



San Francisco Health Network
Laguna Honda Hospital
and Rehabilitation Center

Laguna Honda Hospital Executive Team Report

October 10, 2023



Hiring Updates

► Our New Directors of Nursing

- **We are fortunate to have new Directors of Nursing, Tracey Brown and Michael Collins.**
- **Tracey Brown** has been a Director of Nursing for more than a decade. She began her nursing career as a CNA and advanced to LVN and finally RN.
- **Michael Collins** has more than 30 years' experience in the healthcare industry serving as Chief Clinical Officer, Director of Case Management, and Director of Nursing Services.



Recertification Status Update



Application for Medicare Recertification

- Based on the Centers for Medicare and Medicaid Services (CMS) directive, LHH submitted a *change of information* application for Medicare recertification on August 23.
- CMS then directed a different application be submitted and LHH prepared to submit the new application.
- On September 15, 2023, LHH submitted the new application, thanks to the work, dedication, and commitment to continuous improvement.
- **As of now, we are subject to a full survey by CMS, which could happen at any time, and without notice.**
- Our goal is to demonstrate to CMS that we meet the highest standards of resident care and safety, fire life safety and operations.



Recertification Status Update

Action Plan Update

- There was a temporary pause in the review of Action Plan milestones following the submission of our Medicare recertification application.
- Milestone reviews have now continued as we prepare for the full CMS survey.
- LHH will apply the Quality Improvement best practice framework of Plan-Do-Study-Act (PDSA) cycles to select milestones to ensure the integrity and sustainability of:
 - Our improvement work
 - Staff capacity
 - Resident care while maintaining survey readiness



Infection Prevention and Control



Keeping Our Residents and Staff Healthy

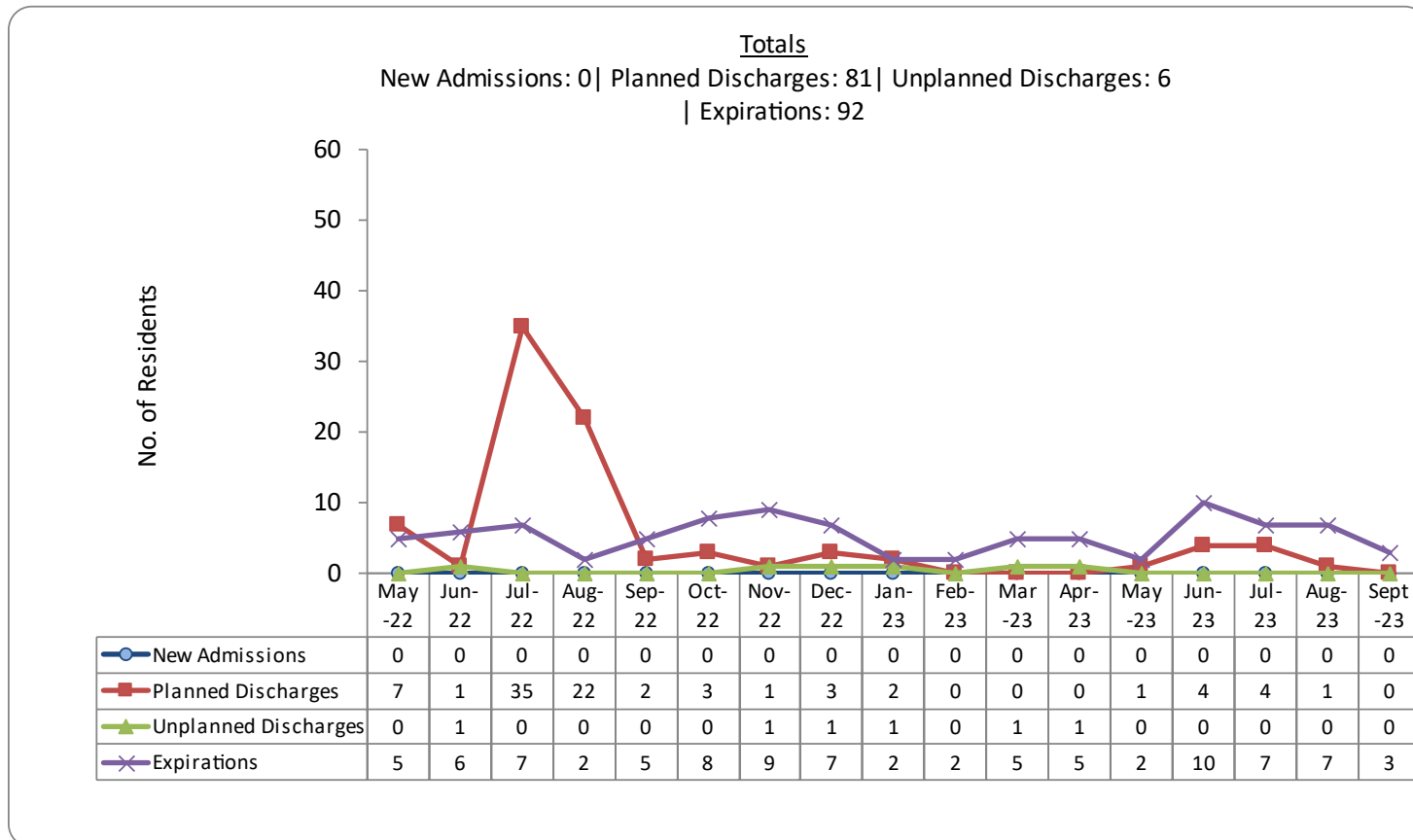
- The California Department of Public Health and Health Services Advisory Group (HSAG) recently recognized LHH for being among the top 7 percent of California nursing homes that completed all four sessions of their Infection Prevention and Control (IPC) Train-the-Trainer Workshops.
- The sessions covered enhanced standard precautions, urinary tract infection prevention, certified nursing assistant infection prevention, and environmental services infection prevention.
- We are committed to the continued education of our staff to prevent the spread of infection.



State of the Hospital



Admissions*, Discharges, and Expirations



September 2023 average daily census was 493

**New admissions are currently on hold.*





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