

# Spending & Implementation Updates Our City, Our Home Fund

San Francisco Department of Public Health

February 22, 2024

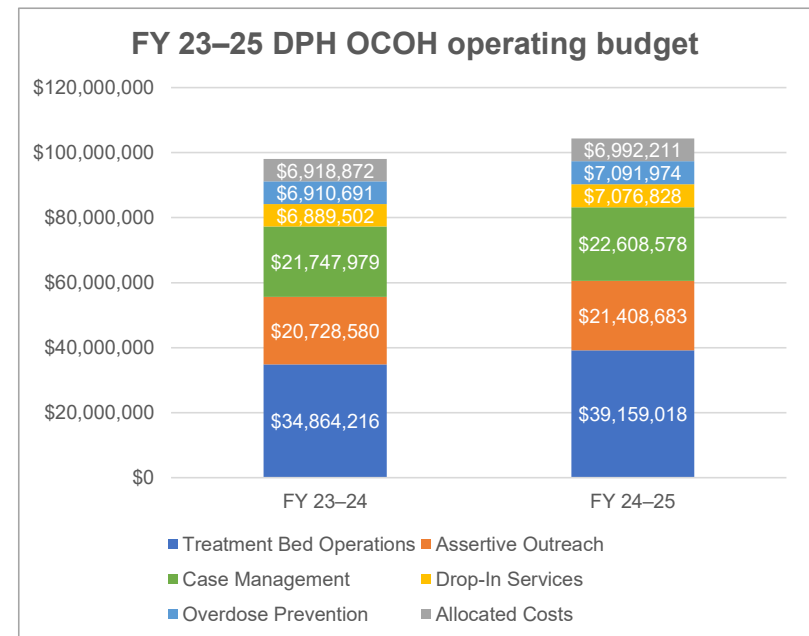


San Francisco Health Network  
Behavioral Health Services

SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH

# DPH Behavioral Health – Budget Overview

- DPH’s Prop C operating budget is approximately \$100 million per year.
- Significant progress implementing OCOH-funded mental health and substance use services over the past three years:
  - 79% of contract funds awarded to providers
  - 78% of civil service staff hired
- DPH has not paused the implementation of OCOH-funded programs at this time.
- Ongoing revenue shortfall will require the consideration of balancing options for FY 24–25 and FY 25–26.



# DPH Behavioral Health – Progress in 2023: Assertive Outreach and Case Management

## Notable accomplishments in 2023 include:

- Launched the **BEST Neighborhoods** outreach teams to connect unhoused residents to behavioral health care, focusing on Street Crisis Response Team (SCRT) follow-up and clients prioritized by the citywide coordinated street response. [Assertive Outreach]
- Implemented systematic **Office of Coordinated Care** follow-up for people with recent SCRT encounters or 5150 involuntary psychiatric holds at Zuckerberg San Francisco General Hospital (ZSFG). [Case Management]
- **Permanent Housing Advanced Clinical Services (PHACS)**, which provides integrated physical and behavioral health services in permanent supportive housing, expanded to cover a total of 97 PSH buildings that are home to more than 6,200 residents. [Case Management]
- Began services for a new **intensive case management** program that will provide 100 slots for older adults with complex mental health and substance use needs who are experiencing or at risk of experiencing homelessness. [Case Management]

# DPH Behavioral Health – Progress in 2023: Drop-In Services and Treatment Beds

## Notable accomplishments in 2023 include:

- Extended hours at the **Behavioral Health Access Center** (BHAC) to include weekends from 9 am to 4 pm, building on Prop C funded expansion to weekday evenings in 2022. At BHAC, people can be assessed for behavioral health needs and connected to mental health and substance use treatment. [Drop-In Services]
- Hired three new behavioral health clinicians for the **Dimensions Clinic** at the Castro Mission Health Center to serve transgender and nonbinary transitional age youth (TAY) experiencing homelessness. [Drop-In Services]
- Added 70 new **residential step-down beds** on Treasure Island for people who have completed substance use treatment programs and are participating in outpatient treatment while pursuing education, employment, and permanent housing. [Treatment Bed Operations]
- Expanded to 75 beds at the **Minna Project**, which provides transitional housing and treatment for justice-involved adults with a dual diagnosis of mental illness and/or substance use disorder. [Treatment Bed Operations]



# DPH Behavioral Health – Residential Beds

DPH is on track to meet its 400-bed expansion goal, largely supported by OCOH funding.

This represents a nearly 20% increase over the baseline count of ~2,200 beds.

Approximately 44 beds remain to be opened among planned expansion projects.

## DPH Behavioral Health Residential Treatment Expansion

The San Francisco Department of Public Health (DPH) is increasing residential treatment and care services by approximately 400 overnight treatment spaces, or beds. The expansion effort is guided by the 2020 DPH Behavioral Health Bed Optimization Report, Mental Health SF legislation, and with input from stakeholders. The goal is to offer high quality, timely, easily accessible, coordinated, and recovery-oriented care delivered in the least restrictive setting.

Goal <b>30</b> Est. Beds	Open 2021 <b>Hummingbird - Valencia</b> Status Serving clients Open 28 beds currently available	Psychiatric respite facility to serve people experiencing homelessness from the Mission and Castro
Goal <b>20</b> Est. Beds	Open 2020 <b>Managed Alcohol Program</b> Status Permanent location and additional funding will expand the program from 10 beds to 20 beds Open 13 beds currently available	Pilot   Medical supervision for people with chronic alcohol dependency
Goal <b>31</b> Est. Beds	Open 2021 <b>Mental Health Rehabilitation Beds</b> (aka LSAT) Status Serving clients Open Client placement varies	Out-of-county psychosocial rehabilitation for people who are conserved in a locked setting
Goal <b>13</b> Est. Beds	Open 2022 <b>Psychiatric Skilled Nursing Facilities</b> (aka PSNF) Status Serving clients Open Client placement varies	Out-of-county secure 24-hour medical care for people with chronic mental health conditions
Goal <b>75</b> Est. Beds	Open 2022 <b>Dual Diagnosis Transitional Care for People With Justice Involvement</b> (aka Minna Project) Status Serving clients Open Client placement varies	Transitional care for people in contact with the criminal justice system with a dual diagnosis of mental health and/or substance use issues
Goal <b>99</b> Est. Beds	Open 2022 <b>Residential Care Facility<sup>Δ</sup></b> (aka Board and Care) Status Serving clients Open Client placement varies	Residential Care Facility: Supervised residential program for individuals with mental health issues who require assistance with daily living activities

## KEY

### Project Phases and Status

- Δ MHSF legislation
- 1 Program design
- 2 Regulatory assessment
- 3 Facility selection
- 4 Out for bid/contracting
- 5 Community outreach & City approvals
- 6 Permit & construction

Jan 29, 2024

- Complete
- In process
- Planned

Goal <b>20</b> Est. Beds	Open 2022 <b>SOMA RISE<sup>Δ</sup></b> (aka Drug Sobering Center) Status Serving Clients Open Client placement varies	Pilot   24-7 program for people experiencing homelessness with drug intoxication, providing short term stays and linkage to services
Goal <b>6</b> Est. Beds	Open 2022 <b>Cooperative Living for Mental Health<sup>Δ</sup></b> Status Serving Clients Open Client placement varies	Communal living for people with chronic mental health and/or substance use Additional \$11M to stabilize leased properties available through MOHCD
Goal <b>70</b> Est. Beds	Open 2023 <b>Residential Step-down - SUD<sup>Δ</sup></b> Status Serving clients Open Client placement varies	Long-term sober living environment for clients coming out of residential care programs
Goal <b>30</b> Est. Beds	Open 2024 <b>Enhanced Dual Diagnosis<sup>Δ</sup></b> Status Serving clients Open 12 beds currently available	Transitional medically enhanced care for people with a dual diagnosis of mental health and substance use issues
Goal <b>10</b> Est. Beds	Opening 2024 <b>Transitional Age Youth (TAY) Residential Treatment<sup>Δ</sup></b> Status Program design in development 1 2 3 4	Supervised treatment for young adults with serious mental health and/or substance use issues
Goal <b>16</b> Est. Beds	Opening 2024 <b>Crisis Diversion Facility<sup>Δ</sup></b> Status Contracting and construction in process 1 2 3 4	Short-term, urgent care intervention as an alternative to hospital care



# DPH Behavioral Health – Acquisition Fund

- DPH has expended \$10 million on facility acquisition and planning to date, with approximately \$120 million remaining in the acquisition fund.
- Much of the remaining one-time Prop C funds are earmarked for projects for which DPH and the City’s Real Estate Division are **actively pursuing** facility acquisition and/or construction, including:
  - Crisis Stabilization Unit (**under construction**)
  - New building on Treasure Island for existing residential step-down units (**in design**)
  - Potential sites for the Mental Health Service Center (**pursuing acquisition**)
  - Facilities to house remaining residential programs and/or relocate beds in-county (**pursuing acquisition**)
- DPH has leveraged Prop C acquisition funding for \$29.3 million in state behavioral health infrastructure grants.
- Given the ongoing revenue shortfall, some one-time Prop C funds may be reprioritized from facility acquisition as part of FY 24–25 and FY 25–26 budget development.



# DPH Behavioral Health – Challenges

- **Behavioral health staffing challenges**
  - City workforce recruitment and retention barriers, especially for behavioral health licensed clinicians and health workers
  - Community-based providers facing same obstacles – part of a statewide challenge
  - Controller’s Office behavioral health staffing and wage analysis to be released in early 2024
- **Long timelines to contract for services**
  - Legislation pending to expedite the procurement of residential treatment services
- **Difficulties locating and acquiring suitable in-county residential treatment facilities**
  - Diverse set of programs with differing real estate needs and state licensure requirements



# DPH Behavioral Health – Goals for 2024

Pending budget availability of Prop C for FY 24–25, DPH intends to continue implementation of key Prop C funded initiatives in 2024:

- Increasing **Office of Coordinated Care** capacity, including systematic 5150 review at hospitals beyond ZSFG, additional engagement of shared priority clients, and enhanced behavioral health services for PSH residents.
- Expanding the **Permanent Housing Advanced Clinical Services (PHACS)** program to cover all 140+ PSH sites.
- Completing construction on the **Crisis Stabilization Unit** by the end of 2024, which will provide 16 short-term, mental health urgent care beds as an alternative to hospitalization.
- In partnership with the Adult Probation Department, completing a 33-bed expansion of the **HER House therapeutic residence for justice-involved women**.
- Leveraging new data analytics staff to **expand the evaluation of DPH programs** funded by Prop C.



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# Thank you!



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