

Div.	Contractor	PRIOR Total Contract Not to Exceed (NTE) Amount with Contingency	Proposed Total Contract NTE Amount with Contingency	Change in Total Contract Amount	Current Contract Term	Proposed Contract Term	Prior Annual Amount without Contingency	Proposed Annual Amount without Contingency	Annual Difference	Annual Difference (%)	Requested Action
BHS	A&A Health Services (AAHS)	\$8,993,040	\$5,597,200	(\$3,395,840)	7/1/21-6/30/23 (2 years)	7/1/23-6/30/24 (1 year)	\$6,387,500	\$4,997,500	\$ (1,390,000)	-21.76%	New Continuing Services
<p><b>Purpose:</b> The requested action is the approval of a new Agreement with A&amp;A Health Services (Contract ID# 1000030486) for a Total Contract Amount with Contingency of \$5,597,200 and for a contract term of 7/1/2023 to 6/30/2024 (1 year). While this is a new contract, it is for continued services that were previously approved at the June 1, 2021, Health Commission under Contract ID# 1000021416. The program provides Rehabilitative Board &amp; Care Residential Services.</p> <p>The Prior Total Contract Not to Exceed (NTE) Amount with Contingency and the Prior Annual Amount without Contingency are from the previously approved contract for these same services, with the same provider which ended on 6/30/23 and is provided for comparison purposes only. Please note that the prior contract was for a two-year total term, while the new contract is for one year only. The purchasing authority for these services is Delegated Purchasing Authority under Administrative Code Section 21.04(a)(1).</p> <p><b>Reason for Funding Change:</b> The Department is requesting the approval of a Total Contract Amount with Contingency of \$5,597,200 for the term of 07/01/2023 - 06/30/2024.</p>											
<b>Target Population:</b>	A&A Health Services will provide residential services to clients between the age of 18 and 64 that suffer from mental illness or a multiple diagnosis.										
<b>Service Description:</b>	Rehabilitative Board & Care Residential Services										
<b>UOS (annual)</b>	10 beds	<p><b>Comprehensive Fixed Fee Per Discharge - 2023:</b>                      Acute, SNF &amp; LTC Screening &amp; Applications = \$2,285                      Outpatient ED, Acute, SNF &amp; LTC Fair Hearing &amp; Appeals = \$2,950                      Psych Screening &amp; Applications = \$2,950                      Psych Fair Hearing &amp; Appeals = \$3,350                      Acute SNF &amp; LTC Pending Applications (non-Hospital Presumptive Eligibility (Non-HPE) Follow-Up = \$1,615                      Fair Hearing Follow-Up on Acute, SNF &amp; LTC Pending Applications (non-HPE) Follow-Up = \$2,015                      Outpatient ED Screenings, Applications &amp; Follow-Up = \$1,615                      Contingency Rate for Third Party Payer = 20%</p>									
<b>UDC (annual)</b>	225										
<b>Funding Source(s):</b>	MH Residential Beds and Facilities										
<b>Selection Type</b>	21.04										
<b>Monitoring</b>	Annual DPH Business Office monitoring will be conducted by the Business Office of Contract Compliance (BOCC), however a Monitoring Report for the term of contract is not yet available.										
Div.	Contractor	Current Total Contract Not to Exceed (NTE) Amount with Contingency	Proposed Total Contract NTE Amount with Contingency	Change in Total Contract Amount	Current Contract Term	Proposed Contract Term	Prior Annual Amount without Contingency	Proposed Annual Amount without Contingency	Annual Difference	Annual Difference (%)	Requested Action
SFHN	Health Advocates LLC (0000018958)	\$20,100,000	\$11,391,540	(\$8,708,460)	1/1/2014 - 12/31/2023 (9 Years)	1/1/2024 - 12/31/2029 (5 years)	\$1,851,852	\$2,034,203	\$ 182,351	9.85%	New Agreement for Continuing Services

**Purpose:** The requested action is the approval of a new contract with an existing vendor for the same services. Health Advocates was originally sourced through RFP 16-2012 and has been DPH's vendor since 2014. On June 20, 2023, DPH issued RFP SFGOV-000008427 for uncompensated care reimbursement recovery services. The new contract term and options are authorized through RFP SFGOV-000008427 which Health Advocates LLC was selected as the vendor. Total Contract Amount with Contingency to an amount of \$11,391,540 with the proposed contract initial term from 1/1/2024 to 12/31/2028 (5 years) plus options for 4 more years. The options will only be exercised if the department has a need and funding is available. The Health Commission previously approved the prior contract on September 5, 2023. Health Advocates LLCs provides uncompensated care reimbursement recovery services, which assist DPH in developing sources of reimbursement and further reduces the percentage of patients in the self-pay and charity care categories. From July 2019 to June 2023, Health Advocates LLC, the estimated total reimbursement recovery revenue is \$73,509,073 with an annual average of \$18,377,268.

This proposed amendment is subject to approval by the S.F. Board of Supervisors. This item has returned to the Health Commission again after being approved on September 5, 2023 to align the contract funding details that have evolved prior to the contract appearing at the S.F. Board of Supervisors

**Reason for Funding Change:** The Department is requesting the approval of Total Contract Amount of \$11,391,540 including Contingency of \$1,220,522. The change in the Total Contract amount of \$8,708,460 is due to the differences in 1) contract length of the new contract and 2) the department is estimating for services to increase. The estimated year 1 budget will start at \$1,870,211 and will have an annual increase of 3% for an average annual average budget of \$2,034,203. The estimated budget increases are: In 2024 = \$1,870,211 in 2025 = \$1,993,095, in 2026 = \$2,046,752 in 2027 = \$2,102,018 and in 2028 = \$2,158,941.

**Target Population:** Adults and Older Adults - The population addressed is patients who the Department is not able to assist with eligibility through its regular procedures due to client's substance abuse, mental illness, homelessness, or other difficult-to-resolve situations. The contractor becomes the patient's authorized representatives to aid and facilitate Medi-Cal eligibility and approval and appears on behalf of the patient at fair hearings and appeals, as necessary.

**Service Description:** Health Advocates LLC operates a highly specialized uncompensated care recovery program, enhancing Medi-Cal and other third-party payor revenues. Under this program, the contractor assists the Department to help Zuckerberg San Francisco General Hospital (ZSFGH) patients become eligible for Medi-Cal, thereby substantially increasing Department revenues.

<b>UOS (annual)</b>	The fee structure is that Health Advocates is compensated only for: successful efforts to enroll the patient in third party payor programs that result in payments that would not have otherwise been received successful efforts to improve claims submitted by a DPH-associated clinical facility for reimbursement or successful efforts otherwise to improve reimbursement to DPH facilities for care provided.	Comprehensive Fixed Fee Per Discharge - 2023: Acute, SNF & LTC Screening & Applications = \$2,285 Outpatient ED, Acute, SNF & LTC Fair Hearing & Appeals = \$2,950 Psych Screening & Applications = \$2,950 Psych Fair Hearing & Appeals = \$3,350 Acute SNF & LTC Pending Applications (non-Hospital Presumptive Eligibility (Non-HPE) Follow-Up = \$1,615 Fair Hearing Follow-Up on Acute, SNF & LTC Pending Applications (non-HPE) Follow-Up = \$2,015 Outpatient ED Screenings, Applications & Follow-Up = \$1,615 Contingency Rate for Third Party Payer = 20%
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**UDC (annual)** N/A

**Funding Source(s):** General Funds, Medi-Cal

**Selection Type** Solicitation SFGOV 000008427 Uncompensated Care Reimbursement Recovery Services for the Department of Public Health

**Monitoring** Compliance with program objectives and goals is monitored real-time by the System of Care who meets regularly with the provider to monitor and discuss program performance details.

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BHS/ TAY (Transitional Aged Youth)	Hatchuel Tabernik & Associates (HTA)	\$2,502,887	\$3,927,282	\$1,424,395	07/01/18 - 06/30/25 (7 years)	07/01/18 - 06/30/25 (7 years)	\$904,291	\$1,094,630	\$ 190,339	21.05%	Amendment #3

**Purpose:** The requested action is the approval of a contract amendment with HTA to increase the Total Contract Amount with Contingency to reflect \$3,927,282. The contract term of 07/01/2020 - 06/30/2025 (7 years) is unchanged. The contract was previously approved by Health Commission on August 1st, 2017. HTA will continue to support and coordinate SFDPH data collection activities and program planning, and to provide technical assistance with various special projects. The proposed amendment is authorized under RFQ 36-2017.

**Reason for Funding Change:** The Department is requesting the approval of a Total Contract Amount with Contingency of \$3,927,282, or an increase of \$1,094,630 due to additional funding for FY23/24 thru FY24/25.

<b>Target Population:</b>	San Francisco Department of Public Health (SFDPH) Behavioral Health Services Division (BHS) launched the Transitional Age Youth (TAY) System of Care (SOC) in 2017 to expand access to mental health and substance use services for TAY ages 16-24. HTA collects, analyzes, and reports data on all ethnicities and populations within San Francisco.
<b>Service Description:</b>	Support and coordinate SFDPH data collection activities and program planning, and to provide technical assistance with various special projects
<b>UOS (annual)</b>	n/a
<b>UDC (annual)</b>	n/a
<b>Funding Source(s):</b>	Managed Care, Mental Health Services Act (MHSA), Grant, Work Order
<b>Selection Type</b>	RFQ 36-2017
<b>Monitoring</b>	Annual DPH Business Office monitoring through Business Office of Contract Compliance (BOCC). Although for the latest BOCC Monitoring Report for FY-2020-21, there was no scoring applied due to the impact of the COVID pandemic, the completed BOCC monitoring report documented that the program met 80% of its contracted performance objectives and met 69.5% of contracted Units of Service (UOS) targets. No Client Satisfaction surveys were completed during this fiscal year.

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BHS	Bayview Hunters Point Foundation (BVHPF)		\$1,144,825	\$1,144,825		7/1/23-6/30/28		\$204,433	\$ 204,433		New Agreement for Continuing Services

**Purpose:** The requested action is the approval of a new contract. The new contract term and options are authorized through RFGA 000007781 for MHSA Scholl-based Mental Health programs, for which Bayview Hunters Point was selected as one of the vendors. This program was previously part of larger contract with Bayview Hunters Point Foundation (BVHPF CID#1000011308) which was last approved by the Health Commission on 5/2/2023. The BVHPF contract which this program was previously funded under continues to provide services for the other programs in that contract. Total Contract Amount with Contingency to an amount of \$2,060,685 with the proposed contract initial term from 7/1/2023 to 06/30/2028 (5 years) plus options for 4 more years. The options will only be exercised if the department has a need and funding is available.

<b>Target Population:</b>	Age: Youth ages 5-19 years old who have a history of chronic truancy Neighborhood: Citywide San Francisco Gender: All youth of any gender Economic Status: Youth and their families who may be experiencing unemployment, limited incomes and/or receive general assistance. Ethnic background: The program serves all ethnicities and populations of young people & their families who are experiencing chronic truancy. However, the majority of clients are of Latino, Asian, Pacific Islander, African American, Filipino, White, or blended ethnicity descent. Language needs: Services are provided in English with services established for translation assistance when needed
<b>Service Description:</b>	Re-engage chronically truant youth in San Francisco back into their educational experience or enrolled into a certificate or vocational assistance program. Four major tenets of the program include: mental health and needs assessments for youth and families; case management for linkage and specialized assistance; short-term safe transportation to address environmental safety issues that prohibit consistent school attendance; and peer outreach and empowerment for affecting positive community change.
<b>UOS (annual)</b>	38,572 (staff hours)
<b>UDC (annual)</b>	22
<b>Funding Source(s):</b>	Mental Health Services Act (MHSA) and General Fund
<b>Selection Type</b>	RFGA 000007781
<b>Monitoring</b>	Annual DPH Business Office monitoring through Business Office of Contract Compliance (BOCC). For the latest BOCC Monitoring Report for FY-2021-22, this program received an Overall Program Score of 4 - Commendable/ Exceeds Standards.

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DPH-IT	San Francisco Public Health Foundation	\$0	\$1,853,840	\$1,853,840	n/a	11/15/23 - 6/30/24 (7.5 Months)	\$0	\$1,655,214	\$ 1,655,214	100.00%	New Agreement for Existing Services
<p><b>Purpose:</b> The requested action is the approval of a new contract agreement with the San Francisco Public Health Foundation for a Total Contract Amount with Contingency of \$1,853,840 and a funding term of 11/15/2023 - 06/30/2024. While this is a new contract, the San Francisco Public Health Foundation has previously continued to provide program Administration Services. This contract will provide for the program administration of the Epic BHS Project CBO Device Program. The San Francisco Public Health Foundation's indirect cost is 15%. Of the annual funding amount of \$1,655,214, \$215,897 will be for indirect charges, \$27,961 will be for personnel cost associated with this project, and \$1,439,317 will be for direct services. The new agreement is authorized under Administrative Sole Source 21.42. This new funding will continue to support Program Administration modality.</p> <p><b>Reason for Funding Change:</b> The Department is requesting the approval of a Total Contract Amount with Contingency of \$1,853,840 due to the following: (1) Funding in the amount of \$27,578 for the distribution of secure, Epic-compatible iPads to CBOs; (2) Funding in the amount of \$1,627,637 for Epic-compatible Computer Equipment; and (3) an amount of \$198,626 for the 12% Contingency value applied only to the current funding term.</p>											
<b>Target Population:</b>	The target population for the San Francisco Public Health Foundation Epic BHS Project CBO Device Program is all San Franciscans; however, the direct services will be provided to those CBOs who are under contract with BHS/CCSF to provide services to the residents of San Francisco. Epic, the Department's medical record database, is used to document and seek Medi-Cal reimbursement for these services.										
<b>Service Description:</b>	<p><b>iPad Distribution Program</b> - Through this program, contracted CBOs who apply and qualify will receive iPads that will be set-up by the Department's IT section with the appropriate HIPAA-compliant security parameters for their use when providing client services.</p> <p><b>Computer Equipment Distribution Program</b> - Through this program, contracted CBOs who apply and qualify will receive capped funding based on the Department's IT section's cost table for equipment. These funds must be used for purchasing prescribed computer items for CBO use with the Epic EHR when providing client services.</p>										
<b>UOS (annual)</b>	Program Administration Months Indirect Cost - iPad Distribution Project: \$3,597/7.5 Months = \$479.60 Program Administration Months - iPad Distribution Project: \$23,981 /7.5 Months = \$3,197.47 Program Administration Months Indirect Cost - Computer Equipment Project: \$212,300/7.5 Months = \$28,306.67 Program Administration Months - Computer Equipment Project: \$1,415,337 /7.5 Months = \$188,711.60										
<b>UDC (annual)</b>	n/a										
<b>Funding Source(s):</b>	EHR General Fund										
<b>Selection Type</b>	Administrative Sole Source 21.42										
<b>Monitoring</b>	Compliance with program objectives and meeting of contract deliverables is monitored real-time by the System of Care who meets regularly with the provider to ensure efforts are being made so that objectives are being met.										
Div.	Contractor	Current Total Contract Not to Exceed (NTE) Amount with Contingency	Proposed Total Contract NTE Amount with Contingency	Change in Total Contract Amount	Current Contract Term	Proposed Contract Term	Prior Annual Amount without Contingency	Proposed Annual Amount without Contingency	Annual Difference	Annual Difference (%)	Requested Action
HHS	Shanti Project	\$1,682,630	\$1,910,211	\$227,581	7/1/17 - 2/28/25	7/1/17 - 2/28/25	\$247,102	\$506,122	\$ 259,020	104.82%	Amendment #2

<p><b>Purpose:</b> The requested action is the approval of a contract amendment with the Shanti Project to increase the Total Contract Amount with Contingency to an amount of \$1,910,211. The funding term of 7/1/17 - 2/28/25 (7 years 8 months) will remain the same. The Shanti Project provides for integrated medical case management activities. The proposed amendment exercises the options authorized under the RFP 23-2017 authority. Funding will continue to provide support under the Medical Case Management and the HCV Prevention and Control modalities.</p> <p><b>Reason for Funding Change:</b> The Department is requesting the approval of a Total Contract Amount with Contingency of \$1,910,211, or an increase of \$227,581 due to the following: (1) a one-time Ryan White Part A (RWPA) - Ending the HIV Epidemic (ETHE) Grant Funding in the amount of \$259,020; and (2) a decrease in the amount of \$31,439 to the 12% Contingency value applied to current and future funding. The current Contingency amount is \$78,963. The previous Contingency amount was \$110,402.</p> <p>Reason for Increase: The annual funding level increased by \$259,020 due to the following changes: (1) one-time Ryan White Part A - Ending the HIV Epidemic Grant Funding in the amount of \$259,020.</p> <p>Please Note: The annual funding level includes Ryan White Part A (RWPA) funding in the amount of \$151,899, California Department of Public Health General Fund (CDPH GF) in the amount of \$95,203, and the one-time Ryan White Part A (RWPA) - Ending the HIV Epidemic (ETHE) Grant funding in the amount of \$259,020.</p>											
<b>Target Population:</b>	The target population for the Shanti Project are the under-served and marginalized HIV+ individuals living in San Francisco, with a focused expertise emphasis on African American men and women. Services will also target those HIV+ individuals dually or triply diagnosed with mental health and/or substance use, and experiencing ongoing challenges with housing, as well as women, the transgender community, and other communities of color with a focus on the Tenderloin neighborhood of SF. The target population for the HIV and HCV program will include the following sub-populations: gay, bisexual, heterosexual, and transgender, men, and women; persons of color; undocumented persons; injection drug users and other substance users; persons with mental health issues; seniors; persons new to San Francisco, recently released from prison or with a criminal justice history.										
<b>Service Description:</b>	<p><b>RN Case Management Hours:</b> Provides for nursing case management to clients, which include: assessing service needs and making the appropriate referrals; conducting comprehensive intake assessments; development and implementation of the client care plan in coordination with the client and the multidisciplinary client team.</p> <p><b>Peer Advocacy Hours:</b> Peer Advocacy support includes the following services and activities: peer support (including emotional support and practical assistance), treatment adherence support, outreach, accompaniment to appointments, development of client treatment plans, appointment reminders, acting as a liaison to other service providers, direct advocacy to providers, medication delivery, support group facilitation, and assisting clients in overcoming barriers to care.</p> <p><b>EHE Start-up Months:</b> Startup months will be used for design, staffing, training, capacity expansion, telehealth, and other expenses related to building an HIV services EHE program. Startup will occur from March 1, 2023 to August 31, 2023 with no overlap with delivered client services.</p> <p><b>Client Advocacy Hours:</b> Client Advocacy, like Peer Advocacy, will support the following services and activities: peer support (including emotional support and practical assistance), treatment adherence support, outreach, accompaniment to appointments, development of client treatment plans, appointment reminders, acting as a liaison to other service providers, direct advocacy to providers, medication delivery, support group facilitation, and assisting clients in overcoming barriers to care.</p> <p><b>Housing Advocacy Hours:</b> The Navigator conducting housing advocacy hours will support clients as they engage with Coordinated Entry by offering emotional and practical assistance during initial assessment, advocating for reassessment if necessary, and preparing the client for housing placement. They will also work with clients to create housing plans, obtain required documents, review and submit housing applications, and support during the housing interview process. Once the client is housed, they will work to transition the client into housing support services and connect to the necessary resources.</p> <p><b>Care Navigation, Psychosocial Support Hours (HIV and HCV Program):</b> The service builds upon the Shanti HIV care model that utilizes a harm reduction-based, culturally competent approach to support clients toward the achievement of health and wellness goals.</p>										
<b>UOS (annual)</b>	Peer Advocacy Hours: \$76,180 / 893 hours = \$85.30 RN Case Management Hours: \$75,730 / 735 hours = \$103.02 EHE Start-up Months: \$40,802 / 6 months = \$6,800.33 Client Advocacy Hours: \$86,070 / 570 hours = \$151.00 Housing Advocacy Hours: \$132,130 / 570 hours = \$231.80 Care Navigation, Psychosocial Support Hours: \$95,210 / 1,260 hours = \$75.56										
<b>UDC (annual)</b>	125										
<b>Funding Source(s):</b>	Ryan White Part A (RWPA), California Department of Public Health General Fund (CDPH GF), and Ryan White Part A (RWPA) - Ending the HIV Epidemic (ETHE)										
<b>Selection Type</b>	RFP 23-2017										
<b>Monitoring</b>	Annual DPH Business Office monitoring through Business Office of Contract Compliance (BOCC). For the latest BOCC Monitoring Report for FY-21-22, the program received an Overall Program Score of 4 - Commendable/ Exceeds Standards.										
<b>Div.</b>	<b>Contractor</b>	<b>Current Total Contract Not to Exceed (NTE) Amount with Contingency</b>	<b>Proposed Total Contract NTE Amount with Contingency</b>	<b>Change in Total Contract Amount</b>	<b>Current Contract Term</b>	<b>Proposed Contract Term</b>	<b>Prior Annual Amount without Contingency</b>	<b>Proposed Annual Amount without Contingency</b>	<b>Annual Difference</b>	<b>Annual Difference (%)</b>	<b>Requested Action</b>

BHS	Richmond Area Multi Services, Inc.	\$9,568,795	\$40,837,235	\$31,268,440	5/1/22-12/31/23	5/1/22-6/30/28	\$5,194,525	\$5,754,770	\$ 560,245	10.79%	Amendment
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**Purpose:** The requested action is for the approval of an amendment to a contract with Richmond Area Multi Services, Inc. *Richmond Area Multi Services, Inc.* has provided the Department with *vocational rehabilitation training program services*. This contract was previously approved at the 04/05/2022 Health Commission. The Total Contract Amount with Contingency requested is \$40,837,235, with a term from 05/01/22 through 06/30/2028, for a total of Six Years and 2 Months. The increase will continue to support *the vocational rehabilitation training program services through 6/30/28*. This amendment continues to be under the solicitation, RFQ 21-2020. This proposed amendment is subject to approval by the S.F. Board of Supervisors.

**Reason for Funding Change:** The Department is requesting the approval of a Total Contract Amount with Contingency in the amount of \$40,837,235, or an increase of \$31,268,440 due to an extension of the term.

**Target Population:** San Francisco residents including transitional age youth, adults & older adults, aged 18 and over who are currently receiving behavioral health services through BHS, and who may have minimal work skills, and/or work exposure and could benefit from a structured vocational program. Particular outreach is made to underserved populations and those interested in the janitorial industry; computer technical support services; or an administrative field.

**Service Description:** Providing vocational assessment, training, job coaching, and supportive employment services to BHS adults and older adults over 18 including transitional age youth (TAY). The services focus on skill building and increasing client functioning to enable the trainees to maintain their wellness/recovery and achieve vocational goals. The training areas include: (1) Janitorial Services which provides skills in the cleaning and custodial workforce sector with the training including both an internship program and a supported employment program; (2) Clerical and Mailroom Services provides internship and supported employment in clerical services at various DPH programs/clinics in San Francisco. Mailroom and Distribution Services provide interns and employees with skills related to mailroom operations and delivery; (3) Information Technology Services provides employment skills in the IT workforce sector. The program consists of classroom training and a supported internship in three program areas: Avatar Helpdesk, Desktop, and Advanced Avatar Helpdesk; (4) TAY Vocational Services provides time-limited paid internships to TAY, ages 15-24, to provide healthy activities, provide entry-level work experience and help behavioral health TAY consumers achieve resiliency and maximize recovery; and (5) Employee Development which aims to improve emotional/physical well-being and quality of life of adults, promote positive community engagement and increased self-sufficiency, and to help adults obtain & retain employment.

**UOS (annual)**  
 Hire-Ability Janitorial Services: \$530.38 x 2,416 Client Full Day = \$1,281,405, \$530.51 x 1,541 Client Full Day = \$820,705, **TOTAL = \$2,102,110**  
 Hire-Ability Clerical & Mailroom Services: \$425.63 x 2,653 Client Full Day = \$1,129,191, \$425.74 x 715 Client Full Day = \$304,405, **TOTAL = \$1,433,596**  
 Hire-Ability Information Technology : Helpdesk - \$813.51 x 1,139 Client Full Day = \$926,587, Desktop - \$1,297.70 x 223 Client Full Day = \$289,338, Consumer Portal - \$1,299.07 x 245 Client Full Day = \$318,273, **TOTAL \$1,534,248**  
 TAY Vocational Services: \$602.15 x 390 Client Full Day = **\$234,838**  
 Employee Development: \$180.77 x 788 Client Full Day = \$142,444, \$180.90 x 1,700 Client Full Day = \$307,534, **TOTAL = \$449,978**

**UDC (annual)** NA

**Funding Source(s):** MH Adult and MH CYF County General Fund, Adult and CYF State 1991 MH Realignment, MHSA (Adult, IT and TAY), MH CYF Wellness Center

**Selection Type** RFQ 21-2020

**Monitoring** Annual DPH Business Office monitoring through Business Office of Contract Compliance (BOCC). For the latest BOCC Monitoring Report for FY-2020-21, there was no scoring applied due to the impact of the COVID pandemic. The program did reach 70% of the contracted Units of Service.(UOS) an 11% increase from the previous monitoring period. Based on the Year-End Demographic Data Program Report, this program served 14 UDC, with the target UDC being 9 (or 155%). A client satisfaction survey was completed and the results were analyzed by the agency.

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BHS	A Better Way	\$9,780,027	\$13,579,299	\$3,799,272	7/1/17-12/31/23	7/1/17-6/30/27	\$1,287,833	\$1,244,255	\$ (43,578)	-3.38%	Amendment

**Purpose:** The requested action is for the approval of an amendment to a contract with A Better Way. A Better Way has provided the Department with outpatient and mental health services. This contract was previously approved at the 12/07/2021 Health Commission. The Total Contract Amount with Contingency requested is \$13,579,272, with a term from 07/01/17 through 06/30/2027, for a total of 10 years. The increase will continue to support the programs through 6/30/27. This amendment continues to be under the solicitation, RFP 1-2017. This proposed amendment is subject to approval by the S.F. Board of Supervisors.

**Reason for Funding Change:** The Department is requesting the approval of a Total Contract Amount with Contingency in the amount of \$13,579,272, or an increase of \$3,799,272 due to an extension of the term. The decrease in annual funding is due to the removal of one-time funding from last year.

<b>Target Population:</b>	Children, youth and families in SF
<b>Service Description:</b>	This contract provides services for Children Youth and Families in the service categories of Outpatient and Early Childhood Mental Health.
<b>UOS (annual)</b>	Outpatient Mental Health Program: \$283.79 x 4,036 Staff Hours = <b>\$1,145,455</b> Early Childhood Mental Health Services Program (Outpatient 0-5): \$24.48 x 4,036 Staff Hours = <b>\$98,800</b>
<b>UDC (annual)</b>	Outpatient Mental Health Program: 80 Early Childhood Mental Health Services Program (Outpatient 0-5): 23
<b>Funding Source(s):</b>	MH FED SDMC FFP CYF, MH STATE CYF 2011 PSR-EPSDT, MH CYF COUNTY General Fund
<b>Selection Type</b>	RFP 1-2017
<b>Monitoring</b>	Annual DPH Business Office monitoring through Business Office of Contract Compliance (BOCC). For the latest BOCC Monitoring Report for FY-2020-21, there was no scoring applied due to the impact of the COVID pandemic. The Early Childhood Mental Health Program met 63% of target UOS, and the Outpatient Mental Health Program achieved 88% of target UOS. Both programs exceeded their UDC goals.

Div.	Contractor	Current Total Contract Not to Exceed (NTE) Amount with Contingency	Proposed Total Contract NTE Amount with Contingency	Change in Total Contract Amount	Current Contract Term	Proposed Contract Term	Prior Annual Amount without Contingency	Proposed Annual Amount without Contingency	Annual Difference	Annual Difference (%)	Requested Action
SFHN	Bardy Diagnostic, Inc	\$1,253,088	\$2,682,400	\$1,429,312	2 years 12/1/2020-11/30/2022	5 years 4/13/2023-4/12/2028	\$620,544	\$479,000	\$ (141,544)	-29.55%	New Agreement for Contining Services

**Purpose:** The requested action is the approval of a new contract to continue existing services with Bardy Diagnostic Inc in the amount of \$2,682,400 with contingency for a term of 5 years from 12/01/2022 to 11/30/2027. The Commission has previously heard this item at the December 2022 meeting. At that time, the Department was informed that the renewal contract would be with the entity called Welch Allyn, Inc. which was business unit of the parent company of Baxter healthcare and a participant under the Vizient Group Purchasing Organization. Baxter through its acquisition of Hill-Rom who had originally purchased Bardy and Welch Allyn then informed the Department during contract negotiations, that they now wished to sell the Bardy products and services through Bardy Diagnostics Inc and not Welch Allyn, Inc. and as such the proposed contract is no longer under the Vizient (GPO) authority. With that, we are now ready to move forward with a five-year renewal contract with Bardy Diagnostics, Inc.

**Reason For Funding Change:**

The Department is requesting the approval of a total contract amount with contingency of \$2,682,400. This represents an increase of \$1,429,312 from the previous contract due to the length of the contract from 2 year to 5 year and re assessment of the actual usage of the product based on actual expenditures from the prior contract. Since the products are dispensed by the need, the Department now has a better understanding of the demand based on data obtained in the prior engagement. There is no rate change on CAM patch.

<b>Target Population:</b>	The Zuckerberg San Francisco General Hospital (ZSFG)
<b>Service Description:</b>	Purchase and service of Carnation Ambulatory Monitor (CAM )is a wearable device that record patient's ECG data. Patient will mail the device and Bardy will generate ECG report to the ordering physician through the BDx Connect portal and EPIC.
<b>UOS (annual)</b>	The estimated use is 1,900 devices per year.
<b>UDC (annual)</b>	Not applicable
<b>Funding Source(s):</b>	General Fund
<b>Selection Type</b>	The contract authority is through Sole Surce.
<b>Monitoring</b>	The services will be monitored in accordance with Hospital and network monitoring procedures by the Surgical Specialty Clinic Program Manager assigned to these services.

Div.	Contractor	Current Total Contract Not to Exceed (NTE) Amount with Contingency	Proposed Total Contract NTE Amount with Contingency	Change in Total Contract Amount	Current Contract Term	Proposed Contract Term	Prior Annual Amount without Contingency	Proposed Annual Amount without Contingency	Annual Difference	Annual Difference (%)	Requested Action
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SFHN	Chinese Hospital Association	\$9,891,840	\$18,851,840	\$8,960,000	12/1/2020-11/30/2023	12/1/2023-11/30/2024	\$8,832,000	\$8,000,000	\$ (832,000)	-10.40%	Amendment
<p><b>Purpose:</b> The requested action is the approval of an amendment to an existing contract to continue services with Chinese Hospital for a total contract amount with contingency of \$8,960,000 for a term of 1 year from 12/01/23 to 11/30/24. The contracting authority is through RFP-SFGOV-0000006964. The proposed contract will retain the same number of beds; however, the licensure is intended to change from acute to sub-acute beds. The difference in the annual amount is largely due to anticipation of Chinese Hospital to get their License. The Department will utilize the next year to determine ongoing need prior to extending the contract further.</p> <p><b>Reason for Funding Change:</b> This is an amendment to an existing contract that was presented to the Health Commission on January 3,2023. The reduction of \$832,000 represents an anticipation of reduced rate once the contractor receives CDPH &amp; CMS certification. The contractor has already received CDPH certification and working to get CMS certification. When the contractor is certified, the rate will fall for SNF from \$1,350 to \$500 and for Subacute bed from \$1,800 to \$650.</p>											
<b>Target Population:</b>	Lower level of care and subacute care patients from Zuckerberg San Francisco General Hospital (ZSFGH)										
<b>Service Description:</b>	To provide surge capacity for skilled nursing beds and subacute skilled nursing beds. Patients will be evaluated for appropriate referral from ZSFGH inpatient units, admit appropriate patients and provide identified care needs and discharge planning.										
<b>UOS (annual)</b>	23 beds per month occupancy										
<b>UDC (annual)</b>	23 beds per month occupancy										
<b>Funding Source(s):</b>	General Fund										
<b>Selection Type</b>	RFP SFGOV-0000006964 Subacute skilled Nursing & Skilled Nursing Facility beds for Hospital Overflow or Emergency needs										
<b>Monitoring</b>	Laguna Honda Hospital Utilization Management staff will conduct monthly audit of Chinese Hospital Association Utilization Management finding via HIPAA secure electronic record.										
<b>Div.</b>	<b>Contractor</b>	<b>Current Total Contract Not to Exceed (NTE) Amount with Contingency</b>	<b>Proposed Total Contract NTE Amount with Contingency</b>	<b>Change in Total Contract Amount</b>	<b>Current Contract Term</b>	<b>Proposed Contract Term</b>	<b>Prior Annual Amount without Contingency</b>	<b>Proposed Annual Amount without Contingency</b>	<b>Annual Difference</b>	<b>Annual Difference (%)</b>	<b>Requested Action</b>
Behavioral Health Services	Horizons Unlimited of San Francisco	\$0	\$4,888,733	\$4,888,733	0	07/01/2023 - 06/30/2027	\$0	\$0	\$ -	0.00%	New Agreement for Conting Services
<p><b>Purpose:</b> The requested action is for the approval of an Original Contract with Horizons Unlimited of San Francisco to continue services that were previously in contract ID: 1000010302. The requested contract Total Contract Amount with Contingency is \$4,888,733 with a term of 07/01/2023 - 06/30/2027 (4 years). This contract was previously approved by the Health Commission on 5/2/2023 for the same services provided. The Office of Contract Administration has requested this contract be separated per solicitation. The contract will continue the Outpatient Program and Treatment pre-enrollment late night program, that provides substance abuse outpatient services for youth and young adults throughout the city and county of San Francisco. This contract exercises options authorized under RFP26-2016.</p> <p><b>Reason for Funding Change:</b> The Department is requesting the approval of a Total Contract Amount with Contingency of \$4,888,733. (1) The annual funding for FY 23-24 is \$1,027,900. (2) Funding for FY 24-25 includes a CODB increase and is \$1,069,016. (3) Funding for FY 25-26 includes a CODB increase and is \$1,111,777. (4) Funding for FY 26-27 includes a CODB increase and is \$1,156,248. (5) 12% Contingency was added to current and future years and is \$523,793. The total requested amount for this four-year contract is \$4,888,733.</p>											
<b>Target Population:</b>	The substance abuse outpatient treatment program will provide services for Latino and other youth and young adults, 12 to 25 years of age, who face multiple and persistent risk factors, and reside in the Mission District and throughout the city and county of San Francisco. Eighty percent of Latino youth (heterosexual and homosexual) in the Mission District come from low income and immigrant families, over 50% of the youth are newcomers, and approximately 60% of the youth are undocumented.										
<b>Service Description:</b>	<p>Horizons Outpatient Program - Juventud: The Substance Use Outpatient Treatment program, Juventud, is specifically designed to address the unique cultural and developmental needs of youth and young adults, and/or those disproportionately impacted by substance use in San Francisco. Eligible clients are youth under the age of 21 who face multiple and persistent risk factors for dependence, life threatening intoxication, and overdose.</p> <p>Tx Pre-enrollment Late Night: The Treatment Pre-Enrollment Program will provide services with a special emphasis and expertise to serve gang affiliated, incarcerated youth and/or transitional aged youth (TAY), ages 12 to 25 years of age, who face multiple and persisting risk factors, reside in the Mission District and throughout the city and county of San Francisco.</p>										



<b>UOS (annual)</b>	(1) Outpatient Program (Juventud) 4,100 x \$79.98 = \$327,918 350 x \$69.54 = \$24,339 182 x \$97.77 = \$117,794 UOS = 4,632	(2) Outpatient Pre-Treatment 276 x \$134.35 = \$37,080 510 x \$134.35 = \$68,519 31 x \$134.35 = \$4,165 UOS = 817									
<b>UDC (annual)</b>	(1) Outpatient = 18 (2) Outpatient Pre-Treatment = 50 Total UDC = 68										
<b>Funding Source(s):</b>	Federal, General Funds										
<b>Selection Type</b>	RFP 26-2016										
<b>Monitoring</b>	Annual DPH Business Office monitoring through Business Office of Contract Compliance (BOCC). For the latest BOCC Monitoring Report for FY-21-22, the Horizons Outpatient (Juventud) program received an Overall Program Score of 3 - Acceptable/ Meets Standards. While the Horizons Treatment Pre-Enrollment Program received an Overall Program Score of 4 - Commendable/ Exceeds Standards.										
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<b>Div.</b>	<b>Contractor</b>	<b>Current Total Contract Not to Exceed (NTE) Amount with Contingency</b>	<b>Proposed Total Contract NTE Amount with Contingency</b>	<b>Change in Total Contract Amount</b>	<b>Current Contract Term</b>	<b>Proposed Contract Term</b>	<b>Prior Annual Amount without Contingency</b>	<b>Proposed Annual Amount without Contingency</b>	<b>Annual Difference</b>	<b>Annual Difference (%)</b>	<b>Requested Action</b>
SFHN	Comtel Systems Technology Inc.	\$793,308	\$1,983,555	\$1,190,247	7/1/2023 - 6/30/2028	9/1/2023 - 8/31/2028	\$150,661	\$388,711	\$ 238,050	61.24%	New Agreement for Contining Services
<p><b>Purpose:</b> The requested action is the approval of a previously approved Original Agreement, which increased in total value prior to full execution. The Health Commission had previously reviewed and approved the Original Agreement at the 5/2/2023 meeting. The contract is with Comtel for a total contract amount with contingency of \$1,983,555 for a term of 5 years from 9/1/23 to 8/31/28. The contracting authority is through RFP- SFGOV-000007219.</p> <p><b>Reason for Funding Change:</b> The scope of work was significantly added to as the contract was finalized. Software costs were added in, as was a system-wide upgrade of the end-of-life/end-of-support Prism Video Management System (VMS), which is the video camera component of the security system.</p>											
<b>Target Population:</b>	Lower level of care and subacute care patients from Zuckerberg San Francisco General Hospital (ZSFGH)										
<b>Service Description:</b>	To provide maintenance services for the Lenel OnGuard/Prism security system in use at multiple facility locations by the Department of Public Health.										
<b>UOS (annual)</b>	Annual Maintenance Fee August 31, 2024 x1 year \$198,999 September 1, 2024 – August 31, 2025 x1 year \$204,969 (Optional) September 1, 2025 – August 31, 2026 x1 year \$211,118 (Optional) September 1, 2026 – August 31, 2027 x1 year \$217,452 (Optional) September 1, 2027 – August 31, 2028 x1 year \$223,452	September 1, 2023 –									
<b>UDC (annual)</b>	N/A										
<b>Funding Source(s):</b>	General Fund										
<b>Selection Type</b>	RFP SFGOV-000007219 LENEL ONGUARD\PRISM SECURITY HARDWARE AND SOFTWARE SYSTEM MAINTENANCE SERVICES										
<b>Monitoring</b>	Comtel's performance will be monitored and evaluated by facilities staff at ZSFG										