

I. PENDING SURVEYS		
Survey	Frequency	Anticipated Timeframe
CMS Outpatient Dialysis Recertification	Annual	Unannounced anytime
CDPH 4A Licensing	Triennial	Unannounced anytime
CDPH General Acute Care Hospital Licensing	Triennial	Unannounced anytime
TJC Laboratory Survey	Biennial	Window March 25 – June 25, 2024
CMS 4A Recertification	Annual	Unannounced (anticipated June-Sept 2024)

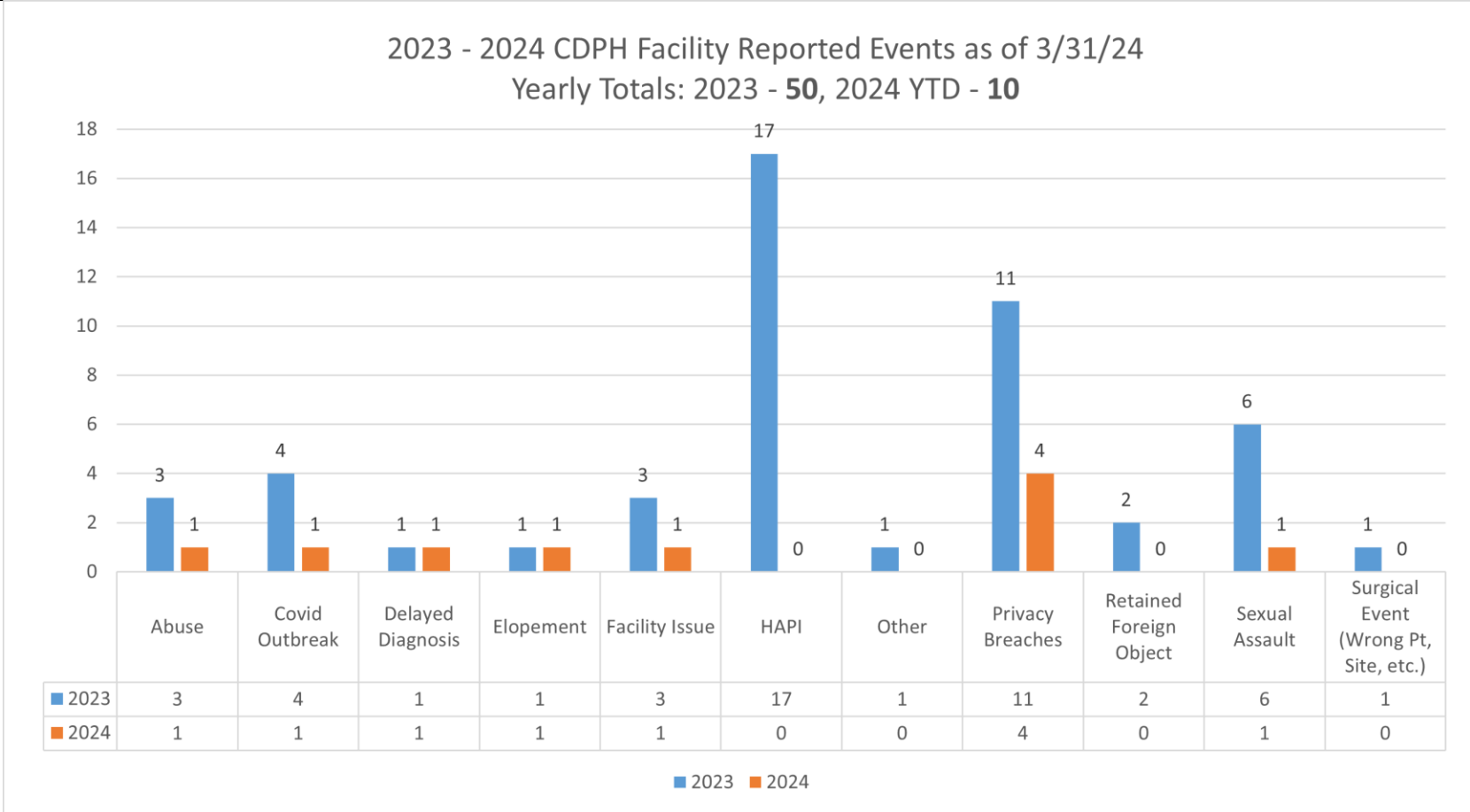
II. SURVEY ACTIVITY			
Survey Date	Agency	Location Surveyed	Details
3/25/24-4/3/24	CDPH/CMS Complaint Validation Survey	ZSFG Acute Psychiatry	<ul style="list-style-type: none"> • 6 day complaint validation survey, authorized by CMS, related to two complaints received by CDPH. • The complaints were investigated and unable to be substantiated by the surveyors. • During the course of the survey, areas for improvement were identified related to provision of notice of patient rights, conditions of admission, and advance directives, documentation related to discharge planning, face-to-face provider assessments, and pain assessment/reassessment. • ZSFG is awaiting receipt of the formalized findings from the survey team.
3/28/24	American College of Surgeons Commission on Cancer Survey	ZSFG	<ul style="list-style-type: none"> • Three anticipated findings identified related to attendance, genetic counseling, and psychological distress screening.
3/29/24	TJC Medicare Deficiency Survey	ZSFG	<p>Follow-up visit related to TJC Hospital Accreditation and Nursing Care Center Survey that took place on 2/13-16/24. This visit was focused on the “condition level” findings including:</p> <ul style="list-style-type: none"> • Environment of Care <ul style="list-style-type: none"> ○ Dust in clean patient rooms • Human Resources <ul style="list-style-type: none"> ○ Competency assessment for individuals performing disinfection of transesophageal echocardiography (TEE) probes • Infection Control <ul style="list-style-type: none"> ○ Hand drying methods during procedural “scrub-in” ○ Use of oxygen extension tubing for multiple patients

			<ul style="list-style-type: none"> ○ Cleanliness of ultrasound probes/machines ○ Expiration of hand sanitizer, bleach wipes, and procedural gloves ○ Adherence to manufacturer’s instructions for use (MIFU) during TEE disinfection process ○ Proper storage of sterile procedure kits ○ Use of enzymatic spray on soiled instruments ○ Adherence to MIFU for nitrox oxide delivery system injector module disinfection ○ Adherence to MIFU for processing temperature probes ○ Use of low-lint cloths to wipe ultrasound probes during use of Trophon machine <p>Outcome: All condition level findings were cleared with no new findings identified.</p>
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III. PLANS OF CORRECTION SUBMITTED

Survey (year) or Event (date of incident)	Finding Requiring Monitoring
N/A	1. N/A

IV. CDPH CASES – Facility Reported Events



2 Events (1 Potential Privacy Breach and 1 Elopement) reported in March 2024

V. PLAN OF CORRECTION MONITORING DATA

No monitoring to report