

March 5th, 2024

Sect.	Agency/Program	Overall Program Score	Prog. Perf.	Prog. Deliv.	Program Comp.	Client Satisf.	Plan of Action Req?	Fiscal Year	Comments	CID #
BHS	Central City Hospitality House									28952
	CCHH Community Building Program	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	No	FY21-22	The program met 100% of its contracted performance objectives and 100% of its contracted units of service target. The program completed a client satisfaction survey and analyzed the results.	
	CCHH Sixth Street Self-Help Center	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	No	FY21-22	The program met 100% of its contracted performance objectives and 100% of its contracted units of service target. The program completed a client satisfaction survey and analyzed the results.	
	CCHH Sixth Street Self-Help Center - Homeless Mentally Ill Outreach & Treatment Program (HMIOT)	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	No	FY21-22	The program met 100% of its contracted performance objectives and 100% of its contracted units of service target. The program completed a client satisfaction survey and analyzed the results.	
BHS	The Salvation Army									11339
	The Salvation Army - Adult Probation Department (APD) Harbor Lights Residential and Residential Detox Program	NA	NA	NA	NA	NA	NA		This is a BHS work order with the SF Adult Probation Department (APD). Administratively, this program is not managed through the BHS Substance Use Disorder System of Care. BOCC will not monitor the program during FY21-22 nor going forward with confirmation from the SOC. BOCC recommends that the Adult Probation Department monitor this contract.	