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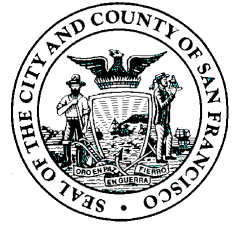
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NOTES

**HEALTH COMMISSION FINANCE AND PLANNING COMMITTEE
INFORMATION SESSION**

Tuesday January 16, 2024 2:00 p.m.
101 Grove Street, Room 300
San Francisco, CA 94102 & via Webex

Note: Commissioner Chow held an information session on January 16, 2024 because there was not a quorum (2) of Health Commissioners to hold a formal committee meeting. No actions were taken due to lack of a quorum. Commissioner Chow reviewed many items on the agenda. There were no public comment requests.

1) Call to Order

The information session began at 2:03pm. Commissioner Chow participated.

2) APPROVAL OF THE MINUTES OF THE HEALTH COMMISSION FINANCE AND PLANNING COMMITTEE MEETING OF DECEMBER 5, 2023.

This topic was not discussed because no actions were taken during the information session.

3) MONTHLY CONTRACTS REPORT

Dean Goodwin, SFDPH Business Office, presented the information.

Regarding the Heluna Health \$2,598,889 contract, Commissioner Chow asked if the CDC carry-forward funding would continue in future years. Frank Siddurs, Capacity Building Assistance Program, stated that the CDC carry-forward funds are only for the FY123-24 year.

Regarding the Bayview Hunter's Point Foundation contract, Commissioner Chow asked if the additional funding will provide more units of service and serve more clients. Jessica Brown, Director, Office of Justice, Equity, Diversity, and Inclusion/Mental Health Services Act, stated that the funding provides additional units of service. She noted that although the organization is on a Corrective Action Plan, the programs are providing phenomenal work. Commissioner Chow asked Mr. Morewitz to add this contractor to the list for in-depth updates later in the year.

Regarding the Heluna Health, \$2,030,692 contract, Commissioner Chow asked for clarification of the changes in state funding. David Stier, Director of Communicable Disease Prevention, stated that these amounts reflect

state funding rounds 3 and 4; the DPH has shifted where the funding for the contract is derived, which is the explanation for the requested changes.

Regarding the PRC contract, Commissioner Chow asked why the addbacks are being added so late. Beth Neary, HIV Health Services, stated that addbacks expand on existing programs. The delay was due to finding the exact amount of the addback in the original City budget. She noted that the contractor had planned adequately for the delay in getting the increased contract amount.

Regarding the San Francisco Public Health Foundation contact, Commissioner Chow asked if these funds will assist primary care and behavioral health programs. Carol Taniguchi, Nurse Manager in Primary Care, stated that the funds mostly impact primary care services with some behavioral services too.

Regarding the San Francisco Study Center \$3,302,073 contract, Commissioner Chow asked for clarification regarding the number of clients served. Tracey Helton, MHSA Program Manager, stated that last year there were 515 cases; she noted that one client may have multiple cases.

Regarding the San Francisco Study Center \$2,472,122 contract, Ms. Helton noted that the program has been expanded in 5 DPH clinics. Additionally, there has been a process to raise the salaries of navigators in order to retain staff. Commissioner Chow asked for an update on the monitoring of this program. Wasim Samara, DPH Business Office, stated that the DPH is waiting for audited financial statements due on 3/31/24. He noted that the agency has been cooperative and he expects to receive monitoring materials on time.

Regarding the YMCA contract, Commissioner Chow asked why this program was separated from the main YMCA contract, which has a term through 2027. Mr. Goodwin stated that a new solicitation is being put out for these services, so the extension is only for the relevant service.

- 4) **Request for approval of a Professional Services Agreement with Felton Institute to provide field-based, wrap-around, high intensity, high frequency services to mitigate the need for acute care and hospitalization, and to stabilize and transition the clients served to lower intensity clinic-based services within the San Francisco Health Network and other resources as appropriate. The total proposed agreement amount is \$6,159,581 which includes a 12% contingency for the term of December 1, 2023 through June 30, 2028 (5 years and 1 month).**

Angelica Almeida, Director of BHS Older Adult System of Care, stated that the contract is shifting to cost reimbursement. Intensive case management programs cannot bill for outreach or documentation, so the units of service costs are relatively high. She also noted that start-up costs are built into the cost of the unit of service too.

Commissioner Chow asked if there is an update on the staff complaints regarding union-busting activities by the agency. Dr. Almeida stated that the DPH is investigating these claims. Felton remains in good standing based on their contract and fiscal performance. Mr. Morewitz noted that the City Attorney had informed him that they were working with the DPH on the monitoring of this situation.

- 5) **Request for approval of a New Professional Services Agreement with ProLink Healthcare, LLC. to provide temporary as-needed per diem and traveling respiratory therapists' personnel in support of the Department's ongoing operational and needs in the San Francisco Health Network. The total proposed contract amount is \$3,000,000 which includes a 12% contingency for the term of November 30, 2023 through November 29, 2025 (2 years).**

Neda Ratangawonga, San Francisco Health Network Interim Chief Medical Officer, presented the information. Commissioner Chow asked if it is expected that this contract will be necessary. Dr. Ratanawonga, San Francisco Health Network Acting Chief Medical Officer, stated that respiratory services are provided 7 days a week and

this contract is very needed to ensure provision of these services and maximize the utilization of the LHH Acute Care Unit.

- 6) **Request for approval of a new contract for afterhours telephone answering services with Answernet Inc. Answernet, Inc. will answer calls during after hours, weekends, and City Holidays across multiple DPH units. Answernet also serve as back up during regular hours when City staff are unavailable to answer patient's call. Answernet will use DPH's transcript and protocols while patching calls to on call provider and vice versa. DPH will utilize Answernet's communication portal to regularly update change in staffing and protocols. The total proposed contract amount is \$660,800 which includes a 12% contingency for the term of January 1,2024 through December 31,2028 (5 years).**

Colin Hart, Director of Primary Care Operations, presented the information.

Commissioner Chow asked if the DPH currently has an answering service. Mr. Hart stated that this vendor replaces the current DPH answering service. He noted that this service is required by the state and the vendor must be trained in medical ethics. He noted that the service answered 15, 000 in 6 months during business hours and after hours when staff cannot respond.

Commissioner Chow asked if the Network uses a separate nurse advice line. Mr. Hart stated that the Network operates a nurse line Monday through Saturday. Commissioner Chow suggested that the nurse line be run 24 hours a day, 7 days a week. Mr. Hart stated that DPH staff have restrictions on work hours.

- 7) **Request for approval of a New Grant Agreement with Richmond Area Multi Services Inc to provide culturally appropriate Equity Based Maternal Health: Improving Black/African-American Maternal Mental Health Services that will include the following services: Mental health prevention and promotion services, innovative, client-centered, trauma-informed, and culturally tailored approaches to pregnancy, perinatal and postpartum mental health care, linkages with existing Community Based Organizations to refer clients for mental health support services, timely and accessible client services, and strategies to ensure a culturally appropriate mental health practitioner workforce. WHEREAS, The total proposed agreement amount is \$8,919,348 which includes a 12% contingency for the term of 01/01/2024 through 12/31/2028 (5 years).**

Jessica N. Brown, Director, BHS Office of Justice, Equity, Diversity, and Inclusion/Mental Health Services Act, presented the information. She indicated that presenting information on the solicitation that funding this contract would give context to the contract request. Mr. Morewitz noted that he will include the presentation on the 2/6 meeting agenda.

Commissioner Chow noted that the target population section needs review and revision.

- 8) **Request of approval of a New Professional Services Agreement with Richmond Area Multi Services Inc to perform to hire, train and integrate peer counselors into street-based crisis teams, in partnership with San Francisco Fire Department and in collaboration with other street-based wellness teams; as an alternative to law enforcement response to behavioral health crises in the streets of San Francisco. WHEREAS, The total proposed agreement amount is \$9,726,995 which includes a 12% contingency for the term of 01/01/2024 through 12/31/2026 (2 years).**

Krista Gaeta, Director of Strategic Initiatives, presented the information.

Commissioner Chow asked the total number of staff funded through the contract. Ms. Gaeta stated that 18 staff are funded through the contract.

9) EMERGING ISSUES

This was not discussed.

10) PUBLIC COMMENT

There was no public comment.

11) ADJOURNMENT

The information session ended at