



San Francisco Health Network  
Laguna Honda Hospital  
and Rehabilitation Center

# Laguna Honda Hospital Recertification Progress Update

April 9, 2024



# Recertification Status Update



## Medicare recertification next steps

- Completed the reasonable assurance period and the second Medicare Recertification Survey.
- Submitted the Plans of Correction for the second Medicare Recertification Survey in January 2024.
- Next steps:
  - CMS and CDPH *approve* the Plans of Correction.
  - CMS and CDPH *validate* successful completion of the Plans of Correction.
  - CMS determines if Laguna Honda is recertified in the Medicare program.
- Laguna Honda is focused on Medicare recertification and long-term sustainability of corrective actions.



# Discharge Update



## **Update on process to discharge residents with non-SNF level of care needs**

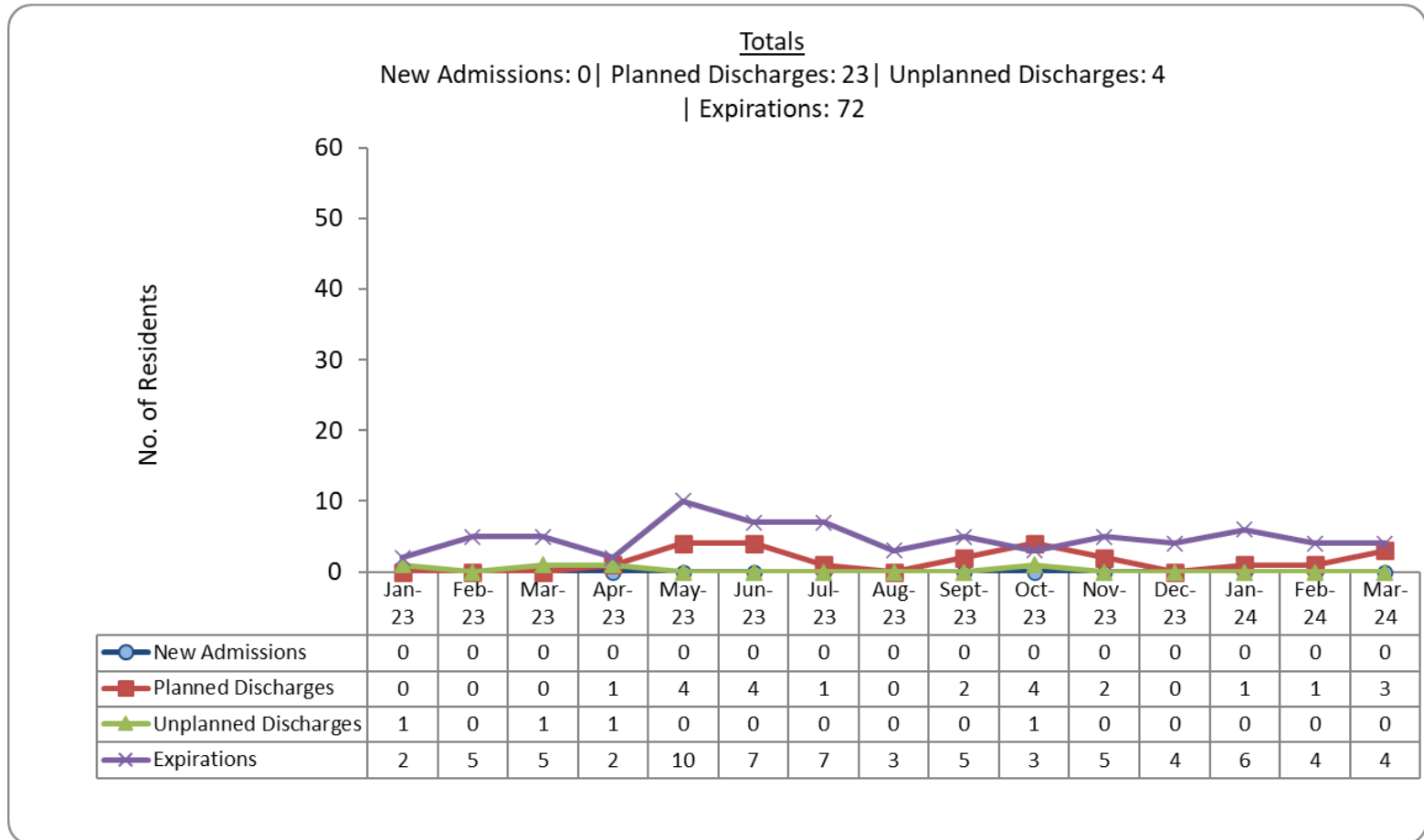
- Actively working to discharge residents who no longer require skilled nursing facility-level (SNF) care.
- The discharge process is often challenging with extended timelines.
- Since facility-initiated discharges resumed in April 2023, Laguna Honda has discharged 24 non-SNF level of care residents.
- There are currently 41 residents identified as no longer needing SNF level of care.



# State of the Hospital



## Admissions\*, Discharges, and Expirations



March 2024 average daily census was 432

*\*New admissions are currently on hold.*



# Industry Thought Leaders



**Presentations at two prestigious conferences with national audiences of healthcare leaders**

- **Lean Summit 2024 - completed in March**
- Sandra Simon and Youngjae Kim presented *Reviving Healthcare: How Lean Transformed a Decertified Facility* on instilling a culture of continuous improvement and sustainability through the development of people.
- **CMS 2024 Quality Conference - upcoming in April**
- Troy Williams will present *The Quality Improvement Journey: Recertification of Laguna Honda Hospital and Rehabilitation Center* on the process to improve systemic operations, ensure resident quality of care, prepare for recertification, and create sustainability plans.





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