ZSFG HUMAN RESOURCE SERVICES REPORT Submitted to the Joint Conference Committee (NOVEMBER 2023)

Report Contents:

- Vacancy Report
- Summary of Hiring Status
- Graphs: YTD vacancy rate, new hires, and separations
- 1) Total hospital vacancies increased to 11.70% as of October 2023, compared to 11.39% in September 2023. We've hired a total of twenty-three (23) employees between October 1 and October 31, 2023, in various classifications including RNs and had nine (9) separations during the same period of which none were retirements.
- 2) RN vacancy rate increased to 9.0%.

To mitigate challenges in hiring nurses:

- Two (2) P103 Per Diem nurses were hired last month to fill gaps in vacancies
- HR shared an updated RN reassignment process with union partners with implementation targeted for early December 2023
- HR and RN Leadership are strategic planning for RN batch hiring, incorporating creative solutions that best fit business needs to help reduce the vacancy rate
- 3) HR conducts weekly/monthly vacancy meetings with the hospital executive team, or Program Managers, to review hiring plans.

4) RN hiring status update:

- Emergency Care Unit-
 - 24.1 FTE Vacancies (16.55 % RNs in this specialty) with three selections made with target start work dates on December 9, 2023 and January 6, 2024
- Critical Care Unit -
 - 8.9 FTE Vacancies (5.21% of RNs in this specialty) with seven selections made with target start work dates on December 9, 2023 and January 6, 2024
- ➤ Med-Surgical Unit-
 - 40.75 FTE Vacancies (11% of RNs within this specialty) with one selection made with target start work date on January 6, 2024
- > OR Unit-
 - 3 FTE Vacancies (5.59% of RNs within this specialty) with selections pending

5) RN Training Update:

- Next Critical Care Training program is anticipated April 2024, with a cohort of up to eight (8)
- Next Emergency Care Training Program is anticipated January 2024, with a cohort of up to nine (9)
- Next Med/Surg Training Program is targeted for February 2024 with option of staggered start dates, with a cohort of up to eighteen (18)
- Next OR Training Program is targeted for January 2024, with a cohort of up to three (3)

6) Highlights of ZSFG non-RN hiring:

- One (1) 0923 Manager II (Medical Staff Office Manager)
- One (1) 2322 Nurse Manager (Director of Risk Management)
- Three (3) 2119 Health Care Analysts
- One (1) 2626 Chief Dietitian
- One (1) 2930 Behavioral Health Clinician

Page 1 of 1 12/1/2023



Zuckerberg San Francisco General Hospital and Trauma Center Vacancy Report | October 2023



Utilized Class	Job Title	Budgeted FTE	Utilized FTE	Vacant FTE	Vacancy Rate
1230	Instructional Designer	1.0	0.0	1.0	100%
1840	Junior Management Assistant	1.0	0.0	1.0	100%
2326	Nursing Supervisor - Psych	1.0	0.0	1.0	100%
2588	Health Worker IV	1.0	0.0	1.0	100%
		1.0	0.0	1.0	100%
2738	Porter Assistant Supervisor	1.0	0.0	1.0	100%
3422	Park Section Supervisor	1.0		1.0	
5177	Safety Officer		0.0		100%
7236	Locksmith Supervisor 1	1.0	0.0	1.0	100%
1824	Principal Administrative Analyst	6.0	1.0	5.0	83%
9910	Health Worker II (Interpreter Trainee)	9.0	2.0	7.0	78%
4320	Cashier I	4.0	1.0	3.0	75%
2591	Health Program Coordinator II	3.0	1.0	2.0	67%
2822	Health Educator	3.0	1.0	2.0	67%
2540	Audiologist	2.1	1.0	1.1	52%
943	Manager VIII	2.0	1.0	1.0	50%
1408	Principal Clerk	4.0	2.0	2.0	50%
1632	Senior Account Clerk	6.0	3.0	3.0	50%
1634	Principal Account Clerk	2.0	1.0	1.0	50%
1822	Administrative Analyst	4.0	2.0	2.0	50%
1934	Storekeeper	4.0	2.0	2.0	50%
5506	Project Manager III	2.0	1.0	1.0	50%
2473	Diagnostic Medical Sonographer I, II, III	4.8	2.8	2.0	42%
2305	Psychiatric Technician	43.4	26.0	17.4	40%
2310	Surgical Procedures Technician	22.0	13.9	8.1	37%
931	Manager III	11.0	7.0	4.0	36%
1406	Senior Clerk	41.8	27.6	14.3	34%
922	Manager I	6.0	4.0	2.0	33%
933	Manager V	3.0	2.0	1.0	33%
942	Manager VII	3.0	2.0	1.0	33%
2106	Medical Staff Svcs-Specialist	3.0	2.0	1.0	33%
2589	Health Program Coordinator I	3.0	2.0	1.0	33%
2606	Senior Food Service Worker	8.0	5.5	2.5	31%
2622	Dietetic Technician	5.6	4.0	1.6	29%
2119	Health Care Analyst	18.0	13.0	5.0	28%
2314	Public Health Team Leader	23.8	17.8	6.0	25%
2585	Health Worker I	4.0	3.0	1.0	25%
2548	Occupational Therapist	18.6	14.3	4.3	23%
2930	Behavioral Health Clinicn	18.5	14.6	3.9	21%
2586	Health Worker II	71.5	56.5	15.0	21%
1429	Nurses Staffing Assistant	13.0	10.3	2.7	21%
2654	Cook	10.0	8.0	2.0	20%

Utilized Class	Job Title	Budgeted FTE	Utilized FTE	Vacant FTE	Vacancy Rate
3417	Gardener	2.5	2.0	0.5	20%
2471	Radiologic Technologist I, II, III	18.9	15.3	3.6	19%
1636	Health Care Billing Clerk II	18.0	15.0	3.0	17%
2909	Hospital Eligibility Worker Supv	12.0	10.0	2.0	17%
7334	Stationary Engineer	26.0	22.0	4.0	15%
2330	Anesthetist	13.4	11.4	2.0	15%
1637	Patient Accounts Clerk	27.0	23.0	4.0	15%
2323	Clinical Nurse Specialist	7.0	6.0	1.0	14%
2406	Pharmacy Helper	7.0	6.0	1.0	14%
2496	Radiologic Technologist Supv	7.0	6.0	1.0	14%
2105	Patient Services Finance Tech	8.1	7.0	1.1	14%
2453	Supervising Pharmacist	8.0	7.0	1.0	13%
2430	Medical Evaluations Assistant	171.6	150.7	20.9	12%
2556	Physical Therapist	25.4	22.5	2.9	11%
2740	Porter Supervisor I	9.0	8.0	1.0	11%
2604	Food Service Worker	55.6	49.6	6.0	11%
2908	Senior Hospital Eligibility Worker	75.6	67.6	8.0	11%
2328	Nurse Practitioner	83.3	75.0	8.3	10%
2624	Dietitian	10.0	9.0	1.0	10%
1428	Unit Clerk	48.3	43.5	4.8	10%
2322	Nurse Manager	41.0	37.0	4.0	10%
2409	Pharmacy Technician	57.5	52.0	5.5	10%
2320	Registered Nurse	1032.4	935.9	96.5	9%
1708	Senior Telephone Operator	12.0	11.0	1.0	9%
2903	Hospital Eligibility Worker	122.8	112.5	10.3	8%
2312	Licensed Vocational Nurse	52.6	48.3	4.3	8%
2390	CPD Technician	24.8	22.8	2.0	8%
2468	Diagnostic Imaging Tech II	32.0	29.5	2.6	8%
2736	Porter	197.5	182.7	14.8	8%
2587	Health Worker III	27.0	25.0	2.0	7%
2593	Health Program Coordinator III	15.0	14.0	1.0	7%
1932	Assistant Storekeeper	17.0	16.0	1.0	6%
2920	Medical Social Worker	34.6	32.9	1.7	5%
2303	Patient Care Assistant	194.0	186.9	7.1	4%
2450	Pharmacist	31.5	30.8	0.7	2%



Zuckerberg San Francisco General Hospital and Trauma Center

Status of Vacancy Rates Over 10% (October 2023)



Utilized Class	Job Title	Vacancy Rate	FTE	Vacant FTE	Notes	Est. Timeline (days)
1230	Instructional Designer	100%	0.0	1.0	Pending Announcement/Exam Administration	60-90 days
1840	Junior Management Assistant	100%	0.0	1.0	Pending Requisition Request by Hiring Manager	30 days
2326	Nursing Supervisor - Psych	100%	0.0	1.0	Pending Requisition approval	5-10 days
2588	Health Worker IV	100%	0.0	1.0	Interviews in progress/Pending Selection	30 days
2738	Porter Assistant Supervisor	100%	0.0	1.0	Interviews in progress/Pending Selection	30 days
3422	Park Section Supervisor	100%	0.0	1.0	Onboarding	10-20 days
5177	Safety Officer	100%	0.0	1.0	Pending Announcement/Exam Administration	60-90 days
7236	Locksmith Supervisor 1	100%	0.0	1.0	Pending Requisition Request by Hiring Manager	30 days
1824	Principal Administrative Analyst	83%	1.0	5.0	Interviews in progress/Pending Selection	30 days
9910	Health Worker II (Interpreter Trainee)	78%	2.0	7.0	Onboarding	10-20 days
4320	Cashier I	75%	1.0	3.0	Pending Requisition Approval	5-10 days
2591	Health Program Coordinator II	67%	1.0	2.0	Pending Requisition Request by Hiring Manager	30 days
2822	Health Educator	67%	1.0	2.0	Pending Announcement/Exam Administration	60-90 days
2540	Audiologist	52%	1.0	1.1	Pending Requisition Request by Hiring Manager	30 days
0943	Manager VIII	50%	1.0	1.0	Pending Announcement/Exam Administration	60-90 days
1408	Principal Clerk	50%	2.0	2.0	Pending Requisition approval	5-10 days
1632	Senior Account Clerk	50%	3.0	3.0	Pending Requisition approval	5-10 days
1634	Principal Account Clerk	50%	1.0	1.0	Pending Requisition approval	5-10 days
1822	Administrative Analyst	50%	2.0	2.0	Onboarding	10-20 days
1934	Storekeeper	50%	2.0	2.0	Pending Announcement/Exam Administration	60-90 days
5506	Project Manager III	50%	1.0	1.0	Pending Requisition approval	5-10 days
2473	Diagnostic Medical Sonographer I, II, III	42%	2.8	2.0	Pending Announcement/Exam Administration	60-90 days
2305	Psychiatric Technician	40%	26.0	17.4	Interviews in progress/Pending Selection	30 days
2310	Surgical Procedures Technician	37%	13.9	8.1	Pending Requisition approval	5-10 days
0931	Manager III	36%	7.0	4.0	Onboarding	10-20 days
1406	Senior Clerk	34%	27.6	14.3	Interviews in progress/Pending Selection	30 days
0922	Manager I	33%	4.0	2.0	Interviews in progress/Pending Selection	30 days
0933	Manager V	33%	2.0	1.0	Pending Announcement/Exam Administration	60-90 days
0942	Manager VII	33%	2.0	1.0	Pending Announcement/Exam Administration	60-90 days
2106	Medical Staff Svcs-Specialist	33%	2.0	1.0	Interviews in progress/Pending Selection	30 days
2589	Health Program Coordinator I	33%	2.0	1.0	Interviews in progress/Pending Selection	30 days
2606	Senior Food Service Worker	31%	5.5	2.5	Interviews in progress/Pending Selection	30 days
2622	Dietetic Technician	29%	4.0	1.6	Interviews in progress/Pending Selection	30 days
2119	Health Care Analyst	28%	13.0	5.0	Onboarding	10-20 days
2314	Public Health Team Leader	25%	17.8	6.0	Onboarding	, 10-20 days
2585	Health Worker I	25%	3.0	1.0	Pending Requisition approval	5-10 days
2548	Occupational Therapist	23%	14.3	4.3	Interviews in progress/Pending Selection	30 days
2930	Behavioral Health Clinicn	21%	14.6	3.9	Interviews in progress/Pending Selection	30 days
2586	Health Worker II	21%	56.5	15.0	Onboarding	10-20 days

Utilized Class	Job Title	Vacancy Rate	Utilized FTE	Vacant FTE	Notes	Est. Timeline (days)
1429	Nurses Staffing Assistant	21%	10.3	2.7	Pending requisition approval	5-10 days
2654	Cook	20%	8.0	2.0	Interviews in progress/Pending Selection	30 days
3417	Gardener	20%	2.0	0.5	Interviews in progress/Pending Selection	30 days
2471	Radiologic Technologist I, II, III	19%	15.3	3.6	Interviews in progress/Pending Selection	30 days
1636	Health Care Billing Clerk II	17%	15.0	3.0	Pending Requisition Approval	5-10 days
2909	Hospital Eligibility Worker Supv	17%	10.0	2.0	Interviews in Progress/Pending Selection	30 days
7334	Stationary Engineer	15%	22.0	4.0	Pending Announcement/Exam Administration	60-90 days
2330	Anesthetist	15%	11.4	2.0	On Boarding/Interviews in Progress	
1637	Patient Accounts Clerk	15%	23.0	4.0	Pending Announcement/Exam Administration	60-90 days
2323	Clinical Nurse Specialist	14%	6.0	1.0	Pending Announcement/Exam Administration	60-90 days
2406	Pharmacy Helper	14%	6.0	1.0	Pending Announcement/Exam Administration	60-90 days
2496	Radiologic Technologist Supv	14%	6.0	1.0	Interviews in progress/Pending Selection	30 days
2105	Patient Services Finance Tech	14%	7.0	1.1	Onboarding	10-20 days
2453	Supervising Pharmacist	13%	7.0	1.0	Pending Announcement/Exam Administration	60-90 days
2430	Medical Evaluations Assistant	12%	150.7	20.9	Interviews in progress/Pending Selection	30 days
2556	Physical Therapist	11%	22.5	2.9	Interviews in progress/Pending Selection	30 days
2740	Porter Supervisor I	11%	8.0	1.0	Interviews in progress/Pending Selection	30 days
2604	Food Service Worker	11%	49.6	6.0	Interviews in progress/Pending Selection	30 days
2908	Senior Hospital Eligibility Worker	11%	67.6	8.0	Interviews in progress/Pending Selection	30 days
2328	Nurse Practitioner	10%	75.0	8.3	Interviews in progress/Pending Selection	30 days
2624	Dietitian	10%	9.0	1.0	Pending Requisition Request by Hiring Manager	30 days
1428	Unit Clerk	0.10	43.5	4.8	Pending Announcement/Exam Administration	60-90 days
2322	Nurse Manager	0.10	37.0	4.0	Onboarding	10-20 days
2409	Pharmacy Technician	0.10	52.0	5.5	Interviews in progress/Pending Selection	30 days













