

CITY & COUNTY OF SAN FRANCISCO

TREASURE ISLAND DEVELOPMENT AUTHORITY

ONE AVENUE OF THE PALMS
BLDG. ONE, 2ND FLOOR, TREASURE ISLAND
SAN FRANCISCO, CA 94130
(415) 274-0660 FAX (415) 274-0299
WWW.SFTREASUREISLAND.ORG



ROBERT P. BECK
TREASURE ISLAND DIRECTOR

-To: Treasure Island Development Authority Board of Directors
From: Bob Beck, Treasure Island Director
Date: October 6, 2023
Re- : Use Permit and Film Permit Waivers

- Treasure Island Museum, Event, October 7, 2023

TI01 - TI Case Summary

Open

CASE ID	OPEN DT	CLOSED DT	TYPE	CATEGORY	TYPE	LOCATION	OTHER DESCRIPTION	AGENCY
14958071	2/8/2022 4:12:00 PM		Damaged Property	Damaged Property	Damaged Fire_Police_Callbox	Intersection of 13TH TI ST and AVENUE H	city public emergency pull box hit by car and dislodged from pedestal at Gateview Ave and 13th St on Treasure Island	Emergency Mgmt
15017322	2/23/2022 9:10:00 AM		Sidewalk Curb Defects	Sidewalk or Curb	Sidewalk_Defect	Intersection of 11TH TI ST and AVENUE D	Tripping hazard	DPW BSM
16280051	1/10/2023 6:59:00 AM		Request for City Services	General Request - TIDA	request_for_service	Intersection of 13TH TI ST and AVENUE M	13TH TI ST and AVENUE M --- Right next to the water treatment plant, 1 pole right on the corner the pole is tilted and leaning and needs to be address.	Treasure Island Development Authority
16760200	5/6/2023 8:44:00 PM		Service Feedback	Muni Service Feedback	Muni - Complaint_Signs_Maps	Intersection of AVENUE B and GATEVIEW AVE	Patron states: the time on the schedule is jumping around the times are changing for eta to the bus stop its making it hard to plan a trip and this is a continuous issue... its on the app	FIT - Muni Customer Service
16867988	6/2/2023 7:11:50 PM		Parking Enforcement			1430 GATEVIEW AVE, SAN FRANCISCO, CA, 94130		SSD - Enforcement
16880755	6/6/2023 10:45:38 AM		Tree Maintenance Damage	Tree Maintenance	Trees - Damaged_Tree	1226 BAYSIDE DR, SAN FRANCISCO, CA, 94130	Storm damaged tree at risk of taking down power lines on Treasure island	DPW BSES BUF Graffiti
17015152	7/8/2023 4:15:04 PM		Request for City Services	General Request - PUC	request_for_service	1 YERBA BUENA RD, SAN FRANCISCO, CA, 94130	1 Yerba Buena Rd., Yerba Buena Island. --- Coast Guard engineer called to report power out on Coast Guard Base. Says PUC provides power.	PUC Power
17061433	7/20/2023 8:17:00 AM		Service Feedback	Muni Service Feedback	Muni - Complaint_Information_Systems	Intersection of GATEVIEW AVE and NORTHPOINT DR	Stated the Next Bus says 14 minutes and the bus is coming right now. Next Bus is way off its bus arrival time. It has been like that for a while. Requesting to eliminate inconsistency.	FIT - Muni Customer Service

17203945	8/23/2023 8:32:00 AM		Service Feedback	Muni Service Feedback	Muni - Complaint_Maintenance_Repair	55 CRAVATH ST, SAN FRANCISCO, CA, 94130	<p>I am a social worker with the San Francisco VA. There is a VA office and Veterans housing on Treasure Island at 55 Cravath. A lot of clients use the 25 bus to get to and from this building.</p> <p>There is a need to have a closer bus stop to this location to accommodate the veterans that are using public transportation.</p> <p>In addition, if a new stop could not be added to this route, then there is a need to a shelter at the current closest stop, Seven Seas and Bruton, 18121. Currently there is no shade or seats for anyone waiting at this stop.</p>	FIT - Muni Customer Service
17284199	9/11/2023 12:16:00 PM		Sewer Storm Flood	Sewer Issues	Water_leak	55 CRAVATH ST, SAN FRANCISCO, CA, 94130	Water leak in the landscapng belonging to the city. This has been leaking for at least 72 hrs.	DPW BUF
17301754	9/15/2023 10:05:00 AM		Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	General Cleaning	300 NIMITZ DR, SAN FRANCISCO, CA, 94130	Regarding 311 #17299534 update new photos and hoping the city crew clean up the concrete spills and debris on the road	DPW BSES BUF Graffiti

Closed

CASE ID	OPEN DT	CLOSED DT	TYPE	CATEGORY	TYPE	LOCATION	OTHER DESCRIPTION	AGENCY
17060821	7/19/2023 11:24:00 PM	8/8/2023 12:41:03 PM	Employee Feedback	Muni Employee Feedback	Muni - Complaint_Pass_Ups_Denial Inattention	Intersection of GATEVIEW AVE and NORTHPOINT DR	The bus did not stop and causing me to walk back to my destination in the dark and this is unsafe	FIT - Muni Customer Service
7P82XKQ9-17066546	7/21/2023 10:44:00 AM	7/21/2023 4:24:00 PM	OF TTX Property			1 CLIPPER COVE WAY, SAN FRANCISCO, CA, 94130	I received a bill for the supplemental tax, but as of March we moved our vessel due to the storms that impacted and damaged the docks here at Clipper Cove. We had to move from this location to the Emeryville Marina. We're currently paying taxes there as well. Would you please advise me on how to proceed with this? I can provide a contract I currently possess with the Emeryville Marina.	Business Personal Property
17070024	7/22/2023 9:00:00 AM	7/25/2023 5:05:45 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of GATEVIEW AVE and MASON CT	Thank you. I have to leave one or two hours early because the 25 is not reliable, yesterday I rode, the driver took a 20 minute break while the platform was full, this was around 8:30 last night. The city should appropriately schedule breaks. I have been standing at this stop for almost an hour this morning. Among reliability safety is also an issue, i have been assaulted on this line and filed a police report.. The buses themselves are filled with people who play loud music and the drivers do not engage or stop it, they smoke weed on the bus. I know the drivers cannot engage, and I feel for them but the city needs to step in and help them to	FIT - Muni Customer Service
17070921	7/22/2023 1:19:00 PM	7/25/2023 5:11:43 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and 9TH T1 ST	The 25-Treasure Island is 45 minutes late everyday. The GPS will show a bus arriving in 10 minutes, then it gets down to 1 minute and it will increase again to 10 minutes. People need to be able to rely on these buses to get to work. I know there is a lot of construction going on, but MUNI needs to be able to work around that better to keep their buses reliable.	FIT - Muni Customer Service

17080486	7/24/2023 7:05:38 PM	7/27/2023 10:03:00 AM	Request for City Services	General Request - DPH	other	Intersection of 9TH TI ST and AVENUE B	bird nuisance on treasure island --- Caller wanted to make a suggestion to the City. He states Treasure Island residents could benefit a lot if the City started a pest control program for birds, specifically sea gulls, on Treasure Island. The sea gulls make it impossible for anyone to leave their trash out for trash day, as they will immediately go for the trash. The island also experienced 2 recent power outages caused by birds hitting the electricity implements.	DPH EH
17092006	7/27/2023 10:32:30 AM	7/28/2023 9:58:00 AM	Request for City Services	General Request - DPH	request_for_service	1226 BAYSIDE DR, SAN FRANCISCO, CA, 94130	1226 Bayside Dr Unit E --- Resident reporting black mold and request inspection. It is primarily in the hallway and they have been complaining to the manager for 10 years now but nothing has been done	DPH EH
CC99NOY4-17100012	7/29/2023 9:54:00 AM	8/1/2023 4:25:00 PM	OF TTX Property			1 CLIPPER COVE WAY, SAN FRANCISCO, CA, 94130	Regarding bill number 20230236324, I have permanently moved my sailboat from San Francisco to Berkeley. The move was made on 3/27/2023. My cancellation request to Treasure Isle Marina is attached. My current bill from Berkeley Marina is also attached to show the boat has moved. I'm lastly attaching a letter from Treasure Isle Marina which discusses the storm damage which resulted in the relocation.	Treasurer-TaxCollector
17101169	7/29/2023 3:11:18 PM	7/29/2023 7:46:15 PM	Sewer Storm Flood	Sewer Issues	Sewage_back_up	1116 HUTCHINS CT, SAN FRANCISCO, CA, 94130	Sewage back up coming from the manhole in the street	PUC Sewer
17122195	8/3/2023 2:57:00 PM	8/4/2023 9:28:04 AM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of GATEVIEW AVE and NORTHPOINT DR	Caller Stated: It is making me scared for my life because there is only one way in and one way out and the bus does not come every 20 and 25 minutes . is there some special bus service over here because 25 bus is not reliable.	FIT - Muni Customer Service

17122463	8/3/2023 3:53:00 PM	8/4/2023 9:31:06 AM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and GATEVIEW AVE	Caller has been waiting for the 25 since 3:25 PM and it is now 4:00, this bus is not following the schedule and riders need to know which schedule the buses are actually on due to signage being posted saying the times are now changing to every 20 minutes on weekdays. Please make sure the drivers know the actual schedule due to the bus last night #8866 was supposed to leave at 11PM, but he left at 10:40 PM. Caller has been making complaints constantly, but nothing has changed, the buses are constantly ahead or behind schedule. Please address this	FIT - Muni Customer Service
17131544	8/6/2023 9:19:00 AM	8/7/2023 11:40:40 AM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and GATEVIEW AVE	The 25 leaves avenue B and gateview and is not following its schedule every day. It's getting to the point where I am missing the bus and will get a write up at work. The bus should follow its schedule. Today the bus not following the schedule. It said it should be here in 10 minutes and it was already at the next stop.	FIT - Muni Customer Service
17134873	8/7/2023 9:23:00 AM	8/7/2023 9:44:00 AM	Sewer Storm Flood	Sewer Issues	Water_leak	Intersection of 4TH TI ST and AVENUE H	Customer is reporting flooding coming under the door of the first floor and could have been leaking for a couple of days over the weekend extent of mold smell. Christian is the also the worker contact 510-861-4594	PUC Water
61S2HVL9-17136497	8/7/2023 1:04:00 PM	8/7/2023 3:49:00 PM	OF TTX Property			1 AVENUE OF THE PALMS, SAN FRANCISCO, CA, 94130	We need to switch the mailing address for the Possessory Interest statements for both Account # 811476 and Account # 813883. These should be under Danny's Construction Company. The mailing address for these can be updated to P.O. Box 11 Shakopee, MN 55379	Treasurer-TaxCollector
17136726	8/7/2023 1:38:00 PM	8/8/2023 9:51:00 AM	Residential Building Request	Residential Building Request	Building - General_Maintenance_Not_in_List_Above	1395 GATEVIEW AVE, SAN FRANCISCO, CA, 94130	--- Customer upset with maintenance from Home Rise Program that made customer feel like she was bugging them. Wants City to come and check smoke detector in every unit.	Inspection Services
17157361	8/12/2023 12:47:00 PM	8/14/2023 9:14:33 AM	Abandoned Vehicles	Abandoned Vehicle		55 CRAVATH ST, SAN FRANCISCO, CA, 94130	3 cars have been parked for over 6 months without moving.	Treasure Island Development Authority

P287DUU9-17163651	8/14/2023 9:57:00 AM	8/15/2023 8:41:00 AM	OF TTX Property			1 CLIPPER COVE WAY, SAN FRANCISCO, CA, 94130	In March a bomb cyclone destroyed 60% of the slips in the Treasure Island Marina, including mine, D13. The management company Almar was forced to relocate most of the boats to one of their other marinas in Oakland. Given the fiscal year on my tax invoice begins July 1, 2023, why am I being asked to pay property tax for a boat that was as of that date not able to be kept in the city of San Francisco? Is this an oversight? ref: https://www.latitude38.com/lectronic/bomb-cyclone-damage-another-winter-	Business Personal Property
17172403	8/16/2023 6:56:00 AM	8/16/2023 10:43:06 AM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and 9TH T ST	PATRON STATES: I WAS WAITING FOR THE BUS AT 6:30AM AND THE BUS APPEARED ON THE MAP AND THEN DISAPPEARED. THEN 2 BUSES CAME AT THE SAME TIME. THE BUSES ARE NOT ADHERING TO THE SCHEDULE. I AM ACTUALLY ON THE BUS THAT COMES AFTER THE BUS I WAS SUPPOSE TO GET ON. THE BUS I WAS SUPPOSE TO GET ON IS TRAVELING BEHIND US.	FIT - Muni Customer Service
GFT8GJIO-17175979	8/16/2023 5:18:00 PM	8/21/2023 3:21:00 PM	OF TTX Business			800 AVENUE H, SAN FRANCISCO, CA, 94130	Caller would like to know if they can get a copy of the actual DBA application that was filled out 10 years ago, in 2013 or 2014 for Conexwest.	Treasurer-TaxCollector
17185420	8/18/2023 7:13:00 PM	9/19/2023 9:35:49 AM	Employee Feedback	Muni Employee Feedback	Muni - Complaint_Unsafe_Operation	Intersection of GATEVIEW AVE and AVENUE B	caller stated: I was trying to cross the street because it was green for pedestrians light and it was still beeping but the driver did not stop and kept on coming and almost hit me. I was still in shock in the street and the driver started to yell at me "do you not see." the driver was a female	FIT - Muni Customer Service
17206832	8/23/2023 5:52:00 PM	8/28/2023 6:43:52 AM	Abandoned Vehicles	Abandoned Vehicle		850 AVENUE I, SAN FRANCISCO, CA, 94130	This Oregon motorcycle has been parked here for several months. it's a nice bike, so I assume it was stolen and abandon here. Nobody that works here or around here knows who it belongs to. It's undercover. But it's parked in a place that stolen vehicles often end up.	Treasure Island Development Authority

17230137	8/29/2023 10:47:33 AM	8/30/2023 9:57:13 AM	Streetlights	Streetlights	Streetlight - Pole_Knockdown	1 BRISTOL CT, SAN FRANCISCO, CA, 94130	---	PUC Power
17231487	8/29/2023 2:22:48 PM	9/12/2023 11:00:44 AM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Relia	320 AVENUE M, SAN FRANCISCO, CA, 94130	25 bus consistently skips the avenue m and 4th st stop	FIT - Muni Customer Service
17247113	9/2/2023 4:21:53 AM	9/2/2023 4:29:00 AM	Noise Issue	Noise Report		451 5TH TI ST, SAN FRANCISCO, CA, 94130	Violating 1st Amendment of Persons Discriminatorily Referred to as Aliens and Homeless.	311 Operations
17252923	9/3/2023 7:11:00 PM	9/3/2023 7:41:00 PM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	Hazardous Materials	Intersection of 6TH TI ST and AVENUE M	Broken car glass in parking lot	311 Operations
17260101	9/5/2023 3:38:00 PM	9/6/2023 7:08:00 AM	Abandoned Vehicles High	Abandoned Vehicle	Abandoned Vehicle - PickupTruck	78 JOHNSON ST, SAN FRANCISCO, CA, 94130	Request details: Vehicle is on the Seven Seas side. Vehicle has been parked at location for months. --- Location description:	311 Operations
17260526	9/5/2023 4:50:00 PM	9/7/2023 12:34:03 PM	Employee Feedback	Muni Employee Feedback	Muni - Complaint_Pass_Ups_Denial_Inattention	Intersection of GATEVIEW AVE and BAYSIDE DR	The patron stated, "I told the driver to take a different road because there was a delay due to a fire. However the driver refused to do that and I ended up having to get a ride from my friends here on the island."	FIT - Muni Customer Service
17272561	9/8/2023 11:59:00 AM	9/11/2023 2:24:00 PM	Internal Service Request	311 External Request	noise_dog_barking	1203 BAYSIDE DR, SAN FRANCISCO, CA, 94130	Directly IFO address, unit D --- Caller reports a barking dog. It's a small dog that's left outside all day and constantly barks.	External Agency
17273153	9/8/2023 1:45:00 PM	9/8/2023 1:48:00 PM	Sewer Storm Flood	Sewer Issues	Water_leak	Intersection of CHINOOK CT and AVENUE B	Water gushing into the air.	PUC Water
17293878	9/13/2023 1:22:14 PM	9/14/2023 5:18:00 PM	Internal Service Request	311 External Request	noise_dog_barking	1203 BAYSIDE DR, SAN FRANCISCO, CA, 94130	1203 Bayside Dr Unit D --- Customer is complaining of a barking dog that has been barking since 10 am today for 10 minutes at a time. This is the 2nd complaint customer has filed (previous SR 17272561)	External Agency
17299534	9/14/2023 5:04:16 PM	9/20/2023 6:38:00 PM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	General Cleaning	300 NIMITZ DR, SAN FRANCISCO, CA, 94130	Gravels/ aggregates spilled over on Macalla Road, but on driveways and along the gutter on EB (uphill direction)	DPW BSES BUF Graffiti
17309308	9/17/2023 9:11:00 AM	9/17/2023 9:34:00 AM	Sewer Storm Flood	Sewer Issues	Water_leak	Intersection of MACALLA RD and YERBA BUENA RD	water leak. . .phone call was dropped before CSR could get all the information.	PUC Water
17309352	9/17/2023 9:20:00 AM	9/17/2023 10:16:00 AM	Sewer Storm Flood	Sewer Issues	Water_leak	1 AVENUE OF THE PALMS, SAN FRANCISCO, CA, 94130	Customer is reporting a water leak on the sidewalk, the water is clear	PUC Water
17337887	9/24/2023 11:13:26 AM	9/25/2023 7:46:57 AM	Street and Sidewalk Cleaning Request	Street and Sidewalk Cleaning	Bulky Items	501 CALIFORNIA AVE, SAN FRANCISCO, CA, 94130	between 20th and 19th ave --- caller advise book shelf and dress in front of the address	DPW BSES

One Treasure Island BOD Meeting

Program Report

Nella Goncalves, Co-Executive Director

October 2023

- **Food Pantry**

We continue to witness a significant increase in residents accessing the weekly food pantry due to new residents from the Maceo May Apartments and 70 new beds for the Health Right 360 Residential Step-Down Programs. We are averaging close to 180 households weekly due to the increase in residents on TI.

- **One Treasure Island Programming:**

CTP 16 is in week 6 and we are preparing for graduation on October 13th at 11:00 AM at the Ship Shape Community Center. Please see invitation flier. The Job Broker System continues to experience an increase in individuals interested in work engaging in services.

- **Outreach & Social Media**

Community engagement continues through social media posts, posts on Next Door Treasure Island, fliers on the community boards, in weekly pantry bags, mass emailing and through partnerships with the TI housing providers. Resident continue to use ISLANDNEWS mass texting app as an outreach option. Please text ISLANDNEWS to 855-710-0321 to receive weekly texts on all things Treasure Island.

- **Community Engagement & Events**

The Island-wide Community meeting will be held on October 18th from 6:00 – 7:30 PM in Building 1. The Community meeting will be combined with the SFPD on island Community Meeting. Please see flier attached.

One TI hosted a Treasure Island Orientation on September 28th at the Ship Shape Community Center. 33 residents and workers registered for the orientation and approximately 20 residents/families attended the meeting. TIDA Director Bob Beck gave a presentation on TIDA and the redevelopment and Admiral Security spoke to the group about their security services on TI. We reviewed the Welcome Packet and held 2 raffles for TI swag. We plan future orientations both virtually and in person.

One TI hosted Emergency Prep Workshops, called Mapping Your Neighborhood in August and September and they were very well attended. 21 individuals attended the 3 meetings and we have over 30 individuals interested in participating in an on-island NERT (Neighborhood Emergency Response Team) Training. We are working with the SFFD to schedule NERT Trainings on TI.

One TI is planning for the Annual Halloween Celebration on Treasure Island on October 25th. We are working with the YMCA, who is hosting the event at their site, the Parent Council, housing providers and local businesses to plan the event. Please see flier attached.

Treasure Island Community Meeting

COMBINED WITH

SFPD Community Meeting



IN PERSON!

WED OCT 18
6:00 - 7:30pm



PLEASE JOIN SFPD SOUTHERN STATION AND SF SAFE FOR A
**COMMUNITY MEETING WITH
CAPTAIN MARTIN**

This month, SFPD Southern Station's Community Meeting is going **In-Person!**

**WEDNESDAY, OCTOBER 18, 2023
6:00 P.M. VIA IN-PERSON**

In-person participants can go to Treasure Island - Administrative Building 1,
1 Avenue of the Palms, San Francisco.

Thanks and we hope to see you soon!

If you have any additional questions, please contact
SF SAFE at (415) 553-1984 or email community@sfsafe.org.



Treasure Island
COMMUNITY MEETING



Please join One Treasure Island as we provide this opportunity for information sharing and communication amongst the Treasure Island community about community engagement activities/events and the island development.

Wed Oct 18 @ 6:00-7:30pm

IN PERSON!

**Building 1
1 Ave of The Palms
Treasure Island**

**Building 1
1 Ave of The Palms
Treasure Island**



No registration needed.

**Reunión de la Comunidad de
Treasure Island**



Por favor únete a One Treasure Island mientras ofrecemos la oportunidad de compartir información y comunicarnos entre la comunidad de Treasure Island acerca de actividades y eventos que relacionan a la comunidad y el desarrollo de la isla.

miércoles 18 de octubre entre 6:00 pm y 7:30 pm

¡En vivo y en persona!

**Building 1
1 Ave of The Palms
Treasure Island**

金銀島 社區會議



請加入 One Treasure Island 社區會議，我們在此提供機會分享資訊和互相溝通有關社區參與活動/事件，以及金銀島的發展。

10月18日 · 下午6時至7:30

亲自生活!

**Building 1
Ave of The Palms
Treasure Island**

TREASURE ISLAND'S

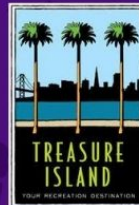
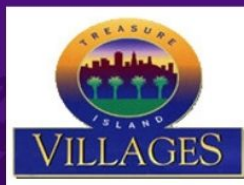
HALLOWEEN PARTY AT THE YMCA

749 9th St, San Francisco, CA 94130

OCTOBER 25th 2023

5:PM TO 8:PM

FOOD, COSTUME CONTEST,
FACE PAINT, PRIZES, GAMES,
PHOTO BOOTH, MUSIC,
DIA DE LOS MUERTOS OFREDNA



TI Advisor Board Review

October 2023

Director Support

- **TI Advisors worked closely with the Star View Court Team to facilitate meetings with volunteer Legacy Households Working with the Team:** MOHCD, One Treasure Island, Catholic Charities
- **Deliverables:** Star View Court, Inclusionary Housing Information Pages, Online Resource Folder, Email Notices, one-on-one office hour sessions, Slide Decks

Community Engagement

TI Advisors have worked diligently to engage Legacy and Mixed Households to discuss future housing opportunities at Star View Court. The initial Star View Court Legacy Household Volunteer Period closed on September 1, 2023. TI Advisors have dedicated our efforts to individual calls and meetings, in-person sessions, virtual Zoom sessions, and phone conversations. These actions intend to help residents access existing information and simplify the process of scheduling a conversation with a TI Advisor.

TI Advisors have worked closely with the Star View Court Management Team to connect them with the 21 Legacy and Mixed households who indicated they wanted to volunteer for housing at Star View Court. This includes transferring contact information, household information, legacy ranking, and important notes for each household to the Star View Court Team. In addition, TI Advisors aided the Star View Court Team to enhance the user-friendliness and efficiency of their scheduling system, ensuring a smoother transition process.

Since the last board meeting TI Advisors continue supporting TI Resident through:

- Increased awareness among residents about the support available through TI Advisors by successfully communicating in Spanish language.
- Wider availability for one-on-one meetings.
- Promptly answering phone calls and emails as well as diligently monitoring voicemails
- TI Advisors individually reached out to SVC volunteers to inform them about their next steps and encouraged them to schedule a 1-1 session with SVC Management team.
- “Two Opportunities to Meet your TI Advisors” email blast July 28th
- Email to Legacy Residents 1–50 August 16th
- 22 scheduled 1-1 sessions in August using our Calendly system



TI Advisors will continue to engage residents to present future housing opportunities. In the coming weeks, TI Advisors will work with each household to secure current resident information, address specific eligibility for each household, assess resident housing goals, and help residents connect with the Star View Court Management Team, register for DAHLIA, and register for First Time Homebuyer Programs through MOHCD.

What information is available?

We have gathered all the information that has been developed and shared and have included it in every digital communication we have shared. Residents have access to an online resource folder in their preferred language. TI Advisors have created an electronic calendar link making it easy and convenient to schedule a meeting time with a TI Advisor: <https://calendly.com/tiadvisor/meeting>

Barriers to Resident Acceptance of Housing Options

At the September and prior board meetings, Directors have asked that TI Advisors clarify why more Legacy Residents aren't volunteering for new apartments at Star View Court. While over 20 Legacy Households have already volunteered for new housing at Star View Court, others have provided feedback. That feedback is summarized below.

- **Concerns about making a commitment to rent an apartment in a building that is still under construction.** Some residents have expressed that it is difficult to commit to rent in a building that is still under construction. Residents explained that they may be more willing to volunteer for an apartment at Star View Court if they could tour a completed property.

The Star View Court Management Team has provided building design and individual apartment layout information for residents to review. In addition, the Star View Court Management Team has organized a tour of Sister Lillian Murphy on October 5 for all volunteers. 3 residents attended. The goal is to allow volunteers to walk through a similar development. We also worked with the Swords to Plowshares to provide tours for current Island residents of the Maceo May Apartments on July 19 and 26. 78 residents attended.

- **Size (square footage) of apartments at Star View Court.** Some residents commented on the size of the apartments at Star View Court. They have enjoyed the larger footprint of the apartments at The Villages and are concerned about moving into a smaller apartment.

Average Apartment Unit Size

	Star View Court	The Villages at TI
One Bedroom	595 sf	n/a
Two Bedroom	845 sf	975–990 sf
Three Bedroom	1,040 sf	1,070–1,080 sf
Four Bedroom	1,399 sf	1,250–1,360 sf

As can be seen above, the Transition Units in Star View Court are comparable in size to existing units in The Villages at Treasure Island.

- **Limited parking at Star View Court.** Most residents are reporting that they are very concerned about the limited parking at Star View Court and how that will impact their daily lives. There are fewer than 20 parking spaces for the entire building. Some of these spaces will be set aside for building staff, others will be set aside for persons with reasonable accommodation requests. Any remaining spaces may be available via lottery. Some residents have said that they feel they will be forced to give up their cars.



They have commented that the loss of their cars will impact their ability to work and access medical and personal appointments off the island.

TIDA is aware of these parking concerns and taking them under advisement to see how we might ease the transition for existing residents. Residents are encouraged to seek public transportation solutions as they become increasingly available on the island.

- **Transition Unit bedroom count.** The THRRs outline the number of bedrooms offered in a Transition Unit for a Legacy Household.

While many households will be offered a Transition Unit with the same number of bedrooms they currently have, any household who has lost a Legacy Resident since 2011 will have their bedroom count reassessed. In short, Legacy Residents are offered one bedroom for each remaining Legacy Resident (including Benefit Eligible spouses and children) – not to exceed their current number of bedrooms.

Some residents have stated that moving into a smaller unit and having to split the cost or rent amongst fewer housemates will not be feasible for them. Still other residents have said that they need a larger unit in order to accommodate their family's growth over the years.

TIDA is working with these households to ensure the THRR are implemented consistently, fairly, and equitably. In addition, TI Advisors are working with each household to explain all future housing options including, for those that income qualify, the option to pursue Affordable Housing at Star View Court that might provide a greater number of bedrooms or the opportunity for multi-family households to secure separate affordable units.

- **Shared laundry facilities.** All apartments at The Villages allow for private laundry in the apartment. Star View Court only offers a shared laundry room. Legacy Residents have noted that they prefer the convenience, privacy, and security of personal laundry in their apartment. Some have voiced additional concerns about using communal laundry during the COVID-19 pandemic.
- **Communal yard space vs. private yards.** Many residents are frustrated that Star View Court does not offer private yards or balconies. The residents currently enjoy private backyards or balconies at The Villages. Star View Court offers common area outdoor space with BBQs, tables and benches. In addition, Star View Court provides a community room for indoor community and private events. (Pending confirmation from SVC).

TIDA is aware of these parking concerns and taking them under advisement to see how we might ease the transition for existing residents. Residents are encouraged to seek public transportation solutions as they become increasingly available on the island.

- **Pet Friendly Housing.** Many residents of The Villages enjoy easy access to yards and the outdoors to walk their pets. Residents have expressed concerns about adjusting to pet rules at Star View Court and the loss of private yard space. Residents believe that pet rules at Star View Court will be more strictly enforced than at The Villages.

TI Advisor and Mercy Housing Property Management will be organizing additional opportunities for engagement with residents to address these and similar concerns.

TIDA staff, TI Advisors and the Star View Court Management Team will continue to meet to ensure that communications with residents of The Villages is clear, helpful, and timely. TI Advisors will continue to meet with residents and bring forward their questions and concerns about future housing.





Monthly Summary

The TI Advisors continue to support the Star View Court Management Team as they meet with and provide preliminary apartment awards to the initial volunteer households. TI Advisors continue to engage all Island residents seeking information on future housing opportunities.

Additionally, our proactive approach has involved sharing information regarding the upcoming units at Star View Court.

We're proud to highlight the following accomplishments:

1. **Established Trust:** Residents have come to recognize TI Advisors as a source of trust, reflecting the rapport built.
2. **Prompt Communication:** We've developed a system for responses to calls and emails, enhancing our efficiency in addressing inquiries.
3. **Personalized Interaction:** Personal meetings have been conducted with households and individuals to deliver personalized information, enhancing clarity.
4. **User-Friendly Access:** Our newly implemented scheduling system has simplified the process of scheduling a meeting, making communication more convenient.
5. **Legacy Outreach:** Notably, we've successfully reached out to Legacy Households 1-50, expanding our engagement reach.

A look at the numbers:

Island Households

250 One Treasure Island Partner Households

342 The Villages at Treasure Island

- 93** Legacy Households
- 59** Mixed Households (with Legacy, Vested and/or Post Vested Residents)
- 137** Vested Households
- 22** Post Vested Households with No Legacy or Vested Residents
- 31** Corporate Leases

In-Lieu Claims

Completed: 78

In Process: 2





Star View Court Updates

October 5, 2023	The Star View Court Team offers a tour of similar development for all Volunteer Legacy Households at Sister Lillian Murphy property
October 2023	The Star View Court Team will send Preliminary Award Letters to all Volunteer Legacy Households
October 2023	TIDA's continued engagement with Volunteer Households to support move to Star View Court
October 2023 through January 2024	TI Advisors continue to reach out to all residents to offer guidance on future housing options on the Island and to register for DAHLIA and First Time Homebuyer Programs.
January 2024	TIDA Offers Remaining Transition Units to Legacy Households in order of Legacy Household Ranking
March 22, 2024	MOHCD holds DAHLIA Lottery for Star View Court Affordable Units
June – August 2024	Goal date for Star View Court Move In!

Community Engagement Record

At prior meetings, the TIDA Board has requested that TI Advisors demonstrate that resident engagement is tracked to demonstrate TI Advisor engagement efforts and responsiveness. A sample of a TI Advisor Resident Engagement Record is included in this report. All personal resident data has been removed from this sample record. TI Advisor Resident Engagement Records are updated regularly and are stored electronically by AR/WS.





TI Advisor Individual Engagement Summary

Legacy Household Ranking Number:	<input type="text" value="xx"/>	Address:	<input type="text" value="xxxx-x Gateview"/>
Type of Unit Preference:	<input type="text" value="TU or BMR"/>	Eligible Transition Unit Bed Count:	<input type="text" value="4"/>
Estimated AMI:	<input type="text" value="70% AMI"/>	Language Preference:	<input type="text" value="English/Spanish"/>
Cert of Occupancy Signed and Returned	<input type="text" value="No"/>	Portal User?	<input type="text" value="Yes"/>

Residents

1.	Legacy Resident Adult	xxx-xxx-xxx	xxxxx@xxx.com
2.	Legacy Resident Adult	xxx-xxx-xxx	xxxxx@xxx.com
3.	Legacy Resident Adult	xxx-xxx-xxx	xxxxx@xxx.com
4.	Benefit Eligible Child		
5.	Benefit Eligible Child		

Loss of Legacy Residents since 2011: _____

THRR Entitlement Options:

1. **Transition Unit:**
 - a. **Bedroom Count:** 4 Bedroom Transition Unit. Even though the household has lost Legacy Residents, there are still five eligible residents. Therefore, they remain entitled to receive a 4-bedroom Transition Unit.
 - b. **Rent:** Estimated Transition Unit Rent is similar to current rent with adjustment for utilities.
2. **Affordable Unit** if Household Income Qualifies
3. **Alternative Option***: In Lieu Payment or Down Payment Assistance. Estimated Payment of \$27,647
 - a. ___ - \$7,540
 - b. ___ - \$7,540
 - c. ___ - \$7,540
 - d. *Household with Minors* - \$5,027
4. **Required Vacate Date.** Household would likely receive a Move Notice for a June 2024 vacate date based on Legacy Household Ranking.

Resident Star View Court Unit Preferences:

1. Xxx
2. Xxx
3. xxx

Notes:



TI Advisor Individual Engagement Summary

Date	Description of Engagement
10.04.2023	Sent email to household to invite them to the Sister Lillian Murphy site tour.
10.02.2023	Email exchanges with household re future rent if household downsizes from a 4-bedroom Transition Unit to a 2-bedroom Transition Unit.
09.29.2023	Exchanges with household to coordinate meeting with the Star View Court Management Team and respond to questions related to housing options at SVC.
9.25.2023	Sent email invitation to Sister Lillian Murphy site tour and next steps to schedule a meeting with the SVC Management team.
9.13.2023	The SVC Management Team sent an email to household and copied TI Advisors. SVC invited the household to schedule a meeting to discuss the SVC property and to submit their first three choices for apartment units.
9.01.2023	Star View Court Initial Volunteer Period ends for Legacy Households. Household volunteered for a Transition Unit and/or Affordable Unit. Coordinated with the SVC Management Team and household to facilitate meetings to discuss details and allow the household to note three units in order of preference.
8.31.2023	Discussion with household to consider detailed housing options at SVC and other future housing.
8.29.2023	Continued exchanges with household to schedule a meeting with TI Advisors. Sent detailed follow up email re future BMR options and the option of splitting households (several adults in household).
8.24.2023	Sent email to household re their interest in volunteering for SVC and next steps.
8.31.2023	Continued exchanges with TI Advisor and household re SVC application, Transition Units, and Affordable Units. Household submitted application.
8.16.2023	TI Advisors sent email to household requesting individual meetings to discuss future housing options and Star View Court Volunteer Period
07.28.2023	TI Advisors sent emails to household offering individual TI Advisor/Resident meetings to discuss future housing opportunities.
07.24.2023	TI Advisors sent an email summarizing the Open House Events with attachments from the Open House Events that provided detailed information about housing opportunities at Star View Court and the Legacy Household volunteer period.
07.17.2023	Star View Court Transition Unit Initial Volunteer Period Begins
07.15.2023	Star View Court Open House Event (Saturday event)
07.13.2023	Star View Court Open House Event (evening event)
07.11.2023	Household received letter from Director Beck announcing future housing opportunities, Star View Court Open House Events, and Star View Court Legacy Household Volunteer Period (delivered to the door)
07.10.2023	Household received Star View Court Open House Event invitation (delivered to the door)
07.07.2023	TI Advisors sent an email with an invitation to Star View Court Open House Events.
06.08.2023	TI Advisors posted June event information and the Star View Court Volunteer Period to the My TIDA Portal
06.05.2023	TI Advisors sent an email to announce June events and the Star View Court Volunteer Period.
06.03.2023	Household received a door hangers to announce June events and the Star View Court Volunteer Period.
5.12.2023	TI Advisor review of household need and eligibility for future housing options.
4.1.2023	Discussion with household regarding future housing opportunities included BMR purchases and Star View Court (SVC). Discussed the TIR Preference, MOHCD's First Time Homebuyer Program education and certificate, cost of housing, future BMR purchase options on TI, other future housing options.
3.31.2023	TI Advisors sent an email to the household to announce that there were still opportunities to purchase a BMR condominium at The Bristol on YBI. Household responded via email that they might want to apply via DAHLIA for a BMR condominium at The Bristol on YBI. Scheduled time to talk 4.1.2023.
	(See Engagement Summary for additional community engagement.)



Supplemental Diary General TI Advisor Community Engagement Summary

Date	Description of Engagement	Number of Recipient/ Participants
10.05.2023	Three Residents join Sister Lillian Murphy staff, TIDA staff, Mercy Housing staff, and TI Advisors to tour this newer affordable housing property.	3
10.04.2023	TI Advisor emails, calls, and texts to Star View Court Legacy volunteers to remind them of invitation to tour Sister Lillian Murphy property.	20
10.03.2023	TI Advisor sends email invitations to residents to invite them to tour the Mercy Housing property known as Sister Lillian Murphy to see all that a new affordable property has to offer.	
10.01.2023 and ongoing	TI Advisors engage in intensive community outreach to meet and talk with residents about future housing options and Star View Court Volunteer opportunities. TI Advisors continue to connect residents with the Star View Court Management Team for one-on-one meetings.	
09.25.2023	TI Advisors sent emails to 21 Legacy and Mixed Households who volunteered for Star View Court. Email included information about next steps and how to schedule a meeting with the Star View Court Management Team.	21
09.13.2023	TI Advisor presents Future Housing Options to Board and Audience	
09.01.2023	Star View Court Transition Unit Initial Volunteer Period Ends	
09.01.2023 and ongoing	TI Advisors engage in intensive community outreach to meet and talk with residents about future housing options and Star View Court Volunteer opportunities. TI Advisors helped to schedule and participate in Resident meetings with the Star View Court Management Team.	
08.16.2023	TI Advisors sent email to Legacy and Mixed Households requesting individual meetings to discuss future housing options and Star View Court Volunteer Period	50
08.04.2023	TI Advisor Open Office Hours	
08.01.2023	TI Advisors engaged Residents during the One TI sponsored National Night Out Event to engage Island Residents re Future Housing opportunities	
08.01.2023 and ongoing	TI Advisors engage in intensive community outreach to meet and talk with residents about future housing options and Star View Court Volunteer opportunities.	
07.28.2023	TI Advisors sent emails to Legacy and Mixed Household Residents offering individual TI Advisor/Resident meetings to discuss future housing opportunities.	
07.24.2023	TI Advisors sent email summarizing the Open House Events with attachments from the Open House Events that provided detailed information about housing opportunities at Star View Court and the Legacy Household volunteer period. (59% opened)	750
07.17.2023	Star View Court Transition Unit Initial Volunteer Period Begins	
07.15.2023	Star View Court Open House Event (Saturday event)	
07.13.2023	Star View Court Open House Event (evening event)	
07.11.2023	Director Beck letter announcing future housing opportunities, Star View Court Open House Events, and Star View Court Legacy Household Volunteer Period delivered to the doors of 156 Legacy and Mixed Households.	156
07.10.2023	Star View Court invitations were delivered to 300 doors (door hangers)	300
07.07.2023	TI Advisors sent 750 emails to Legacy and Vested Residents with invitations to Star View Court Open House Events. (44% opened)	750
07.01.2023 and ongoing	TI Advisors engage in intensive community outreach to meet and talk with residents about future housing options and Star View Court Volunteer opportunities	
06.14.2023	TI Advisors engaged Island Residents during TIDA On-Island Board Meeting and presented information to the Board re Future Housing Opportunities includes the Star View Court Volunteer Period for Legacy and Mixed Households	
06.10.2023	TI Advisors were present at the One TI sponsored Juneteenth Celebration Event to engage Island Residents re Future Housing opportunities	
06.08.2023	TI Advisors posted June event information and the Star View Court Volunteer Period to 434 residents using the My TIDA Portal	434
06.06.2023	Presented information to the TIDA Community Advisor Board at regular board meeting	
06.05.2023	TI Advisors sent 771 email announcements to Legacy and Vested Residents to announce June events and the Star View Court Volunteer Period. (45% opened)	771
06.03.2023	Door hangers were delivered to 347 households to announce June events and the Star View Court Volunteer Period.	347
06.01.2023 and ongoing	TI Advisors engage in intensive community outreach to meet and talk with residents about future housing options and Star View Court Volunteer opportunities	



Supplemental Diary General TI Advisor Community Engagement Summary

Date	Description of Engagement	Number of Recipient/ Participants
04.01.2023 thru 05.31.2023	TI Advisors worked with 22 residents by phone, email and in person to discuss the Legacy Household Ranking and future housing options.	22
05.01.2023 and ongoing	TI Advisors engage in community outreach to meet and talk with residents about future housing options and Star View Court Volunteer opportunities	
04.29.2023	280 email invitations were sent for the Legacy Household Ranking, which included the link to meeting and FAQ	280
04.19.2023	TIDA's IIPs (1 through 6) were shared via the TI Advisor Portal	365
04.18.2023	After the LHR Community Meeting, 280 emails were sent, which provided the Legacy Household Ranking Meeting Slides, FAQs, and a copy of the presentation. TIDA's THRRs were shared via the TI Advisor Portal	280 365
04.11.2023	The LHR Community Meeting Slide Deck was shared via TI Advisor Portal	365
04.09.2023	A virtual LHR Community Meeting was held in English and Spanish	
04.06.2023 thru 04.07.2023	Legacy Household Ranking FAQ were shared via the TI Advisor Portal in English and Spanish (Tracking indicates 120 residents opened the portal upon receiving notification.)	365
04.06.2023	A virtual LHR Community Meeting was held in English and Spanish	
04.05.2023	312 LHR Community Meeting reminders were sent via email (English and Spanish (Tracking indicates 168 residents opened the email.)	312
03.28.2023	164 door hangers invitations for the LHR Community Meeting were delivered	164
03.25.2023	TI Advisors sent 365 invitations through the TI Advisor Portal for the LHR Community Meeting (Tracking indicates 182 residents opened the email.)	365
03.24.2023	TI Advisors sent 313 email invitations for the Legacy Household Ranking Community Meeting (LHR Community Meeting) were sent	313
03.23.2023	CAG Members were informed of pending outreach	
05.06.2022 thru 05.07.2022	A virtual "Legacy Household Ranking" for Legacy Residents was conducted, and the results were emailed to the Legacy residents	280
05.06.2022	280 emails with the results of the Legacy Household Ranking were sent Legacy Residents	280
05.05.2022	The Legacy Household Ranking was held	280
05.04.2022	280 email reminder invitations for the Legacy Household Ranking were sent	280
05.04.2022	A Legacy Household Ranking Invitation reminder email was sent	280
04.29.2022	An invitation to Legacy Household Ranking Meeting, the meeting link and FAQ were sent to Legacy and Benefit Eligible residents	280
04.19.2022	IIPs (1 though 6) were uploaded to TI Advisor Portal	365
04.18.2022	Follow-up Legacy Household Ranking Meeting slides, FAQs and presentation were sent to Legacy and Benefit Eligible residents	280
	THRRs were uploaded to TI Advisor Portal	365
04.11.2022	The Legacy Household Meeting Slide Deck was uploaded to the TI Advisor Portal	365
04.09.2022	A virtual Legacy Household Ranking Community Meeting was held for Legacy Residents	
04.06.2022 thru 04.07.2022	The Legacy Household Ranking FAQ was uploaded to the TI Advisor Portal in English and Spanish	365 (all subscribed residents)
04.06.2022	A virtual Legacy Household Ranking Community Meeting was held for Legacy Residents	
04.05.2022	Legacy Household Ranking Meeting reminders were sent to Legacy residents (English and Spanish)	270 English 42 Spanish
03.28.2022	164 Door hanger invitations were delivered for the Legacy Household Ranking Community Meeting	164
03.24.2022	TI Advisors sent 313 invitations for the Legacy Household Ranking Community Meeting were sent to Legacy Residents via email and the TI Advisor Portal	313



Supplemental Diary General TI Advisor Community Engagement Summary

<i>Date</i>	<i>Description of Engagement</i>	<i>Number of Recipient/ Participants</i>
02.08.2022	TI Advisors participated in the MOHCD Dahlia Lottery for the BMR condominiums at The Bristol on Yerba Buena Island	
02.05.2022	Outreach efforts were made to interested applicants regarding the BMR Lottery	25
01.17.2022	Email reminder notifications were sent to 808 occupants regarding The Bristol BMR application period	808
12.22.2021	TI Advisors provided Bristol BMR pricing and scheduling updates to 810 Legacy, Vested, and Former Residents in December via email and the TI Advisor portal	810
11.08.2021	Emails were sent regarding the Bristol BMR Application Time Extension	
10.01.2021 thru 10.31.2021	Mail and emails were sent to residents regarding “Treasure Island Resident Preference Certificates” and individual resident TIR preference numbers	
10.05.2021	TI Advisors helped to present a virtual Bristol BMR Information Session was held TI Advisors participated in the Citizen’s Advisory Board Meeting TI Advisors sent Legacy and Vested Residents a “Treasure Island Resident Preference Certificate” for affordable housing opportunities	
09.01.2021	25 Legacy and Vested tenants were contacted to extend invitations to the Resident Information Session BMR information was presented at The Bristol Island Resident Information Session	25
08.31.2021	TI Advisors sent 834 invitations for The Bristol BMR Island Resident Information Session on September 1	834
08.26.2021	TI Advisor resent 385 Premarketing Notices for The Bristol BMR Units to those who had not previously opened the notice	385
08.19.2021	TI Advisors sent 886 Premarketing Notices for The Bristol BMR Units on Yerba Buena Island	886
08.03.2021	The “National Night Out Celebration” was held, and a TI Advisor Table was available during the event	
08.02.2021	An email from Director Beck (English and Spanish) was sent to all residents: “Make 2021 Your Best Year”, which outlined upcoming calendar events, due dates and courses available	
07.30.2021	Letters / emails from the TIDA Director were sent to all households (English & Spanish) regarding the “Homebuyer Education and the Market-Rate Premarketing” campaign for The Bristol on Yerba Buena Island	
07.01.2021	An email was sent to all Legacy and Vested Households regarding the “Be on the Lookout” notice	
06.30.2021	“Be on the Lookout” door hangers were delivered to all Legacy and Vested Households	
07.30.2020 thru 11.11.2020	The “My TI Advisor Account” was launched for 14 groups with advisory emails sent to each group prior to launch	
11.06.2020	An email blast was sent regarding “The Premarketing Window for Townhomes and Condominium Flats on Yerba Buena Island”	
10.16.2020	The “Premarketing Notice #2 for Market Rate Townhomes, Condominiums, and Flats on Yerba Buena Island” was emailed to residents	
07.30.2020	Emails were sent to Group 1: 25 Legacy Households to announce pending launch of “My TI Advisor Account”: 25 Legacy Households / 47 Adult Member Recipients (7 Spanish Language Emails)	
05.14.2020	Emails were sent to Legacy Households and Vested Tenants to inquire if they had attended a First Time Homebuyer class or had a Certificate	
03.03.2020	TI Advisors sent a “Premarketing Window Reminder” email to tenants to encourage maximum Market Rate home purchases before the Premarketing Window closed on March 21, 2020	
02.19.2020	TI Advisors re-sent 509 Premarketing Notices (Campaign #1: The Bristol on Yerba Buena Island) via email to residents who had not previously opened the prior email	509
02.18.2020	TI Advisors sent 44 Premarketing Notices (Campaign #1: The Bristol on Yerba Buena Island) in Spanish via US Postal Services and email to all households who identified a Spanish language preference.	44
02.14.2020	TI Advisors sent 1,085 Premarketing Notices (Campaign #1: The Bristol on Yerba Buena Island) via US Postal Services to all Pre, Post, BE, In-Lieu, PMNL tenants	1,085
	TI Advisors sent 828 Premarketing Notices (Campaign #1: The Bristol on Yerba Buena Island) via email to all Pre, Post, BE, In-Lieu, PMNL tenants	828
02.12.2020	TI Advisors sent 841 Pre-Premarketing Notices via email to all Pre, Post, BE, In-Lieu, PMNL tenants	841



Supplemental Diary General TI Advisor Community Engagement Summary

Date	Description of Engagement	Number of Recipient/ Participants
01.31.2020	TI Advisors sent an email was sent to Legacy and Vested to advise of the pending Premarketing Notice	
01.30.2020	343 door hangers were delivered to all Legacy and Vested apartments to advise of the pending "Premarketing Notice Premarketing Notice Campaign #1: The Bristol on Yerba Buena Island"	343
01.20.2020	613 letters were sent to persons on record with JSCo as Vested tenants advising of the opportunity to participate in future housing on the Island [post Board decision to expand certain benefits]. Board extends certain future housing benefits to Vested Residents.	613
12.06.2019	190 letters were sent to Legacy households regarding the "THRR Implementation Update to Accommodate Non-Familial and Multi-Family Households"	190
11.08.2019 thru 11.18.2019	Individual emails were sent to Residents encouraging sign-ups for Homebuyer classes November 13, 2019. A TI Advisor table with posters was available at the Poster Session prior to the Board Meeting	
10.01.2019 thru 10.31.2019	Pre 10/29/2019 Open House: <ul style="list-style-type: none"> • 10/8/19: Notices advising of the upcoming Open House event were sent via email • 10/14/19: Open House advisory postcards were mailed • 10/21/19: Door hangers regarding the Open House were delivered • 10/22/19: Notices were emailed and mailed regarding the Open House • 10/23/19: 127 Residents on the Premarketing Notice List were mailed an additional invitation • 10/28/19: Follow-up email notices were sent 	
10.29.2019	The "Pathway to Homeownership" Open House was held and 50 household attended.	50
06.27.2019	An email blast was sent to Residents regarding the Newest TIDA Informational Flyers	
06.25.2019	Follow-up letters were sent to 197 Residents regarding Transition Housing Benefits via email and U. S. Postal Service	197
05.01.2019 thru 05.31.2019	Pre 5/29/2019 Open House: <ul style="list-style-type: none"> • 5/8/19: 403 email notices were sent to Legacy / Mixed HOUSEHOLDS: (based upon updated email information) • 5/14/19: 200 postcards were mailed • 5/22/19: 200 doorhangers were delivered • 5/19/19: 404 follow-up emails were sent • Non-responsive households were contacted through letters, knocking on doors and phone calls whenever possible. • Additional postcards were made available at TIDA, One Treasure Island and JSCo offices 	403 200 404
05.29.2019	TIDA hosted a Community Open House was held with 67 Residents attending	67
01.17.2019	The "1 st Time Homeowner Workshop" was held and 67 Legacy and Vested residents attended from 42 households. Seven information packets were sent home with residents whose neighbors were unable to attend the workshop (follow-up mailing sent)	67
01.09.2019	Emails were sent to 81 Residents regarding the "1 st Time Homeowner Workshop" / flyers (English & Spanish) attached	81
01.04.2019	Emails were sent to 389 Residents regarding the "1 st Time Homeowner Workshop" with flyers (English & Spanish) attached	389
12.10.2018	An email was sent to 5 Residents regarding the BMR program	5
11.28.2018	An email was sent to 27 former Residents (in-lieu payment recipients) seeking contact information	27
11.01.2018	Reminder letters were sent to Legacy and Mixed Households requesting income information	
09.26.2018 thru 10.10.2018	Preliminary Notices of Eligibility (PNOEs) were delivered by island security	
08.18.2018	Preliminary Notices of Eligibility (PNOEs) – Section 8 Letters (Group A & B) were posted	
07.01.2018 thru - 7.31.2018	Outreach efforts (phone calls/text messages) were made to 22 Spanish-speaking Residents (9 HOUSEHOLDS) who still needed to provide income information	22
07.30.2018	Emails were sent to households seeking Household Income Information (English & Spanish)	



Supplemental Diary General TI Advisor Community Engagement Summary

Date	Description of Engagement	Number of Recipient/ Participants
06.14.2018	Emails were sent to households seeking Household Income Information (English & Spanish)	
05.30.2018	An email blast was sent to 820 Residents regarding San Francisco's Annual Housing Resource Fair	820
05.19.2018	The "Homebuyer Workshop" was held	
05.16.2018	Emails were sent to the 28 Residents seeking HOUSEHOLDS income information post recent workshops	28
05.11.2018	Emails sent to 81 Residents providing links about options / qualifications for homeownership on Treasure Island and Yerba Buena Island	81
05.10.2018	The "Credit Workshop" was held	
05.03.2018	The "Homeownership and Money Management Workshop" was held	
04.25.2018	Emails were sent to 81 Residents regarding registering for upcoming May Workshops	81
04.16.2018	Letters were sent to 84 Residents regarding the May Workshops	84
04.14.2018	Emails were sent to 84 Residents regarding May Workshop registration	84
04.07.2018	The "Orientation: Preparing for Home Ownership on the Island" presentation was held	Open to All Residents
04.05.2018	An email blast was resent to remind residents of the 4/7/2018 presentation	
02.23.2018 thru 02.26.2018	Flyers were hand delivered to Legacy resident Residents regarding the 4/7/2018 presentation	
02.22.2018	Follow-up letters were sent to Legacy residents inviting residents to meet with AR/WS to discuss future housing options	
02.06.2018	AR/WS office hours were held at the newly opened Community Resource Center. 103 Island Residents signed up for meetings/interviews with TI Advisors.	103
01.31.2018	Calls were made to residents not listed to determine address & DDA status	
01.20.2018	A 4-hour Community Open House / Workshop was held to share information about long-term housing options for residents and households who have been living on the Island since 2011. The event offered one on one engagement, posters, flyers, homebuyer information, veteran outreach and information for those receiving public housing assistance. Spanish and Chinese interpreters were available. 155 Residents from 113 households attended.	155
01.18.2018	A Community Meeting was held for all residents	All Residents
01.09.2018	The Resident Stakeholder Meeting was held by the Community Advisory Group to review the Transition Housing Program, The Community Engagement Plan and discuss the best means for resident communication	
01.01.2018 thru 01.19.2018	Pre 1/20/18 Open House: <ul style="list-style-type: none"> • FAQs flyers (English / Spanish) were posted advising of AR/WS involvement, pending office hours at the new Resource Center and TIDA website information • Posters (English & Spanish) were posted around the community • Calls were made to Spanish-speaking residents extending personal invitations • Event information was posted on TI News • Announcements were made at the TIDA Board events 	
12.20.2017	Letters were sent to Legacy & Mixed Households residents (English & Spanish) regarding the January 20, 2017 Community Open House and to introduce AR/WS	
11.15.2017	A Poster Session and TIDA Board Meeting were held for residents	All Residents
10.18.2017	A Construction Update Meeting was held for residents	All Residents
10.02.2017	Letters were sent to residents advising of the installation of 3 message boards	All Residents

Treasure Island Museum

Report to TIDA ~ October, 2023



Since our last report, our staff and community volunteers have:

- secured funding for the permanent memorial markers being designed and installed to commemorate the lives lost in the Port Chicago disaster.
- partnered with employees of Stantec to design an ofrenda for One Treasure Island's upcoming Day of the Dead/Halloween events.
- hosted tours of the island and its iconic Building One for groups of students, seniors, and the general public.
- drafted an orientation/presentation for new employees, including an overview of the history of Treasure Island, offered free of charge to any business and organization on the island.
- posted images from our collection on social media to build community and foster public interest in what the island offers today.
- launched a membership program that includes an Island Neighbor tier, providing a free charter membership to anyone who lives or works on Treasure Island.
- created online content for use by residents, researchers and the press, as well as other service organizations and partners on the island.



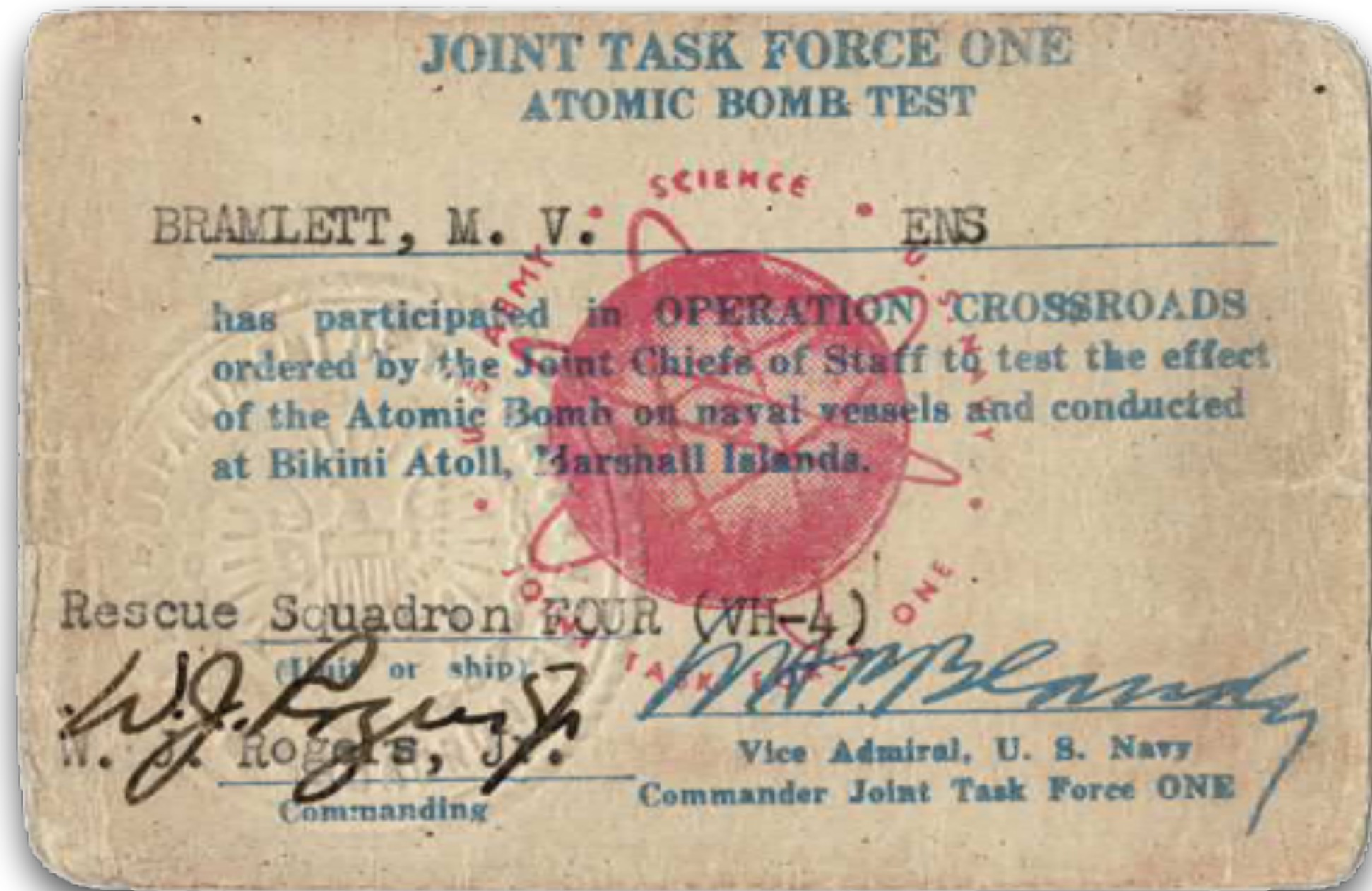
And we produced and debuted a documentary video:

We partnered with TIDA staff members and Cross Media International Inc. to create a video tour of the Nimitz House; it is narrated by RADM John Bitoff, who lived in the historic home before retiring and now serves on our advisory council. This short, informative documentary is available on our website.

And we hosted a Fleet Week event:

RADM Doug Moore and representatives from the museum's leadership team honored those who lived and served on Treasure Island with a free public program about life and legacy of Fleet Admiral Chester W. Nimitz, as well as a tour of Naval Quarters One on Yerba Buena Island, now known as the Nimitz House.





And we received an impressive donation of primary sources related to the history of war in the Pacific:

The family of Martin Vaughn Bramlett Jr., a naval aviator during and after World War II, recently donated his flight log and other items of considerable historic significance to our museum. The Bramlett Collection includes the card seen here, documenting M. V. Bramlett's role in the testing of atomic weapons at Bikini Atoll in the Marshall Islands in 1946. The Bramlett family's generosity will be appreciated by museum visitors and historians for generations to come.

And images from our archives are featured in a popular new island venue:

Treasure Island Museum has amassed and maintains an impressive collection of photographs documenting the island's unique history. Many of these rare and charming images of Treasure Island (during both the Golden Gate International Exposition and the Pan American Airlines era) decorate the new GOLD BAR in the lobby of Building One.





Our service to the Treasure Island Community continues:

The Treasure Island Museum is proud to be among the cultural, intellectual, and artistic hubs on the revitalized island.

We host an ongoing series of community concerts and education programs, bringing musicians, artists, and writers to the island for pay-only-what-you-can-afford events.

Our volunteer-based organization's long history of community service and engagement, our open-access online content, and our free public gallery in Building One are all an integral part of what the island offers to both residents and tourists.