



HEALTH COMMISSION
CITY AND COUNTY OF SAN FRANCISCO
Resolution No. 23-10

HONORING LISA GOLDEN, MD

WHEREAS, Dr. Lisa Golden has served the City and County of San Francisco as an exceptional leader at the Department of Public Health (DPH) over three decades, and making tremendous contributions to the Department's efforts to align strategic initiatives and continuously improve the performance; and

WHEREAS, Dr. Golden has held several DPH positions including physician at Ocean Park Health Center, Medical Director of Ocean Park Health Center, Medical Director of Quality Improvement for Primary Care, Chief Quality Officer for Ambulatory Care, and most recently as the Director of DPH Kaizen Promotion Office; and

WHEREAS, Dr. Golden oversaw the task of developing the DPH Strategic Plan, monitoring mechanisms, and coordinating the complex implementation of the plan throughout the department; and

WHEREAS, Through her work developing and overseeing the Kaizen Promotion Office (KPO), Dr. Golden created an infrastructure that makes improvement part of each DPH employee's daily work. Every new employee is oriented to improvement as a central part of the DPH work and throughout the Department; and

WHEREAS, Dr. Golden convened the Lean Executive Council with the DPH Executive Staff every quarter to discuss approaches to improving performance across the DPH; and

WHEREAS, Dr. Golden served in multiple roles in the COVID-19 activation, involved with strategy and process design from the first month of the COVID pandemic emergency response. She also led formation and ongoing outbreak response in our most vulnerable congregate settings. She was instrumental in transition planning as we navigated through the many changes both during the COVID pandemic response and longer-term strategy to transition response efforts back to department operations.

WHEREAS, Dr. Golden is known for her innovation, creativity, and always being willing to volunteer to address the many complex issues at the DPH; and

WHEREAS, Dr. Golden leaves a legacy of service and leadership to support and improve the lives of all San Franciscans. She will be dearly missed by many at the DPH and in the greater San Francisco public health communities.

RESOLVED, That the San Francisco Health Commission honors Dr. Lisa Golden for her outstanding service and leadership, and wishes her well in her retirement.

I hereby certify that the San Francisco Health Commission at its meeting of October 3, 2023 adopted the foregoing resolution.

A handwritten signature in black ink, appearing to read "Mark Morewitz", written over a horizontal line.

Mark Morewitz, MSW
Health Commission Executive Secretary