

***BIC Regular Meeting  
of  
December 13, 2023***

***Agenda Item 11e***

	June	July	August	September	October	November	December
<b>BID</b>							
Building Inspections Performed	5,329	4,722	5057	5,142	5,257	4,809	
Complaints Received	422	404	459	362	411	389	
Complaint Response within 24-72 hours	420	402	459	360	410	388	
Complaints with 1st Notice of Violation sent	68	58	82	70	54	55	
Complaints Received and Abated without NC	231	230	220	184	237	203	
Abated Complaints with Notice of Violations	37	32	34	40	53	28	
2nd Notice of Violations Referred to Code En	36	29	20	7	34	24	
<b>HIS</b>							
Housing Inspections Performed	899	905	767	873	851	856	
Complaints Received	387	392	381	395	448	472	
Complaint Response within 24-72 hours	374	384	364	395	437	465	
Complaints with Notice of Violations issued	130	143	108	136	129	161	
Abated Complaints with NOVs	334	464	449	423	435	350	
# of Cases Sent to Director's Hearing	45	36	52	33	26	37	
Routine Inspections	114	138	139	127	151	115	
<b>CES</b>							
# of Cases Sent to Director's Hearing	66	64	88	78	78	63	
# of Order of Abatements Issued	15	8	24	14	18	10	
# of Cases Under Advisement	5	0	0	0	0	0	
# of Cases Abated	102	116	74	89	89	83	
Code Enforcement Inspections Peformed	577	463	495	502	515	439	
# of Cases Referred to BIC-LC	1	0	0	0	0	1	
# of Cases Referred to City Attorney	1	0	1	0	0	1	

3rd 1/4      4th 1/4      4th 1/4      4th 1/4      1st 1/4      1st 1/4      1st 1/4

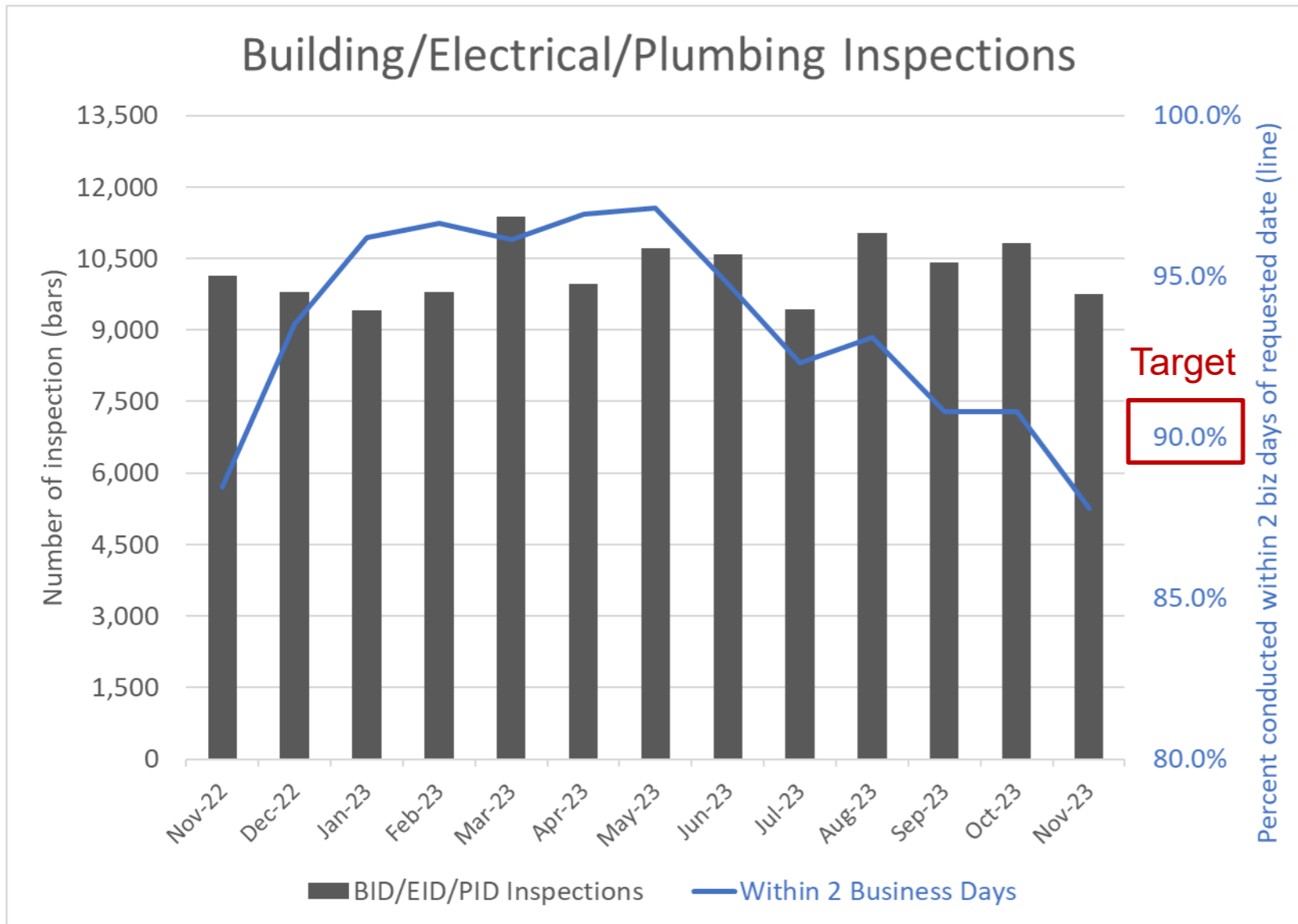
<b>CODE ENFORCEMENT OUTREACH PROGRAMS</b>							
Total people reached out to	41,567	51,879	51,879	51,879	35,848	35,848	35,848
Counseling cases	486	520	520	520	590	590	590
Community Program Participants	7,416	15,515	15,515	15,515	5,086	5,086	5,086
Cases Resolved	321	468	468	468	191	191	191



# Inspection Services Update

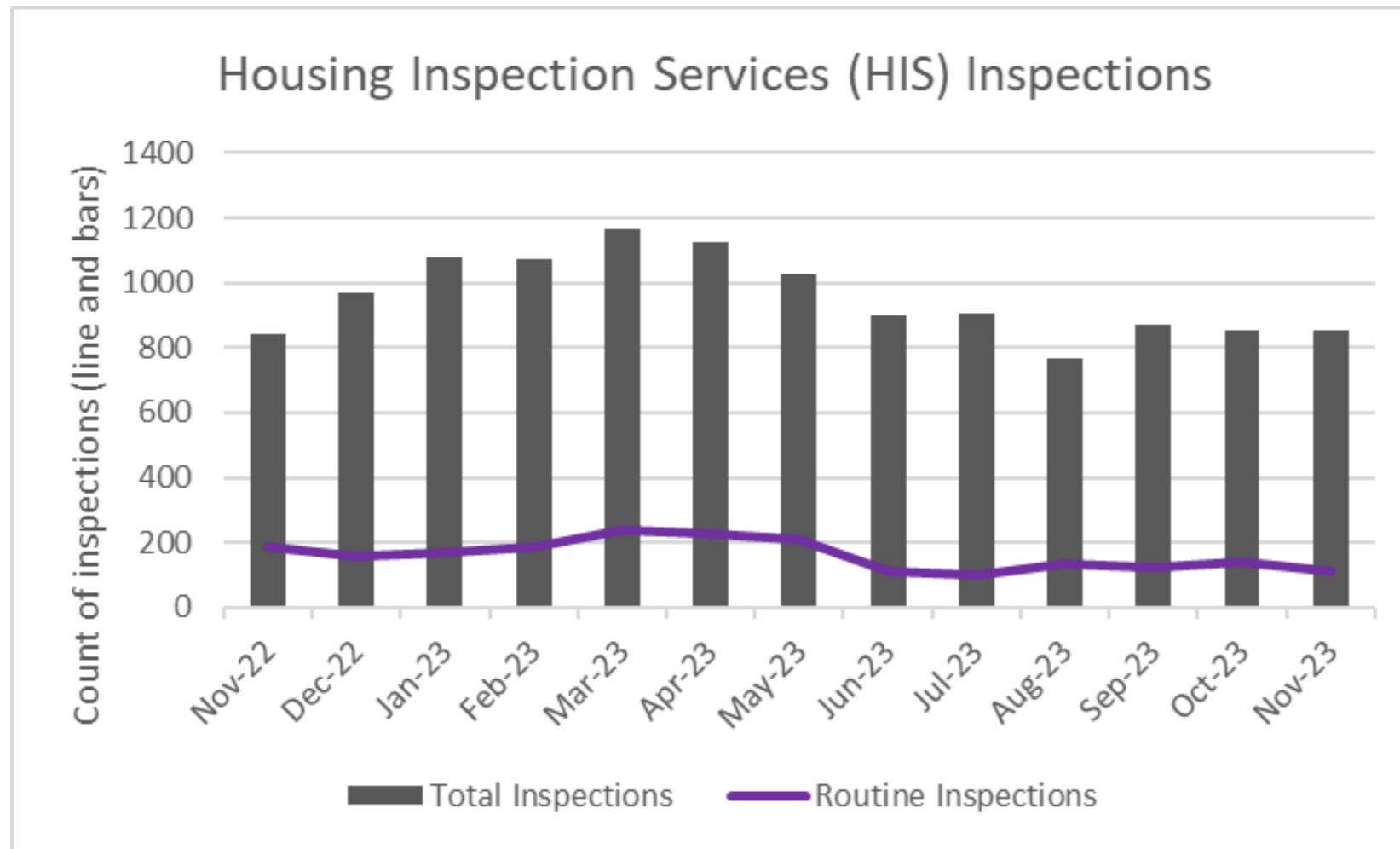
Building Inspection Commission, December 13, 2023

# Building/Electrical/Plumbing Inspection Statistics – November 2023



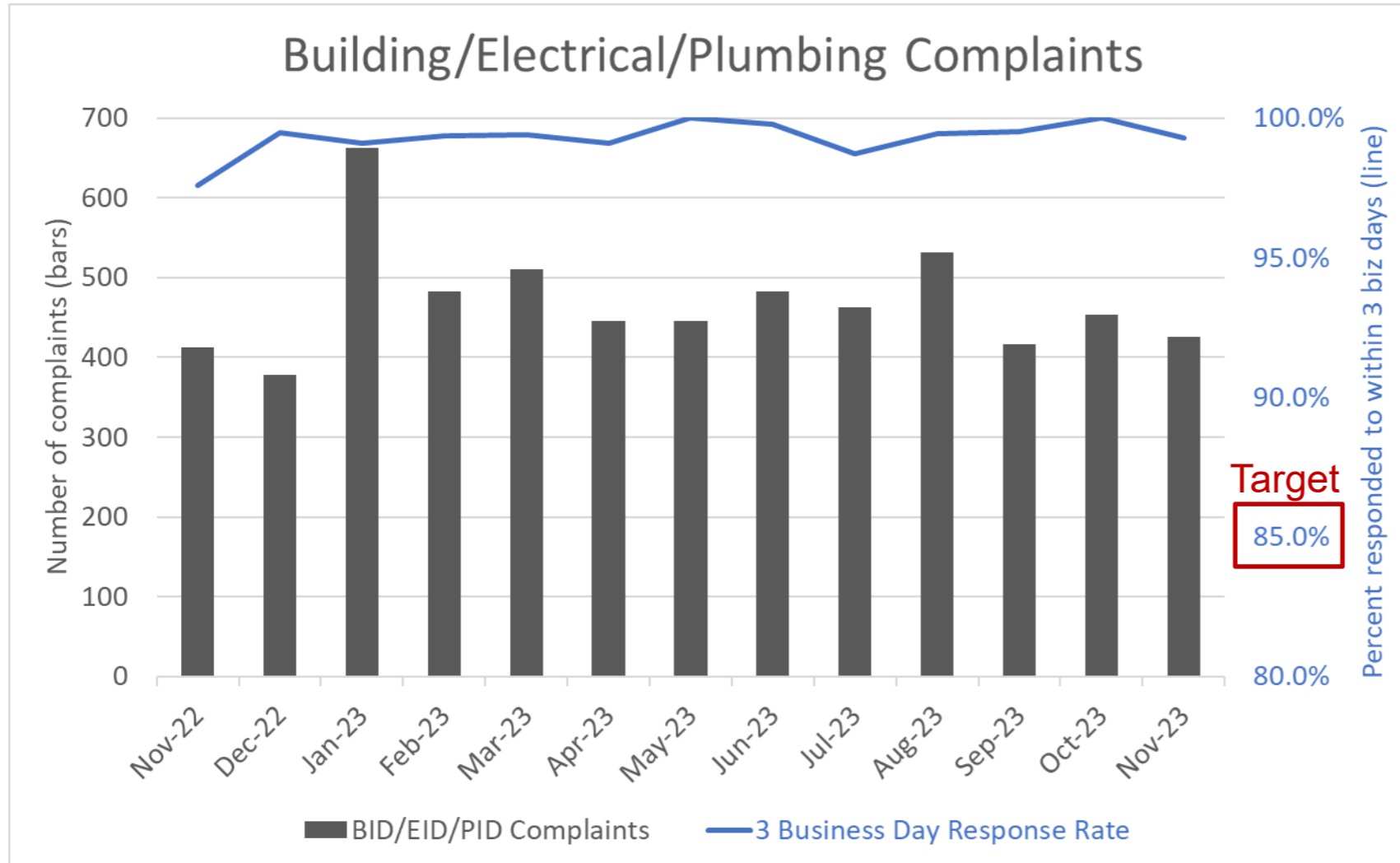
The Building, Electrical, and Plumbing Inspection Divisions completed **9,760** inspections in November, with **88%** of them conducted within 2 business days of the requested date.

# Housing Inspection Statistics – November 2023



Housing Inspection Services completed **856** inspections in November, with **113** of them being routine inspections of multi-family housing.

# Building/Electrical/Plumbing Complaint Statistics – November 2023

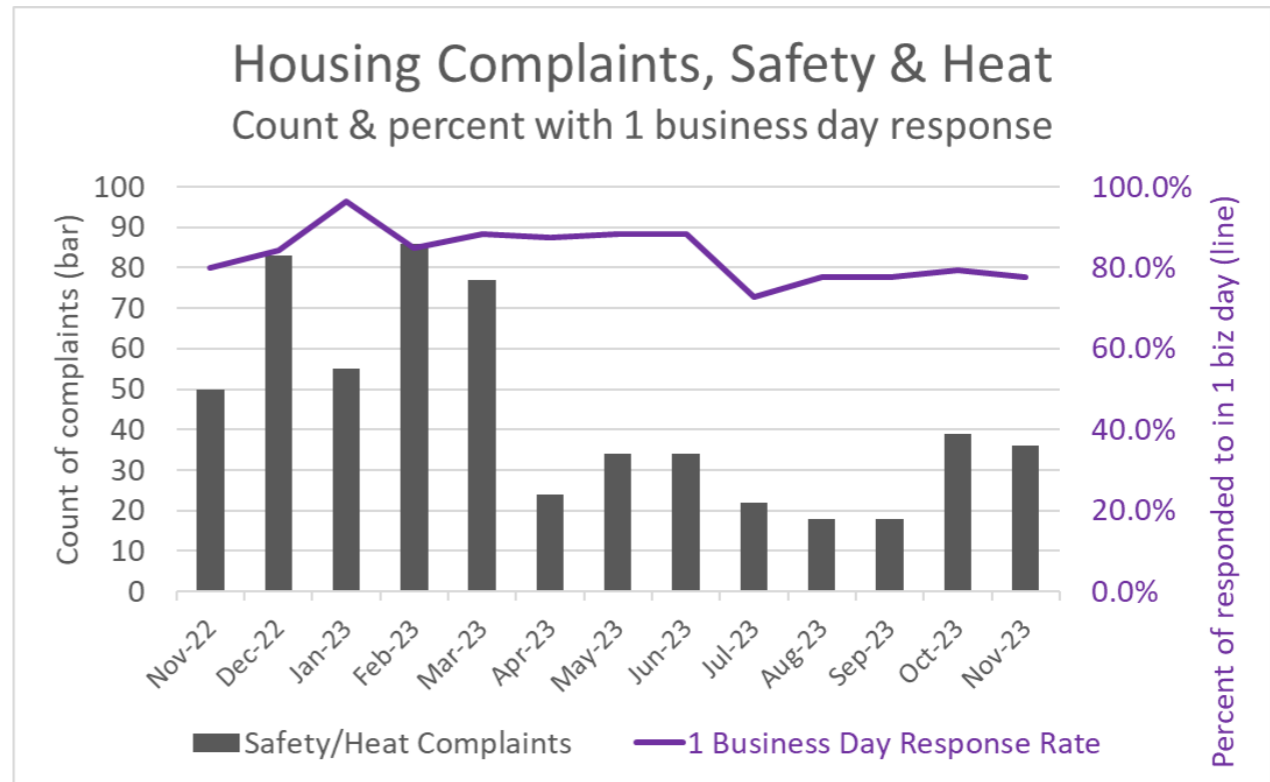
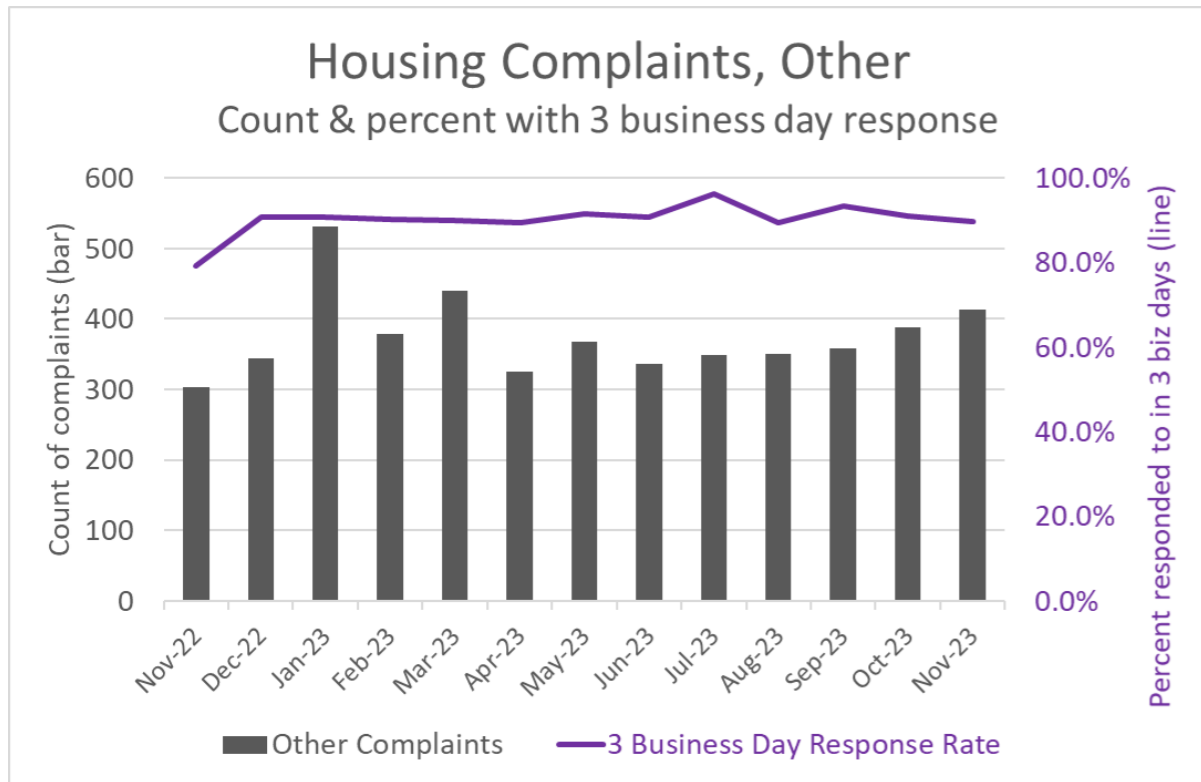


- The Building, Electrical, and Plumbing Inspection Divisions received **426** complaints in November and responded to **99%** of them within 3 business days.

## Code Enforcement Division

- Cases sent to Director's Hearing: 63

# Housing Complaint Statistics – November 2023



- Housing Inspection Services received **414** other complaints and responded to **90%** of them within 3 business days in November.

- Housing Inspection Services received **37** cases to Director’s Hearing and abated **350** cases with an NOV in November.

- Housing Inspection Services received **36** safety/heat complaints and responded to **78%** of them within 1 business day.



**THANK YOU**