



San Francisco Health Network
Laguna Honda Hospital
and Rehabilitation Center

Laguna Honda Hospital Recertification Progress Update

March 19, 2024



Recertification Status Update



Submitted Plans of Correction

- Completed the reasonable assurance period and the second Medicare Recertification Survey.
- Survey results showed improvement from prior CMS monitoring surveys with overall less findings and findings of lower scope and severity.
- Developed robust Plans of Correction (POC) with the Quality Improvement Expert (QIE) in response to the survey results.
 - Fire Life Safety portion - submitted Saturday, January 13th
 - Health Monitoring portion - submitted Wednesday, January 17th



Recertification Status Update



Medicare recertification next steps

- Not yet recertified in the federal Medicare program.
- Next step is for CMS and CDPH to *approve* the Plans of Correction.
- CMS and CDPH will then *validate* successful completion of the Plans of Correction.
- CMS will thereafter make a determination of Laguna Honda recertification into the Medicare program.
- Laguna Honda is focused on Medicare recertification and long-term sustainability of corrective actions.



Discharge Update



Update on process to discharge residents with non-SNF level of care needs

- Actively working to discharge residents who no longer require skilled nursing facility-level (SNF) care.
- The discharge process is often challenging with extended timelines.
- Since facility-initiated discharges resumed in April 2023, Laguna Honda has discharged 22 non-SNF level of care residents.
- There are currently 44 residents identified as no longer needing SNF level of care.



2024 Good Government Awards



An interdisciplinary team from SFDPH and the City Attorney's Office are 2024 Good Government Awards honorees!

- The Laguna Honda honorees include Jennifer Carton-Wade, Dr. Lisa Hoo, Nawzaneen Talai, and Troy Williams from SFDPH and Henry Lifton and Arnulfo Medina from the City Attorney's Office.
- They will be recognized at the 43rd Annual Good Government Awards on April 25, 2024, at City Hall.
- More details to come.



The Good Government Awards recognize outstanding performances by managers working for the City and County of San Francisco.





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