacement. Voter is not currently waiting to use it. Voting continues.  
09:28 AM Update: FED contacted. Will supply magnifying sheet from FED Red Box supplies.  
09:32 AM Update: Magnifying sheet replaced.  
12:09 PM New Ticket: Running low on felt tip ballot pens. Inspector would like more pens delivered to site.  
12:23 PM Update: FED contacted. Will deliver more pens in 10 mins.  
12:37 PM Update: Fed delivered supplies

#### **Other Poll Worker-Related**

09:49 PM New Ticket: Inspector called to inform election center that their FED, Maximillian, could potentially be forgetting white Ballot Custody Transfer form from other precincts on previous routes.  
10:34 PM Update: Transfer of custody completed.

#### **7854**

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#### **Street Index**

01:33 PM Update: Followed up with FED. Sent to VM. Voting cont.  
01:47 PM Update: FED confirmed street index delivered. Voting cont.  
12:46 PM New Ticket: Inspector called - Street Index has been taken. Send replacement.  
12:53 PM Update: FED contacted. ETA 30 min.

#### **7901**

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#### **BMD Poll Worker Card Not Initializing**

06:50 AM New Ticket: BMD Poll Worker Card Not Initializing. Walked through equipment repair steps with PW. Still not initializing. Send Tech to resolve.  
06:51 AM Update: Technician contacted. ETA 10 min.  
07:13 AM Update: Technician is still on the previous site. ETA update 25 min.  
07:19 AM Update: FED and insp got it working

#### **7902**

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#### **BSM Other**

06:29 AM Update: Technician contacted. ETA 10 min.  
06:30 AM Update: Left message for FED. Alerted her about ballot transfer if BSM is not unlocked before voting starts. Encouraged her to call election center for assistance with transfer if needed.  
06:38 AM Update: Technician is on site evaluating the issue.  
06:44 AM Update: Tech was able to unlock the BSM and take the lid off. Tech is on site helping the PW setup the BSM. Issue resolved. Set up continues  
06:24 AM New Ticket: BSM Lid won't unlock. Send Tech to perform equipment repair. Voting continues using the red box. Once machine is set up, send FED to transfer ballots from the red box to the BSM. Set up continues.

#### **Dispatch Clerk**

07:48 AM New Ticket: Dispatch Clerk. 2 clerks are at the polling place. 1 clerks are needed.  
07:50 AM Update: PW dispatched. ETA 20 min.  
08:30 AM Update: Arrived 8:18

#### **7903**

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#### **Dispatch Clerk**

06:14 AM New Ticket: Dispatch Clerk. 2 clerks are at the polling place. 1 clerks are needed.

06:22 AM Update: PW Dispatched. ETA 20 min.

06:45 AM Update: Clerk arrived 6:43a.

#### **Other Poll Worker-Related**

06:56 AM New Ticket: Received a call from the dispatched clerk reporting they will not be ready at 7am and request another clerk to be sent out. There identified as an inspector. There is one other inspector on site, as well as another clerk.

07:00 AM Update: Left VM for FED asking her to head to this pct to assist

07:20 AM Update: FED eta 10 min

07:53 AM Update: FED said that site seems ok with just 2 clerks and an insp, but one of the clerks (who used to be an insp in previous years) is insistent that they need another PW. If we have enough, please dispatch. If PWs are scarce, we can cancel request and they will make do.

08:20 AM Update: PW dispatched. ETA 20 min.

08:31 AM Update: PW arrived.

#### **7904**

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#### **Provisional Envelopes**

05:57 PM New Ticket: Low supply of Provisional Envelopes. Send FED for restocking. Voting Continues!

06:25 PM Update: FED from next territory en route with replacements. Under 10 mins

07:12 PM Update: delivered

#### **7905**

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#### **Roster of Voters**

07:57 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver.

08:16 AM Update: FED delivered now.

#### **7906**

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#### **Provisional Envelopes**

05:57 PM New Ticket: Only have 3 provisional envelopes left, please send more. Voting is continuing.

06:09 PM Update: Ticket was mislogged.

06:33 PM Update: Left VM for FED to go there ASAP to deliver PVs

06:35 PM Update: FED delivered

#### **7907**

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#### **Ballot Supplies Other**

03:04 PM New Ticket: Need more "I Voted" stickers. Only 3 left. Voting continues.

03:13 PM Update: FED eta 12 min

04:23 PM Update: left VM for status update.

04:37 PM Update: FED won't be there for 45min-1hr

05:40 PM Update: delivered.

06:19 AM New Ticket: they have 2 clamp lights but bulbs are broken

06:20 AM Update: DST en route with clamp light bulbs. ETA 25 min.

06:21 AM Update: FED assisting other pct and has been made aware DST on route. FED will call insp in a few min to check in.

07:15 AM Update: They also need "I voted stickers" as well

07:19 AM Update: FED was just there and they said no issue

07:32 AM Update: DST reports delivering 2 spare bulbs. issue resolved. voting continues.

## **7909**

### **Ballot Supplies Other**

02:58 PM New Ticket: Have around 45 stickers left, would like to get some.

03:16 PM Update: FED contacted. Will provide additional stickers as needed.

### **Polling Place Signs or Nametags**

06:39 AM New Ticket: Vote Here sign is missing poles to get sign standing up. Send replacement.

06:55 AM Update: FED contacted. Will find a temporary solution to post the Vote Here sign while awaiting replacement poles.

08:32 AM Update: FED adhered Vote Here sign using tape.

## **7911**

### **BMD Other**

07:25 AM New Ticket: say its smart card reader detached. send tech to resolved

07:27 AM Update: Technician contacted. ETA 15 min.

07:42 AM Update: Technician is on site evaluating the issue. Voting continues thru the aux bin.

07:54 AM Update: Let FED know of issue going on and that they may need to assist with AUX transfer once fixed.

08:02 AM Update: Since the BMD did not have the seals on it, the Tech has permission to check all the connections. Issue resolved. Voting continues.

### **BSM Seals**

12:22 PM New Ticket: Need extra red seals - sent a FED. Port Door - Red, broken; AVS Door - Red, broken; Per Director, No Action Required. No Seal(s) Replaced.

Voting Continues

### **Dispatch Clerk**

06:55 AM New Ticket: Dispatch Clerk. 2 clerks are at the polling place. 2 clerks are needed.

07:10 AM Update: 2 PWs dispatched. ETA 20 min.

07:38 AM Update: Clerk arrived 7:30a.

08:13 AM Update: dispatched clerk Charlotte Willrich is there but second dispatched clerk decided they didn't need to be there and left.

### **Incorrect Pin/Activation Code**

08:20 PM New Ticket: BMD Incorrect Pin. Confirmed PW is using the correct ballot pin. Walked through equipment repair steps including using a spare pw card. Send Tech to Resolve. Polls could not be closed.

08:21 PM Update: Technician contacted. ETA 10 min.

08:22 PM Update: Alerted FED that tech is en route.

08:35 PM Update: fed en route, approved to break red seal and press power button

08:43 PM Update: tech already completed red seal break etc

### **Provisional Envelopes**

03:50 PM New Ticket: Low supply of Provisional Envelopes. Send FED for restocking.

04:14 PM Update: left VM for FED to deliver more PVs

04:20 PM Update: Spoke with PW and they cannot find anymore PVs. Let them know FED has been contacted. Also advised at closing they should have one clerk/student pair with the insp and read the instructions to insp.

04:37 PM Update: FED 28 is coming to deliver additional PV envelopes. eta 15min

04:59 PM Update: Nelson delivered PVs

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**7913****Electioneering**

04:27 PM New Ticket: Campaign Sign within 100 ft. Campaign: Petition Circulation within 100 ft. Send FED to confirm distance and inform circulators of electioneering guidelines

04:34 PM Update: Individual electioneering was Fabian Chavez, they have left the polling place.

**7914****Ballot Supplies Other**

06:03 PM New Ticket: Inspector is requesting 3 PW pins, also running out of "I Voted" stickers. Please send. Voting is continuing.

06:45 PM Update: FED divided remaining I Voted sticker and PW pin inventory among PCTs.

07:16 AM New Ticket: Missing "I Voted" sticker

07:36 AM Update: FED will deliver I Voted stickers.

**Other Polling Place - Related**

07:16 AM New Ticket: Church staff not allow PW to use bathroom onsite

07:20 AM Update: Calling PPO.

07:22 AM Update: Bathroom is locked. They do not have a key. Calling PPO.

07:28 AM Update: FED called to check on status of unlocking the bathroom.

07:28 AM Update: PPO provided code for restroom. Spoke with Insp, shared the bathroom code.

10:28 AM New Ticket: Clerk informs that PP is extremely cold. All PWs/INSP have coats on and hats. They are instructed not to close doors to PP. DST opened PP, can they come over and figure out how to turn on the heat in PP? O/W everything going smoothly, voting continues.

10:58 AM Update: FED contacted. FED will offer to provide personal space heater.

**7915****Ballot Supplies Other**

02:29 PM New Ticket: Running low on "I Voted" stickers. Many voters are dropping off VBMs so they are running low. Voting continues.

02:43 PM Update: FED contacted. FED will deliver more "I Voted" stickers.

03:31 PM New Ticket: Write-in candidate list is damaged. Send FED for replacement.

03:36 PM Update: FED contacted. FED will provide replacement write-in candidate list. ETA 5 min.

04:17 PM Update: FED delivered replacement write-in candidate list.

**Provisional Envelopes**

02:28 PM New Ticket: Low supply of Provisional Envelopes. Send FED for restocking. Especially needs Spanish. Voting continues.

02:45 PM Update: FED contacted. FED will drop off Spanish Provisional envelopes. ETA 15 min

03:15 PM Update: FED contacted. Provisional envelopes delivered.

**7916****Ballot Supplies Other**

05:13 PM New Ticket: INSP reports that they are out of I Voted stickers. Send more?

05:33 PM Update: FED contacted. Instructed to divide remaining inventory of stickers among PCTs that have run out and focus on preparing PW for closing procedures. ETA 25 minutes.

06:11 PM Update: I Voted stickers dropped off.

**7918**

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### **Provisional Envelopes**

06:56 PM New Ticket: Low supply of Provisional Envelopes (4 left). Send FED for restocking.

07:02 PM Update: FED contacted. FED will deliver additional Provisional Envelopes. ETA 15 min.

07:24 PM Update: FED replenished Provisional Envelopes.

### **Tables, Chairs, and Voting Booths**

06:48 AM New Ticket: ADA Voting Booth legs are Missing. Confirmed correct location through the SSP. Send replacement ADA Voting Booth.

07:27 AM Update: Called DST to deliver new ADA legs - will reach out to PP to confirm

07:41 AM Update: Confirmed receipt of new ADA booth - voting continues

### **7922**

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### **Ballot Supplies Other**

04:27 PM New Ticket: Inspector needs another copy of the equipment access codes acknowledgement form. Send FED.

04:35 PM Update: FED contacted and explained that the inspector has been having trouble finding things all day and generally disorganized. I will give inspector a call and try to help, and then send FED if necessary

04:44 PM Update: Called Inspector and left voicemail to help him locate the access codes acknowledgement form. FED is aware of the situation and will assist at precinct as soon as she can. I will try calling the inspector again in 20 minutes

05:16 PM Update: Inspector has not called back or answered his phone, nor have any of the other poll workers. FED dispatched to inform the inspector that he needs to stay available for calls, and also to help them find the or replace the equipment access codes acknowledgement form

05:46 PM Update: Acknowledgement form supplied to inspector. FED also relayed the message about checking his phone. Issue resolved

### **Dispatch Clerk**

11:15 AM New Ticket: Dispatch Clerk. 1 adult clerk, 2 students clerks are at the polling place. 1 clerks are needed.

11:33 AM Update: PW dispatched. ETA 20 min.

### **Dispatch Inspector**

10:22 AM New Ticket: Dispatch Inspector. Inspector very upset with DST, hung up on me and is leaving now

10:31 AM Update: According to FED, inspector left because of a verbal altercation with DST person. She will not be returning. PW Edward Guerrero is acting as inspector currently. FED is confident that he can do the job. Polling place will need an additional inspector or PW because they only have one adult clerk currently, Edward. To contact inspector call student Daisy's phone: 415 716 6865.

10:48 AM Update: Spoke with Edward and he is fine with taking on the inspector roll for now. He said he would prefer a flex inspector being dispatched, but if unavailable he could act as inspector for the rest of the day. Voting continues

10:50 AM Update: PW dispatched. ETA 20 min.

10:58 AM Update: Interim inspector updated on the situation. FED contacted and will call when new PW arrives

11:12 AM Update: Inspectors arrived 11:10.

### **Not Open/Locked after 6:10am**

06:12 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:13 AM Update: Asked and Inspector is on site.

06:20 AM Update: FED contacted. Left voicemail. Instructed to check on precinct and assist as necessary

06:42 AM Update: FED enroute. Eta 5 mins. Instructed to assist emergency voting if necessary and call back with any updates

06:43 AM Update: no onsite poll workers answer. possibly because they're busy

06:50 AM Update: Since no Pollworkers answer. RPD is going to send someone to confirm that they're in. But they are on another call so ETA 25 min.

06:55 AM Update: FED on site, confirmed they are in. Assisting with set up.

06:57 AM Update: FED confirmed on track with setup inside PP.

### **7931**

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#### **Roster of Voters**

07:55 AM New Ticket: Supplemental roster pages were not delivered by FED yet. Send FED to deliver. voting continues.

08:02 AM Update: FED contacted. Will drop off roster with the ballots in 30 mins

09:11 AM Update: FED confirms that supplemental roster was delivered

### **7938**

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#### **Other Poll Worker-Related**

04:20 PM New Ticket: Send fed to ensure Insp is following directions.

04:21 PM Update: SuperFED enroute, ETA 15mins

04:26 PM Update: FED called and explained that he does not feel confident that the inspector or poll workers will be able to close. Roman is on his way over to assess the situation. FED instructed to call back once a solution is reached

05:00 PM Update: Roman's dismissed the inspector and the FED is currently going around from precinct to precinct trying to promote a clerk to inspector. So far he isn't having any luck. Said he would report back once someone was found or he exhausted his options

05:10 PM Update: Inspector dispatched to precinct. FED will be at precinct in 20-30 minutes to meet the new inspector and catch them up to speed. Is instructed to call once the inspector arrives and the situation is resolved

05:42 PM Update: New Inspector has arrived. FED has caught him up to speed and feel confident in his ability to close

#### **Other Polling Place - Related**

08:17 AM New Ticket: Polling Place resident left their car in garage not knowing voting will take place. They do not drive as only their husband can drive. Husband is at work till 6-7pm. They are unable to move their car from the polling place garage.

08:28 AM Update: FED contacted and aware of the situation. The polling place is "cramped" with the car in the garage but they were able to set up and voting continues. Hopefully a solution to move the car can happen before 6/7pm

08:37 AM Update: Spoke with inspector. They are "making it work" but space a bit cramped. Dispatched DST/Alejo to visit PP to assess situation and take pictures. In meantime, I will contact PPO to see if we can have resident return from work and move car.

08:43 AM Update: Spoke with Terry/PPO/Property manager. She is attempting to contact resident whose car is occupying voting area in left most garage space. She will contact me with an update. Voting continues.

08:45 AM Update: FED checked-in and precinct and confirms that they have "plenty" of space and there is no need to move the third car. Said that the inspector and all the poll workers are totally comfortable with the amount of space and it's "not an issue". I will hold off resolving because I don't know the requirements of the site-specific plan, but the poll workers are doing fine

08:53 AM Update: Spoke with PPO/Property manager (Terry). She stated that voting is occurring in the right-most garage space instead of the left, and that there is enough room. Awaiting photos from DST before closing this ticket, to confirm voting area is adequate.

09:06 AM Update: Received message from DST/Alejo that the car in left-side space designated as voting area was just moved. PW's are rearrange voting area to left side. Issue resolved.

### **7939**

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#### **Can't Locate Equipment**

06:24 AM Update: Equipment found and no other issued reported. Set up continues.

06:24 AM Update: FED Contacted. ETA 10 minutes.

06:16 AM New Ticket: Can't Locate Equipment. Can't locate BSM, BMD, booths, tables, etc.. Confirmed poll worker has checked SSP. Still can't locate equipment.

**7945**

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**BSM Other**

06:48 AM New Ticket: Error Message: Verifying OS Device Send replacement CF cards. Voting Continues using the aux bin.

06:49 AM Update: Technician contacted. ETA 10 min.

06:54 AM Update: FED sent to check in on precinct. Instructed to call back with an update

07:20 AM Update: Technician is on site evaluating the issue. Voting continues thru the aux bin.

07:24 AM Update: FED was able to follow what-if section and successfully open the BSM. So the issue is resolved and there may no longer be a need for tech

07:26 AM Update: Tech verified that the BSM is working properly. Issue resolved. Voting continues.

**Paper Ballots**

01:20 PM New Ticket: Eng/CH Republican Ballots left: 16. Confirmed PW checked Inspector and FED boxes. Send FED to replace Eng/CH ballots. Voting Continues. Please bring more I voted stickers as well

01:37 PM Update: FED From the next territory over en route with additional stickers

01:38 PM Update: Spoke to PW. All stickers have been handed out to VBM voters. Also let FED know that 16 ENG/CH Republican Ballots are left at the PCT. Will monitor remaining # of ENG/CH ballots.

02:07 PM Update: FED en route to assess the situation and help pws. ETA 3 mins. Will call coordinator

02:33 PM Update: FED confirms there are 16 ENG/CH REP ballots. Instructed to tell inspector to use other language ballots once the ENG/CH run low. Also instructed to keep an eye on the situation and report to coordinator if other REP ballots start running low. Voting continues issue resolved for the time being

**7947**

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**Ballot Supplies Other**

07:09 AM New Ticket: PWs missing blue secrecy folders and security seals, cable, and stickers for the red box. Also missing some parts to vote here sign, making it

07:16 AM Update: Instructed inspector that supplies were located in BSM. Issue resolved

**7949**

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**Ballot Supplies Other**

10:45 AM New Ticket: PWs request "I Voted" stickers. Please send FED. PWs could not find the roll.

10:54 AM Update: FED dispatched to help them find I voted stickers or supply them with stickers

**Other Polling Place - Related**

07:27 AM New Ticket: port-a-potty locked, no bathroom access at site

07:30 AM Update: Clerk found the bathroom code and the portapotty is now open

07:30 AM Update: Insp reports they found combo in SSP. bathroom unlocked. voting continues.

**9104**

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**Other Poll Worker-Related**

06:33 AM New Ticket: Inspector having a hard time to set up the machine, please send FED to help. setup is continuing!

07:05 AM Update: FED will stop by assess & call back once resolved. ETA less than 5 min.

07:42 AM Update: FED confirmed PP is set up and fine. Voting cont.

**Path to Polling Place is Not Clear**

05:47 AM New Ticket: Path to the polling place is not clear: a homeless guy blocking the entrance of the polling place.

05:52 AM Update: FED will stop by and assess. ETA 5-10 min.

05:52 AM Update: Pierre is on his way, ETA 5mins. Going to access and will call us back.

05:57 AM Update: Pierre called back, homeless person is leaving peacefully. Police had been called ,no action needed from them.

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**9105**

**BMD Other**

08:41 AM New Ticket: Printer printed for test print, but have smoke came out and smell like something is burnt. Voting continuing.

08:45 AM Update: Tech contacted. ETA 15 min. Voting continues via BSM.

09:07 AM Update: Tech arrived and there is no smoke presently. Printer is on and functioning at the moment. Advised PW to monitor after each voter uses the BMD and alert us should there be smoke again. Issue resolved. Voting continues.

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**9106**

**Ballot Supplies Other**

07:47 AM New Ticket: No I voted stickers. Porter Potty is locked.

07:50 AM Update: Unlocked porter potty, Still No I Voted Stickers.

07:52 AM Update: FED will stop by to drop off stickers. Confirmed with INSP stickers are not in election table supply bag. Voting cont.

08:10 AM Update: FED helped PWs find stickers in BSM. Voting cont.

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**9109**

**Other Poll Worker-Related**

06:09 PM New Ticket: PW having issue with PW. Send FED to assess issue.

06:12 PM Update: FED contacted. ETA 5-10 min.

06:27 PM Update: FED confirmed pws were having disagreements with another pw the entire day. The pw left pp for a short time then returned. They will continue serving for the rest of the evening. FED will send an update if any other issues arise. Voting cont.

---

**9113**

**Ballot Supplies Other**

03:49 PM New Ticket: Running low on "I voted" stickers, please send some

03:53 PM Update: FED will drop off extra stickers. Will also confirm if PP used both rolls from BSM cover and election table supply bag.

04:52 PM Update: FED dropped off stickers and confirmed they only had one roll in the BSM machine and not in the election table bag. Voting cont.

11:19 AM New Ticket: FED and Poll Workers request extension cords and surge protector. Send Tech with supplies.

11:28 AM Update: FED confirmed that the power outlet is faulty. Need extra extension cords as he didn't have extra in his supplies. Voting continues.

11:37 AM Update: FED confirmed BSM's power is fine, but BMD's power source needs to be assessed. Voting continues.

11:46 AM Update: DST Pierre will go to site next and investigate and resolve the issue.

12:06 PM Update: DST reports cable switched out.

**BMD Tablet Fails to Power Up**

07:28 AM New Ticket: BMD Tablet Fails to Power Up. Confirmed poll worker verified that tablet is receiving power. Unable to walk through further equipment repair steps. Send FED to resolve this issue. Voting Continues.

07:47 AM Update: BMD Tablet is powering on and working. No more help needed for BMD. Voting Continues

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**9114**

**BMD Other**

07:42 AM New Ticket: Error on screen: "USB device changes detected" on BMD. Inspector requested a tech be sent. Voting continues.

07:58 AM Update: Tech contacted. ETA 15 min. Voting continues via BSM.



08:11 AM Update: Tech ETA update: looking for parking, then will head in.

08:28 AM Update: Tech found that the PW attached printer after polls were open, which caused the error. Tech had PW insert their smart card to resolve it. Issue resolved, voting continues.

08:29 AM Update: Ticket Resolved.

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## 9117

### Ballot Jam

05:46 PM Update: Tech contacted. ETA 15 min. Voting continues via Aux Bin.

05:56 PM Update: Tech arrived onsite and is evaluating equipment.

06:04 PM Update: Tech verified error and tried using iButton, but did not correct. Approved to break seal. Tech found that error on screen is now removed. Tech will wait for next voter to see if the jamming is corrected.

06:14 PM Update: Tech verified new voters inserting ballots and going through with no errors. Issue Resolved. Voting Continues.

05:44 PM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

### Dispatch Clerk

07:43 AM New Ticket: Insp called, said all Clerks are very inexperienced and unable to follow job cards. Dispatch exp Clerk. 3 clerks are at the polling place. 1 clerks are needed.

07:44 AM Update: PW dispatched. ETA 20 min.

07:48 AM Update: Second PW dispatched. ETA 20 min.

08:38 AM Update: PW arrived.

### Roster of Voters

01:22 PM New Ticket: Roster of Voters is damaged. Send Replacement. Voting continues provisionally until replacement arrives.

01:28 PM Update: FED en route to deliver replacement roster from van. ETA = 10 min.

01:42 PM Update: FED delivered replacement, but original was still usable (binding lose), so will only switch if needed. Voting continues.

---

## 9118

### Ballot Supplies Other

06:21 AM New Ticket: Blue election table was not delivered. Needs delivery.

07:08 AM Update: PW confirmed they are using another table temporarily. SET up is complete and voting cont.

07:22 AM Update: Called DST. He will deliver table in 20 minutes - will call back to confirm. Unable to reach PP's at this time. Left message with Insp

07:42 AM Update: DST has delivered table. Advised PP's to switch from temporary table ASAP when there is a pause in voting. Voting continues

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## 9124

### Ballot Supplies Other

04:27 PM New Ticket: running low on "I Voted" stickers, send more stickers when possible

04:46 PM Update: FED no longer has I voted stickers. Will confirm with PP if both rolls of stickers have been given out. Will try to get some stickers from another PP in the meantime.

05:23 PM Update: Left FED a VM asking for an update. Will call back in 10 min.

07:19 PM Update: FED will pick up extra stickers at another precinct. If they have time will drop them off at pp.

07:59 PM Update: stickers delivered.

### BMD Other

07:01 AM New Ticket: error message: "unable to read smart card data" shows on the screen. please send HELP. voting continues !  
07:20 AM Update: Tech is busy at another site, will depart for this polling location when they have a free moment. Voting continues.  
07:22 AM Update: Tech ETA 15 min.  
07:28 AM Update: Tech arrived onsite and is evaluating equipment.  
07:42 AM Update: Tech approved to break seal and reset USB connections.  
07:59 AM Update: Tech checked connections. Issue still present. Corrected when using another smart card. Issue resolved. Voting Continues.

**9126**

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**Ballot Supplies Other**

07:08 AM New Ticket: "I voted stickers" are missing. Send FED with stickers  
07:17 AM Update: FED is there and dropped some off. Voting cont.

**9129**

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**BMD Poll Worker Card Not Initializing**

06:48 AM New Ticket: BMD Poll Worker Card Not Initializing. Walked through equipment repair steps with PW. Still not initializing. Send Tech to resolve. BMD says Smart Card Reader Not Attached. Please attach. Advised Inspector to continue voting without BMD until replaced  
06:50 AM Update: Tech Contacted. ETA 10 min. Voting will continue via Aux Bin.  
07:01 AM Update: Tech arrived onsite and is evaluating equipment.  
07:11 AM Update: Tech approved to break seal to reseal the USB connection.  
07:21 AM Update: Tech verified BMD working after power refresh & USB reseating. Issue Resolved. Voting Continues.

**9134**

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**Ballot Supplies Other**

05:36 PM New Ticket: PWs are out of I Voted Stickers, send more if possible  
05:37 PM Update: FED is out of stickers. Will check with other PPs if they have extra. Voting cont.  
07:15 PM Update: FED may not have time to pick up additional stickers dropped off by super FED, but if they have time will stop by.

**Dispatch Bilingual**

07:33 AM New Ticket: Dispatch Bilingual. Chinese language needed. 1 of the poll workers at PP speak that language. Voting Continues.  
07:41 AM Update: No bilingual PWs available for dispatch. Use other means of translation when necessary.  
08:50 AM Update: will use translation line

**Dispatch Clerk**

09:36 AM New Ticket: Dispatch Clerk. 3 clerks are at the polling place. 1 clerks are needed. FED requested extra assistance for closing. Voting cont.  
09:41 AM Update: PW dispatched. ETA 20 min.  
10:36 AM Update: Arrived 10:35

**9136**

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**Dispatch Clerk**

01:49 PM New Ticket: Dispatch Clerk. 1 clerks are at the polling place. 1 clerks are needed.  
01:52 PM Update: PW dispatched. ETA 25 min.  
02:21 PM Update: Pw arrived.

**9137**

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**BSM Other**

06:40 AM New Ticket: Error Message: Verifying OS Device Send replacement CF cards. Voting Continues using the aux bin.  
06:41 AM Update: No need to replace CF cards, this issue can usually be fixed by refreshing the machine. Tech contacted, ETA 10 mins  
06:56 AM Update: Revised Tech ETA 5 min.  
07:01 AM Update: Tech arrived onsite and is evaluating equipment.  
07:05 AM Update: Tech verified issue. Approved to break seal to refresh power.  
07:15 AM Update: BSM is powering up and is going through its initial setup, farther that it was when Tech arrived.  
07:22 AM Update: Tech verified BSM working and ready for voter. Issue Resolved. Voting continues.

**9138**

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**Not Open/Locked after 6:10am**

06:13 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.  
06:13 AM Update: Asked and Inspector is on site.  
06:22 AM Update: keys have arrived!

**9141**

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**Ballot Supplies Other**

04:18 PM New Ticket: PWs running out of "I voted" stickers. Please send more.  
04:40 PM Update: FED dropped off last roll of stickers. He confirmed with PP that only one roll was found in the BSM machine but did not have a roll in the Election Supply Bag.

**9143**

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**Ballot Supplies Other**

04:09 PM New Ticket: "I Voted" Sticker ran out, please send replacement. voting continues!  
04:35 PM Update: FED no longer has I voted stickers and he confirmed with PP that both rolls of stickers have been given out. Will try to get some stickers from another PP in the meantime.  
04:47 PM Update: Obtained a few stickers from another PP. ETA 5 min.  
05:03 PM Update: FED delivered stickers. Voting cont.

**9145**

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**Ballot Supplies Other**

01:32 PM New Ticket: I Voted Stickers  
01:33 PM Update: FED confirmed he is out of I Voted Stickers and PCT is out and requesting more.  
02:07 PM Update: FED #5 contacted and they are also out of stickers. Will check if we can drop off stickers to FED #3 and #5.  
02:10 PM Update: Justin (FED #5) contacted and he found a roll of stickers. Will drop off to PCT 9145.  
02:26 PM Update: Justin confirmed he dropped off stickers. Justin and Anand are completely out of stickers. Will need some for the afternoon/evening. Voting

**9201**

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**BMD ATI Keypad/Headphones**

07:05 AM New Ticket: BMD Headphones/ATI Keypad. Keypad is missing white cord that plugs into the tables. Send Tech to resolve. Voting Continues.  
07:18 AM Update: Tech contacted. ETA 15 min. Voting continues via BSM.  
07:37 AM Update: Tech arrived and corrected issue. Cord was located. Issue Resolved. Voting Continues.

**9203**

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**BMD Tablet Fails to Power Up**

06:51 AM New Ticket: BMD Tablet Fails to Power Up. Confirmed poll worker verified that tablet is receiving power. Walked through further equipment repair steps. Send Tech to resolve this issue. Voting Continues.

06:54 AM Update: Tech contacted. ETA 10 min. Voting will continue via BSM when polls open.

07:26 AM Update: Tech arrived onsite and found that BMD was not connected to stable power source. Corrected and issue no longer present. Issue resolved. Voting continues.

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#### 9205

##### Dispatch Clerk

07:44 AM New Ticket: Dispatch Clerk. 2 clerks are at the polling place. 1 clerks are needed. Inspector said Pamela is a no show. FED stopped by and suggested they request another clerk.

07:47 AM Update: PW dispatched. ETA 20 min.

08:28 AM Update: Arrived 8:10a

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#### 9206

##### Dispatch Clerk

10:59 AM New Ticket: Dispatch Clerk. 2 clerks are at the polling place. 1 clerks are needed.

11:24 AM Update: PW dispatched. ETA 20 min.

---

#### 9209

##### Ballot Supplies Other

03:22 PM New Ticket: Has only 8 "I voted" stickers left and requesting more. Please send them more

03:27 PM Update: FED will drop off stickers after their break.

05:00 PM Update: FED dropped off stickers. Voting cont.

---

#### 9211

##### Dispatch Clerk

06:07 AM New Ticket: Dispatch Clerk. 3 clerks are at the polling place. Inspector said they will definitely need 1 more clerk.

06:09 AM Update: PW Dispatched. ETA 20 min.

06:43 AM Update: Clerk arrived 6:35a.

---

#### 9212

##### BSM Other

07:17 AM New Ticket: Error Reading Security Token, please send tech for help. Voting continues.

07:22 AM Update: Contacted FED for awareness.

08:01 AM Update: Tech contacted and is already walking in. Voting continues via Aux Bin.

08:24 AM Update: Tech refreshed the power to the BSM, No seals were attached yet. After Refresh, the BSM started up with no issues. Issue Resolved, Voting

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#### 9213

##### Other Poll Worker-Related

07:07 AM New Ticket: PW called, no FED visit yet. Still waiting on updates for roster. Advised PW FED should be there soon.

07:16 AM Update: FED will stop by soon as she's completing her rounds.

07:46 AM Update: FED dropped off updated roster. Voting cont.

---

#### 9215

##### Ballot Jam

07:21 AM Update: Contacted FED for awareness.

07:24 AM Update: Tech contacted. ETA 15 min. Voting continues via Aux Bin.

07:33 AM Update: Tech arrived onsite and is evaluating equipment.

07:54 AM Update: Tech removed paper remnants from the BSM. Accepting ballots now. Issue resolved. Voting Continues.

07:17 AM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Walked through equipment repair steps with PW. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

#### **BSM Seals**

06:51 AM New Ticket: Aux Bin - Yellow, broken; Per Director, Seal(s) Replaced by Poll Worker. Voting Continues

#### **9217**

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#### **Not Open/Locked after 6:10am**

06:10 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:11 AM Update: Asked and Inspector is on site.

06:15 AM Update: Left VM to FED. Asked to assess 9217 and assist if emergency voting is needed.

06:31 AM Update: FEd confirmed pp is opened. Set up cont.

#### **Other Polling Place - Related**

06:40 AM New Ticket: Team has access to the lobby, but the Gym was not unlocked. That is where the electric outlets are, plus gym needs to be unlocked for voters to come in, that is the accessible entrance. INSP called PPO, but they did not answer. Advised to continue with set up, as ballot machines have battery. INSP confirmed they are powering up. Need to help to open gym, set up continues.

07:03 AM Update: Left FED VM to assess school and give me a call back once they arrive.

07:41 AM Update: PW confirmed they found a working outlet to plus the BSM. Don't have enough outlets for Voting Booth lights but have enough lights overall in the room. Voting cont.

07:46 AM Update: Spoke with inspector. Voting area is setup, with adequate connection to power outlets. Per inspector, no additional equipment needed. Voting continues.

#### **9218**

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#### **Ballot Supplies Other**

08:36 AM New Ticket: inspector reports missing "I voted" sticker roll, inspector request "I voted" sticker roll to be delivered by FED

08:54 AM Update: Stickers delivered to PCT.

#### **9221**

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#### **Other Polling Place - Related**

10:52 AM New Ticket: FED called; water is seeping onto the garage floor and it is now slippery; the conditions are potentially hazardous for poll workers and voters.

11:09 AM Update: FED reported and confirmed hazardous conditions due to slick floor in voting area. FED requests no-slip mats. Send DST to assess.

11:11 AM Update: Spoke with poll worker, there is a trickle coming thru the garage wall, we are sending a DST with paper towels to help dry the floor. DST ETS

11:38 AM Update: DST Nina reports that she has successfully plugged the leak in garage wall with paper towels.

#### **9222**

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#### **Provisional Envelopes**

07:28 PM New Ticket: PW called, only 3 Provisional Envelopes remaining. Send FED for restocking.

07:31 PM Update: FED on his way with provisional envelopes. ETA 10 mins.

07:46 PM Update: Provisional envelopes have been received by PCT.

---

**9223****Tables, Chairs, and Voting Booths**

- 06:45 AM New Ticket: ADA Booth is missing a leg . Send placement ADA booth leg or replace entire Booth. Set up on schedule and poll will open on time.
- 07:42 AM Update: Spoke with inspector. ADA booth still missing leg. Dispatched Nina/DST to delivery booth. She will let me know when delivered.
- 07:54 AM Update: Nina/DST reports that replacement ADA booth has been delivered. Voting continues.

**9224****Ballot Supplies Other**

- 06:41 AM New Ticket: Missing I voted stickers - please send them some
- 06:50 AM Update: Contacted FED to deliver stickers to the PCT.
- 08:50 AM Update: Stickers were located.

**9225****Ballot Supplies Other**

- 06:59 PM New Ticket: Need Political Party Change form. Please send.
- 07:04 PM Update: FED will drop off some forms from another pp.
- 07:22 PM Update: FED confirmed pp found their extra part preference change forms. Voting cont.

**Not Open/Locked after 6:10am**

- 06:05 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and Inspector is responsible for unlocking but the code they are using is not working.
- 06:11 AM Update: Left VM to FED asking to assess and assist if emergency voting set up is needed.
- 06:19 AM Update: spoke to inspector. the code is not working. calling tyhe PPO for clarification
- 06:20 AM Update: PPO Ana contacted. left message
- 06:35 AM Update: Inspector spoke with Ana directly and the code is not working and PPO Ana does not know why. Calling emergency contact David.
- 06:37 AM Update: FED will give emergency set up supplies but needs to finish morning route. Will instruct them to follow emergency set up and will stop by once the rest of route is complete.
- 06:45 AM Update: FED will return to PP and assist pw with emergency set up. Will call back once complete or if PPO arrives.
- 06:45 AM Update: Spoke to Ana. PPO . She will open. She is on her way ETA 5-8 minutes
- 06:55 AM Update: Inspector confirms PPO onsite and has opened site . Set up continues

**Other Polling Place - Related**

- 06:43 AM New Ticket: FED #6 called--said they missed a call from the EC- please call them back.
- 06:45 AM Update: FED contacted. Will assist PP with set up.

**9229****Ballot Supplies Other**

- 07:02 AM New Ticket: Inspector unable to locate write in candidate list. Need write in candidate list delivered.
- 07:13 AM Update: Left FED VM informing them to let me know once candidate list is delivered.
- 07:53 AM Update: PW confirmed FED dropped off candidate list. Voting cont.

**9233****Ballot Supplies Other**

- 04:37 PM New Ticket: Need more I voted stickers. Told her we may not have more.
- 04:56 PM Update: FED no longer has stickers but will check if other PP have extra.

05:23 PM Update: Left FED VM asking for an update. Will call back in 10 min.  
07:23 PM Update: FED will pick up extra stickers at another pp. Will drop off at pp if they have time.  
07:24 PM Update: FED will deliver extra stickers.

#### **9234**

##### **BMD Printer is Not Printing**

07:31 AM New Ticket: BMD Printer is Not Printing. FED Walked through equipment repair steps with poll worker, still not working. Send Tech to resolve issue.  
07:45 AM Update: Tech contacted. ETA 15 min. Voting continues via BSM.  
08:07 AM Update: Tech arrived and removed a piece of paper out of the BMD printer causing the issue. Issue Resolved, Voting Continues.

##### **Not Open/Locked after 6:10am**

06:15 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.  
06:15 AM Update: Asked and Inspector is on site.  
06:21 AM Update: FED will stop by and assess. Will assist with emergency voting set up if needed.  
06:46 AM Update: FED will stop by after assisting 9225 with set up. Will call back once they arrive.  
06:48 AM Update: Called Cecil Zaraspa who says they are in. Left message with Inspt tp confirm. No confirmation yet  
06:54 AM Update: Left message for INSP to confirm and call back if pp is open.  
06:56 AM Update: Open confirmed - Set up continues

#### **9235**

##### **Path to Polling Place is Not Clear**

03:32 PM Update: Reopen ticket  
03:33 PM Update: FED called and informed us that PPO wants to close the ADA compliant entrance and use other entrance which isn't ADA compliant. FED is talking to owner to try to get it sorted. Voting cont.  
03:47 PM Update: DST Jordan contacted. He met with the Muni supervisor earlier in the morning to set up an accessible path of travel to supersede the area under construction. He will return to the facility to speak with the onsite supervisor and determine an amenable solution that preserves accessible voting. ETA 10 min.  
04:11 PM Update: DST contacted. The accessible entrance that was employed in the morning to replace the original entrance that was blocked by construction is no longer available, because the Muni staff have left for the day. DST worked with the poll worker team to identify an alternate accessible entrance, and employ a mitigation, in the form of a poll worker posted at the entrance to provide assistance to voters. Voting continues!  
05:56 AM New Ticket: Path to the polling place is not clear: Parking lot cement torn up and taped off. PWs setting up.  
06:03 AM Update: PWs were let in through side door and are setting up but side door is not ADA accessible  
06:05 AM Update: Contacted Jorday, DST. He is on his way to assess situation, and will call us back to report.  
06:05 AM Update: FED will stop by to assess. ETA 5 min and will call back once they arrive.  
06:22 AM Update: Jordan (DST) reports back that the voting entrance is completely torn up and PW's are using side entrance. He is taking pictures and will upload. Will address once photos are viewed. He will call when photos are uploaded.  
06:37 AM Update: Jordan set up signs. Will re-visit later in the day to assess voter entrance and report if any issues. Issue resolved.  
07:34 AM New Ticket: Path to the polling place is not clear: Around 10AM, construction will block normal entrance and impede ADA path. Need help... Voting is still continuing.  
07:48 AM Update: DST contacted. En route after handling a separate issue. ETA 25-30 min. Will report back to determine extend of construction, and if it can be delayed. We are monitoring this situation.

08:02 AM Update: According to photos, the parking lot is also the path to polling place and the lot is torn up. Construction on the parking lot began on March 4. We were not notified of the construction plans. We are determining a course of action to correct accessibility. Will update back.

08:12 AM Update: PPO contacted. They will swing by to double check and make sure the alarm will not go off again. Currently it's okay. Just to verify. Voting

08:13 AM Update: DST visited site and set up an alternate, accessible path of travel. DST was informed this path of travel would NOT be affected by continued construction today. They will check back throughout the morning to ensure this is the case. Voting continues.

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## 9238

### Ballot Supplies Other

07:23 AM New Ticket: ATI Headphone is missing

07:29 AM Update: Contacted FED. He will check if he has a replacement in the next 15 minutes.

07:55 AM Update: Poll worker was able to locate the head-phone.

### Other Polling Place - Related

07:02 AM New Ticket: Principal of the school called, very upset with the polling location. Said she was told it would be different this year than last year, but it isn't. Said entrances are blocked etc. Wants everything moved. I told her the precinct team would reach out. Voting continues!

07:10 AM Update: Contacted FED for awareness. Ticket assigned to DST.

07:14 AM Update: DST is finishing up and will head over.

07:19 AM Update: Spoke with Principal Dean, we will remain in the hallway for this election.

---

## 9241

### Dispatch Inspector

11:07 AM New Ticket: Dispatch Inspector. PW reports inspector left at 9am, said he'd be right back but hasn't returned. Called insp and left voicemail.

11:25 AM Update: PW dispatched. ETA 20 min.

11:58 AM Update: Inspector has not yet arrived. Will follow up in 10 mins.

12:00 PM Update: First replacement inspector refused assignment. Inspector dispatched.

12:34 PM Update: Inspector arrived @ PCT.

---

## 9243

### Ballot Supplies Other

06:44 AM New Ticket: Missing "I voted" sticker roll

06:50 AM Update: Contacted FED to deliver stickers to the PCT.

08:51 AM Update: Stickers were located.

---

## 9301

### Not Open/Locked after 6:10am

06:13 AM New Ticket: Inspector's garage door unlock code is not functioning. INSP called FED directly at 5:45 and they are apparently working on it.

06:30 AM Update: Ticket was mislogged.

06:30 AM Update: VM left for FED for update

06:31 AM Update: recent update says mislogged - resolving it.

---

## 9303

### Ballot Supplies Other

06:52 AM New Ticket: Yellow seal for red box missing. Send FED for replacement. Set Up continues.

06:55 AM Update: Yellow seals were found. No other issues. Set Up continues.



07:12 AM New Ticket: PP didn't get I Voted stickers, send I Voted stickers

08:08 AM Update: VM Left for FED

09:13 AM Update: VM left for FED

09:37 AM Update: FED could not find either, delivered extra

## 9305

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### Other Polling Place - Related

09:49 AM New Ticket: PWs are smelling gas in the polling place, contact PPO

09:57 AM Update: PPO contacted, did not answer phone. Messages left. Contacting Inspector again to ask if there are any facility hosts onsite.

10:08 AM Update: Neither PPO contacts are answering their phones. Poll Workers report no PPOs onsite, and that they were told PPOs would return in the evening. Dispatched Super DST, Tate, to the residence of one of the polling place hosts whose address I could find. We will work to reach a PPO and resolve the

10:32 AM Update: DST contacted. DST went to one of the PPOs houses. They were not home, did not answer. We located the home address of the other PPO we have on file, DST is now going to their home residence to attempt to reach someone.

10:59 AM Update: Spoke with Elder Mike Brown, there is not gas leak, it's an old location in the kitchen area with a slight smell of gas. Spoke with Insp Alex, explained what Elder Brown shared, asked if they are okay staying on sight. Alex said it's okay, as they have the door open. He is giving more breaks to staff so they

11:01 AM Update: PPO contacted. They report they have an old kitchen with historic appliance that are known to have a slight leak but PPO Mike Brown stated over the phone it is not enough to cause a threat. Sending Super DST to also assess. For context, this site has been used for 38 elections, dating back to 1996. PPO reports this has been an issue for some years now. Awaiting response from Super DST.

11:19 AM Update: DST is onsite trying to determine source of the leak. We've also contacted PPO to ask about gas shutoff. We are continuing to work on this.

11:33 AM Update: DST located gas shutoff valve in the kitchen, and turned it to the off position. Will stay at PP for a while to determine if the issue is resolved.

11:53 AM Update: DST reports gas smell is greatly diminished ~20 min after shutting gas off, but still subtly present. DST also opened a side door to the kitchen for ventilation. He will return to the facility in approx 30 minutes to assess again. If gas smell is continually reduced we'll consider the issue resolved. If it is not, we will escalate.

12:18 PM Update: DST contacted. After gas was turned off, the smell is greatly reduced. DST will visit again in an hour to check again. I also spoke to the Inspector, who agreed the smell is greatly reduced. They will call back if it gets stronger again. For now, it seems we've solved the issue, but we'll continue to monitor.

## 9306

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### Ballot Supplies Other

06:21 PM New Ticket: PW reports they are out of I Voted stickers, send more if possible

06:25 PM Update: FED will deliver some extra, ETA 15

06:58 PM Update: FED Delivered, Voting Continues

11:14 AM New Ticket: Polling place is really cold. Poll workers request hand warmers. Send Fed with Hand Warmers for Poll workers

11:37 AM Update: No available hand warmers, VM left for Fed who will continue to evaluate and call back if continued options.

### BMD Poll Worker Card Not Initializing

07:05 AM New Ticket: BMD Poll Worker Card Not Initializing. Walked through equipment repair steps with PW. Still not initializing. Send Tech to resolve. Voting continues.

07:07 AM Update: Tech contacted. ETA 15 min. Voting continues via BSM.

07:11 AM Update: the Inspector called they resolved the issue. no need to send FED. Voting continues!

### Other Polling Place - Related

09:56 PM New Ticket: Precint Ready to close, dispatch DST team

10:14 PM Update: FED confirms locked up

10:15 PM Update: Greg/DST has closed and locked the site. Issue resolved.

## **9402**

### **BSM Other**

07:20 AM New Ticket: credentials did not work after trying multiple times. using aux bin for now. Send a fed to help with credentials.

07:22 AM Update: FED en route (ETA = 10 mins) for missing roster issue. Will address this at same visit.

07:45 AM Update: Tech contacted, ETA 15 minutes

08:06 AM Update: Tech arrived and trying the credentials

08:17 AM Update: FED onsite (as is tech). Confirmed INSP & FED have same codes. Issue requires TECH resolution. FED to stay onsite to monitor voting procedures are being followed with replacement INSP.

08:41 AM Update: L&A started on replacement CFs

08:50 AM Update: L&A ETA: 25 minutes

09:25 AM Update: L&A still ongoing.

09:35 AM Update: Tech contacted and will arrive to polling place at 9:50 to help out with new CF cards.

10:10 AM Update: Tech arrived at location

10:37 AM Update: New CF cards and iButton worked fine now on original BSM, it is accepting ballots, issue resolved and voting continues.

### **Dispatch Inspector**

05:10 AM New Ticket: Dispatch Inspector. Poll Workers will have ballots and supplies but Inspector is not on-site. Inspector will drop off bag by 6AM.

05:10 AM Update: n/a

05:21 AM Update: FED will stop by PP after completing drive by & unlock to assist as needed.

05:24 AM New Ticket: Dispatch Inspector. Poll Workers is sick, have ballots and supplies at her home, inspector is not on-site. Send FED to assist in setup.

05:27 AM Update: dup

05:27 AM Update: insp will not be dropping off bag, send replacement

05:30 AM Update: PW with supplies dispatched. ETA 20 min.

06:20 AM Update: Inspector arrived.

06:20 AM Update: Supplies were not sent with dispatch driver and inspector initially. Supplies sent with a second driver.

06:41 AM Update: Supplies delivered.

### **Incorrect Pin/Activation Code**

01:07 PM Update: FED onsite and confirmed BMD polls are open. Login and ballot activation codes confirmed to work. FED walked INSP (new, replacement) through process.

01:13 PM Update: FED resolved issue, BMD voting possible and voting continues.

12:48 PM New Ticket: BMD Incorrect Pin. Confirmed PW is using the correct ballot pin. Walked through equipment repair steps including using a spare pw card. Send Tech to Resolve. Voting Continues.

12:51 PM Update: Tech contacted, ETA 15 to 20 minutes

### **Roster of Voters**

07:11 AM New Ticket: Roster of Voters is missing. Send Replacement. Voting continues provisionally until replacement arrives.

07:20 AM Update: FED had delivered supplies and roster to replacement inspector. ETA = 10 mins to double check missing supplies.

08:05 AM Update: Replacement roster delivered. Standard Voting continues.

**Street Index**

07:51 AM New Ticket: Street index is missing. Confirmed it is not in the Inspector Folder. Send Replacement.

08:06 AM Update: FED delivered replacement 2x copies.

**9406**

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**Ballot Supplies Other**

06:36 AM New Ticket: Blue Masking tape missing to set up signs.

06:49 AM Update: FED deliver power strips to other PW, will visit to deliver blue tape next, ETA = 15 mins.

07:46 AM Update: FED delivered replacement blue tape.

09:30 PM New Ticket: closing. unused ballots do not match, voting is closed

09:31 PM Update: inspector has taken note of discrepancies in posted ballot statement

**9409**

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**Dispatch Clerk**

09:10 AM New Ticket: Dispatch Clerk. 2 Adult- 1 student clerks are at the polling place. 1 clerks are needed.

09:12 AM Update: PW dispatched. ETA 20 min.

09:53 AM Update: Arrived 9:50.

**9421**

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**BSM Other**

07:02 AM New Ticket: Login Screen Does Not Load. Unable to walk through equipment repair steps with PW. Voting continues using aux bin. FED reports the machine will not progress setting up beyond initialization and continually restarts.

07:30 AM Update: Tech contacted, ETA 15 minutes

07:45 AM Update: Tech arrived, issue resolved poll worker unplugged and plugged bac in. Voting continues.

**9422**

---

**Dispatch Bilingual**

10:22 AM New Ticket: Dispatch Bilingual. Chinese language needed. 1 of the poll workers at PP speak that language. Voting Continues.

10:24 AM Update: Note: Bilingual PW that was originally assigned to PCT is a 'No Show'.

10:28 AM Update: FED to move 1x Chinese PW from 9421 to 9422. This resolves missing Chinese speaker and balances both sites with same umber of PWs. Each sites payroll will be updated accordingly.

**Dispatch Clerk**

06:26 AM New Ticket: Dispatch Clerk. has two poll worker needs one more clerks are at the polling place. 1 clerks are needed.

06:29 AM Update: PW dispatched. ETA 20 min.

07:45 AM Update: FED checked in if needed to move PW from another PP. PW dispatches so no move is needed. Tried to confirm PW arrived, but got INSP

08:31 AM Update: PW arrived.

**9425**

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**BMD Touchscreen Malfunctioning or Frozen**

07:02 AM New Ticket: Touchscreen frozen or malfunctioning. Walked through equipment repair steps with poll worker. Send Tech to resolve.

07:12 AM Update: Left Voicemail for FED. Asked for call back with update.

07:21 AM Update: Tech contacted, ETA 15 minutes

07:37 AM Update: FED to visit to see if can resolve. ETA = 5 mins.

08:05 AM Update: Issued resolved, machine not plugged. Voting continues

---

**9431**

**Polling Place Signs or Nametags**

10:00 AM New Ticket: 'Vote Here Sign' Legs do not fit [input square seems to be misaligned]. FED confirmed issue, send replacement. Voting continues, with sign leaned against side of garage/PP (outside) is damaged. Send replacement.

10:23 AM Update: DST Kevin contacted. He has successfully assembled the legs before and will go to the site and assess and assemble the sign. Kevin will call back with update.

10:38 AM Update: DST Kevin visited and attempted to assemble. He confirms that there is a manufacturing defect with this sign that prevents assembling the legs. Resolution is that they are leaning the sign against the garage. Sign will be inspected on return to pier for repair or replacement.

---

**9436**

**BMD Other**

06:50 AM New Ticket: missing the input cord (white) to the keypad, please send replacement. set up continues!

06:54 AM Update: Tech contacted, ETA 15 minutes

06:55 AM Update: FED is completing drop off and will check in if can resolve without TECH after. ETA = 15 mins.

07:20 AM Update: Tech was able to find the cord, issue resolved.

---

**9439**

**Polling Place Signs or Nametags**

07:32 AM New Ticket: Street sign legs damaged is damaged. Send replacement.

08:05 AM Update: FED notified of damage. We will confirm if we can send a replacement.

08:09 AM Update: Poll worker will be contacted to walk through a possible fix.

08:15 AM New Ticket: The big "Vote Here" sign cannot be set up. Legs do not fit into the stand. Everyone has attempted, even the FED. Send replacement legs or a replacement sign. Voting continues.

08:20 AM Update: FED attempted to fit legs in stand. Need to have someone call poll worker to walk through a possible fix or potentially send replacement.

08:30 AM Update: Super FED will visit to put on legs

08:57 AM Update: Duplicate ticket

10:08 AM Update: SUPER FED still onsite and trying to fix the issue with the sign.

10:18 AM Update: Reports indicate the leg bracket has separated from the sign base, in which case it should still be possible to re-attach the legs. Send FED or DST to attempt to set up the sign or determine why it will not assemble.

10:28 AM Update: Norma at the Election Center reported to me that Fritz called her to report that he was able to resolve the issue. Voting Continues.

10:28 AM Update: SUPER FED confirmed issue resolved and sign up.

---

**9441**

**Dispatch Clerk**

06:30 AM New Ticket: Dispatch Clerk. 2 clerks on site 1 additional clerk needed to help set up clerks are at the polling place.

06:32 AM Update: PW dispatched. ETA 20 min.

---

**9444**

**Ballot Supplies Other**

07:56 AM New Ticket: Please send FED to explain Voting Procedures to Inspector - more specifically what type of ballots you can give a voter according to their party preference.

08:00 AM Update: FED will give Insp a call to explain and will inform/update if they still need to go in person.

08:14 AM Update: FED tried calling INSP twice. Heading to PP now to help explain. ETA 15 mins.

08:47 AM Update: FED provided adequate instruction

---

#### **9445**

##### **Ballot Jam**

02:05 PM Update: Left message for FED to alert of ballot jam.

02:07 PM Update: Tech contacted, ETA 15 minutes

02:32 PM Update: Tech has arrived and is looking at the machine.

02:43 PM Update: Tech given permission to break the seal as ballot is jammed inside.

02:51 PM Update: Tech removed stuck ballot and refreshed the system. Issue resolved, voting continues.

02:01 PM New Ticket: Error Condition has Occurred: Ballot is jammed. Voter's ballot not returned. Unable to walk through equipment repair steps with PW because FED called this in and are not present. Ballot is still jammed. Send Tech to resolve issue. Voting Continues using the aux bin.

---

#### **9447**

##### **Street Index**

07:28 AM New Ticket: Street index is not complete, missing 949-984. Send Replacement.

07:37 AM Update: FED delivered replacement street index. Will double check if this resolved issue after BMD visit at other PP. ETA = 30 min.

08:02 AM Update: Poll worker was confused about the Street index but realized their mistake. Street Index is all good. No more help needed with the Street Index.

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#### **9449**

##### **Other Polling Place - Related**

08:02 AM New Ticket: Restroom doors are locked. Can't contact anyone to open doors.

08:14 AM Update: FED confirmed bathroom code and now unlocked.

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#### **9451**

##### **Provisional Envelopes**

04:55 PM New Ticket: Low supply of Provisional Envelopes - Spanish, 4 remaining. Send FED for restocking.

04:58 PM Update: Left message for FED to deliver Provisional Envelopes.

05:07 PM Update: FED will call INSP to inform English Provisional Envelopes can be delivered. ETA 15 mins.

05:46 PM Update: Provisional Envelopes delivered.

---

#### **9501**

##### **Ballot Supplies Other**

11:36 AM New Ticket: Needs a list of write -in candidates -

11:43 AM Update: FED en route eta 10 min

12:08 PM Update: Replacement Write in candidate list delivered. Voting continues.

##### **Electioneering**

02:10 PM New Ticket: Campaign Sign within 100 ft. Campaign: Petition Circulation within 100 ft. Send FED to confirm distance and inform circulators of electioneering guidelines

02:17 PM Update: FED en route to confirm distance from PP and review electioneering rules from PP signage and manual p5-6 or p91. ETA = 15 min.

02:37 PM Update: Signature collectors were within 100 feet of polling place, initially resistant to move, but eventually left. INSP asked to inform us if they return. If so sheriff will be contacted.

07:48 PM Update: Reopen ticket

07:53 PM Update: FED contacted. Spoke with the circulators and they left the polling place.

**Other Polling Place - Related**

05:53 AM New Ticket: FED unlocked PP following instructions, but alarm set off and ongoing. PP is open, but need instructions for disarming alarm.

06:08 AM Update: Spoke w/security, sending some to help, eta 10mins.

06:13 AM Update: DST is going to check in at library, not able to reach the Insp or PW's.

06:26 AM Update: DST onsite, alarm is off.

**9502**

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**Not Open/Locked after 6:10am**

06:13 AM New Ticket: Not Open/Locked after 6:10 a.m. Polling place is locked and PPO is responsible for unlocking.

06:13 AM Update: Asked and Inspector is on site.

06:31 AM Update: open setup continues

**9506**

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**Not Open/Locked after 6:10am**

06:07 AM New Ticket: Not Open/Locked until 9 a.m. Polling place is locked and PPO is responsible for unlocking.

06:08 AM Update: Asked and Inspector is on site.

06:11 AM Update: Spoke to FED. Confirmed PCT is locked.

06:15 AM Update: Spoke to Inspector and confirmed that she could not get into PP. She was given the code, but the panel is not operable. She called Cristino (property manager responsible for opening), and could not reach him directly. Will contact him as well now.

06:30 AM Update: PW's are using side entrance, as depicted in photos. The former voting entrance is NOT usable. DST is setting up directional signs to guide voters to correct entrance. Issue resolved. Will need to address construction issues post-election.

**Other Polling Place - Related**

07:57 AM New Ticket: the inspector called the restroom is locked. please send FED to help. Voting continues!

08:00 AM Update: Calling PPO.

08:10 AM Update: Insp said PPO will arrive by 9am. They have a cafe they may use until 9am.

**9507**

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**Other Polling Place - Related**

06:40 AM New Ticket: Spoke to FED and she indicated that the pathway to enter the PCT is not wide enough to accommodate wheelchair access.

07:01 AM Update: DST is onsite and confirms that the path is ADA accessible and wide enough for a wheel chair. He verified the path from the property line and gate/ all the way into the voting area.

**9509**

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**Ballot Supplies Other**

02:41 PM New Ticket: inspector is requesting extra I Voted Stickers. They've run out!

03:01 PM Update: Spoke to FED. ETA @ PCT with supplies is 30 mins.

03:27 PM Update: Stickers were delivered.

**9511**

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**Other Poll Worker-Related**

08:14 PM New Ticket: FED received call that Poll Worker has injured thumb during closing. Advised FED to release clerk if they are unable to assist further with closing. There is another adult CLERK to assist INS with closing.

08:31 PM Update: Adult Clerk present to assist with closing.

#### **Other Polling Place - Related**

07:31 AM New Ticket: FED indicated alarm is going off at PCT.

07:36 AM Update: PPO contacted. Instructed to find the alarm panel. Press 'Silence' button, then press 2511.

07:41 AM Update: DST en route to assist with turning off alarm. Informed to press "Silence" followed by "2511" ETA 10 min.

#### **9512**

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#### **Dispatch Clerk**

06:59 AM New Ticket: Dispatch Clerk. 2 clerks are at the polling place. 2 clerks are needed. Arthur and Laura are there, the other two are no shows. Please send replacements to cover breaks.

07:13 AM Update: 2 PWs dispatched. ETA 20 min.

08:32 AM Update: PW arrived.

#### **9706**

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#### **Ballot Supplies Other**

09:55 AM New Ticket: Inspector needs NPP ballot. Confirms there are none in the inspector bag or folder. Voting continues.

10:09 AM Update: FED en route to confirm if INSP ballots and FED delivered ballots location are know and if actually out of NPP ballots. If no ballots will call back to confirm transfer of generic. ETA = 30 mins.

10:42 AM Update: PW did not realize NP ballots were the same as NPP. Voter was seeking ballot with only propositions (not candidate contests). FED clarified that such a ballot doesn't exist and they can just skip those contests. Ballot supplies adequate. Voting continues.

#### **Other Poll Worker-Related**

08:51 AM New Ticket: inspector had worker at wrong polling location send driver to take to correct location

08:59 AM Update: FED to access situation. Believe staffing at all PP is adequate and move not needed, but will confirm if move needed or just add PW to this PP payroll sheet.

10:04 AM Update: FED spoke to INSP who has added PW to payroll.

#### **9707**

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#### **Ballot Supplies Other**

07:28 AM New Ticket: PWs need additional security seals. Send FED.

07:56 AM Update: FED delivered seals (2 blue, 1 yellow). On next visit will confirm if PW can locate supply kit.

#### **BMD Tablet Fails to Power Up**

07:28 AM New Ticket: BMD Tablet Fails to Power Up. Confirmed poll worker verified that tablet is receiving power. Walked through further equipment repair steps. Send Tech to resolve this issue. Voting Continues.

07:37 AM Update: Tech contacted, ETA 30 minutes

08:13 AM Update: Tech is replacing equipment at another polling location, will go here once they are able.

08:41 AM Update: Tech is on the way to this location now, ETA 15 minutes

08:59 AM Update: Tech arrived, permission given to break the seal to check cords. Refresh system, screen loaded fine issue resolved and voting continues.

#### **Electricity Off**

06:42 AM New Ticket: Inspector reported power is gone, requesting us to reach out to owner of poll place.

06:43 AM New Ticket: Auto Log Details: Electricity Off. Confirmed PW checked other outlets. PW experiencing FED reports set of outlets on one wall were working, but stopped working after machines were pulled in. Power is accessible from other outlets. Set up continues and layout modifications will be made as needed. .  
06:44 AM Update: FED reports set of outlets on one wall were working, but stopped working after machines were plugged in. Power is accessible from other outlets. Set up continues and layout modifications will be made as needed.  
06:45 AM Update: Duplicate ticket, so resolving.  
07:11 AM Update: spoke to inspector she is with homeowner and working to resolve the missing outlet. Inspector will call back if unable to work with it  
07:19 AM Update: Spoke to clerk who confirmed the power has been restored.

**9712**

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**Ballot Supplies Other**

02:57 PM New Ticket: Run out of I Voted Stickers, please send more.  
03:03 PM Update: FED onsite & delivered portion of 3rd roll from Bag#3 of FED Red box (already transferred two other rolls).

**Other Poll Worker-Related**

10:16 AM New Ticket: INSP called twice, not 100% clear on how to process VBM surrenders, VOID vs Surrendered. Walked them through step by step, on speaker phone w/other clerks. Dispatch FED just to make sure procedures are being followed. Voting continues.  
10:17 AM Update: INSP said they understand now, but just send FED to make sure. Voting continues.  
10:39 AM Update: FED en route to confirm understanding. Discussed VOID (spoiled PCT) vs SURRENDERED (spoiled VBM) with them to convey to INSP. ETA = 30  
10:58 AM Update: FED reviewed procedures with PWs and confirmed now understand and follow properly (reviewed What IFs p. 55-56 in manual). Voting

**9714**

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**Ballot Supplies Other**

11:09 AM New Ticket: Running out of I Voted stickers, please deliver more  
11:31 AM Update: FED Contacted and will deliver more  
11:45 AM Update: complete

**9723**

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**BSM Other**

06:53 AM New Ticket: "Invalid Security Token Detected," key fob is not being read by Ballot-Scanning Machine. Need replacement.  
06:57 AM Update: Tech contacted, ETA 15 minutes  
06:59 AM Update: left message for FED. Will follow up in 5 minutes.  
07:09 AM Update: Tech arrived, refreshing system to see if that resolves the issue.  
07:25 AM Update: Tech trying credentials and still not working so sending FED with different iButton fob  
07:41 AM Update: FED confirmed his fob is not working. Issue is not resolved. Need TECH to troubleshoot.  
07:43 AM Update: They logged in now

**9724**

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**Dispatch Clerk**

06:59 AM New Ticket: Dispatch Clerk. 2 clerks are at the polling place. 1 clerks are needed.  
07:23 AM Update: PW dispatched. ETA 20 min.  
08:16 AM Update: Arrived 8:04

**9726**

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**Ballot Supplies Other**



06:00 PM New Ticket: PW out of "I Voted" stickers. Used rolls in election supply bag and main bin. Send FED to restock.  
06:05 PM Update: FED to drop off I VOTED stickers. ETA 30 mins.  
06:55 PM Update: FED dropped off I VOTED stickers.  
10:54 AM New Ticket: Clerk requested a few Voter Information Pamphlets in English. A voter took theirs. Voting continues.  
10:59 AM Update: FED will deliver voter information pamphlets in ENG. ETA 15 mins.  
11:13 AM Update: FED went to deliver. Insp said no need actually. Have pamphlets on site.

**9729**

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**Other Polling Place - Related**

06:39 AM New Ticket: Need new Bulb For the ADA voting desk.  
06:42 AM Update: FED contacted and will drop off bulb. ETA 20 mins.  
07:16 AM Update: FED is still making dropoffs/drive bys and will drop off light bulb shortly.  
07:49 AM Update: Spoke with inspector. She informed me that the lightbulb has been replaced. Issue resolved. Voting continues.

**9731**

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**BSM Other**

06:36 AM Update: FED is onsite and waiting for TECH to resolved mechanism issue.  
06:36 AM Update: Tech contacted, ETA 15 minutes  
06:43 AM Update: Tech called and confirmed address at the Oceanview Mall  
06:50 AM Update: Tech arrived, lid is off now. Issue resolved and voting continues.  
06:32 AM New Ticket: BSM Lid won't unlock. Send Tech to perform equipment repair. Voting continues using the red box. Once machine is set up, send FED to transfer ballots from the red box to the BSM. Set up continues.

**9734**

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**Ballot Supplies Other**

04:18 PM New Ticket: I Voted Stickers & Provisional Envelopes  
04:19 PM Update: FED contacted and in route to deliver. ETA 15 mins.  
04:49 PM Update: I VOTED stickers and Provisional Envelopes delivered.

**Polling Place Signs or Nametags**

01:18 PM Update: Called Tate Super DST, left message to check on status of replacement legs.  
01:22 PM Update: Super DST is on the way to deliver legs  
01:32 PM Update: DST reports legs have been delivered. voting continues.  
11:56 AM New Ticket: Street Sign is missing legs. Send replacement.  
12:05 PM Update: FED confirmed Vote Here Sign legs are missing and confirmed they were not in the bag in the BSM bin. Please send replacement legs.  
12:26 PM Update: Super DST contacted about legs. Will visit after break, ETA 30 minutes.

**9735**

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**Ballot Supplies Other**

04:33 PM New Ticket: running low on "I Voted" stickers, send more stickers when possible  
04:35 PM Update: Left message for FED. Will follow up in 15 mins after other drop off.  
04:49 PM Update: I VOTED stickers delivered.

**BSM Other**

06:48 AM New Ticket: Insp called, "an error has been detected...when resolved, restart". Voting will start using aux bin.  
06:51 AM Update: Tech contacted, ETA 15 minutes  
06:55 AM Update: FED contacted and will try to stop by after drop offs.  
07:02 AM Update: Tech arrived and looking at BSM  
07:45 AM Update: FED contacted and in route to location. ETA 15 mins.  
08:07 AM Update: FED updated ETA to 5 mins.  
08:13 AM Update: Poll worker refreshed the system, issue resolved, voting continues.

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**9801****BSM Other**

07:03 AM New Ticket: Error Message: Incorrect username/password. I walked through the equipment repair steps with PW. Error Message is still present. Send FED to confirm and perform equipment repair steps. Voting continues using the aux bin.  
07:07 AM Update: FED will visit to try and resolve with equipment code form in FED binder. ETA = 15 mins.  
07:32 AM Update: FED en route. ETA = 5 mins.  
08:15 AM Update: FED noted issue was resolved when they arrived. Voting continues via BSM.

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**9802****Tables, Chairs, and Voting Booths**

07:20 AM New Ticket: ADA Voting Booth is Missing. Confirmed correct location through the SSP. Send replacement ADA Voting Booth.  
07:35 AM Update: DST Justin will go there next ETA 20 min. Will bring ADA booth and assist in set up if needed.  
08:01 AM Update: Justin confirmed that ADA booth has been delivered. Voting continues.

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**9803****BSM Other**

07:11 AM New Ticket: BSM is not registering touch. Instructed pw to use their pw card to touch. still not working. send tech to resolve this issue. voting continues using aux bin  
07:18 AM Update: Tech contacted, ETA 30 minutes  
07:29 AM Update: FED will visit after 9801 BSM troubleshooting. ETA = 30 min  
07:36 AM Update: Tech arrived, permission given to break seal and refresh system.  
07:54 AM Update: Tech is trying to recalibrate.  
07:58 AM Update: Tech given permission to replace the machine as it is not responding.  
08:01 AM Update: Failed to calibrate machine  
08:10 AM Update: Permission given to replace BSM  
08:40 AM Update: BSM was replaced and is now working fine, voting continues.

**Provisional Envelopes**

07:31 PM New Ticket: Low supply of Provisional Envelopes. Send FED for restocking.  
07:43 PM Update: FED en route to deliver additional supply. INSP states 1 EN/CH envelope remains, no EN/SP or EN/FI. ETA = 10 min  
08:04 PM Update: PV envelopes delivered.

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**9807****BMD Printer is Not Printing**

06:55 AM New Ticket: BMD Printer is Not Printing. Walked through equipment repair steps with poll worker, still not working. Send Tech to resolve issue.

06:57 AM Update: FED is aware and had them call the election center, he will stay in touch with insp

07:00 AM Update: Tech contacted, ETA 15 minutes

07:32 AM Update: Tech arrived, no issue they were trying print report. Issue resolved voting continues.

**Other Polling Place - Related**

11:01 AM New Ticket: Insp called and said there's a violent homeless person in porta potty. Send someone to assist. Voting continues.

11:11 AM Update: Confirmed with PW that the person is acting violent towards the porta potty. PWs are in PP and feel safe there.

11:11 AM Update: Super FED en route

11:25 AM Update: Dispatched Malcolm/DST to assess situation and determine if escalation required outside of DOE. Requested updated once he arrives. Voting

11:36 AM Update: Received updated from Malcolm/DST once he visited the PP. PW's informed him that the police were called, but the person already left the premises once police arrived. Issue resolved. Voting continues.

**Tables, Chairs, and Voting Booths**

11:00 AM New Ticket: Standard Voting Booth is Damaged. Send replacement Standard Voting Booth. FED needs bolts

11:32 AM Update: Dispatched Malcolm/DST to deliver replacement voting booth. He will provide status once delivered.

11:35 AM Update: Per Malcolm/DST, replacement standard voting booth no longer needed. Voting continues.

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**Grand Total**