

# Posting For March 04, 2024

## Proposed Modifications to Personal Services Contracts

PSC Number	Department	Additional Amount	Cumulative Total	Description	Start Date	End Date	Approval Type
48513 - 22/23 - MODIFICATIONS	GENERAL SERVICES AGENCY - CITY ADMIN -- ADM	\$2,400,000	\$3,200,000	The City and County of San Francisco City Administrator's Office – Real Estate Division (RED) has approximately 38 emergency generators located at its critical facilities. Repair, maintenance, and testing of emergency generators is an integral part of maintaining optimal operational readiness in the event of an emergency. When these generators are inoperable due to mechanical issues or need repairs and basic maintenance, the City's mission to provide Emergency Operations Centers and continue supplying City services is compromised by any failure of this equipment.	07/01/2023	06/29/2028	REGULAR
43081 - 21/22 - MODIFICATIONS	JUVENILE PROBATION -- JUV	\$220,000	\$540,000	The Ombudsperson is responsible for resolving grievances submitted by detained youth at Juvenile Probation Department (JPD) detention facilities. Contractor will serve as a neutral and independent agent who is a liaison between detainees, their parents/guardians and Department staff. When a youth files a grievance, contractor shall investigate and resolve through appropriate means including mediation between the youth and the Department and where appropriate shall recommend procedural changes as part of the recommended resolution of a grievance. The contractor will also meet with the Juvenile Hall Director or his/her designee at least quarterly to provide feedback regarding client service issues and to make policy	07/01/2026	06/30/2027	REGULAR

PSC Number	Department	Additional Amount	Cumulative Total	Description	Start Date	End Date	Approval Type
				recommendations. They will compile program data for monthly reports summarizing the number, source, and outcome of complaints handled and reporting hours of service provided. The contractor will also develop and maintain individual case files for every complaint and issue a letter outlining the complaint, findings, and recommendations to the complainant, as appropriate.			
41279 - 13/14 - MODIFICATIONS	PUBLIC HEALTH -- DPH	\$9,650,000	\$109,050,000	The purpose of this service is to provide fiscal administration for administrative infrastructure, including service delivery in support of programming for Department of Public Health (DPH) clients. This supports services, such as administrative services, and behavioral health treatment services, e.g. foster care mental health programming, substance abuse drug court, anchor programming and related other behavioral health services.	04/01/2024	03/31/2025	REGULAR
49302 - 18/19 - MODIFICATIONS	PUBLIC HEALTH -- DPH	\$440,000	\$1,000,000	The contract will provide Health Information Management (HIM) coding auditing and protocol development for medical coding upon which City and Department reimbursement is based, in order to assure compliance with Centers for Medicare and Medicaid Services (CMS), regulatory requirements related to billing, and as part of fraud prevention requirements. The contractor will validate coding done by civil service staff based on applicable coding guidelines, use of International Statistical Classification of Diseases and Related Health Problems, Tenth Revision, Clinical Modification (ICD-10 CM), Procedure	01/01/2024	12/31/2028	REGULAR

PSC Number	Department	Additional Amount	Cumulative Total	Description	Start Date	End Date	Approval Type
34799 - 21/22 - MODIFICATIONS	GENERAL SERVICES AGENCY - TECHNOLOGY -- TIS	\$400,000	\$500,000	<p>Coding System (PCS) codes, Current Procedural Terminology (CPT Codes), PCS Root Operation, and Diagnosis-Related Group (DRG)/All Patients Refined Diagnosis Related Groups (APR DRG) assignments, and will validate Clinical Documentation Integrity (CDI) process for documentation clarification.</p> <p>Supplier's Standard Implementation includes the following configuration, onboarding, and standardized training services: -Kickoff and planning to help you meet the 100-day implementation timeline -Review of existing documentation to determine process design requirements -Sharing of best practices and recommended approaches based on experience -Creation of custom forms, fields, and conditional rules -Creation of workflow routing and mapping -Creation of custom email notifications -Configuration of basic reports -Setup of user access controls and security to align with your organization - Initial user account creation -Access for Primary Users to the LogicGate Power User Certification program that has a variety of courses that are constantly being updated and built upon to provide ongoing training -One (1) live admin training session provided via web conference and recorded -Single sign-on implementation support (if applicable) -API guidance and best practices (if applicable) - Guidance on data import format and in-app import tool (if applicable) -Go-live recommended best practices -Standard Success Plan: Includes access to the LogicGate Help Center (help.logicgate.com);</p>	03/01/2024	03/17/2028	REGULAR

PSC Number	Department	Additional Amount	Cumulative Total	Description	Start Date	End Date	Approval Type
------------	------------	-------------------	------------------	-------------	------------	----------	---------------

in-app chat support; access to shared Customer Success Analysts; notifications announcing a new product features; and updates to LogicGate Standards and Regulations Content made available via Comma-Separated Values (CSV) file within 60 days of a major release published by the authoritative source. (80hrs per request @\$20k) of access to the Risk Cloud Consultant Team at LogicGate. These hours can be used for additional configuration, system administration, content update, or Governance, Risk, and Compliance (GRC) process design and enablement support; and support with applying updates to existing control mappings for Risk Cloud Standards and Regulations Content. As needed basis for configuration of the software. Not to exceed \$100,000.

**Scope Change:**

The Scope has not changed, just more implementation has been required as the Department of Technology has added on additional software modules, as well as 2 other city departments have onboarded the platform which also requires implementation and configuration to their specific use cases. The Department of Technology has 3 full time employees deployed to this platform to assist other city departments as needed. The professional services arise when our own staff cannot customize or implement the module or software due to proprietary code of the software.

**TOTAL AMOUNT \$13,110,000**