

AIR Pre-security Closed Circuit Television (CCTV) Cameras Annual Surveillance Report 2023

Fields marked with an asterisk (*) are required.

Change In Authorized Use Cases



1.1 In the last year, did your department have use cases which differed from your “approved use cases” in your BOS-approved policy?

No

Change in Authorized Job Titles



2.1 Does the list of “authorized job titles” in your BOS-approved policy need to change? (i.e. Do you need additional job titles to be authorized to access the data, or do you need to remove any current job titles?)

No

Change in Number and/or Type of Technology



Replacement of Old Technology

4.1 Has any technology listed in the policy been replaced?

Yes

4.2 Why has the technology been replaced?

Malfunctioning, Damaged or Older Technology/End-of-Life

4.3 Please list technology which was replaced (include manufacturer and model information).

PELCO & Ikegami - Older Tech

4.4 Please list technology which replaced the original technology (include manufacturer and model information).

PELCO - 8MP FISHEYE ENVIRONMENTAL BUILT IN IR ILLUMINATION S (IMF82-1ERS); Pelco (S6230-EGL1) 2MP Outdoor PTZ Dome IP Security Camera with 30x Optical Zoom - Pendant, Clear; Ikegami (ISD-A15S-TDN) 1.23MP Cube Camera (No Lens).

4.5 Please list how many units have been replaced.

6



Addition of New Technology

5.1 Has any technology been added which is not listed in the policy?

No



Ceased Operation of Technology

6.1 Is any technology listed in the policy no longer in use?

No



Services or Equipment Sources

7.1 List any and all entities, companies or individuals which provide services or equipment to the department which are essential to the functioning or effectiveness of the Surveillance Technology (list “N/A” if not applicable): *

Cognyte (formerly Verint); Intellcene; Airport Tech Shop & ITT Teams.

Surveillance Technology Goals



8.1 Has the surveillance technology been effective at achieving its identified purpose?

Yes

8.2 In 3-5 sentences, please explain how the technology has or has not been effective

Within the public areas of the Airport, the pre-security CCTV camera monitoring has been very effective in providing vital/critical information regarding Safety and Security at the Airport (e.g., passenger accidents, customer service and law enforcement incidents), including supporting Situational Awareness for first responders.

Data Sharing



9.1 Has data acquired through the surveillance technology been shared with entities outside of the department?

Yes

9.2 Was the data shared with city and county departments or other entities associated with city and county government?

Yes

9.3 List which departments received surveillance technology data from your department, what type of data was disclosed, under what legal standard the information was disclosed, and a justification for the disclosure.

Police (SFPD - Airport Bureau)

City Attorney (assigned to SFO)

Recorded video footage of the incidents.

Safety, Security and Legal matters.

9.4 Was the data shared with entities outside of city and county government?

Yes

9.5 List which non-city entities received surveillance technology data from your department, what type of data was disclosed, under what legal standard the information was disclosed, and a justification for the disclosure.

Outside law enforcement agencies and with the public when the data is subject to disclosure pursuant to a Public Records Act request for the data.

Accidental Receipt of Face Recognition Data



10.1 Did your department inadvertently or unintentionally receive, retain, access or use any information obtained from Face Recognition Technology?

No

Complaints



11.1 Has your department received any complaints and/or concerns from community members about this surveillance technology?

No

Violations



12.1 Were there any violations of the Surveillance Technology Policy or Surveillance Impact Report, reported through community members, non-privileged internal audits, or through other means in the last year?

No

12.4 Has your department conducted any internal audits of the technology?

No

Statistics and Information about Public Records Act Requests



13.1 Has your department received any public records act requests for this surveillance technology?

Yes

13.2 How many public records requests have been made regarding this surveillance technology?

From 07/01/2022 to 06/30/2023 = 221

13.3 Please summarize what has been requested via public records requests, including the general type of information requested and disclosed, as well as the number or requests for each general type of information.

Video footage of various incidents from safety to customer service.

Total Annual Costs for the Surveillance Technology



14.1 List the number of FTE (new & existing).

Equivalent to the 2.95 Existing FTEs.

14.2 Are there one-time costs for Fiscal Year 2023-2024?

No

14.15 Are there annual costs for Fiscal Year 2023-2024:

Yes

14.16 Are there annual Salary and Fringe costs?

Yes

14.17 List total annual Salary and Fringe costs for FY 2023-2024:

\$601,650 based upon July 2023 salary expense.

14.18 Are there annual Software costs?

Yes

14.19 List total annual Software costs for FY 2023-2024:

Maintenance & Support (annual Software Cost) - \$ 315,000

14.20 Are there annual Hardware/ Equipment costs?

Yes

14.21 List total annual Hardware/ Equipment costs for FY 2023-2024:

These are included in the Maintenance listed in 14.19 above.

14.22 Are there annual Professional Services costs?

Yes

14.23 List total annual Professional Services costs for FY 2023-2024:

Professional Services = \$400,000

14.24 Are there annual Training costs?

No

14.26 Are there annual "Other" costs?

No

14.28 What source of funding will fund the Surveillance Technology for FY 2023-2024?

Operational Expense (OpEx).

14.29 Have there been any changes to the one-time costs from your department's approved Surveillance Impact Report?

No

14.31 Have there been any changes to the annual costs from your department's approved Surveillance Impact Report?

Yes

14.32 Why have the annual costs changed?

Increase in Compensation (Salary & Fringe) Costs.