

**Recology Sunset Scavenger/Recology Golden Gate
Schedule A
Residential and Apartment Refuse Rates
Effective October 1, 2024**

Recology's San Francisco residential rate estimator:
<https://www.recology.com/recology-sf-residential-rate-calculator/>

Recology's San Francisco apartment rate estimator:
<https://www.recology.com/recology-sf-apartment-rate-calculator/>

Description of Monthly Charge	Charge
Rates for 1-5 Unit Residential Buildings	
Monthly Base Charge for Service	
Per dwelling unit	\$17.60
Monthly Trash Volume Charge for Weekly Collection	
For 16-gallons of cart service (default)	7.35
For 20-gallons of cart service (grandfathered customers only)	7.35
For 32-gallons of cart service	14.70
For 64-gallons of cart service	29.40
For 96-gallons of cart service	44.10
Premium for each 32-gallons of cart service above 32 gallons per dwelling unit	11.74
Monthly Recycling or Organics Volume Charge for Weekly Collection	
For 32-gallons of cart service (default for organics)	7.35
For 64-gallons of cart service (default for recycling)	14.70
For 96-gallons of cart service (recycling only)	22.05
Distance, Elevation and Key Charges	
No extra charge for collection less than 25 feet from curb. Distance charge per cart for collection within each 25-foot increment thereafter.	12.57
No extra charge for collection less than 4 feet elevation change from street level. Elevation charge per cart for collection within each 8-foot increment thereafter.	13.64
Monthly charge for weekly access (per cart)	7.90
Rates for 6 Unit and Larger Apartment Buildings	
Monthly Base Charge for Service	
Per dwelling unit	5.85
Monthly Volume Charges for Weekly Collection	
Collection volume is charged equally for trash, recycling and organics. A landfill diversion discount equal to the diversion volume percentage less 25% is then subtracted. Diversion volume percentage equals recycling and organics volume divided by total volume.	
For 32-gallons of cart service	28.20
For 64-gallons of cart service	56.39
For 96-gallons of cart service	84.59
1-cubic yard cart	177.96
Distance, Elevation, Access and Special Service Charges	

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No extra charge for collection less than 50 feet from curb. Distance charge is 12.5% times volume charge (before diversion discount) for weekly collection within each 50-foot increment thereafter. Distance is from curb to farthest cart.	
No extra charge for collection less than 4 feet elevation change from street level. Elevation charge is 25% times volume charge (before diversion discount) for weekly collection from elevation changes within each 8-foot increment thereafter. Elevation is from street level to farthest cart.	
Weekly access charge per cart	\$7.90
An extra charge of 50% times volume charge (before diversion discount) applies for each trap door (collector must lift a cover and pull carts up to street level), clearing of a disposal chute, rake-out (disposal chute without a cart) or cart located on a ledge one foot or more above floor.	

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Additional Provisions and Requirements for all Customers
Households with income less than or equal to 200% of the poverty level may qualify for 25% base and volume discounts. Nonprofit housing organizations may qualify for 10% discounts.
Distance, elevation and access charges are waived for customers with a permanent disability that pay for individual service and certify they are physically unable to place carts at the curb and no able-bodied persons live in their building. Customer must place carts in a location as accessible as possible for collection.
Residential and apartment rates apply to single and multi-family homes, flats, apartments, condominiums, tenancies in common, in-law units, lofts, live/work spaces (unless clearly commercial), single room occupancy hotels (with an apartment license) and low income housing. Buildings with more than 600 rooms (not counting kitchens and bathrooms) or with carts 3-yards or larger or compacted service, mixed use buildings without dedicated residential carts and all other buildings are charged commercial rates. Customer must provide accurate unit and room counts, subject to verification by Recology.
City law mandates everyone must have adequate refuse service, pay for service on time and properly separate recyclables, organics and trash. Minimum weekly service per unit is 16 gallons for trash, 16 gallons for recycling and 8 gallons for organics, unless there is no contamination in any cart. Carts may be shared by dwelling units within one building if refuse service minimums are met. Apartment rates are for shared carts only.
Recycling, organics and trash carts should be at the same location. Carts shall be unobstructed and placed for easy access so they can be used and serviced in a normal and safe manner, as determined by Recology.
Refuse is to be in standard carts. Loose material, overflow (lid must be closed), overweight (more than 2 pounds per gallon) or non-standard carts may be charged the next highest standard cart rate. Cardboard must be placed in a recycling cart, cardboard box or paper bags not exceeding 2 feet in any dimension (8 cubic feet). Customers with excess cardboard not in a cart on service day may be charged \$5.46 per 8 cubic feet.
Additional frequency charges are linear (weekly service charges are multiplied by the number of collections per week). 16 and 20-gallon carts are not serviced more frequently than once per week. Customers must exceed minimums for more than once weekly service.
Saturday service is 75% more than the applicable rate (including volume, distance, elevation, access and other special service charges) for weekday service. For Saturday collection, at least 3 days per week service is required.
Sunday service is 175% more than the applicable rate (including volume, distance, elevation, access and other special service charges) for weekday service. For Sunday collection, daily service is required.

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Street level and curb is where vehicle must park to service customer's carts. Distance is measured from vehicle along service path to carts. Elevation is determined by adding all distances up and down along service path.
Volume, distance, elevation, access and other charges are per location. Charges may be split among customers at the same location at 150% of the otherwise applicable rate. If two or more customers split service charges, they will be applied to each bill payer equally or as designated by the customers, subject to approval by Recology.
An access charge will be applied for each cart at a location when a key, padlock, comcartation lock, key pad, entry code, electronic door opener, transmitter or other similar entry mechanism is required to enter or leave/secure premises. An access charge will be applied for each occurrence of unlocking a cart. An additional access charge will be applied for relocking each cart serviced should a front-loader driver be required to get out of the vehicle again. A charge will not be applied for re-securing rear load or side load carts at the curb.
Contaminated recycling, organics and trash carts may have diversion discount removed and be assessed a 100% contamination charge. If a recycling or organics bin is contaminated where it needs to be disposed of as trash, an "Extra Trash" fee of an equivalent volume may be assessed.
It is the customer's responsibility to monitor all services and charges and notify Recology of any possible discrepancies. Service credits will not exceed 30 days or one billing cycle, whichever is greater, from the time of notification by the customer. Recology performs periodic audits and will correct charges and recommend service changes.
Recology is responsible for normal wear of carts provided to customers. Customers are responsible for damaged carts beyond normal wear, reporting missing carts, excessive missing carts, and may be responsible for replacement cost. Cart cleaning service is available at an extra charge.
\$20 will be charged to open a service account. Closing an account is only allowed for residency changes. Credit will be given for suspension of service (e.g., vacations) for one to three months. Customers must notify Recology of the suspension and restart dates before start of suspension. Base charges are not credited and an administrative charge of \$10 is charged to restart service after suspension.
Electronic bill payers receive a \$1 credit on each bill.
\$25 will be charged for each check returned for insufficient funds.