

# POSTING FOR

January 30, 2024

## PROPOSED PERSONAL SERVICES CONTRACTS – REGULAR

<u>PSC No</u>	Dept Designation	PSC Amount	Description of Work	PSC Estimated Start Date	PSC Estimated End Date	Type of Approval
<a href="#">46300 - 23/24</a>	GENERAL SERVICES AGENCY - CITY ADMIN	\$2,500,000.00	The Office of Contract Administration (OCA) manages eight contracts for the purchase of proprietary system furniture to be used Citywide. The furniture includes cubicles, wall panels, seating, and other materials required to configure a workspace, and manufacturers include: K1, Knoll, Haworth, National, and Allsteel. Each contract has been awarded to an authorized distributor for that manufacturer based on being the lowest responsive bidder to solicitations issued by OCA in 2020. While these are commodity contracts awarded in 2020, they require the awarded suppliers to oversee the selection/configuration of furniture for a particular space and its installation within that space. Because of the proprietary and complex nature of the furniture, only authorized distributors of the manufacturer have (A) the expertise to select and configure the appropriate system furniture for a space and (B) the authority by the manufacturers they represent to install it in that space. Further, any warranty on the system would be voided if the City were to attempt to install such furniture on its own.	August 1, 2020	September 30, 2026	REGULAR
<a href="#">49854 - 23/24</a>	GENERAL SERVICES AGENCY - CITY ADMIN	\$1,750,000.00	The proposed work is for contractors to provide American Sign Language (ASL) interpreter services for City departments. The contractors will be responsible for dispatching interpreters when requested, matching the skills of interpreters with specific requests, and tracking and billing for the services provided. ASL is a complete and natural language with the same linguistic	March 1, 2024	February 28, 2029	REGULAR

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			properties as spoken languages but with a unique grammar different from English. It is expressed through hand and facial movements and is the primary language of many North Americans who are deaf or hard of hearing. ASL interpreters provide specialized language services to ASL users, which will be provided as needed.			
<a href="#">47440 - 23/24</a>	CONTROLLER	\$15,000,000.00	Perform specialized audit, analytical and technical assistance consulting and training services to maximize the effectiveness of the Controller's Office City Services Auditor function to assess and improve the financial condition, and performance of City departments, and protect critical City data infrastructure.	February 5, 2024	January 28, 2029	REGULAR
<a href="#">41725 - 23/24</a>	HUMAN RIGHTS COMMISSION	\$150,000.00	<p>Contractors shall provide on-call consultant services to design and facilitate racial equity and restorative justice discussion spaces and trainings for employees of law enforcement and justice departments in the City and County of San Francisco.</p> <p>The consultant would lead:</p> <p>Large group discussion spaces or training for employees in law enforcement and justice departments:</p> <ul style="list-style-type: none"> <li>-Identify objectives and structure for discussion spaces (e.g. circles, trainings, workshops, activities, etc.), in collaboration with Racial Equity Leaders, the Office of Racial Equity, and department management.</li> <li>-Design activities and content for the discussion spaces.</li> <li>-Facilitate the discussion spaces.</li> <li>-Identify areas for further learning and recommend next steps.</li> </ul> <p>Small group discussion spaces for Racial Equity Leaders in law enforcement and justice departments:</p> <ul style="list-style-type: none"> <li>-Debrief the large group discussion spaces with Racial Equity Leaders.</li> <li>-Design and facilitate healing-centered activities for Racial</li> </ul>	January 1, 2024	December 29, 2028	REGULAR

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			<p>Equity Leaders, as needed, including around how to move racial equity work within their agencies.</p> <p>-The small discussion spaces would be around six-times per year (bi-monthly or quarterly) in 2024 and 2025.</p> <p>The consultant needs to have knowledge of and/or experience with:</p> <p>-Healing-centered approaches to facilitation and learning, especially for communities that are disproportionately incarcerated. (e.g. Black, American Indian, Latinx, Pacific Islander)</p> <p>-Cultures within law enforcement and related departments. (e.g. police, sheriff, probation, district attorney, public defender)</p> <p>-Emerging practices to dismantle racism in law enforcement and justice systems.</p> <p>-Restorative justice training.</p>			
<u>42740 - 23/24</u>	HUMAN RIGHTS COMMISSION	\$550,000.00	<p>The Contract and Grant Monitoring System and Support (CGMS) is an online application that serves as the primary contract monitoring and invoicing mechanism between grantees and the Human Rights Commission. This contract will provide CGMS system and support services related to daily application and data backup, application hosting and connectivity, project management, user support, security, implementation and monitoring, data integration, software bug fixes, additions to data collection, browser compatibility testing, general code optimization, and ongoing customization's.</p>	January 1, 2024	December 31, 2027	REGULAR
<u>45484 - 23/24</u>	POLICE	\$335,000.00	<p>One-time Professional Services engagement to set up ALPR cameras. Includes site and safety assessment, camera setup and testing, and shipping and handling in accordance with the Safety Standard Implementation Service Brief.</p>	March 1, 2024	February 28, 2025	REGULAR

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<a href="#">42790 - 23/24</a>	PORT	\$4,000,000.00	To create an as-needed engineering contract with consulting teams capable of providing a wide range of engineering and construction management services on an as-needed basis for Port capital and on-going projects. Such projects may be marine related for maintenance and improvements of the Port's aging infrastructure. This is for a contract that received prior approval under PSC number 49819 – 21/22 approved on April 15, 2022 but because of lengthy contract negotiations, we are needing to return to the Commission for approval.	December 1, 2023	November 30, 2027	REGULAR
<a href="#">47988 - 23/24</a>	PUBLIC HEALTH	\$4,000,000.00	The selected Contractor(s) will support the Department in various short-term projects in support of Behavioral Health Services (BHS) programs and initiatives, California Advancing and Innovating Medi-Cal (CalAIM) initiatives and other programs all with the aim to improve care and outcomes for vulnerable populations including Medi-Cal enrollees. For the initial project the selected contractor(s) will provide services to assess, plan, design and brief the department on the following topics: 1. Street Interventions: Design/assessment of ways to collaborate with police in order to decrease distressing street behaviors associated with serious mental illness and substance use; 2. Crisis Responses: Provide input on program design of a planned crisis response unit; 3. 911 Clinicians: Support the design of a 911 embedded clinician triage function, a planned new program to embed clinicians, while also examining 911, EMS and law enforcement interactions; and 4. Involuntary Transports Support: designing involuntary transport system for people on an involuntary psychiatric hold OR involuntary medication order.	January 1, 2024	December 31, 2027	REGULAR
<a href="#">49726 - 23/24</a>	PUBLIC HEALTH	\$7,500,000.00	In support of Laguna Honda Hospital's (LHH) recertification efforts in the Center for Medicare and Medicaid Services provider participation program, the selected contractor will support San Francisco Department of Public Health (SFDPH)	March 1, 2024	February 28, 2027	REGULAR

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			<p>leadership in designing, creating, establishing and maintaining critical processes related to LHH recertification, facility improvement and long-term stabilization. Specifically, selected contractor will facilitate strategy deployment, overarching project management, facilitation and follow up, as well as develop and implement an information reporting structure and process. Selected contractor will also enhance strategic communication abilities by providing a triage function for incoming requests internal to the City, as well as creation of communication documents, messaging and related collateral as required. Selected contractor will also serve as project manager and leader, potentially managing all aspects of the project lifecycle, including project development, defining deliverables, team facilitation, driving towards defined goal completion, aiding in decision support and managing timelines and ensuring deadlines are met.</p>			
<u>38629 - 23/24</u>	PUBLIC UTILITIES COMMISSION	\$3,800,000.00	<p>The California Public Utilities Commission (CPUC) has awarded \$3.8mil to CleanPowerSF to fully fund the administration of a new energy program to benefit CleanPowerSF's customers. The Program will provide cost-effective energy efficiency through retrofits and direct installation of equipment for businesses and organizations in the food service sector. CleanPowerSF will solicit and contract for this work from an Energy Service Company (ESCO), as this will be fully funded by the CPUC, which specifically directs CleanPowerSF to enlist an ESCO for program implementation, per the approved program design.</p> <p>The ESCO will provide turnkey professional services including customer acquisition and conducting customer pre-qualification and securing customer consent energy audits and site visits (that may be virtual) of the customer's facility to assess energy savings opportunities, execution of a contract between the ESCO and the customer and subcontracting the installation of the energy</p>	June 1, 2024	February 28, 2029	REGULAR

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			efficiency measures identified in the energy audit. The ESCO will conduct installation via its pool of pre-qualified and vetted installation contractors. Each installation contractor will work with the customer to schedule and install the measures selected. The ESCO will also conduct commissioning and training as needed.			
<u>41527 - 23/24</u>	PUBLIC UTILITIES COMMISSION	\$18,000,000.00	The SFPUC requires a highly specialized Consultant firms capable to handle confidential knowledge of the SFPUC's security vulnerabilities and overall security program. It is critical to the SFPUC Homeland Security's strategy to confine this critical knowledge of SFPUC's facilities, utility systems, systems design, and vulnerabilities to limited sources. A confidentiality agreement is required for all intellectual information and related documents shared with and produced by technical security consultants set to safeguard the institutional history and confidential information of the SFPUC's facilities and assets, security vulnerabilities and that of the overall security program. The consultant(s) are needed to support the SFPUC's Enterprise-wide security design criteria and elements, regional and master security server hardware and software requirements, communications and network strategy, and security policies and procedures. The consultant(s) would coordinate this work with other City and SFPUC Departments including ITS, Operations, Infrastructure, San Francisco Public Works (SFPW), SFPW Building Design Construction - Architecture (SFPW-BDC), Department of Technology Information Systems (DTIS), and Homeland Security. The security projects scope encompasses all the facilities for Water, Wastewater, and Power Enterprises. Major capital projects at various operating facilities require security upgrade components in order to benefit already planned process, mechanical and electrical upgrades scopes. By integrating security scope with other planned capital	June 3, 2024	June 2, 2031	REGULAR

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			improvement upgrades allows project delivery efficiencies to limit facility disruptions during construction phase.			
<a href="#">42794 - 23/24</a>	PUBLIC UTILITIES COMMISSION	\$5,000,000.00	The contract will conduct hydrologic, geomorphic, biological, and related river ecosystem science and management work on an as-needed basis in relation to existing and future agreements with the US Department of Interior under the Raker Act.	May 5, 2024	May 4, 2033	REGULAR
<a href="#">49686 - 23/24</a>	PUBLIC UTILITIES COMMISSION	\$17,000,000.00	Provide the back-office services necessary to operate CleanPowerSF, the City's Community Choice Aggregation (CCA) program. In the context of CCA, back-office services include comprehensive customer care, account management, billing, and data services for the program. This allows for the tracking of participating customers, recording electric usage and billings via electronic data exchange with PG&E, and supporting the PUC's customer care call center in handling CCA related calls.	November 1, 2024	November 30, 2029	REGULAR
<a href="#">42950 - 23/24</a>	GENERAL SERVICES AGENCY - PUBLIC WORKS	\$187,000.00	Provide consulting services in support of a strategic initiative surrounding employee engagement and workplace satisfaction. This also builds capacity within the department to continue efforts done in the previous years that are related to employee engagement and workplace satisfaction. Consultant will design, develop, and administer all aspects of a workplace culture survey for San Francisco Public Works employees with the objective of detecting overall employee engagement and satisfaction, while achieving a high employee participation rate. Consultant will use survey response data to produce a concise, comprehensive executive summary of findings along with an analysis to assist Department in seeking additional information and feedback for potential improvement actions. Consultant will also provide support in identifying and prioritizing action items based in survey results, as well as guidance in implementing them.	January 30, 2024	January 30, 2030	REGULAR

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			Consultant may provide services to address survey findings and support workplace culture.			
<a href="#">48355 - 23/24</a>	GENERAL SERVICES AGENCY - PUBLIC WORKS	\$21,000,000.00	Provide architectural and multi-discipline design services involving renovation, relocation, adaptive re-use of existing health facilities, installation of specialized medical equipment, modifications to life safety systems and other infrastructure, new health facilities, and other City facilities. Selected firms shall have extensive knowledge of, and experience with general acute care facilities under jurisdiction of the Office of Statewide Health and Planning (OSHPD).	January 30, 2024	July 30, 2030	REGULAR
<b>TOTAL AMOUNT \$100,772,000</b>						