

CITY & COUNTY OF SAN FRANCISCO

TREASURE ISLAND DEVELOPMENT AUTHORITY

ONE AVENUE OF THE PALMS
BLDG. ONE, 2ND FLOOR, TREASURE ISLAND
SAN FRANCISCO, CA 94130
(415) 274-0660 FAX (415) 274-0299
WWW.SFTREASUREISLAND.ORG



ROBERT P. BECK
TREASURE ISLAND DIRECTOR

-To: Treasure Island Development Authority Board of Directors
From: Bob Beck, Treasure Island Director
Date: March 8, 2024
Re- : Use Permit and Film Permit Waivers

- TIM, February 17, 2024, Event

**Treasure Island Development Authority
Subleases and Permits Executed
Pursuant To Leasing Policy
As of March 8, 2024**

E-422	1222 Bayside	New	Vajra Films, LLC	3/8/24	Filming	N/A	\$15,000.00
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ROBERT BECK
TREASURE ISLAND DIRECTOR

Date: March 8, 2024

To: Robert Beck
Treasure Island Director

Thru: AnMarie Rodgers
Deputy Director, TIDA

From: Peter Summerville
Treasure Island Development Authority

RE: Signal Point & Panorama Park Signage; Future Parks Code Action

PLANNING FOR PARKS CODE AMENDMENT

The Treasure Island/Yerba Buena Island development project is delivering approximately 290 acres of new world-class public parks and open space to San Francisco. The TI/YBI Parks and Open Space System (hereinafter referred to collectively as the "Parks System") includes a series of signature shoreline parks, recreation and sports fields, hiking trails, community agriculture and gardens, public plazas and more.

TIDA must manage these new spaces in a manner that ensures public enjoyment, protects the public from safety hazards, prevents damage to park property and assures proper coordination of special events and organized activities in the Parks System. It is necessary for TIDA to establish appropriate and reasonable time, place and manner restrictions on conduct and activities within the Parks System.

Long-term considerations for the TI/YBI Parks System must maintain the TIDA's authority to set rules, issue permits, collect fees and perform other functions. As previously discussed before the TIDA Board, an amendment to the current San Francisco Park Code (the "Park Code") Articles is desired to further bolster TIDA's authority govern the Park System similar to provisions addressing the Transbay Rooftop Park and Yerba Buena Gardens. An amendment to the Park Code should both:

- 1.) State that Parks System facilities are subject to the Park Code although not under the jurisdiction of the Rec-Park Commission; and
- 2.) Establish a unique new article in the Park Code for Parks System facilities requiring unique rules and regulations.

Parks Code amendments are made by ordinance of the San Francisco Board of Supervisors. Such an amendment to the Park Code would allow for consistency of Citywide norms for most issues within the Parks System, while still allowing TIDA to pursue unique language within the broader Park Code if, and when, needed. Staff is working with the City Attorney's Office to draft legislation and will return to the Authority Board with an update.

TIDA assumes permanent jurisdiction, including overall operations, maintenance and security responsibility, over the Parks System facilities upon each individual facility's phased acceptance by the TIDA Board of Directors and acknowledgement by the Board of Supervisors. TIDA assumed jurisdiction for the first of these Parks System facilities, The Rocks Dog Park on Yerba Buena Island, in October of 2023. Subject to a resolution being considered by the TIDA Board on March 13th, 2024, TIDA will assume jurisdiction over Panorama Park and Signal Point Park atop Yerba Buena Island on March 17th. TIDA is preparing to fabricate signage as shown in Exhibit A, subject to further revisions.

SIGNAL POINT AND PANORAMA PARK RULES AND SIGNAGE

Considering the imminent opening to the public of Panorama Park and Signal Point Park, TIDA must ensure rules and regulations for the spaces are displayed in a public and transparent fashion. Staff has prepared language for rules and regulations signage to be posted at Panorama Park and Signal Point Park and enforced by TIDA and by its' contracted private security designee.

The language proposed in Exhibit A is consistent with similar place-based rules and regulations signage currently in place at other public facilities within TIDA jurisdiction including the Rocks Dog Park, Clipper Cove Beach, the Treasure Island Dog Park and the Treasure Island community playgrounds.

The sign calls out specific behaviors to increase user comfort and safety while in the parks as well as to protect the park features. Specific prohibitions include those on open flames, overnight camping, disturbing wildlife and plants and creating specific nuisances and unsafe situations. The signage also states formally the restriction on unpermitted organized events and activities.

EXHIBITS

- A. Proposed signage language for Panorama Park and Signal Point Park on Yerba Buena Island

Welcome to Panorama Point Park/Signal Point Park

Park hours: 5:00 AM – Sunset

- No intoxicants, alcoholic beverages, smoking, vaping or e-cigarettes
- No glass containers
- No vandalism, loitering and dumping
- No vending, sales, solicitation or business operation of any kind without appropriate permits
- No amplified sound without appropriate Permits
- Dogs must remain on leash at all times.
- Dog owners must pick up their dog's waste.
- No parking unless posted
- No open flames, campfires or bar-b-ques
- No overnight camping
- No climbing trees or affixing items to trees.
- No causing damage to trees and landscape, or disturbing animals and birds.
- No riding bicycles, skateboards, or motorized vehicles, unless posted. Motorized wheelchairs permitted.
- Please keep our parks clean, use receptacles and pack out your trash

Park Code Sections 3.21, 3.12. 4.01, 4.04; Health Code Article 1, Sec. 40a, 41, 12a.

For park concerns or for park permits and reservations, please call 3-1-1.

TI Advisor Board Review

March 2024

Director Support

- **Working with the Team:** MOHCD, One Treasure Island, Catholic Charities, Mercy Housing, and the Star View Court Management Team
- **Key Activities:** Star View Court Volunteer Support, Inclusionary Housing Information Pages, Online Resource Folder, Email Notices, one-on-one office hour sessions, sending preliminary award notices to SVC Volunteers, and SF Housing Authority Briefings.

Resident Engagement

This month, TI Advisors continued to enhance resident engagement through a series of proactive initiatives, including direct collaboration with critical stakeholders such as Catholic Charities, Mercy Housing, and The San Francisco Housing Authority (SFHA) and strategic adjustments to resident engagement in anticipation of the DAHLIA application opening.

TI Advisors are working with Legacy Households to confirm the current residency of all persons listed in the household. Certifications of Occupancy have been delivered to many Legacy Households. Admiral Security provided support by delivering occupancy certifications at household doors, while TI Advisors delivered copies via email and the portal. This initiative ensures that residents can quickly provide accurate and up-to-date resident information to confirm eligibility for Transition Housing benefits. TI Advisors checked in with each household, two additional households expressed interest in an in-lieu payment. These payments have already been processed this month.

Despite ongoing construction, **TI Advisors conducted two Star View Court building tours.** Future Star View Court Residents had the opportunity to see their units, generating positive feedback and excitement about the development's progress.

Collaborating closely with TI Advisors, Catholic Charities, and Mercy Housing hosted an informational session on February 21 geared toward Catholic Charities residents who will transition into Star View Court. This session provided an opportunity for future Star View Court residents to meet the administrative and maintenance teams that will be overseeing operations at Star View Court.

TI Advisors collaborated closely with The San Francisco Housing Authority (SFHA) to assist residents holding Section 8 vouchers. TI Advisors supported two SFHA meetings for Legacy Households holding Section 8 Vouchers. The first briefing was held on February 9, 2024, and the second on February 21, 2024. These sessions aimed to inform residents about the relocation process with their vouchers, ensuring a smooth transition for all. It is important to note that most households who hold Section 8 vouchers, with only two exceptions, completed these briefings.

Lastly, **in anticipation of the DAHLIA application opening on March 7 for Star View Court, TI Advisors made strategic adjustments to their regular office hours.** The team moved the office hours to Friday, March 8, to provide targeted support for residents needing assistance with the application process. Five households have already signed up and expressed interest in this additional support.



What information is available?

All informational documents are easily accessible online: TI Advisors gathered all future housing information and have included it in every digital communication from TI Advisors. Residents also have access to an online resource folder in their preferred language where they can access this information at their convenience.

TI Advisors have an electronic calendar link: Using this link and including it in all communications makes it easy and convenient to schedule a meeting time with a TI Advisor: <https://calendly.com/tiadvisor/meeting>

TI Advisors have standing office hours at Aracely Café every Wednesday. While walk-ins are welcome, we encourage residents to schedule sessions to ensure dedicated time with an advisor. To schedule an in-person session, residents may use this link: <https://calendar.app.google/zaFBvLNAXi45zPN7>

Monthly Summary

In February, TI Advisors directed their efforts toward finalizing the allocation of Legacy Transition units, reaching out and engaging with Legacy Households who may be offered a unit at Star View Court. Our team has been actively closing the loop on these specific households.

A significant focus has been on mixed households, where move notices are upcoming. TI Advisors are in close contact with these households, offering support and guidance as they prepare for the next steps. Simultaneously, TI Advisors continue to encourage remaining Vested and Post-Vested residents to apply to the upcoming affordable units available via DAHLIA, ensuring residents are aware of the opportunities nearing.

TI Advisors have been working closely with the development team of Hawkins and Isle House. Together, we are planning an informational session to highlight the inclusionary and below-market-rate (BMR) housing opportunities available this year through DAHLIA. We have seen a robust resident interest in these housing options and want to ensure the community is well-informed when deciding on their housing.

We look forward to continued progress and engagement with all residents on Treasure Island!

Challenges faced

While some residents are eager to move to the new units offered at Star View Court, others are concerned about the limited on-site parking, the loss of in-unit laundry, the interim parking solutions offered, and the loss of square footage in the new apartments. Some residents are concerned that limited on-site parking and paid interim parking for only one vehicle per household will create real challenges for their access to jobs, education, and other off-island services.

TI Advisors continue working with residents to help them understand their future housing options. Those who qualify for Inclusionary Housing (60% AMI) and who enter and win an Inclusionary Apartment via MOHCD's DAHLIA may have access to more parking and in-unit laundry than those moving to an apartment at Star View Court.



Star View Court By the Numbers

Island Households	
12	Legacy Household Preliminary Award Notices Sent and Accepted!
2	Legacy Household Volunteer Applications in Process
15	Legacy Units (Transition Units) Still Available
	0 One Bedroom Units
	3 Two Bedroom Units
	9 Three Bedroom Units
	3 Four Bedroom Units
40	Affordable Units Still Available
	23 One Bedroom Units
	4 Two Bedroom Units
	7 Three Bedroom Units
	6 Four Bedroom Units


A look at the numbers as of March 7, 2024:

Island Households	
224	One Treasure Island Partner Households
334	The Villages at Treasure Island (760 Leaseholders)
89	Legacy Households
58	Mixed Households (with Legacy, Vested and/or Post Vested Residents)
130	Vested Households
22	Post Vested Households with No Legacy or Vested Residents
31	Corporate Leaseholders



A breakdown of the 750 leaseholders we have on record, their DDA status is as follows:

- 298 Legacy leaseholders.
- 343 Vested leaseholders.
- 109 post-vested leaseholders.
- 66 Corporate lease occupants (no leaseholders).

	
March – April 2024	<ul style="list-style-type: none">• MOHCD holds DAHLIA Lottery for Star View Court Affordable Units• Inclusionary Units Informational Session• Star View Court Tours• SF Housing Authority Session on March 26, 2024
June – September 2024	<ul style="list-style-type: none">• Goal date for Star View Court move in!

Community Engagement Record

The TIDA Board has requested that TI Advisors demonstrate how resident engagement is tracked to demonstrate TI Advisor engagement efforts and responsiveness. A TI Advisor Resident Engagement Record is included with this Report. All personal resident data has been removed from this record. TI Advisor Resident Engagement Records are updated regularly and are stored electronically by AR/WS.



Type of Interaction	Unit	Language	Notes
Scheduled Calendly 1-1 session	1305-C	English	Checking in about the Legacy Volunteer process
Scheduled Calendly 1-1 session	1224 Bayside Dr.	English	Has questions about timeline and questions about the affordable housing available
Scheduled Calendly 1-1 session	1314-A	Chinese or English	Has questions about timeline and questions about the affordable housing available
Scheduled Calendly 1-1 session	1113-H	English	Not on lease, questions about post vested benefits
Scheduled Calendly 1-1 session	1309-B	English	In-lieu payment
Scheduled Calendly 1-1 session	1128 Reeve Ct.	English	Inquiring about affordable housing opportunities
Scheduled Calendly 1-1 session	1232-B	English	Inquiring about affordable housing opportunities
Scheduled Calendly 1-1 session	1226-F	English	Inquiring about affordable housing opportunities
Scheduled Calendly 1-1 session	1312-E	English	Responding to doorhanger. Has questions about timeline and questions about the affordable housing available
Scheduled Calendly 1-1 session	1440 A	Spanish	Inquiring about affordable housing opportunities
Scheduled Calendly 1-1 session	1312 gateview ave	Chinese	Inquiring about affordable housing opportunities
Scheduled Calendly 1-1 session	1440-F	English	Tenant had concerns over being displaced. Has questions about timeline and questions about the afforda
Scheduled Calendly 1-1 session	Not leaseholder	English	Inquiring about affordable housing opportunities
Scheduled Calendly 1-1 session	1405 Sturgeon St.	English	Has questions about timeline and questions about the affordable housing available
Scheduled Calendly 1-1 session	1141 Ozbourn Ct.	English	Inquiring about affordable housing opportunities
Scheduled Calendly 1-1 session	1238-C	English	Has questions about timeline and questions about the affordable housing available
Scheduled Calendly 1-1 session	1203-D	English	Has questions about timeline and questions about the affordable housing available

Scheduled Calendly 1-1 session	1215-D	English	Has questions about timeline and questions about the affordable housing available
Scheduled Calendly 1-1 session	1390-C	English	Has questions about timeline and questions about the affordable housing available
Phone Call	1310-E	English	Questions about their benefits and timeline.
Phone Call	1147-E	English	Concerns with their updated voucher
Scheduled Calendly 1-1 session	1238-A	Spanish	Has questions about timeline and questions about the affordable housing available
Phone Call	1310-E	English	Requesting update regarding the SVC Volunteer process
Phone Call	1309-E	English	Inquiring about accessible units at SVC
Phone Call	1215-D	English	Inquiring about in-lieu payment
Scheduled Calendly 1-1 session	1232-F	Spanish	Has questions about timeline and questions about the affordable housing available
Scheduled Calendly 1-1 session	1253-B	Spanish	Has questions about timeline and questions about the affordable housing available
Office Hours	1241-B	Spanish	Inquiring about affordable housing opportunities
Office Hours	1232-F	Spanish	Inquiring about affordable housing opportunities + needed his TIR number
Office Hours	1241-B	Spanish	Inquiring about affordable housing opportunities for post vested residents
Office Hours	1253-B	Spanish	Inquiring about affordable housing opportunities
Office Hours	Non-Island Resident	English	Inquiring about affordable housing opportunities for his community members
Office Hours	Non-Island Resident	English	Inquiring about affordable housing opportunities for non-island residents
Office Hours	Non-Island Resident	English	Inquiring about affordable housing opportunities for non-island residents
Office Hours	Non-Island Resident	English	Inquiring about affordable housing opportunities for non-island residents
Office Hours	1247-A	English	Inquiring about affordable housing opportunities for no currently on a lease
Office Hours	1238-A	Spanish	Inquiring about affordable housing opportunities + needed his TIR number
Office Hours	1238-A	Spanish	Inquiring about affordable housing opportunities + needed his TIR number
Office Hours	1201-F	English	Questions about their legacy benefits and timeline.
Office Hours	1201-F	English	Questions about their legacy benefits and timeline.
Office Hours	1241-D	Spanish	Questions about their affordable housing request to SVC
Phone Call	1444-A	English	Questions about their current unit selection
Phone Call	1431-A	English	Questions about their benefits and timeline.
Scheduled Calendly 1-1 session	1301B	English	Has questions about timeline and questions about the affordable housing available

Phone Call	1301-B	English	Questions about their benefits and timeline.
Phone Call	1224-F	English	Requesting update regarding the SVC Volunteer process
Scheduled Calendly 1-1 session	1245 Northpoint	English	Has questions about timeline and questions about the affordable housing available
Phone Call	1310-E	English	Questions about the SVC Volunteer process
Phone Call	1109-D	Spanish	The resident makes more than 60% AMI and has questions about qualifying for inclusionary Housing
Phone Call	1109-D	Spanish	Resident is ready to split with his roommate, has questions about opportunities at SVC
Phone Call	1215-D	English	Inquiring about in-lieu payment
Phone Call	1224-F	Spanish	Inquiring about in-lieu payment
Scheduled Calendly 1-1 session	1145-E	English	Has questions about timeline and questions about the affordable housing available
Scheduled Calendly 1-1 session	1149-D	Not sure	Has questions about timeline and questions about the affordable housing available
Scheduled Calendly 1-1 session	1430-E	English	Has questions about timeline and questions about the affordable housing available
Scheduled Calendly 1-1 session	1221-D	English	Has questions about timeline and questions about the affordable housing available
Scheduled Calendly 1-1 session	1128-A	English	Has questions about timeline and questions about the affordable housing available
Phone Call	1128-B	English	Has questions about DAHLIA application for post vested residents

TIDA BOD Meeting

Program Report

Nella Goncalves, Co-Executive Director

March 2024

- **Food Pantry**

One TI continues to serve an average of 200 households in the new year and has had to request an increase in our food delivery. We will continue to monitor our numbers as more housing developments come online.

- **One Treasure Island Programming:**

CTP 17 is winding down and graduation is on March 1st from 11:00 – 1:00 PM. There are 13 graduates and at least 5 have been placed into employment to date.

The 2023 Tax Season is in full swing. Tax prep services are being offered on Thursdays and Saturdays.

- **Outreach & Social Media**

Community engagement continues through social media posts, posts on Next Door Treasure Island, fliers on the community boards, weekly pantry bags, mass emailing, and partnerships with the TI housing providers.

One TI continues to partner with the housing providers to outreach to the TI community on future housing opportunities in the Star View Court housing development. We have also begun to support Home Rise with the planning of the transition of their units to Catholic Charities and the John Stewart Company.

- **Community Engagement & Events**

The Black History Month event was a success. One TI along with our community partners hosted a Lunch and Learn that focused on African American history and influencers.

One TI is working with the Department of Elections to increase voter registration on Treasure Island. We are also referring residents for Poll Workers' job opportunities.

The Island-wide Community Meeting was held on February 28th via Zoom. 15 individuals attended and agenda items included One TI and TIDA updates as well as a Q & A session.

Planning for community events has begun. We are excited about the Spring Fling Fair and the rollout of the 6-week Health & Wellness Workshop Series as well as a new support workshop called the TI Healing Circle.

One TI has secured a grant from the Dept. of Emergency Management to work with a consultant to assist us in developing an emergency plan for Treasure Island. We are convening a workgroup of island residents to support this process.

One TI is designing a Ticket & Fine Forgiveness Referral Program to assist residents with reducing and resolving tickets and fines that present a barrier to car registration.

Closed

CASE ID	OPEN DT	CLOSED DT	TYPE	CATEGORY	TYPE	LOCATION	OTHER DESCRIPTION	AGENCY
17838489	2/1/2024 11:02:00 AM	2/6/2024 2:33:00 PM	Catch Basin Maintenance	Catch Basin Maintenance	Maintenance	600 AVENUE M, SAN FRANCISCO, CA, 94130	Transferred from SR 17675988. Original SR was closed with note, Flooding at this location is due to high tide. Customer reports that problem is still occurring at low tide. Please call when response is made.	311 Operations
17839380	2/1/2024 1:44:00 PM	2/14/2024 8:14:44 AM	Employee Feedback			Intersection of AVENUE H and 13TH TI ST	When I was at the bus stop, the driver seen that it was a puddle there and he sprayed me, and when I get on the bus and told him he sprayed me, he just looked at me. I asked him if everything was okay with him and he just stared at me. He didn't even apologize	FIT - Muni Customer Service
17852955	2/5/2024 10:41:26 AM	2/8/2024 2:53:28 PM	Streetlights			655 AVENUE H, SAN FRANCISCO, CA, 94130	Streetlight immediately in front of Wellness Center, which is on 5th st.	PUC Power
17861002	2/7/2024 1:11:00 AM	2/8/2024 12:30:38 AM	Noise Issue	Noise Report	entertainment	1252 EXPOSITION DR, SAN FRANCISCO, CA, 94130	Loud music	Noise Reporting
17874312	2/10/2024 10:34:00 AM	2/10/2024 11:12:00 AM	Sewer Storm Flood	Sewer Issues	Water_leak	Intersection of STRIPED BASS ST and 12TH TI ST	A lot of water coming out of the ground, the flooding is up the tires.	PUC Water
17875750	2/10/2024 5:31:00 PM	2/10/2024 5:44:00 PM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	General Cleaning	60 FOREST RD, SAN FRANCISCO, CA, 94130	Debris in left lane eastbound on bay bridge	311 Operations
17878908	2/12/2024 1:13:39 AM	2/12/2024 1:45:47 PM	Noise Issue	Noise Report	entertainment	1252 EXPOSITION DR, SAN FRANCISCO, CA, 94130	loud music	Entertainment Commission
17878957	2/12/2024 2:43:00 AM	2/13/2024 12:30:54 AM	Noise Issue	Noise Report	entertainment	1252 EXPOSITION DR, SAN FRANCISCO, CA, 94130	loud music	Noise Reporting
17878988	2/12/2024 3:58:14 AM	2/12/2024 1:45:34 PM	Noise Issue	Noise Report	entertainment	1252 EXPOSITION DR, SAN FRANCISCO, CA, 94130	loud music	Entertainment Commission
17889176	2/14/2024 9:44:00 AM	2/15/2024 2:25:00 PM	Residential Building Request	Residential Building Request	Building - Electrical_Hazardous_Condition	1219 MARINER DR, SAN FRANCISCO, CA, 94130	Units A-F --- electrical current fluctuation. There was a building fire at the unit across the street on Sunday 2/11/23. The electrical issue has been taking place since then.	Inspection Services
17892423	2/15/2024 7:12:00 AM	2/15/2024 3:40:00 PM	SSP Residential Building Request	Residential Building Request	Building - Electrical_Hazardous_Condition	1219 MARINER DR, SAN FRANCISCO, CA, 94130	--- whole building experiencing constant brown outs,power outages and extreme power surges since Sunday - leasing office has been notified as well multiple times	311 Operations
17895515	2/15/2024 4:27:35 PM	2/16/2024 12:51:04 PM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	Bulky Items	849 AVENUE D, SAN FRANCISCO, CA, 94130	849 Avenue D --- dump of furniture and other debris	DPW BSES
17903105	2/18/2024 3:36:00 AM	2/23/2024 12:30:19 AM	Noise Issue	Noise Report	delivery_service_business	1252 EXPOSITION DR, SAN FRANCISCO, CA, 94130	Loud music. Loud noise.	Noise Reporting

17910060	2/20/2024 11:13:00 AM	3/1/2024 2:25:17 PM	Streetlights			60 FOREST RD, SAN FRANCISCO, CA, 94130	Streetlight pole damaged. Vehicle strike hit and run to streetlight pole over the weekend, pole sagging. Forest Road Detour on Yerba Buena Island at the big turn.	PUC Power
17916261	2/21/2024 3:23:00 PM	2/22/2024 8:30:32 AM	Sewer Storm Flood	Sewer Issues	Flooding	Intersection of AVENUE D and 5TH T ST	flooding in the street on avenue D	PUC Sewer
17920127	2/22/2024 1:04:19 PM	2/22/2024 3:21:39 PM	Parking Enforcement			1432 HALIBUT CT, SAN FRANCISCO, CA, 94130	Request details: beige RV blocking sidewalk and half of the street . TIDA caller request enforcemet ticket or tow the vehicle. --- Location description: cross Ave B	SSD - Enforcement
17926735	2/24/2024 1:17:00 AM	2/25/2024 12:30:53 AM	Noise Issue	Noise Report	entertainment	1252 EXPOSITION DR, SAN FRANCISCO, CA, 94130	Loud music	Noise Reporting
17931164	2/25/2024 12:57:00 PM	2/26/2024 6:12:51 PM	Request for City Services	General Request - HSH	request_for_service	1 AVENUE OF THE PALMS, SAN FRANCISCO, CA, 94130	919 - in front of above location --- urgent requesting a well being check for homeless woman, someone came out the other day and talked to her. Today she is dancing around and kind of of scaring people. Her legs are swollen with open sores and she doesn't look to good. cad 240572416	Homeless
17937705	2/27/2024 1:56:00 AM	2/28/2024 12:30:35 AM	Noise Issue	Noise Report	entertainment	1252 EXPOSITION DR, SAN FRANCISCO, CA, 94130	Loud Music	Noise Reporting
17939501	2/27/2024 11:28:00 AM	2/28/2024 5:31:00 AM	Damaged Property	Damaged Property	Damaged Other	1 CLIPPER COVE WAY, SAN FRANCISCO, CA, 94130	-- auto translated (en) -- Traffic signal out— flashing red at clipper cover and treasure island road -- original (en) -- https://base64.spotutil.com/decode/VHJhZmZpYyBzaWduYWwgb3V04oCUIGZsYXNoaW5nIHJlZCBhdCBjbGlwcGVyIGNvdmVylGFuZCB0cmVhc3VyZSBpc2xhbmQgcm9hZA	SSD - Transportation Engineering
17942306	2/28/2024 5:24:26 AM	2/28/2024 8:07:02 AM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	Bulky Items	Intersection of GATEVIEW AVE and EXPOSITION DR	E waist	DPW BSES

TI01 - TI Case Summary

Open

CASE ID	OPEN DT	CLOSED DT	TYPE	CATEGORY	TYPE	LOCATION	OTHER DESCRIPTION	AGENCY
17284199	9/11/2023 12:16:00 PM		Sewer Storm Flood	Sewer Issues	Water_Leak	55 CRAVATH ST, SAN FRANCISCO, CA, 94130	Water leak in the landscapng belonging to the city. This has been leaking for at least 72 hrs.	DPW BUF
17755699	1/11/2024 7:32:43 AM		Street Defects	Street Defects	Pavement_Defect	1209 BAYSIDE DR, SAN FRANCISCO, CA, 94130	Pothole between 1222 and 1203 on Bayside drive	DPW BSSR
17762184	1/12/2024 1:14:43 PM		Street Defects	Street Defects	Pavement_Defect	1 AVENUE OF THE PALMS, SAN FRANCISCO, CA, 94130	Damaged center island between bicycle lane and roadway	DPW BSSR
17849271	2/4/2024 1:45:24 PM		Request for City Services	General Request - PUC	request_for_service	1 BRISTOL CT, SAN FRANCISCO, CA, 94130	<p>--- Caller is the property manager of address. She was notified by the front desk that there is a power outage at 12:54 PM. Caller does not know if it is throughout Yerba Buena island. It is confirmed that only her building (124 residential units) is experiencing the outage.</p> <p>Caller would like to be contacted by PUC regarding ETA</p>	PUC Power
17862835	2/7/2024 12:47:00 PM		Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	General Cleaning	600 AVENUE M, SAN FRANCISCO, CA, 94130	600 Avenue M, behind building 605, all four corners --- ***2nd attempt previous SR is 17838489, it is closed and says private property. Customer states this is not private property, it is owned by the SF Fire Department. 4 storm drains are clogged up. Customer states please call me if you need this is standing water.	SFFD Support Services
17879344	2/12/2024 8:05:29 AM		Street Defects	Street Defects	Pavement_Defect	1209 BAYSIDE DR, SAN FRANCISCO, CA, 94130	Multiple potholes between 1224 and 1226 on Bayside dr	DPW BSSR
17893462	2/15/2024 10:24:14 AM		Request for City Services	General Request - PUC	request_for_service	1219 MARINER DR, SAN FRANCISCO, CA, 94130	1219 Marinar Dr --- Property manager states that there was a fire at the building across the street yesterday. Since then they have been experiencing unstable electrical currents in the 6 units. From previous experience he believes this is being caused by an outside issue with the transformer or power line. Wants PUC to come out to check	PUC Power
17950105	2/29/2024 3:04:00 PM		Street Defects	Street Defects	Pavement_Defect	Intersection of AVENUE E and 13TH TI ST	Pavement_Defect	DPW BSES BUF Graffiti

17955161	3/1/2024 11:03:55 PM		Request for City Services	General Request - PUC	request_for_service	1420 GATEVIEW AVE, SAN FRANCISCO, CA, 94130	1420 and 1430 Gateview Court --- Customer states that there was a transformer that exploded about an hour ago and the 2 buildings have brown outage. 1 unit caught fire, but has already been out out.	PUC Power
17959807	3/3/2024 4:35:00 PM		Service Feedback			Intersection of GATEVIEW AVE and BAYSIDE DR	This is not the first time that passengers have had to wait for the bus for over 30 minutes, it got really bad after 2020 and passengers would appreciate for the route to run more regular and on schedule like they use to, they use to run every 20 minutes.	FIT - Muni Customer Service