

Div.	Contractor	Current Total Contract Not to Exceed (NTE) Amount with Contingency	Proposed Total Contract NTE Amount with Contingency	Change in Total Contract Amount	Current Contract Term	Proposed Contract Term	Prior Annual Amount without Contingency	Proposed Annual Amount without Contingency	Annual Difference	Annual Difference (%)	Requested Action
Population Health Division	PHFE dba Heluna Health	\$3,451,025	\$4,047,436	\$596,411	4/1/18 - 6/30/23	4/1/18 - 6/30/24	\$137,017	\$742,343	\$ 605,326	81.54%	Amendment
<p><b>Purpose:</b> The requested action is the approval of a contract amendment with Heluna Health to increase the Total Contract Amount with Contingency to an amount of \$4,047,436 and to extend the current contract term from 4/1/2018 to 6/30/2023 (4 years and 10 months) to 4/1/2018 to 6/30/2024 (5 years and 10 months). The Health Commission previously approved this contract on February 5, 2019. Heluna Health provides program administration and management services for the SFDPH - Population Health Division, Community Health Equity and Promotion Branch (CHEP) Section, to support a broad range of social marketing campaigns and educational activities. Of the proposed annual funding in the amount of \$4,047,436, Heluna Health will receive a 12.1% administrative fee of \$436,878, with the remaining balance of \$3,610,558 going towards programmatic costs. The proposed amendment exercises the options authorized under the RFQ 36-2017 authority. Funding will continue to provide support under Program Administration modality.</p> <p><b>Reason for Funding Change:</b> The Department is requesting the approval of a Total Contract Amount of \$4,047,436, or an increase of \$596,411 due to the following changes: (1) a General Fund Cost of Doing Business (CODB) increase of \$6,508 for FY23/24; (2) a one-time General Fund amount of \$64,818 for FY23/24; (3) a one-time carry-forward CDC Grant funding in the amount of \$534,000 for FY23/24; and (4) an decrease in the amount of \$8,915 to the 12% Contingency value applied for FY23/24 only. The current Contingency amount is \$166,304. The previous Contingency amount was \$175,219.</p> <p>Please Note: The annual funding level increased by \$605,326 due to the following changes: (1) a General Fund Cost of Doing Business (CODB) increase of \$6,508 for FY23/24; (2) a one-time General Fund amount of \$64,818 for FY23/24; (3) a one-time carry-forward CDC Grant funding in the amount of \$534,000 for FY23/24.</p>											
<b>Target Population:</b>	The primary target population for this project are the residents of San Francisco. The primary subcontractor that will be utilized to implement the three social marketing campaigns is 510media. The target population for each of the three campaigns are: (1) for the Cannabis Social Marketing Campaign is designed to inform youth in San Francisco about the effects of cannabis and the new laws surrounding its use; (2) the Mobile Commons Platform Campaign which is designed to increase access to low-barrier home-based HIV, STI and HCV testing. Participants can Text "Good" to 21201 to receive FREE home-based testing kits, which now includes naloxone as requested. The mobile commons platform supports the texting technology to engage community members; and (3) Social Marketing Community Engagement Campaign is designed to implement innovative, culturally appropriate community engagement activities which include, sponsorships, social media placement, participant swag items, participation in community health fairs, etc., with the purpose of increasing home-based HIV/STI/HCV utilization.										
<b>Service Description:</b>	<p>Program Administration and Management for this program consists of developing and monitoring the budget; managing programmatic expenditures such as invoice payments according to the budget plan; executing sub-contractual agreements; and maintaining all program documentation as related to this contract.</p> <p><b>1) The Cannabis Social Marketing Campaign</b> will build upon existing materials targeting youth in San Francisco, particularly school age youth. Of the \$143,425, \$15,481 will be paid for program management services, with the balance of \$127,944 for direct services for the Cannabis Social Marketing Campaign.</p> <p><b>2) Mobile Commons Platform Campaign</b> will include SMS hosting support of personalized texting # "21201". Of the \$64,818, \$6,996 will be paid for program management services, with the balance of \$57,822 for direct services for the Mobile Commons Platform Campaign.</p> <p><b>3) Social Marketing Community Engagement Campaign</b> will build upon existing materials and expand current community engagement relationships and activities. Of the \$534,000, \$57,640 will be paid for program management services, with the balance of \$476,360 for direct services for the Social Marketing Community Engagement Campaign.</p>										
<b>UOS (annual)</b>	Cannabis Social Marketing Campaign Months: \$127,944 / 12 UOS month = \$10,662 Mobile Commons Platform Campaign Months: \$57,822/ 12 UOS month = \$4,818.50 Social Marketing Community Engagement Campaign Months: \$476,360 / 17 UOS month = \$28,021.18					Cannabis Social Marketing Program Administrative Months: \$15,481 / 12 UOS Month = \$1,290.08 Mobile Commons Platform Campaign Program Administrative Months: \$6,996 / 12 UOS Month = \$583 Social Marketing Community Engagement Campaign Program Administrative Months: \$57,640 / 17 UOS Month = \$3,390.59					
<b>UDC (annual)</b>	N/A										
<b>Funding Source(s):</b>	General Fund and State of California Department of Public Health Grant.										
<b>Selection Type</b>	RFQ 36-2017 Department of Public Health As Needed Project Based Support Services										
<b>Monitoring</b>	Compliance with program objectives and meeting of contract deliverables is monitored real-time by the System of Care who meets regularly with the provider to ensure efforts are being made so that objectives are being met. BOCC monitoring occurs after the close of the Fiscal Year, which would be too late to ensure a project was moving forward.										

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Population Health Division	PHFE dba Heluna Health	\$0	\$3,944,643	\$3,944,643	n/a	1/1/24 - 12/31/26	\$0	\$1,174,001	\$ 1,174,001	100.00%	New, Continuing Services
<p><b>Purpose:</b> The requested action is the approval of a new contract with Heluna Health for continuing services with a Total Contract Amount with Contingency to an amount of \$3,944,643 and a contract term of 1/1/2024 to 12/31/2026 (2 years). The Health Commission approved the previous contract on July 6, 2021, for a Not to Exceed Amount of \$4,932,239 and a term of 1/1/2016 - 12/31/2023. Heluna Health will continue to provide program administration and management services for the SFDPH - Population Health Division, Center for Public Health Research Section, to support National HIV Behavioral Surveillance (NBHS) activities. Of the proposed annual funding in the amount of \$3,944,643, Heluna Health will receive a 12.1% administrative fee of \$425,763, with the remaining balance of \$3,518,700 going towards programmatic costs. The proposed new agreement exercises the Administrative Sole Source 21.42 authority. Funding will continue to provide support under Program Administration modality.</p> <p><b>Reason for Funding:</b> The Department is requesting the approval of a Total Contract Amount of \$3,944,643 due to the following changes: (1) CDC Grant Funding in the amount of \$1,250,364, or \$416,788 annually, for National HIV Behavioral Surveillance (NBHS) Core funding; (2) CDC Grant Funding in the amount of \$1,131,288, or \$377,096 annually, for National HIV Behavioral Surveillance Trans funding; (3) CDC Grant Funding in the amount of \$690,351, or \$230,117 annually, for National HIV Behavioral Surveillance Wes funding; (4) CDC Grant Funding in the amount of \$450,000, or \$150,000 annually, for National HIV Behavioral Surveillance - Trans Viral Hep; and (5) an amount of \$422,640 to the 12% Contingency value applied for FY23/24 thru FY26/27.</p> <p>Please Note: For comparison purposes, the annual funding level in the previous contract for calendar year 2023 was \$1,045,082, while the annual funding level for the calendar year of 2024 is \$1,174,001. The annual funding level increased by \$128,919 due to the following changes: (1) CDC Grant Funding decrease in the amount of \$17,384 in National HIV Behavioral Surveillance (NBHS) Core funding; (2) CDC Grant Funding increase in the amount of \$129,587 in National HIV Behavioral Surveillance Trans funding; (3) CDC Grant Funding increase in the amount of \$16,716 in National HIV Behavioral Surveillance WES (Women Engaging in Sex Work) funding.</p>											
<b>Target Population:</b>	The primary target population of this contract are the residents of San Francisco. Heluna Health will provide program administration and management services for the following National HIV Behavioral Surveillance (NHBS) target population: 1) The NBHS Core funding will target NHBS survey of heterosexuals, men who have sex with men, people who inject drugs; 2) The NBHS Trans funding will target transgender women at high risk for HIV infection; 3) THE NBHS WES (Women Engaging in Sex Work) funding will target HIV infected women who engage in sex work; and 4) The NBHS Trans Viral Hep funding will target people who inject drugs in San Francisco.										
<b>Service Description:</b>	<p>Program Administration and Management for this program consists of fiscal administration/management, accounts payable, and human resources support services to the Center for Public Health Research (CPHR) team. Fiscal administration/management for this program consists of developing and monitoring the budget; managing employee payroll and benefits; managing programmatic expenditures such as invoice payments and travel reimbursements according to budget plan; executing contractual agreements and maintaining all program documentation as related to this contract. Resource management will include recruiting, hiring, and orienting new staff; managing employee benefits; monitoring employee training, skill development, and performance evaluations on regular basis, and implementing employee discipline when necessary.</p> <p><b>1) NHBS Core services</b> will be the implementation of the Core HIV surveillance study, which will be to monitor the HIV epidemic among people who inject drugs in our city. Of the \$416,788, \$44,988 will be paid for program management services, with the balance of \$371,800 for direct services for NBHS Core.</p> <p><b>2) NHBS Trans services</b> will include implementation of the NHBS Trans study to monitor the HIV epidemic among trans women in San Francisco, is which already in the field and recruiting. Of the \$377,096, \$40,703 will be paid for program management services, with the balance of \$336,393 for direct services for NHBS Trans.</p> <p><b>3) NHBS WES (Women Engaging in Sex Work) services</b> will include will be used monitor the HIV epidemic among women who engage in sex work. Of the \$230,117, \$24,839 will be paid for fiscal management services, with the balance of \$205,278 for direct services for NBHS Wes.</p> <p><b>4) NHBS Trans Viral Hep</b> services will include Hepatitis testing for people who inject drugs, who are at high risk of acquiring HIV and Hepatitis. Of \$150,000, \$16,191 will be paid for fiscal management services, with the balance of \$133,809 for direct services for NBHS Trans Viral Hep.</p>										

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<b>UOS (annual)</b>	NBHS Core Service Months: \$371,800 / 12 UOS month = \$30,983.33 NBHS Trans Service Months: \$336,393 / 12 UOS month = \$28,032.75 NBHS WES Service Months: \$205,278 / 12 UOS month = \$17,106.50 NBHS Trans Viral Hep Service Months: \$133,809 / 12 UOS month = \$11,150.75					NBHS Core Program Administrative Months: \$44,988 / 12 UOS Months = \$3,749.00 NBHS Trans Program Administrative Months: \$40,703 / 12 UOS Months = \$3,391.92 NBHS WES Program Administrative Months: \$24,839 / 12 UOS Months = \$2,069.92 NBHS Trans Viral Hep Program Administrative Months: \$16,191 / 12 UOS Months = \$1,349.25					
<b>UDC (annual)</b>	N/A										
<b>Funding Source(s):</b>	Federal CDC Grant Funding										
<b>Selection Type</b>	Administrative Sole Source 21.42										
<b>Monitoring</b>	Compliance with program objectives and meeting of contract deliverables is monitored real-time by the System of Care who meets regularly with the provider to ensure efforts are being made so that objectives are being met. BOCC monitoring occurs after the close of the Fiscal Year, which would be too late to ensure a project was moving forward.										

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SFHN/ ZSFG/ LHH	Tryfacta, Inc.	\$9,000,000	\$15,000,000	\$6,000,000	6/1/21 - 12/31/2023 (31 mos)	6/1/21 - 12/31/2024 (43 mos)	3,114,618	\$4,006,645	\$ 892,027	22.3%	Mod #2 to Orig. Agreement (to cont. existing svcs)
<p><b>Purpose:</b> The requested action is the approval of a contract amendment to increase the Total Contract Amount with Contingency to \$15,000,000, and to reflect a new term of 6/1/21 through 12/31/24, or an extension of one year to procure additional as-needed nurse registry services for the Department of Public Health. The Health Commission previously approved this contract on July 6, 2021. The Department has experienced a great increase in the need for as-needed nurse registry services. In addition to past issues such as COVID and other emergent issues, ongoing recruitment and staffing issues continue to drive the need for nursing registry services. Laguna Honda Hospital (LHH) and Zuckerberg San Francisco General Hospital (ZSFG) continues to experience many vacancies among nursing staff due to retirements, resignations, and staff leaving for other positions. Regional and nationwide challenges in the recruitment and retention of nursing professionals continue as well. The annual amount of this as-needed contract has been increased to be better able to meet this need.</p> <p><b>Reason for Funding Change:</b> The Department is requesting the approval of a Total Contract Amount with Contingency of \$15,000,000, or an increase of \$6,000,000 due to the following changes: (1) projected increase in the use of registry contracts for Nursing positions thru FY 24. Registry services are only used on an "if and as-needed basis" and to respond to staffing shortages. The request amount only reflects a spending authority and is only used if the Department has a need and corresponding funding. (2) 12% Contingency was added only to the amount of the proposed amendment. The previous Contingency was \$964,286 and the current Contingency amount is now \$642,857.</p>											
<b>Target Population:</b>	The San Francisco Health Network, Zuckerberg San Francisco General Hospital(ZSFG), Laguna Honda Hospital (LHH) and other network facilities as needed.										
<b>Service Description:</b>	Short term temporary, as-needed nursing personnel available through the registry for the City and County of San Francisco Department of Public Health at Zuckerberg San Francisco General Hospital (ZSFGH), Laguna Honda Hospital and Rehabilitation Center (LHH) and other network facilities for use during unusually high patient activity or low staffing due to absenteeism, retirement, or the inability to acquire qualified personnel.										
<b>UOS (annual)</b>	<u>Emergency Rate</u> <b>Registered Nurse: Specialty 1 (Operating Room, Critical Care, Emergency Department, NICU, Labor &amp; Delivery, Cath Lab, PeriOp, Acute HD, Radiology, Peds, Tele)</b> 12 Hour Shift \$150/hr, Night Shift \$180/hr, 8 Hour Shift \$150/hr, Overtime \$225/hr <b>Registered Nurse: Non Specialty</b> 12 Hour Shift \$87.75/hr, Night Shift \$96.53/hr, 8 Hour Shift \$87.75/hr, Overtime \$131.63/hr <b>Licensed Vocational Nurse</b> 12 Hour Shift \$60.75/hr, Night Shift \$66.83/hr, 8 Hour Shift \$60.75/hr, Overtime \$91.13/hr					<u>Non-Emergency Rate</u> <b>Registered Nurse: Specialty 1 (Operating Room, Critical Care, Emergency Department, NICU, Labor &amp; Delivery, Cath Lab, PeriOp, Acute HD, Radiology, Peds, Tele)</b> 12 Hour Shift \$100/hr, Night Shift \$120/hr, 8 Hour Shift \$100/hr, Overtime \$150/hr <b>Registered Nurse: Non Specialty</b> 12 Hour Shift \$80/hr, Night Shift \$88/hr, 8 Hour Shift \$80/hr, Overtime \$120/hr <b>Licensed Vocational Nurse</b> 12 Hour Shift \$40/hr, Night Shift \$50/hr, 8 Hour Shift \$40/hr, Overtime \$60/hr					
<b>UDC (annual)</b>	N/A										
<b>Funding Source(s):</b>	General Fund, and possible FEMA Reimbursement										
<b>Selection Type</b>	RFP 37-2020										
<b>Monitoring</b>	The services will be monitored in accordance with Hospital and network monitoring procedures by the nursing department leadership utilizing these services. The Nursing Director of Nursing Operations at LHH, has weekly meetings with the provider to discuss staffing needs, evolving service issues and performance expectations and delivery.										

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BHS SUD	Jamestown Community Center	\$0	\$1,232,421	\$0	N/A	07/01/2023-06/30/2025	\$0	\$578,654	\$ 578,654	N/A	Original Grant Agreement
<p><b>Purpose:</b> The requested action is the approval of a new Grant Agreement with Jamestown Community Center (Contract ID# 1000028580) for a Total Contract Amount with Contingency of \$1,232,421 and for a contract term of 7/1/2023 to 6/30/2025 (2 years). While this is a new contract, it is for continued services that were previously approved at the July 5, 2022, Health Commission under Contract ID# 1000010816. This contract is to meet the unique needs of low-income Latinos of San Francisco and build social/emotional skills to increase activities leading to a healthy life and decrease the risk of abuse of alcohol and illicit drugs. The proposed new agreement exercises the Grant Agreement Sole Source authority.</p> <p><b>Reason for Funding Change:</b> The Department is requesting the approval of a Total Contract Amount with Contingency of \$1,232,421 for the term of 07/01/2023 - 06/30/2025.</p> <p><b>Target Population:</b> While Jamestown Community Center programs welcomes and serves all ethnicities and populations, the prevention and family support programs at Jamestown is designed to meet the unique needs of the low-income Latino community of San Francisco. Services are also designed to meet the cultural and linguistic needs of this priority population. The target population consists of youth aged 5-18 and their families. Many are indigent, refugees, primarily monolingual (Spanish), and have limited ability to utilize services in English.</p> <p><b>Service Description:</b> The Jamestown Community Center's (JCC) Substance Use Disorder Prevention programs seek to strengthen families and youth, building social/emotional skills to increase activities leading to a healthy life, and decrease the risk of abuse of alcohol and illicit drugs. Jamestown provides services to all ethnicities and populations, with a special focus on the unique cultural and linguistic needs of low- income Latino families and youth.</p> <p><b>UOS (annual)</b>                      Information Dissemination Strategy: 915 Hours * \$63.01 per hour = \$57,664                      Education: 2089 Hours * \$94.55 per hour = \$197,478                      Alternatives: 1,216 Hours * \$94.55 per hour = \$114,943                      Community Based Strategy: 1,380 Hours * \$63.01 cost per hour = \$86,977</p> <p><b>UDC (annual)</b> 192</p> <p><b>Funding Source(s):</b> Substance Abuse Prevention and Treatment Block Grant (SABG)</p> <p><b>Selection Type</b> 21G.8 Grant Agreement Sole Source</p> <p><b>Monitoring</b> The program received annual monitoring from the DPH Business Office Business Office of Contract Compliance (BOCC) for FY20-21. This program was exempt from review of contracted performance objectives and achievement of UOS targets. A client satisfaction survey was conducted and the results were reviewed. Due to COVID, there was no scoring assigned.</p>											

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BHS SUD	Youth Leadership Institute	\$0	\$1,229,059	\$0	N/A	07/01/2023-06/30/2025	\$0	\$517,239	\$ 517,239	N/A	Original Grant Agreement
<p><b>Purpose:</b> The requested action is the approval of a new Grant Agreement with Youth Leadership Institute (Contract ID# 1000028579) for a Total Contract Amount with Contingency of \$1,229,059 and for a contract term of 7/1/2023 to 6/30/2025 (2 years). While this is a new contract, it is for continued services previously under Contract ID# 1000010693. This contract was not previously presented to the Health Commission, as it did not meet the threshold criteria.</p> <p><b>Reason for Funding Change:</b> The Department is requesting the approval of a Total Contract Amount with Contingency of \$1,229,059 for the term of 07/01/2023 - 06/30/2025.</p>											
<b>Target Population:</b>	Youth Leadership Institute welcomes and serves all ethnicities and populations within San Francisco with focused expertise to meet the unique needs of several primary target populations for substance use disorder prevention activities: 1) San Francisco substance use disorder providers, staff, and youth utilizing the CMCA model (Communities Mobilizing for Change on Alcohol); and 2) elementary, middle school, and high school age youth participating in our evidenced-based prevention programs.										
<b>Service Description:</b>	This contract is to provide 1) technical assistance, training, capacity building, and evaluation services that support San Francisco substance use disorder prevention providers and alcohol policy leaders to plan, develop, implement and evaluate youth-led environmental prevention projects consistent with the Communities Mobilizing for Change on Alcohol (CMCA) evidence-based framework, 2) prevent underage drinking by high school students as measured by a positive change in youth attitudes, knowledge, beliefs and behavior on a validated pre-/post-test administered at the beginning and completion of a neighborhood-level community campaigns (CMCA and YAPC), 3) increase protective factors to prevent underage drinking among elementary and middle school children as measured by pre-/post-tests administered at the beginning and end of two evidenced-based programs: Strengthening Families Program (SPF) and Botvin Life Skill Training (LST).										
<b>UOS (annual)</b>	Information Dissemination Strategy: 700 Hours * 68.36 per hour = \$47,849 Education: 1,120 Hours * \$102.57 per hour = \$114,880 Alternatives: 1,205 Hours * \$102.57 per hour = \$123,599 Community Based Strategy: 2,477 Hours * 68.36 per hour = \$169,319										
<b>UDC (annual)</b>	128										
<b>Funding Source(s):</b>	Substance Abuse Prevention and Treatment Block Grant (SABG)										
<b>Selection Type</b>	21G.8 Grant Agreement Sole Source										
<b>Monitoring</b>	The program received annual monitoring from the DPH Business Office Business Office of Contract Compliance (BOCC) for FY20-21. This program met 33% of contracted performance objectives and met 86% of its UOS targets. A client satisfaction survey was conducted and the results were reviewed. Due to COVID, there was no scoring assigned.										

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SFHN	Health Advocates LLC	\$20,100,000	\$10,000,000	(\$10,100,000)	1/1/2014 - 12/31/2023 (9 Years)	1/1/2024 - 12/31/2029 (5 years)	\$2,000,000	\$1,558,435	\$ (441,565)	-28.33%	New Continuing Services
<p><b>Purpose:</b> The requested action is the approval of a new contract with an existing vendor the same services. Health Advocates was originally sourced through RFP 16-2012 and has been DPH's vendor since 2014. DPH issued RFP SFGOV-000008427 on June 20, 2023 for Uncompensated Care Reimbursement Recovery Services. The new contract term and options are authorized through RFP SFGOV-000008427 which Health Advocates LLC was selected as the proposed vendor. Total Contract Amount with Contingency to an amount of \$10,000,000 with the proposed contract initial term from 1/1/2024 to 12/31/2029 (5 years) plus an option for 4 years.</p> <p>The option will only be exercised if the department has a need and funding is available. The Change in Total Contract Amount has a difference of \$10,100,000 due to the difference in contract length. The Health Commission previously approved the prior contract on May 4, 2021. Health Advocates LLCs provides uncompensated care reimbursement recovery services, which assist DPH in developing sources of reimbursement and further reduces the percentage of patients in the self-pay and charity care categories. From July 2019 to June 2023, Health Advocate LLC, the estimated total reimbursement recovery revenue is \$73,509,073 with an annual average of \$18,377,268. This proposed amendment is subject to approval by the S.F. Board of Supervisors.</p> <p><b>Reason for Funding Change:</b> The Department is requesting the approval of Total Contract Amount of \$10,000,000. The Change in Total Contract Amount has a difference of \$10,100,000 due to the difference in contract length.</p>											
<b>Target Population:</b>	Adults and Older Adults - The population addressed is patients who the Department is not able to assist with eligibility through its regular procedures due to client's substance abuse, mental illness, homelessness, or other difficult-to-resolve situations. The contractor becomes the patient's authorized representatives to aid and facilitate Medi-Cal eligibility and approval and appears on behalf of the patient at fair hearings and appeals, as necessary.										
<b>Service Description:</b>	Health Advocates LLC operates a highly specialized uncompensated care recovery program, enhancing Medi-Cal and other third-party payor revenues. Under this program, the contractor assists the Department to help Zuckerberg San Francisco General Hospital (ZSFGH) patients become eligible for Medi-Cal, thereby substantially increasing Department revenues.										
<b>UOS (annual)</b>	The fee structure is that Health Advocates is compensated only for: successful efforts to enroll the patient in third party payor programs that result in payments that would not have otherwise been received successful efforts to improve claims submitted by a DPH-associated clinical facility for reimbursement or successful efforts otherwise to improve reimbursement to DPH facilities for care provided.				<b>Comprehensive Fixed Fee Per Discharge:</b> <b>2023:</b> Acute, SNF & LTC Screening & Applications = \$2,285 Outpatient ED, Acute, SNF & LTC Fair Hearing & Appeals = \$2,950 Psych Screening & Applications = \$2,950 Psych Fair Hearing & Appeals = \$3,350 Acute SNF & LTC Pending Applications (non-Hospital Presumptive Eligibility (Non-HPE) Follow-Up = \$1,615 Fair Hearing Follow-Up on Acute, SNF & LTC Pending Applications (non-HPE) Follow-Up = \$2,015 Outpatient ED Screenings, Applications & Follow-Up = \$1,615 Contingency Rate for Third Party Payer = 20%						
<b>UDC (annual)</b>	N/A										
<b>Funding Source(s):</b>	General Funds, Medi-Cal										
<b>Selection Type</b>	Solicitation SFGOV 000008427 Uncompensated Care Reimbursement Recovery Services for the Department of Public Health										
<b>Monitoring</b>	Compliance with program objectives and meeting of contract deliverables is monitored real-time by the System of Care who meets regularly with the provider to ensure efforts are being made so that objectives are being met. BOCC monitoring occurs after the close of the Fiscal Year, which would be too late to ensure a project was moving forward.										