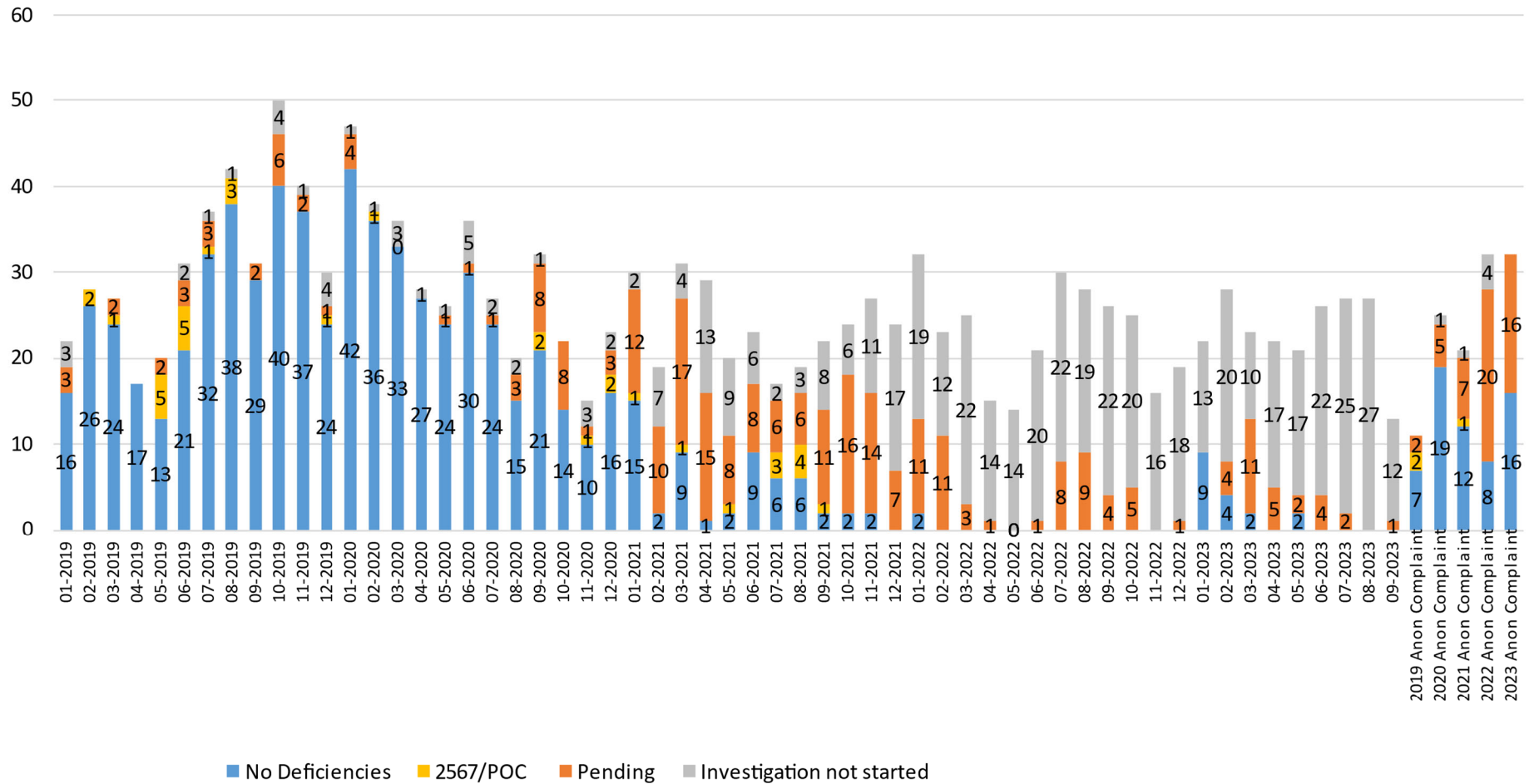




ITEM	DISCUSSION
<p>FACILITY REPORTED INCIDENTS (FRI)</p>	<p>During September 2023, LHH submitted a total of 11 FRIs to CDPH and 2 anonymous complaints. The FRIs include allegations of abuse, adverse events, and other reportable issues. CDPH has initiated investigation into some of the cases, but final determination of potential deficiencies has not been determined for all cases.</p> <p>September: 13 cases (11 FRI and 2 Anonymous Complaints) (11 investigation not started by CDPH)</p> <ul style="list-style-type: none"> • 7 allegations of abuse <ul style="list-style-type: none"> ○ Resident to resident: 1 (1 investigation not started by CDPH) ○ Staff to resident: 2 (2 investigation not started by CDPH) ○ Other to resident: 0 (0 investigation not started by CDPH) ○ Injury of Unknown Source: 4 (4 investigation not started by CDPH) ○ Staff to Resident Neglect: 0 (0 investigation not started by CDPH) • 2 misappropriations of resident’s property/theft (2 investigation not started by CDPH) • 1 adverse event (1 investigation not started by CDPH) • 1 disease outbreak (1 investigation not started by CDPH) • 2 anonymous complaints (2 pending outcome)
<p>SURVEY UPDATES</p>	<p>1. On September 6, 2023, one CDPH surveyor arrived to investigate anonymous complaint. Document requested provided and surveyor has not provided the facility its preliminary finding of the investigation.</p>
<p>PLAN OF CORRECTION UPDATES/REPORTING</p>	<p>None.</p>
<p>EMAIL/TELEPHONE REQUESTS IN LIEU OF SITE VISITS</p>	<p>Total of 0 FRI were investigated through document request.</p>
<p>ONGOING SITE VISITS</p>	<p>None.</p>
<p>PENDING SITE VISITS</p>	<p>263 FRI pending without document request or call/visit.</p>
<p>UPCOMING SURVEYS</p>	<p>None.</p>
<p>CONTINUOUS SURVEY READINESS AND EDUCATIONAL UPDATES</p>	<p>Quality Management continues daily rounding across units to ensure the best practices are being implemented as it relates to infection prevention and control, risk management, patient safety, and regulatory expectations. Daily feedback will be shared with the unit leadership.</p>



Outcome of Facility Reported Incidents (FRIs)





Outcome of Staff to Resident Allegations of Abuse
Facility Reported Incidents (FRIs)

