# City and County of San Francisco

# Shelter Monitoring Committee

# POLICY SUBCOMMITTEE MEETING MINUTES SHELTER MONITORING COMMITTEE OCTOBER 11, 2023, 3:00 pm — 4:15 pm (VIA WEBEX)

# **Present:**

Subcommittee Chair Kaleese Street Subcommittee Member Britt Creech

Subcommittee Member Belinda Dobbs

# CALL TO ORDER/ROLL CALL/AGENDA ADJUSTMENTS

5 min

Meeting began at 3:08 PM, with a quorum.

I. MINUTES
A. September 2023 Minutes

**ACTION** 

**Subcommittee Chair** 

5 min

The Subcommittee reviewed the draft of last month's Minutes.

Explanatory document- Draft Minutes

**Public Comment:** None

**Proposed Action: Approve Draft Minutes** M/S/C: unanimous - Minutes approved

# II. OLD BUSINESS

#### DISCUSSION/ACTION

**A.** TRAINING RECORDS REQUEST TO HSH Subcommittee Chair 15 min The Subcommittee discussed information from HSH about training. Members should request training logs in conjunction with every visit.

Member Comment: Chair Street pointed out that a training timeline would be good, to help assess whether staff are being trained in key skills relatively early in their tenure. Cultural humility needs to be taught early. CPR should be looked for, too. SMC can serve as a needed "check and balance." Member Creech, despite experience as a site manager, does not recognize the log HSH provided. Presumably it is mostly for HSH use. The City (HSH) provides ADA and grievance training. CBOs are responsible for the rest. Some CBOs may not do all they should, e.g., practice harm reduction (i.e., some do not believe it is a good approach). The goal is to improve performance, i.e., that training not be merely performative. Often the numbers (statistics) do not reflect reality. The SMC can make positive changes if we are thorough in our inspections. Finally, we would want the role of the employee, not just their name, on the log. Public Comment: S. Barr has seen the log. It is useful. It could be improved with links and timelines. He notes that HSH program managers audit shelters for training.

Proposed Action: Ask the full Committee to approve the draft memo

M/S/C: Street/Creech/unanimous – motion approved

# III. NEW BUSINESS

**DISCUSSION/ACTION** 

# A. EDITS TO BYLAWS

**HSH, SMC Staff** 

10 min

The subcommittee looked at the proposed Bylaw revisions. Explanatory documents – Bylaw and Administrative Code draft

1380 Howard Street, First Floor San Francisco, CA 94103 www.sfgov.org/sheltermonitoring (415) 255.3642 (phone) (415) 255-3629 (fax) shelter.monitoring@sfgov.org Proposed Action: Make a Recommendation to the full Committee.

M/S/C: Creech/Street/unanimous

# IV. PUBLIC COMMENT

3 min

Members of the public may address the Committee on items that are within the subject matter jurisdiction of the Committee for up to three minutes. [With respect to an action item on the agenda, members of the public may address the Committee for up to two minutes at the time such item is called. With respect to a discussion item on the agenda, members of the public may address the Committee for up to one minute at the time such item is called.] Members of the public may only speak once per agenda item. If a concise written summary (up to 150 words) is provided, staff will use this to memorialize the comments.

**Public Comment:** None

#### V. ADJOURNMENT

Proposed Action: Approve adjournment

M/S/C: Street /Creech/ unanimous - Meeting adjourned at 4:00 PM

To obtain copies of the agenda, minutes, or any explanatory documents, please see <a href="https://sf.gov/public-body/shelter-monitoring-committee">https://sf.gov/public-body/shelter-monitoring-committee</a>, or contact staff at 415-255-3642 or shelter.monitoring@sfgov.org, 72 hours before the meeting.

To obtain a disability-related modification or accommodation, including auxiliary aids or services to participate in the meeting, please contact staff at 415-255-3642 or shelter.monitoring@sfgov.org at least two business days before the meeting.

To access 1380 Howard, enter on Howard Street and sign in at Navigation Desk. Take the elevator to 5th floor and proceed to the Reception Desk area who will assist you to Room 515. 1380 Howard is accessible to persons using wheelchairs and others with disabilities. Assistive listening devices are available. Agendas are available in large print. Materials in alternative formats, American Sign Language interpreters, and other format accommodations will be made available upon request. Please make your request for alternative format or other accommodations to the Shelter Monitoring Committee at 415-.255-3642. Providing at least 72 hours' notice prior to the meeting will help ensure availability.

The nearest BART station is Civic Center Plaza at the intersection of Market, Grove, and Hyde Streets. The MUNI Metro lines are the K, M, N, and S (Civic Center Station or Van Ness Avenue Station). MUNI bus lines serving the area are the 5 (Fulton), 19 (Polk), 21 (Hayes), and 49 (Van Ness-Mission). See <a href="https://www.sfmta.com/maps/muni-service-map">https://www.sfmta.com/maps/muni-service-map</a>.

The ringing of and use of cell phones, pagers, and similar sound producing electronic devices are prohibited at this meeting. Please be advised that the Chair may order the removal from the meeting room of any person(s) responsible for the ringing or use of a cell phone, pager or other similar sound-producing electronic devices.

In order to assist the City's efforts to accommodate persons with severe allergies, environmental illness, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees maybe sensitive to various chemical based scented projects. Please help the City to accommodate these individuals.

Know Your Rights under the Sunshine Ordinance (Chapter 67 of the San Francisco Administrative Code)
Government's duty is to serve the public, reaching its decision in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review. FOR MORE INFORMATION ON YOUR RIGHTS UNDER THE SUNSHINE ORDINANCE, OR TO REPORT A VIOLATION OF THE

ORDINANCE, CONTACT THE SUNSHINE ORDINANCE TASK FORCE THROUGH:

Administrator Sunshine Ordinance Task Force City Hall, Room 244 1 Dr. Carlton B. Goodlett Place San Francisco, CA 94102-4689 Phone 415.554.7724 Fax 415.554.7854 E-mail sotf@sfgov.org

Copies of the Sunshine Ordinance can be obtained from the Clerk of the Sunshine Task Force, the San Francisco Public Library, and on the City's website at <a href="https://www.sfgov.org">www.sfgov.org</a>.

#### **Lobbyist Registration and Reporting Requirements**

Individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [SF Campaign & Governmental Conduct Code § 2.100] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the San Francisco Ethics Commission at 30 Van Ness Avenue, Suite 3900, San Francisco, CA 94102; telephone (415) 581-2300; fax (415) 581-2317; web site: sfgov.org/ethics.

Action Item	Assigned To
Post info from HSH on training and transfers	Staff