



San Francisco Health Network
Laguna Honda Hospital
and Rehabilitation Center

Laguna Honda Hospital Recertification Progress Update

February 13, 2024



Recertification Status Update



Submitted Plans of Correction

- Completed the reasonable assurance period and the second Medicare Recertification Survey.
- Survey results showed improvement from prior CMS monitoring surveys with overall less findings and findings of lower scope and severity.
- Developed robust Plans of Correction (POC) with the Quality Improvement Expert (QIE) in response to the survey results.
 - Fire Life Safety portion - submitted Saturday, January 13th
 - Health Monitoring portion - submitted Wednesday, January 17th



Recertification Status Update



Medicare recertification next steps

- Not yet recertified in the federal Medicare program.
- Next step is for CMS and CDPH to *approve* the Plans of Correction.
- CMS and CDPH will then *validate* successful completion of the Plans of Correction.
- CMS will then make a determination of Laguna Honda recertification into the Medicare program.
- Laguna Honda is focused on Medicare recertification and long-term sustainability of corrective actions.



Discharge Update



Update on process to discharge residents with non-SNF level of care needs

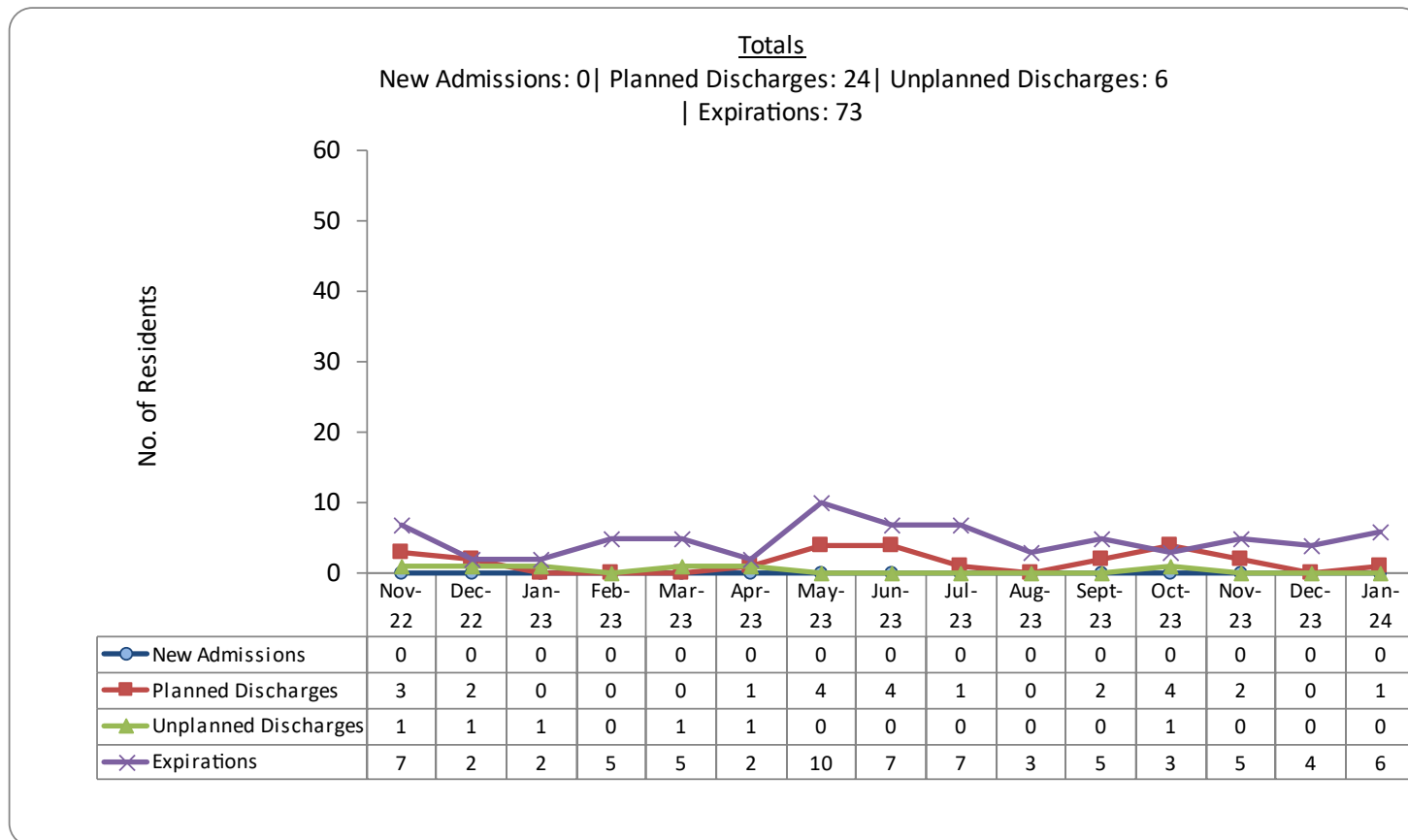
- Actively working to discharge residents who no longer require skilled nursing facility-level (SNF) care.
- The discharge process is often challenging with extended timelines.
- Since facility-initiated discharges resumed in April 2023, Laguna Honda discharged 21 non-SNF level of care residents.



State of the Hospital



Admissions*, Discharges, and Expirations



January 2024 average daily census was 449

**New admissions are currently on hold.*



Nursing Home Incident Command System



Storm response

- Activated the Nursing Home Incident Command System (NHICS) Sunday, February 4, 2024, due to a power outage.
- All back up infrastructure, such as generators, worked successfully as they were designed.
- No disruption to services and residents remained stable for the duration of the power outage.
- Facilities and Engineering and the Department of Public Works completed removal of downed trees.
- Thank you to LHH staff for their response and for supporting residents during the storm and NHICS activation.





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