

First Year Free



First Year Free to supports San Francisco small businesses as they recover from the pandemic. Since November 1, 2021:

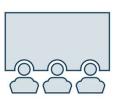
6,533 First Year Free Enrollments











\$64,000 ENT



\$39,000 CPC



Total Waived: \$2.96 million

First Year Free Extension



Ordinance extends program for one year to June 30, 2025.

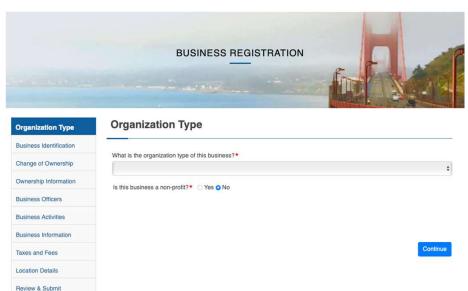
Program Overview

- Waives the cost of initial registration fees, initial license fees, first-year permit, and other applicable fees for qualifying new businesses and new locations of existing businesses.
- To Qualify:
 - \$5 million or less in San Francisco gross receipts.
 - Registered location that is for commercial use.
 - Not a home-based business or short-term rental.
- Requires repayment if a business has more than \$15 million in San Francisco gross receipts in the year the business commenced or in any of the three years following.

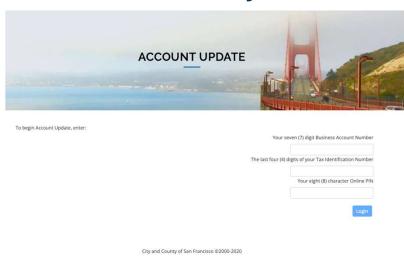
How do businesses enroll in First Year Free?



New Business Registration (new business)



Account Update (new location, existing business)



Amount Waived by Fiscal Year



| | | Waived by Department | | | | | | |
|-------------|--------------------|----------------------|-----------|-----------|----------|----------|----------|-----------|
| | Total \$ Waived | DBI | ттх | DPH | ENT | CPC | DPW | POL |
| FY 2021-22* | \$288,715 | \$88,160 | \$103,498 | \$79,434 | \$9,670 | \$4,568 | \$2,569 | \$816 |
| FY 2022-23 | \$1,649,977 | \$868,781 | \$529,267 | \$192,842 | \$21,987 | \$23,945 | \$10,698 | \$2,454 |
| FY 2023-24* | \$1,017,042 | \$455,830 | \$359,927 | \$128,580 | \$32,737 | \$10,838 | \$15,925 | \$ 13,204 |

^{*} Partial Fiscal Year

First Year Free Program Impact

"My dream of having a restaurant came true. I walked into the Office of Small Business not knowing what to do or how to start, but was able to get through the permitting process quickly and benefit from the First Year Free program."

Andrea Alfaro, owner, El Mil Amores



El Mil Amores, located at 2780 21st St. In the Mission District, saved \$11,000 in waived fee through the First Year Free Program.



Tala Wine, located at 4625 Mission St in the Excelsior district, opened in May 2023 and benefitted from the First Year Free Program.

"When I first started my online wine club and shop, opening a physical location was a dream, but also a risk. First Year Free saved my business thousands of dollars while we were renovating our space and preparing to open. It helped give me an edge as Tala Wine got up and running."

Tala Drzewieski, owner of Tala Wine Co.

More examples of the impact of First Year Free include:

- Mamahuhu Restaurant: \$17,000 in fees waived when opening their second location
- **Anomaly:** Michelin-starred restaurant opened with the help of \$13,000 in fees waived
- Style By Lana: a new salon had \$5,000 in fees waived
- Cassava Restaurant: \$7,000 in fees waived
- **Glaze Donuts**, \$16,000 in fees waived when it expanded to its second location
- And thousands more!





Anomaly, 2600 Sutter St, Lower Pacific Heights

