

January 16, 2024 Health Commission

Sect.	Agency/Program	Overall Program Score	Prog. Perf.	Prog. Deliv.	Program Comp.	Client Satisf.	Plan of Action Req?	Fiscal Year	Comments	CID #
BHS	Bayview Hunter's Point Foundation									11308
	Bayview Hunter's Point Foundation Children Outpatient	2 - Improvement Needed/ Below Standards	3 - Acceptable/ Meets Standards	1 - Unacceptable	4 - Commendable/ Exceeds Standards	2 - Improvement Needed/ Below Standards	Yes	FY21-22	The program met 80% of its contracted performance objectives and 42% of its contracted units of service target. The program submitted its client satisfaction results in a timely fashion, the return rate was less than 50%, and the percentage of clients indicating satisfaction with the program's services was 90-100%. A plan of action was issued for a specific objective, program deliverables, and training documentation.	
	BVHP School-Based Centers (Balboa)	4 -Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	2 - Improvement Needed/ Below Standards	No	FY21-22	The program met 100% of its contracted performance objectives and 183% of its contracted units of service target. The program submitted its client satisfaction results in a timely fashion, the return rate was more than 50%, and the percentage of clients indicating satisfaction with the program's services was 50-59%.	
	Bayview Hunter's Point Foundation Adult Behavioral Health	3 - Acceptable/ Meets Standards	2 - Improvement Needed/ Below Standards	2 - Improvement Needed/ Below Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	Yes	FY21-22	The program met 53% of its contracted performance objectives and 59% of its contracted units of service target. The program submitted its client satisfaction results in a timely fashion, the return rate was more than 50%, and the percentage of clients indicating satisfaction with the program's services was 90-100% Plan of action issued for objectives and required trainings.	
	Bayview Hunter's Point Foundation Jelani Family Program	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	3 - Acceptable/ Meets Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	No	FY21-22	The program met 100% of its contracted performance objectives and 82% of its contracted units of service target. The program completed a client satisfaction survey and analyzed the results.	
HHS	Positive Resource Center									28537 & 2521
	PRC BHS/ HHS Legal Advocacy/ SSI Advocacy	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	No	FY22-23	The program met 100% of its contracted performance objectives, 100% of its contracted units of service target, and 93% of its contracted unduplicated client target. The program conducted a client satisfaction survey, analyzed the results, and discussed with staff.	
	PRC Employment Services Program - Lift UP SF Occupational Skills Training Program	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	No	FY22-23	The program met 100% of its contracted performance objectives, 100% of its contracted units of service target, and 105% of its contracted unduplicated client target. The program conducted a client satisfaction survey, analyzed the results, and discussed with staff.	
	PRC Employment Services Program – On-the-Job Training (OJT)	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	No	FY22-23	The program met 100% of its contracted performance objectives, 100% of its contracted units of service target, and 100% of its contracted unduplicated client target. The program conducted a client satisfaction survey, analyzed the results, and discussed with staff.	

	PRC HIV Employment Services Program	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	No	FY22-23	The program met 90% of its contracted performance objectives, 142% of its contracted units of service target, and 98% of its contracted unduplicated client target. The program conducted a client satisfaction survey, analyzed the results, and discussed with staff.	
	PRC GTZ Employment Services - Workforce Development Program	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	No	FY22-23	The program met 100% of its contracted performance objectives, 112% of its contracted units of service target, and 102% of its contracted unduplicated client target. The program conducted a client satisfaction survey, analyzed the results, and discussed with staff.	
HHS	Westside Community Mental Health Center, Inc									17192
	Westside AIDS Case Management and HIV Home Care Attendant.	3 - Acceptable/ Meets Standards	3 - Acceptable/ Meets Standards	1 - Unacceptable	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	Yes	FY22-23	The program met 89% of its contracted performance objectives, 42% of its contracted units of service target, and 56% of its contracted unduplicated client target. The program conducted a client satisfaction survey, analyzed the results, and discussed with staff. Plan of action issued for objectives and program deliverables.	
BHS	YMCA									28623/10841
	YMCA OMI/Excelsior Beacon Center	FY20-21 scoring suspended due to COVID impact	NA	NA	NA	NA	Yes	FY20-21	The program met 34% of its contracted performance objectives and 93% of its contracted units of service target. The program completed a client satisfaction survey and analyzed the results. Plan of action issued for compliance and performance objectives.	
BHS	Seneca									
	Seneca Long Term Connections - Wraparound Services	3 - Acceptable/ Meets Standards	3 - Acceptable/ Meets Standards	1 - Unacceptable	4 - Commendable/ Exceeds Standards	4 - Commendable/ Exceeds Standards	Yes	FY21-22	The program met 62.5% of its contracted performance objectives and 14.5% of its contracted units of service target. The program completed a client satisfaction survey with a return rate of over 50%.	