

***BIC Special  
Meeting of  
March 20, 2024***

***Agenda Item 7d***

	January	February	March	April	May	June	July
<b>BID</b>							
Building Inspections Performed	4,777	4,702					
Complaints Received	385	339					
Complaint Response within 24-72 hours	379	334					
Complaints with 1st Notice of Violation sent	61	71					
Complaints Received and Abated without NOV	202	173					
Abated Complaints with Notice of Violations	58	53					
2nd Notice of Violations Referred to Code Enforcement	31	32					
<b>HIS</b>							
Housing Inspections Performed	793	984					
Complaints Received	517	523					
Complaint Response within 24-72 hours	507	486					
Complaints with Notice of Violations issued	139	209					
Abated Complaints with NOVs	342	426					
# of Cases Sent to Director's Hearing	38	38					
Routine Inspections	117	111					
<b>CES</b>							
# of Cases Sent to Director's Hearing	68	63					
# of Order of Abatements Issued	11	9					
# of Cases Under Advisement	0	0					
# of Cases Abated	89	74					
Code Enforcement Inspections Performed	483	428					
# of Cases Referred to BIC-LC	0	0	1				
# of Cases Referred to City Attorney	0	1					

2nd 1/4    2nd 1/4    2nd 1/4    3rd 1/4    3rd 1/4    3rd 1/4    4th 1/4

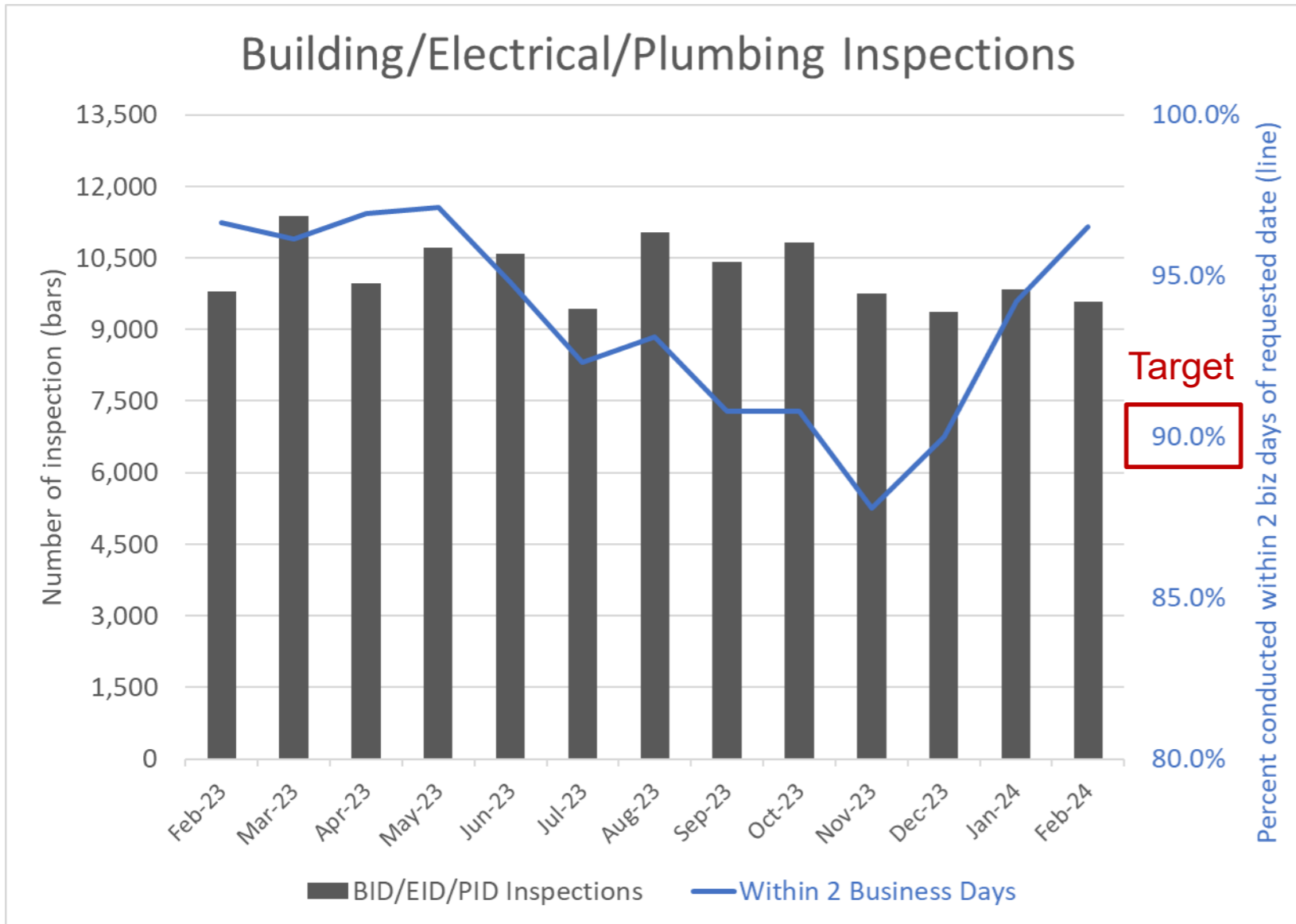
<b>CODE ENFORCEMENT OUTREACH PROGRAMS</b>							
Total people reached out to	33,091	33,091	33,091				
Counseling cases	415	415	415				
Community Program Participants	6,674	6,674	6,674				
Cases Resolved	210	210	210				



# Inspection Services Update

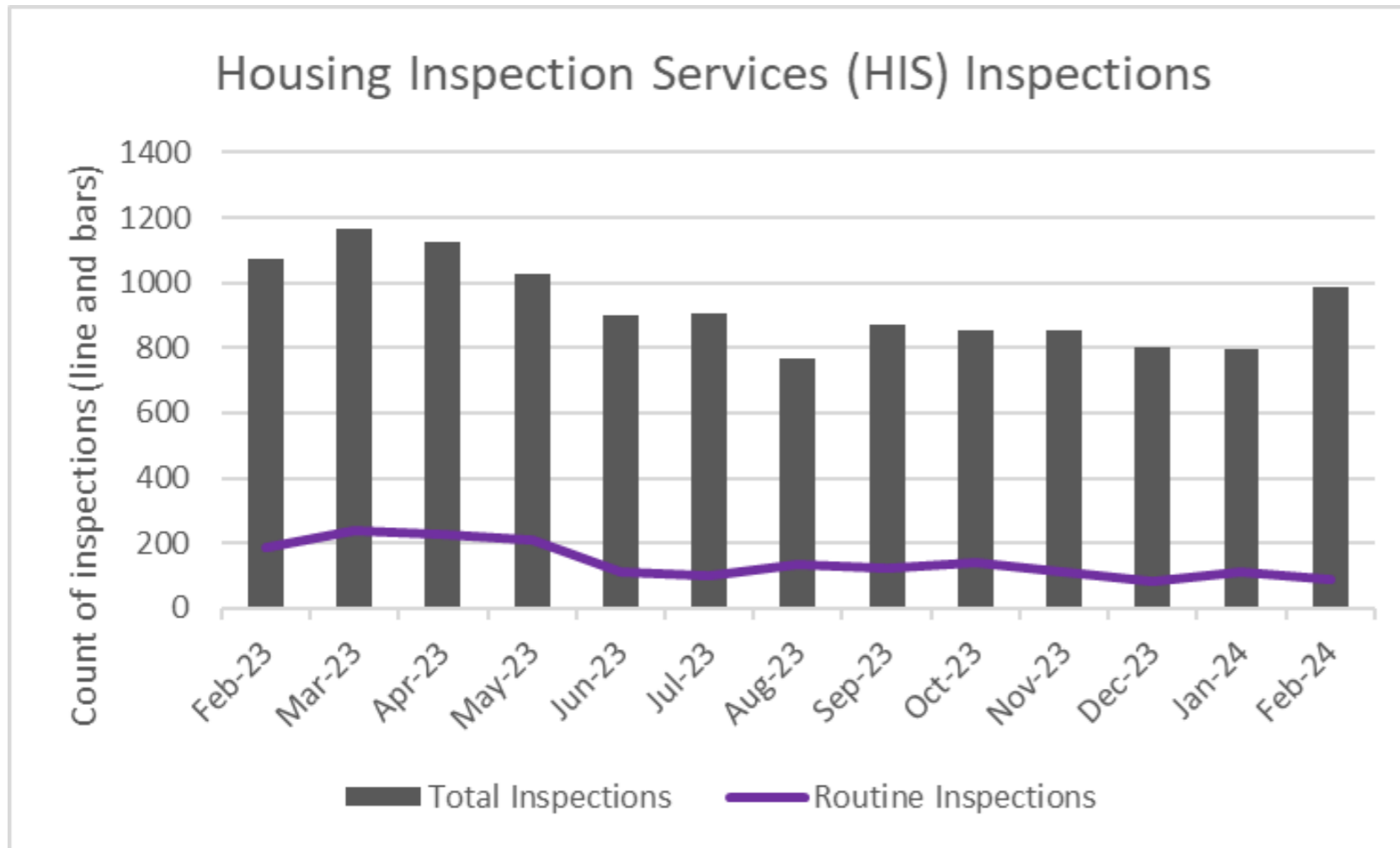
Building Inspection Commission, March 20, 2024

# Building/Electrical/Plumbing Inspection Statistics – February 2024



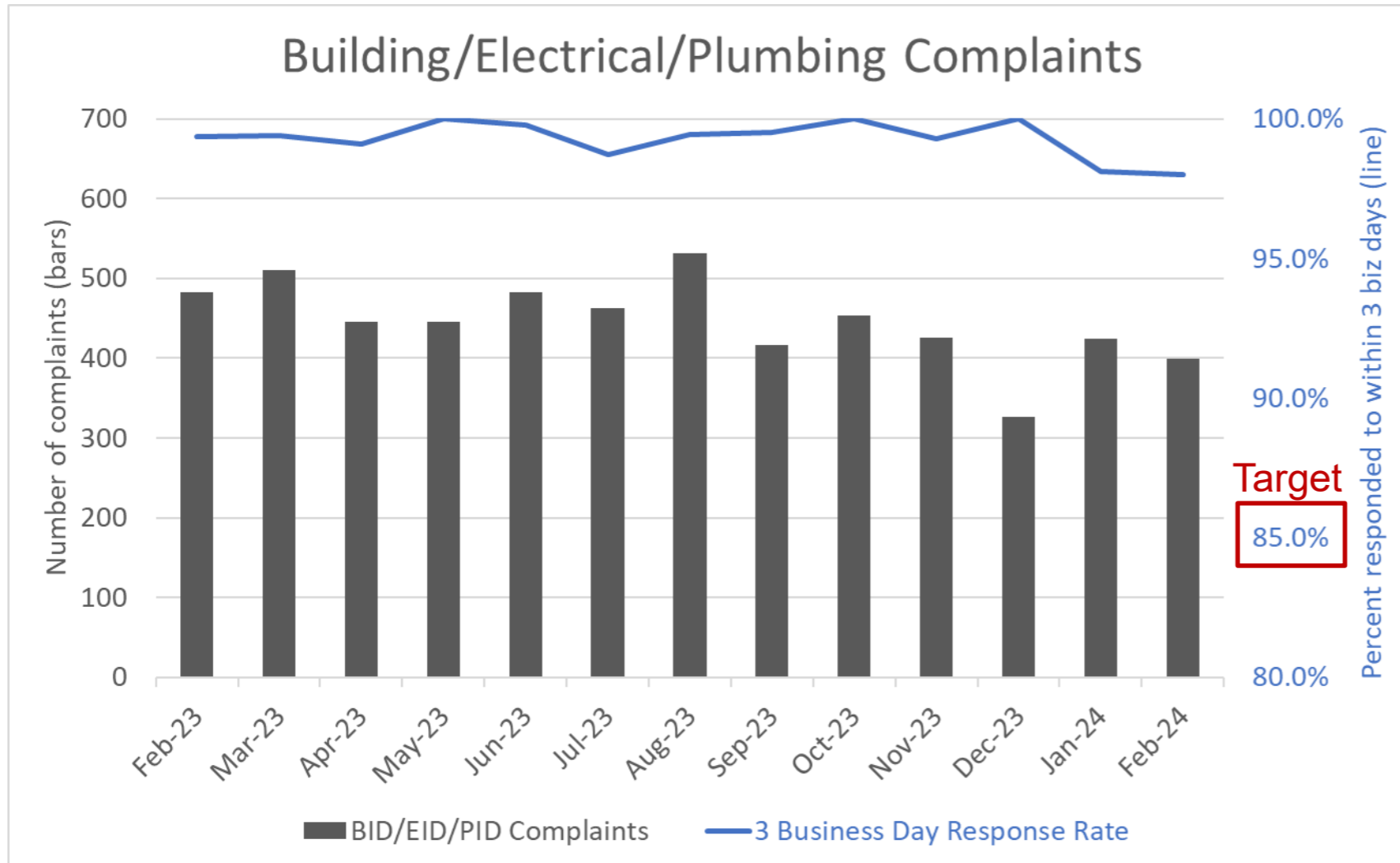
The Building, Electrical, and Plumbing Inspection Divisions completed **9,586** inspections in February, with **97%** of them conducted within 2 business days of the requested date.

# Housing Inspection Statistics – February 2024



Housing Inspection Services completed **984** inspections in February, with **88** of them being routine inspections of multi-family housing.

# Building/Electrical/Plumbing Complaint Statistics – February 2024

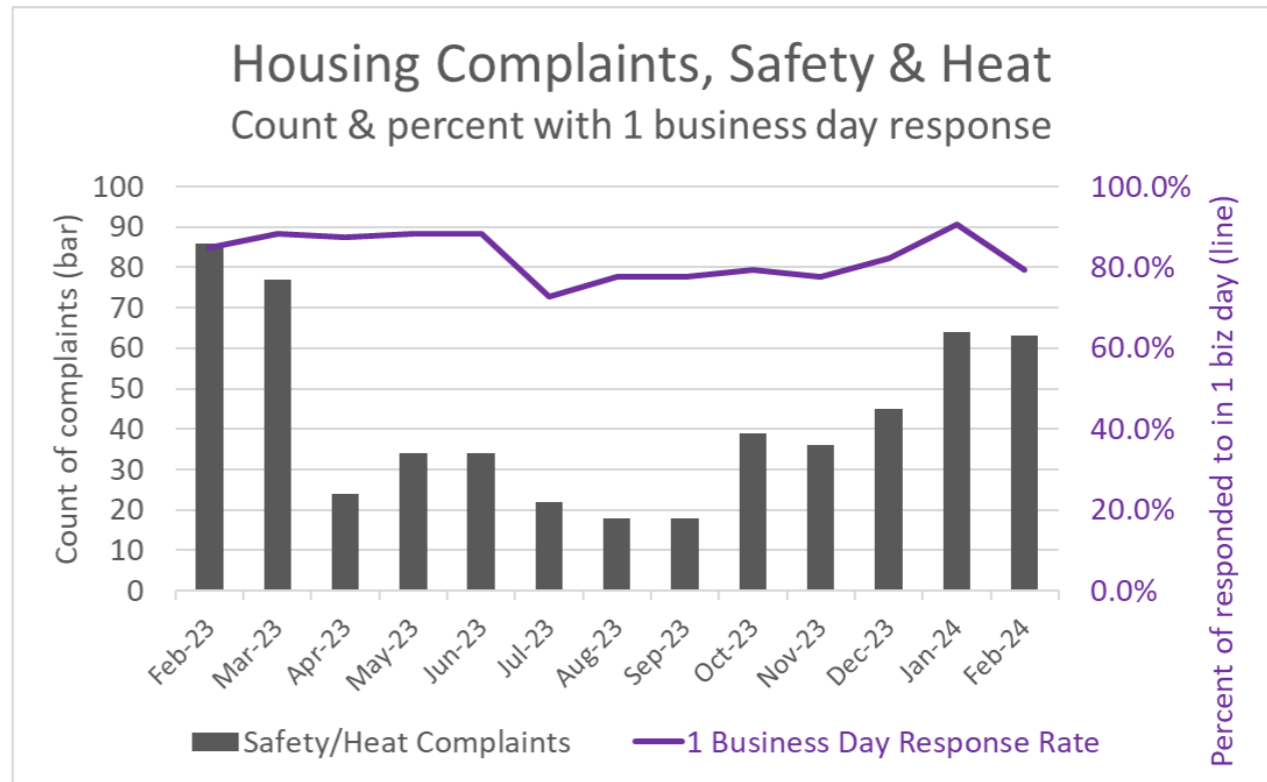
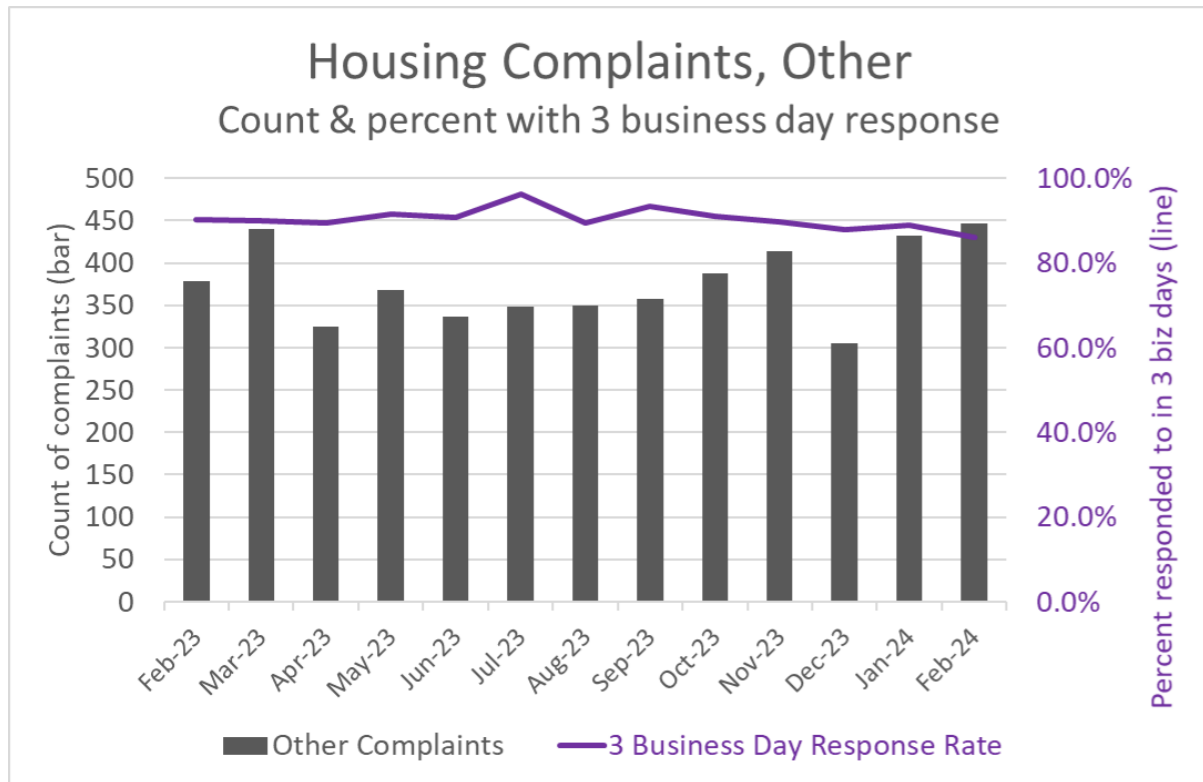


- The Building, Electrical, and Plumbing Inspection Divisions received **399** complaints in February and responded to **98%** of them within 3 business days.

## Code Enforcement Division

- Cases sent to Director's Hearing: **63**

# Housing Complaint Statistics – February 2024



- Housing Inspection Services received **447** other complaints and responded to **86%** of them within 3 business days in February.

- Housing Inspection Services sent **38** cases to Director’s Hearing and abated **426** cases with an NOV in February.

- Housing Inspection Services received **63** safety/heat complaints and responded to **79%** of them within 1 business day.



**THANK YOU**