



San Francisco Department of Public Health

Grant Colfax, MD
Director of Health

City and County of San Francisco
London N. Breed
Mayor

Director's Report for Health Commission Meeting of March 19, 2024

A current overview of issues affecting the state of public health in San Francisco

<https://sf.gov/departments/san-francisco-health-commission/past-meetings>

In alignment with the California Department of Public Health, we will no longer report on COVID-19 case data. More people are now testing themselves at home for COVID-19 and we do not get data from at-home testing. This affects the accuracy of data on testing volume. We will continue to report on key indicators of COVID-19 severity and spread including [hospitalizations](#), [deaths](#), and [test positivity](#).

JENNY LOUIE IS DPH'S NEW CHIEF OPERATING OFFICER

Following Greg Wagner's recent transition to the position of Controller, Jenny Louie has been appointed as DPH Chief Operating Officer (COO). Jenny, who most recently served as DPH's Chief Financial Officer, has the big picture and strategic approach to lead operational processes, improve performance, and achieve results. Her deep and broad knowledge of the department and our work with other City agencies and partner organizations prepares her to hit the ground running as our new COO.

Jenny has been with the Department of Public Health for more than 15 years. In addition to being responsible for the development of DPH's annual budget, she has supported the planning and implementation of major strategic initiatives for the department including the transition of Laguna Honda and Zuckerberg San Francisco General Hospitals to new facilities, the transition to the Affordable Care Act, the rollout of our electronic health record system Epic, Mental Health San Francisco, implementing major Medi-Cal Programs including Whole Person Care and CalAIM, and the COVID-19 response, to name a few.

Prior to joining DPH, Jenny was a Fiscal and Policy Analyst under then Mayor Gavin Newsom, managing a portfolio of department budgets including DPH, the City Administrator's Office, and the Department of Technology. In addition to her finance work, she also served as the Program Manager for the Cultural Equity Grants Program at the San Francisco Arts Commission for five years. Outside of the City she served as an Account Executive at The Hoffman Group, a Washington, DC-based public affairs firm. Jenny holds a BA in Economics and Government from Smith College and a Master of Public Policy from UC Berkeley.



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Jenny's leadership will ensure that the department's true north pillars of health impact, workforce, safety and security, financial stewardship, equity and service experience are prioritized. She was selected for this position after an extensive recruitment process and from a strong group of highly qualified candidates. Please join me in congratulating Jenny on her new role!

ZSFG ANNOUNCES TWO NEW EXECUTIVE LEADERS

ZSFG Hospital recently welcomed two new executive leaders with the appointments of Dr. Gabriel Ortiz as Chief Medical Officer and Eric Wu as Chief Financial Officer (CFO).

Dr. Ortiz is well-known at ZSFG, having served since last year as the Chief of Staff and since 2018 as the Medical Director for Medical/Surgical Care. Throughout his career, Dr. Ortiz has distinguished himself as a multifaceted leader, holding important roles within UCSF and DPH, including ZSFG Chief Resident in Internal Medicine and Assistant Clinical Professor of Internal Medicine in the Division of Hospital Medicine.

Eric Wu brings more than 15 years of healthcare finance experience to the CFO role; he most recently served as ZSFG's Director of Budget and Decision Support. As CFO, he will oversee the Budget and Decision Support team and accounting functions, as well as the Health Information Management division and Patient Financial Services for the Health Network. In addition, he will serve as a member of DPH's finance leadership team and the ZSFG executive team.

Both of these leaders have demonstrated a commitment to equity and epitomize our ZSFG values of Joy in Work, Compassionate Care and Thirst in Learning.

BEHAVIORAL HEALTH SERVICES HOSTS FIRST QUARTERLY SUBSTANCE USE DISORDER TREATMENT REFERRAL TRAINING

Last week, Dr. Christy Soran, Deputy Medical Director of Substance Use Services for DPH Behavioral Health Services, hosted a virtual training session "Treatment Saves Lives: Medications for Opioid Use Disorder Overview" for more than 200 community-based organization and DPH staff members. Medications for Opioid Use Disorder reduce the risk of mortality by 50%, and expanding access to these medications is a key strategy of DPH's overdose response.

This training is the first in a series of virtual sessions called "Substance Use Disorder Treatment is Effective: Quarterly Information for Providers". These trainings aim to raise awareness regarding substance use disorder (SUD) and the available and effective treatment options.



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DPH's goal is for everyone to be able to easily obtain information about substance use treatment programs and that all staff members of DPH-funded programs are trained to deliver relevant information and help connect people to substance use treatment. The next training is scheduled for June 11.

SUPPLY CHAIN OF DISTINCTION AWARD

On March 5, 2024, Global Healthcare Exchange (GHX) announced the inaugural class of its Supply Chains of Distinction Award for 2023, which recognizes top performing hospitals and health systems in North America. DPH San Francisco Health Network (SFHN), represented by ZSFG Hospital and Ambulatory Services, has been named a recipient of the GHX Supply Chains of Distinction Award for 2023!

The prestigious Supply Chains of Distinction Award honors and celebrates GHX Exchange-connected healthcare providers that most successfully executed 'perfect order' metrics during a calendar year—driving top-performing, best-in-class supply chain performance and demonstrating a commitment to affordable, quality patient care. Award winners represent the top 25 performers across three segments: Small, Medium and Large. Of the 75 health systems and hospital recognized across North America, the SFHN represented by ZSFG and Ambulatory Services is 1 of only 13 other California Hospitals represented, joining institutions such as: Contra Costa Health, Cedars Sinai, UC Irvine Health, and UCLA Health to name just a few.

The Award is based upon a set of metrics, rated as a percentage of Purchase Order (PO) lines sent across the GHX Exchange (integrated) that are touchless and completely automated, from purchase through payment. POs often times have many, many individual line items, and the recognition required each PO line must satisfy 7 distinct requirements to be rated as "perfect". This endeavor began as an initiative over a decade ago, with the DPH Supply Chain team partnering with City Services Auditors Division of the CCSF Controller's office, as an effort to continue to optimize DPH's purchasing power.

Congratulations on a decade of modeling continuous quality improvement and achieving this Supply Chains of Distinction Award. This award is a true testament to the team's hard work and commitment to the patients and families we serve together!

ZSFG CELEBRATES NATIONAL PATIENT SAFETY WEEK



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ZSFG celebrated National Patient Safety Week the week of March 11. Patient Safety is a framework to prevent errors and harm to patients while receiving healthcare through interdisciplinary collaboration and intention.

To recognize efforts at ZSFG during National Patient Safety Awareness week Adrian Smith, ZSFG Chief Quality and Patient Safety Officer, celebrated the exceptional work undertaken by five taskforces driving the hospital's strategic priority to Achieve Safe & Equitable Patient Care.

The awards were presented to Shirley O'Donnell for Central Line Associated Blood Stream Infections (CLABSI) and Ossie Gabriel for Hospital Acquired Pressure Injuries (HAPI) for their sustained harm reduction efforts. The ICU Team received a third award presented to Christina Bloom celebrating over one year of no reportable HAPIs in their care area.

COVID-19 UPDATE

As of 3/14:

- San Francisco's 7-day rolling average of COVID test positivity is 1.4% and there are 39 COVID hospitalizations.
- Thirty percent of SF residents are fully up to date on their COVID vaccinations and have received the updated vaccine.

[DPH in the News](#)