



SFHSA
Department of Disability
and Aging Services

COUNTY VETERANS SERVICE OFFICE

January 2024

BENEFITS AWARDED

\$252,586

SCHEDULED APPOINTMENTS

184

WALK-IN CLIENTS

558

CLAIMS FILED

163 Auditable

427 Total

MEDI-CAL VERIFICATIONS

18

ANNOUNCEMENTS

January has been a busy month with an increase in the total number of clients seen, both as walk-ins and appointments, and claims filed, but we were able to persevere despite continued staffing shortages due to leave. 'Benefits Awarded' numbers continued to fall due to the lack of staff availability to post awards for the month as we were pulled in multiple directions with claims assistance and verifying VA income for MediCal, CalFresh, and General Assistance beneficiaries. With staff returning from leave, numbers of claims filed, scheduled appointments, and benefits awarded should rise as well.

Due to outreach efforts in January, specifically at City College of San Francisco, we were able to identify and start on-boarding three new Work Studies (along with the two returning), to support our operations by answering client phone calls, making appointments, and providing assistance to Claims Reps both at our 2 Gough St. location and at the SF VAMC.



[SFHSA.org](https://www.sfhsa.org)



2 Gough Street, San Francisco, CA



SFHSA
Department of Disability
and Aging Services

UPCOMING EVENTS

No upcoming SF CVSO events.



[SFHSA.org](https://www.sfhsa.org)



2 Gough Street, San Francisco, CA