



San Francisco Health Network
Laguna Honda Hospital
and Rehabilitation Center

Laguna Honda Hospital Recertification Progress Update

December 19, 2023



Recertification Status Update



CMS Recertification Update

- LHH completed the CMS Medicare Recertification Survey.
 - The Health Inspection Survey – November 27th to December 1st
 - The Fire Life Safety and Emergency Preparedness Survey – December 4th to December 7th
- Additionally, there was a review of 39 cases – 7 anonymous complaints and 32 Facility Reported Incidents resulting in preliminary resolution of 34 cases with 0 deficiencies.



Recertification Status Update



CMS Recertification Update

- Surveyors noted significant improvement and there was much to celebrate.
- LHH is not yet recertified in the federal Medicare program.
- As we await the official 2567 survey report with the findings, we are already developing a robust plan of correction with the Quality Improvement Expert (QIE).



Leadership Update



Dr. Albert Lam, Medical Director/Chief Medical Officer

- We welcome Dr. Lam to the LHH leadership team.
- Dr. Lam is passionate about creating high performing health care systems using an interdisciplinary approach.
- Dr. Lam led one of Northern California's top performing post-acute care departments at the Sutter Health Palo Alto Medical Foundation.
- He served as the Founding Chair of the Palo Alto Medical Foundation Geriatrics Department and was the Senior Post-Acute Care Consultant to Sutter Health.
- We thank Dr. Neda Ratanawongsa, who served in the interim role.





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