

***BIC Regular Meeting
of***

January 17, 2024

Agenda Item 6d

	July	August	September	October	November	December
BID						
Building Inspections Performed	4,722	5057	5,142	5,257	4,809	4,480
Complaints Received	404	459	362	411	389	285
Complaint Response within 24-72 hours	402	459	360	410	388	285
Complaints with 1st Notice of Violation sent	58	82	70	54	55	65
Complaints Received and Abated without NOV	230	220	184	237	203	145
Abated Complaints with Notice of Violations	32	34	40	53	28	33
2nd Notice of Violations Referred to Code Enforce	29	20	7	34	24	21
HIS						
Housing Inspections Performed	905	767	873	851	856	802
Complaints Received	392	381	395	448	472	370
Complaint Response within 24-72 hours	384	364	395	437	465	361
Complaints with Notice of Violations issued	143	108	136	129	161	136
Abated Complaints with NOVs	464	449	423	435	350	336
# of Cases Sent to Director's Hearing	36	52	33	26	37	31
Routine Inspections	138	139	127	151	115	89
CES						
# of Cases Sent to Director's Hearing	64	88	78	78	63	44
# of Order of Abatements Issued	8	24	14	18	10	13
# of Cases Under Advisement	0	0	0	0	0	0
# of Cases Abated	116	74	89	89	83	107
Code Enforcement Inspections Peformed	463	495	502	515	439	438
# of Cases Referred to BIC-LC	0	0	0	0	1	0
# of Cases Referred to City Attorney	0	1	0	0	1	0

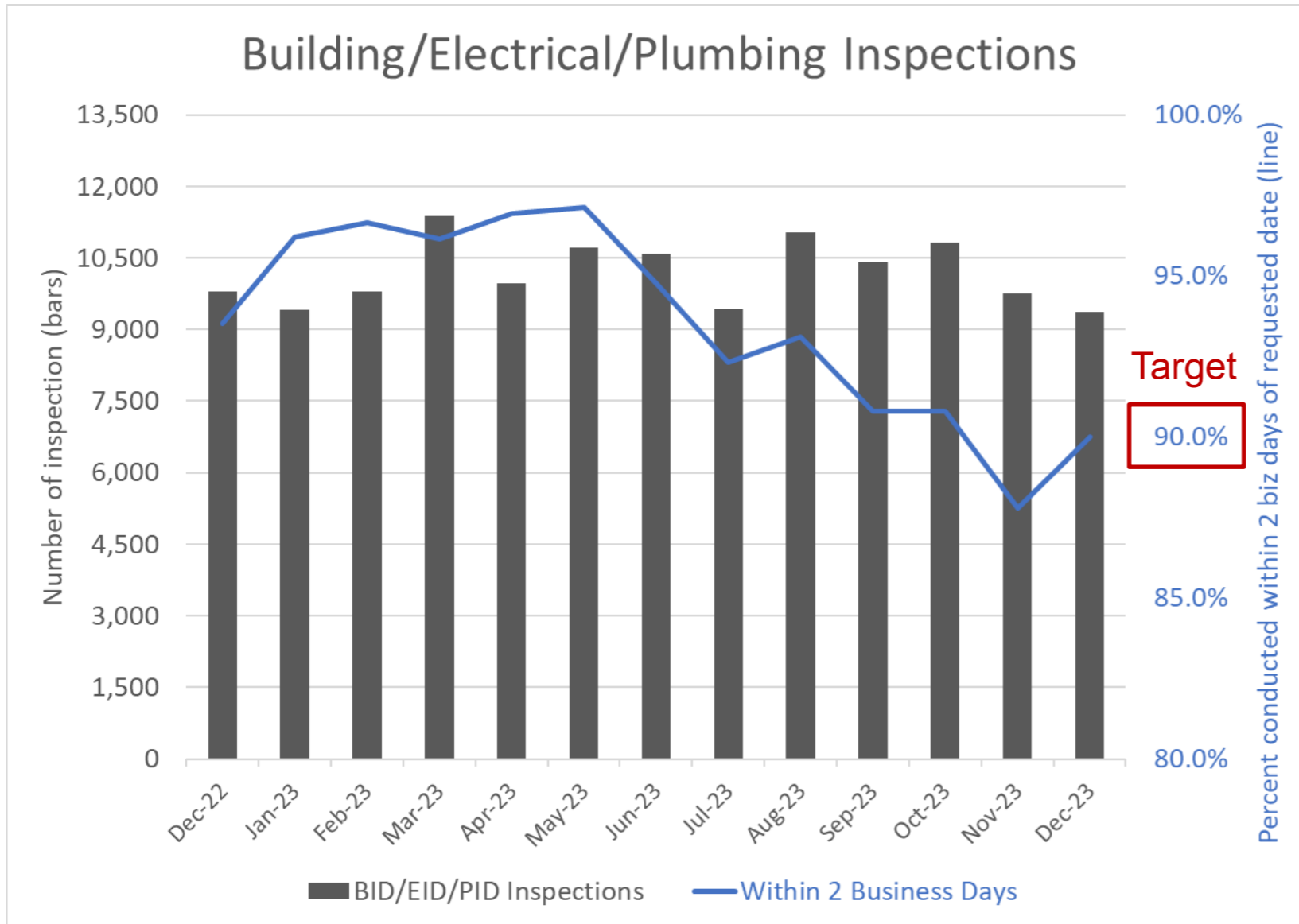
4th 1/4 4th 1/4 4th 1/4 1st 1/4 1st 1/4 1st 1/4

CODE ENFORCEMENT OUTREACH PROGRAMS						
Total people reached out to	51,879	51,879	51,879	35,848	35,848	35,848
Counseling cases	520	520	520	590	590	590
Community Program Participants	15,515	15,515	15,515	5,086	5,086	5,086
Cases Resolved	468	468	468	191	191	191

Inspection Services Update

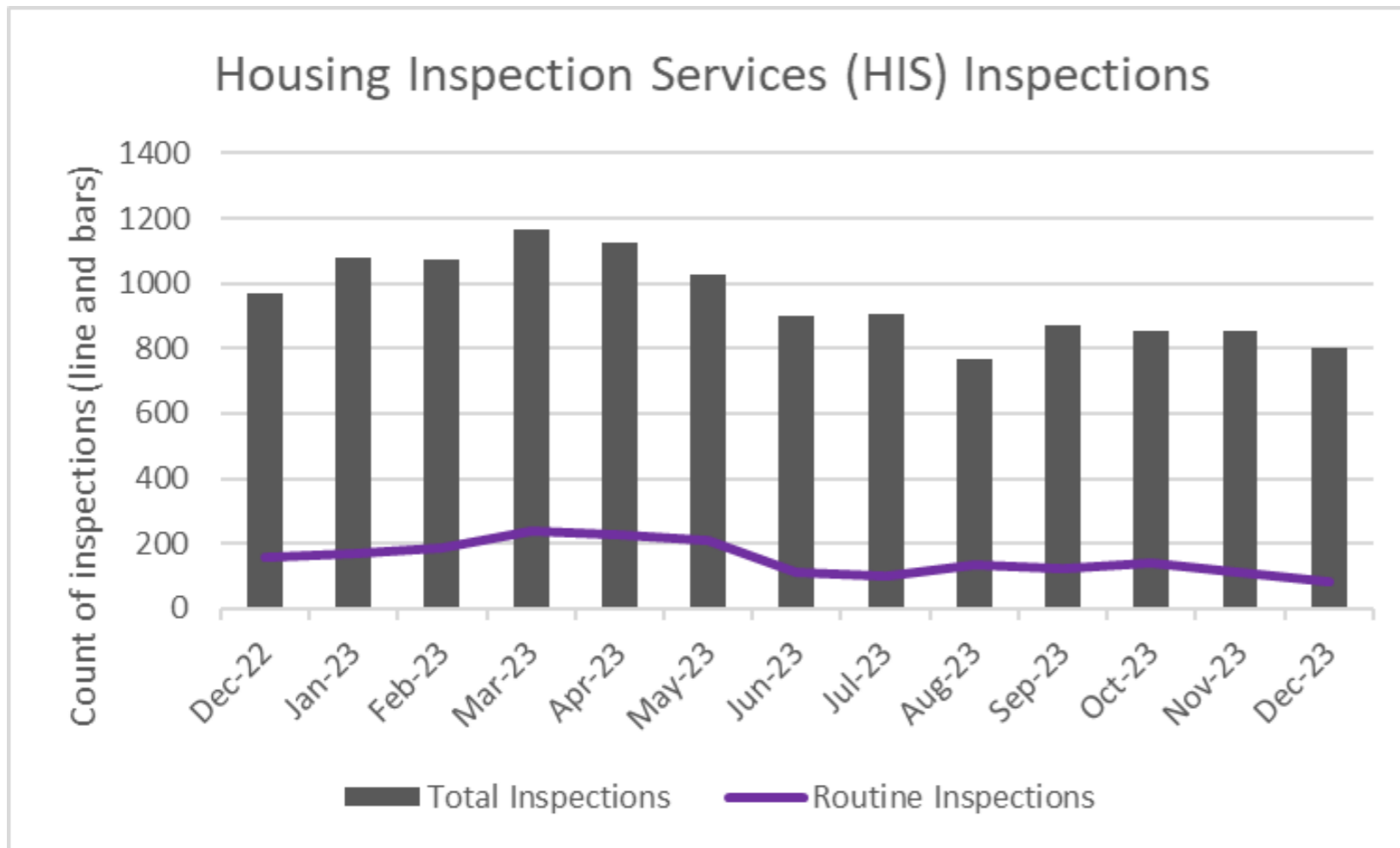
Building Inspection Commission, January 17, 2024

Building/Electrical/Plumbing Inspection Statistics – December 2023



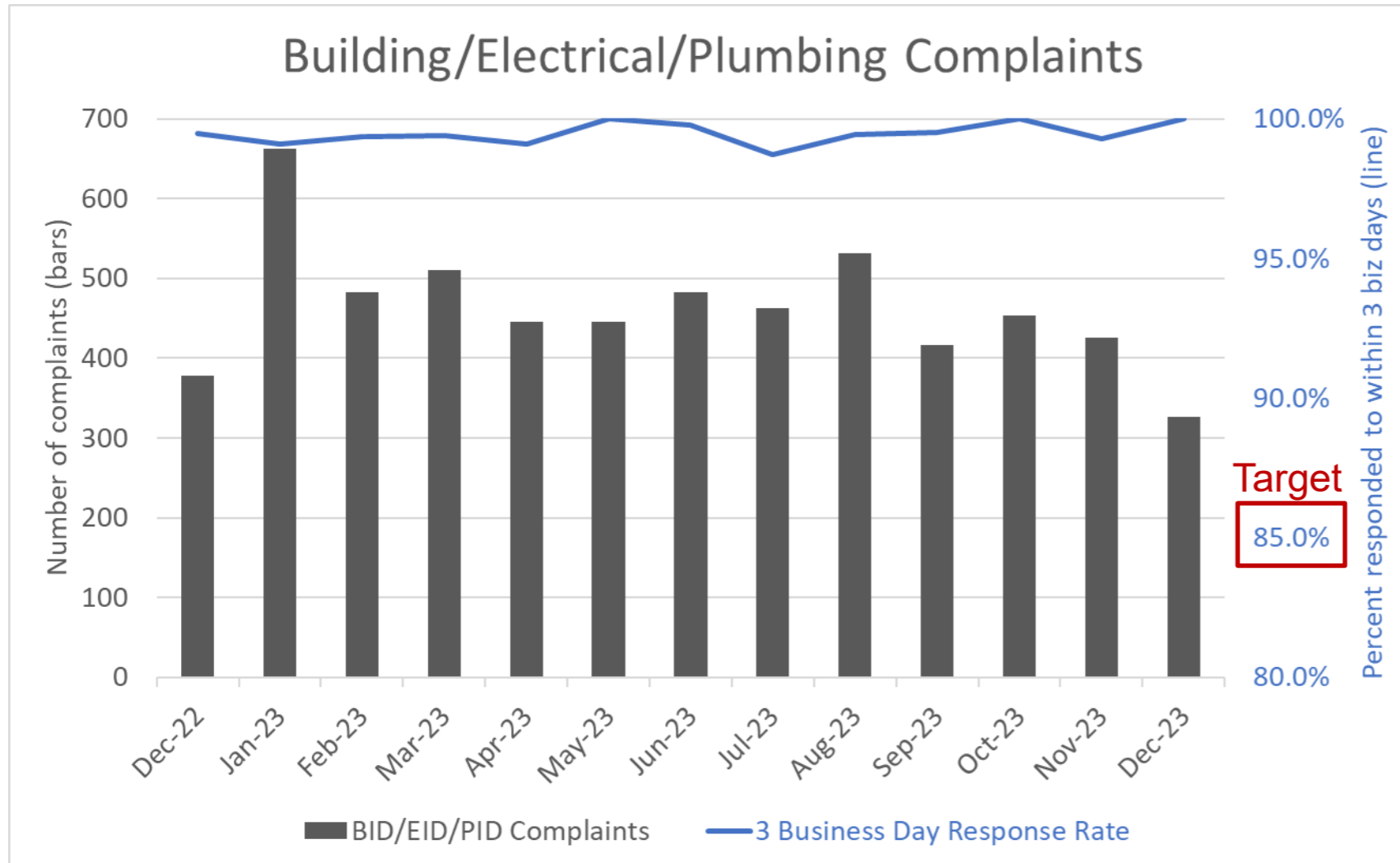
The Building, Electrical, and Plumbing Inspection Divisions completed **9,377** inspections in December, with **90%** of them conducted within 2 business days of the requested date.

Housing Inspection Statistics – December 2023



Housing Inspection Services completed **802** inspections in December, with **84** of them being routine inspections of multi-family housing.

Building/Electrical/Plumbing Complaint Statistics – December 2023

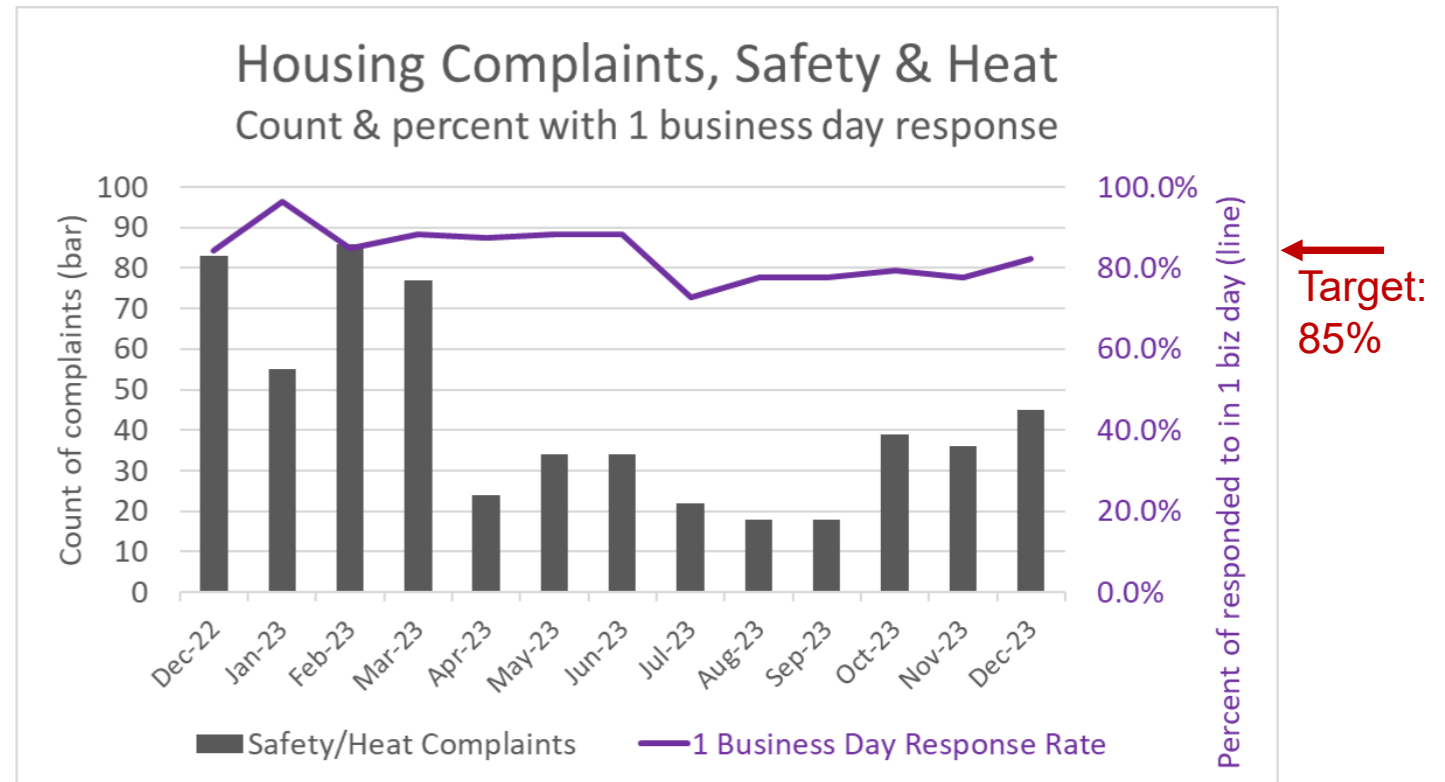
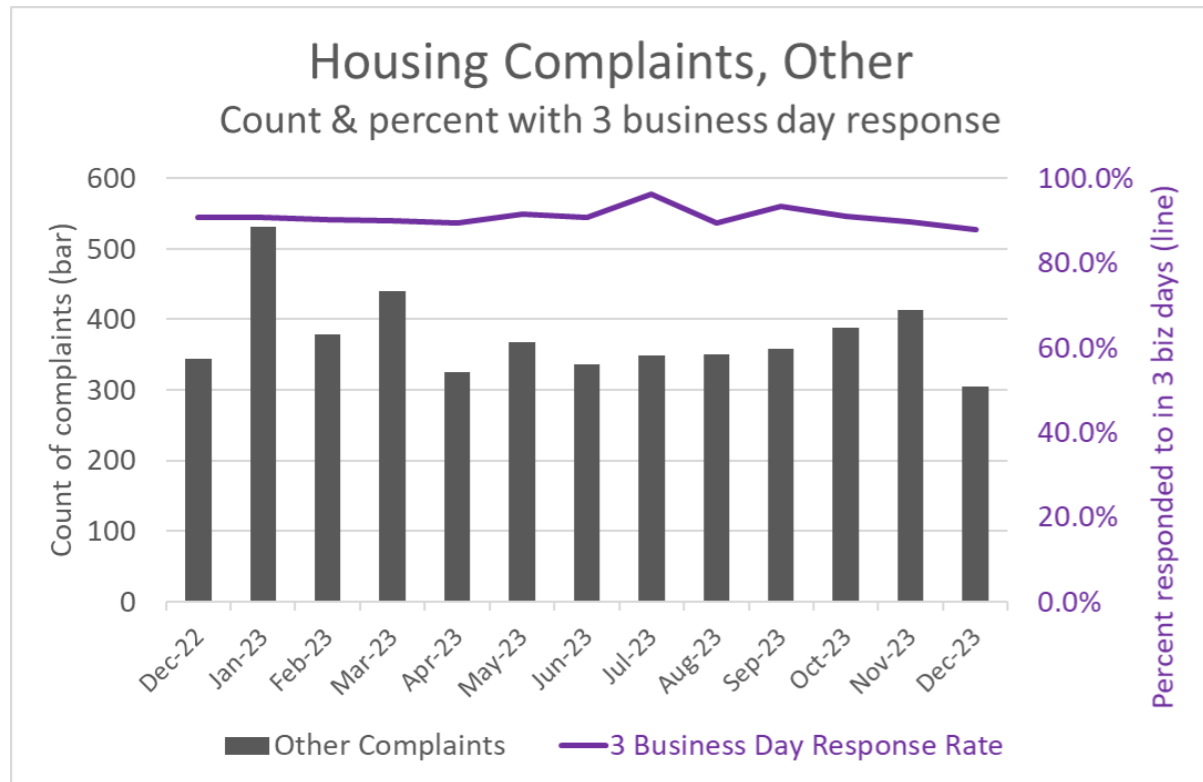


- The Building, Electrical, and Plumbing Inspection Divisions received **327 complaints** in December and responded to **100%** of them within 3 business days.

Code Enforcement Division

- Cases sent to Director's Hearing: **44**

Housing Complaint Statistics – December 2023



- Housing Inspection Services received **305** other complaints and responded to **88%** of them within 3 business days in December.

- Housing Inspection Services sent **31 cases** to Director’s Hearing and abated **336** cases with an NOV in December.

- Housing Inspection Services received **45** safety/heat complaints and responded to **82%** of them within 1 business day.



THANK YOU