



COMPASS FAMILY SERVICES

Housing. Support. Hope.

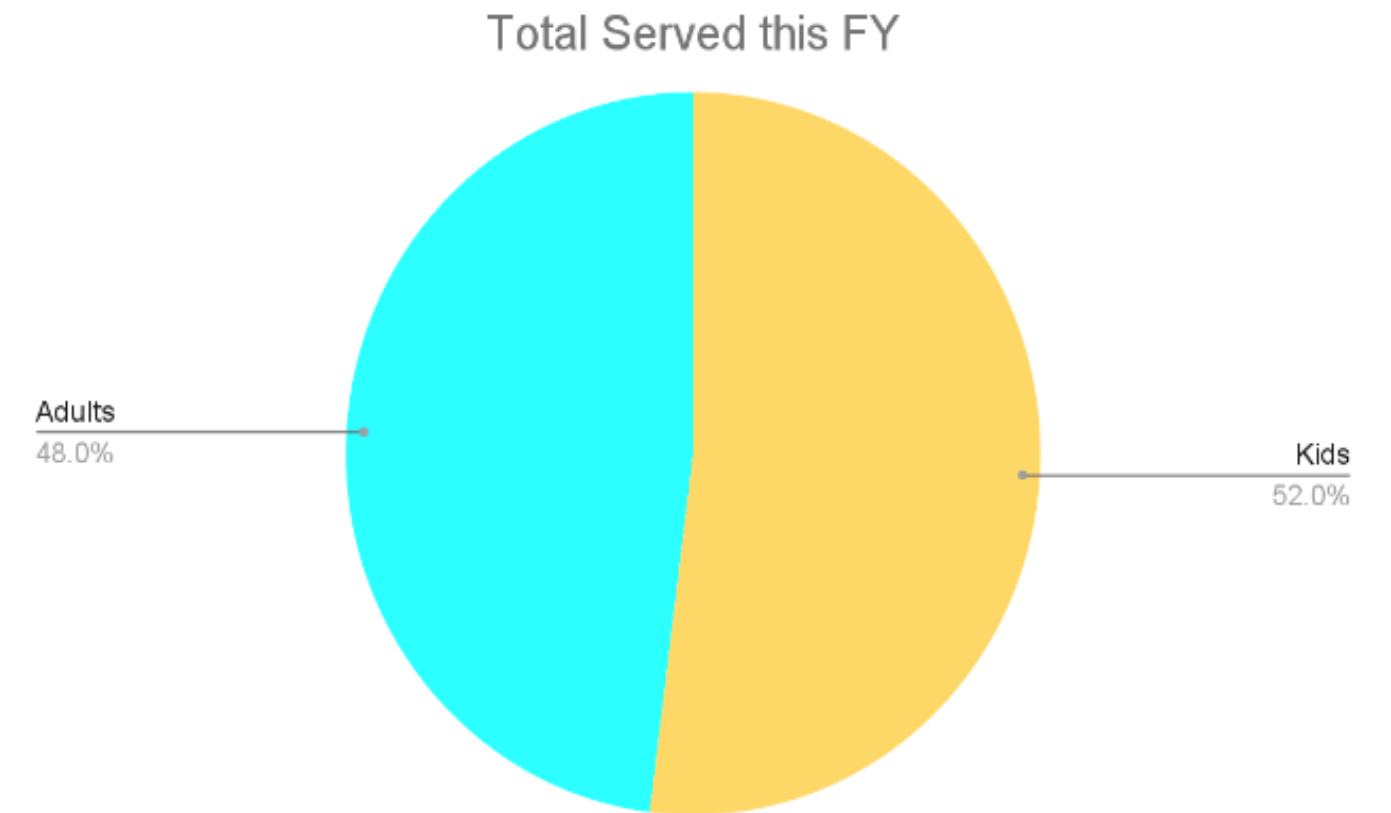
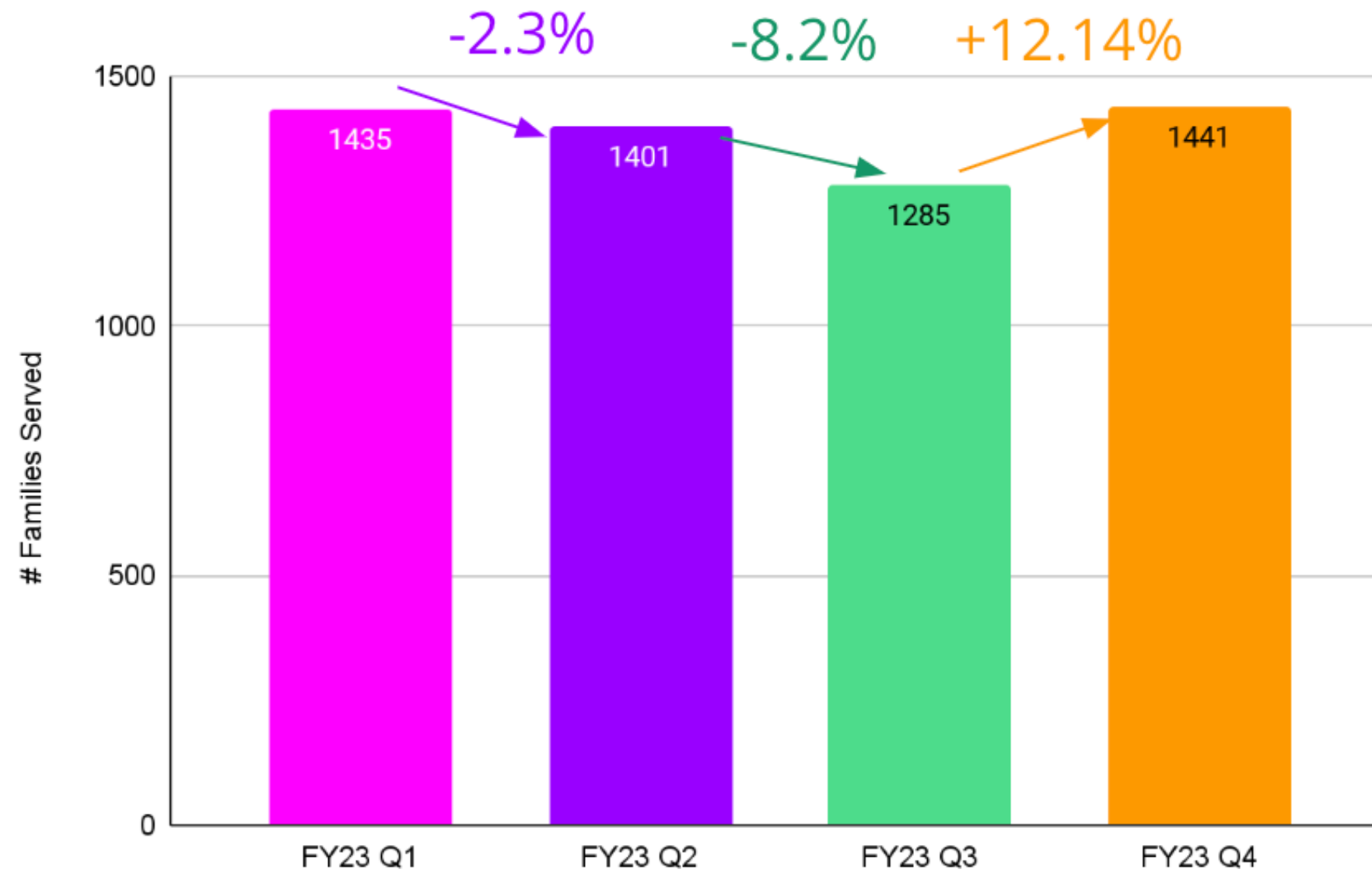
Erica Kisch, LCSW
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OCOH Committee September 28th, 2023



Families Served

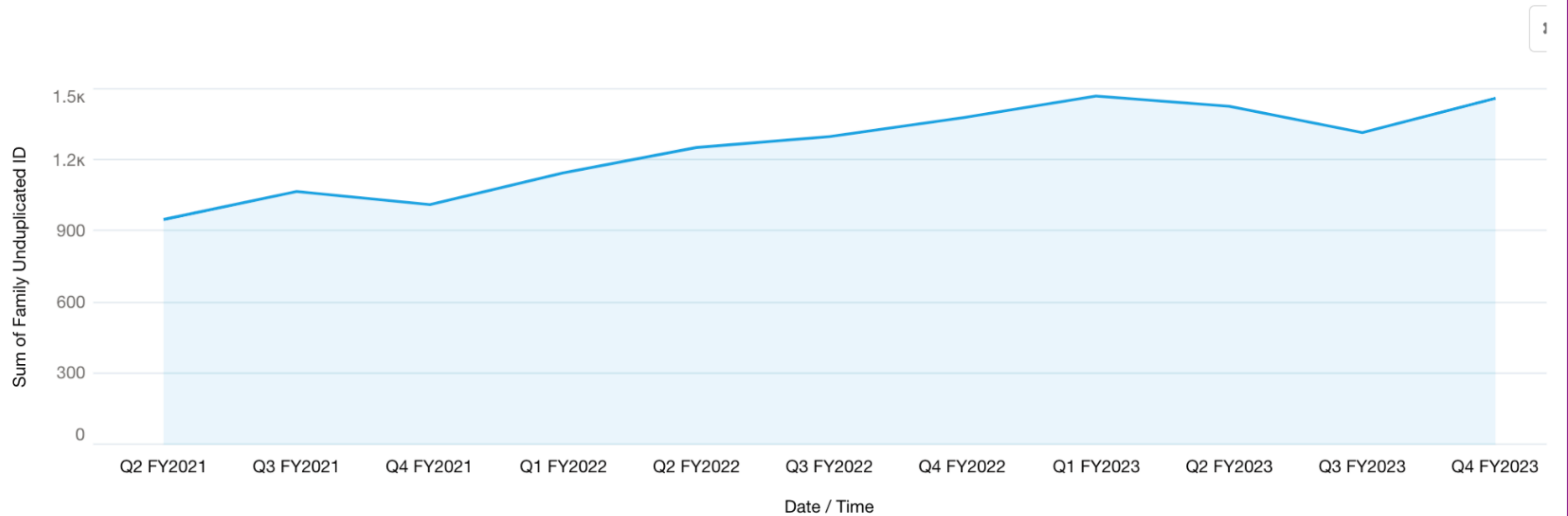
2702 families and **7572 individuals** served. **7%** increase from FY22



41% were new families in FY23

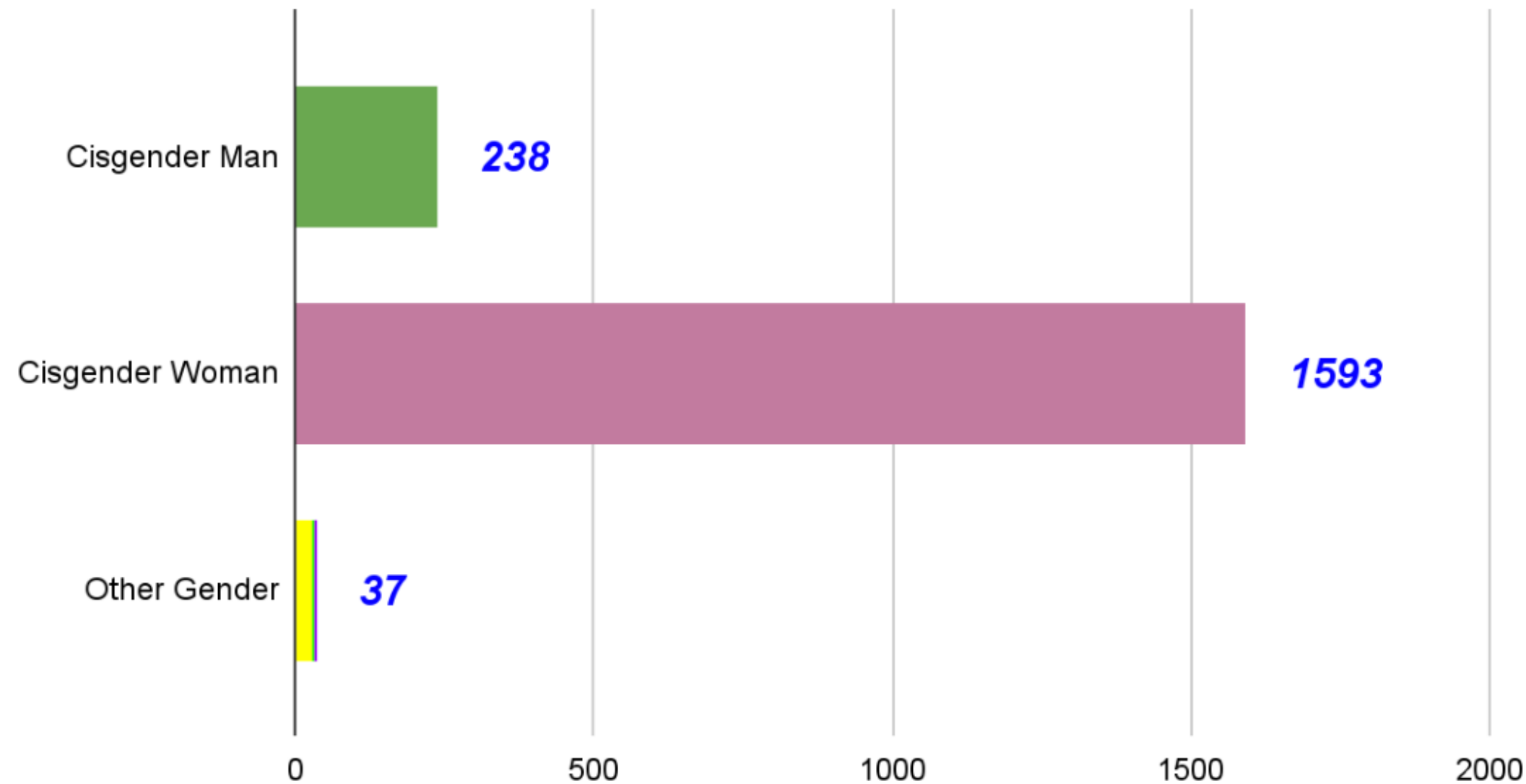
Total Served - Over Time

54% increase in families served in past 2.5 years



Client demographics: Gender

Gender Identity (Adults)



89% of head of households identified as female

N = 1886 (86.3%) adults w/ gender specified

Other gender includes - a gender other than singularly male or female; Prefer not to answer; Prefer to Self-Describe; Transgender; Data not collected

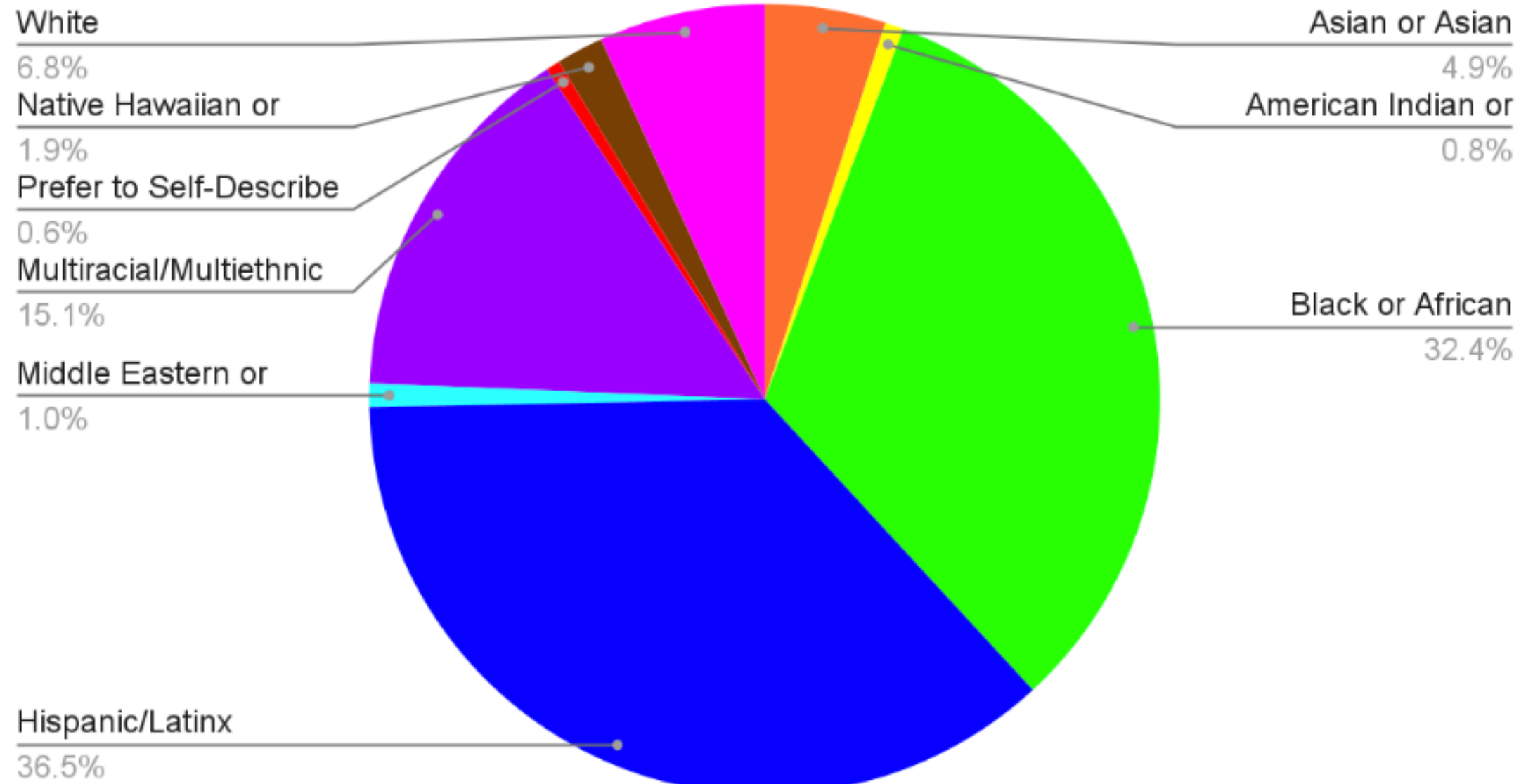
Client Demographics: Race / Ethnicity

Most common race/ethnicity reported with Multiracial / Multiethnic:

- 72% Hispanic/Latinx
- 53% White
- 35% American Indian or Alaskan Native
- 25% Black or African American
- 9% Asian or Asian American
- 7% Native Hawaiian or Other Pacific Islander

N=235, non-cumulative

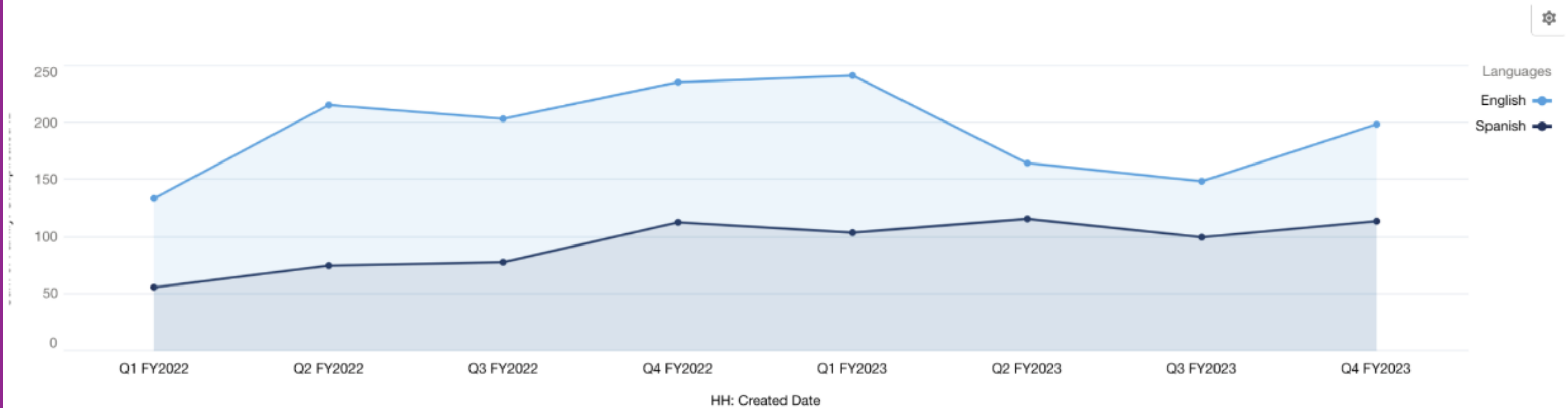
Race Ethnicity (Adults)



N=1560 (72%) adults w/Race/Ethnicity specified

Client Demographics: Language

100% increase in new Spanish speaking families from 2 years ago



Service Population Trends

Significant Racial Disproportionality

89.6% of Compass Clients identify as Black or African American, Indigenous or American Indian, Asian, Hispanic or Latin/x, or Multi Racial

Single Women - ID Head of Household

89% of families served by Compass are **headed by a female identifying person**

Overwhelming majority are **single heads of household**

Documentation Status

2021 internal PIT count reflected **nearly 1/3 of Compass Clients are Undocumented**

Over 200% increase in Spanish Speaking Families over last FY

More Families Need Help

902 families were assessed at access points in SF in **FY 19**

1228 families were assessed at access points in SF in **FY 23**

Our services wrap around families to achieve **housing stability, economic self sufficiency, and overall well-being**

The experience of homelessness is **inherently traumatic** for parents and for children

Compass offers a **continuum** of supports to help families stabilize, plan for the future, and **break patterns of intergenerational homelessness**





COMPASS FAMILY SERVICES
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COMPASS BEHAVIORAL HEALTH SERVICES

MENTAL HEALTH SERVICES available to all Compass families and those in the San Francisco family homelessness system, and training and clinical support for Compass staff

COMPASS URGENT ACCOMMODATION VOUCHERS

BRIEF HOTEL STAYS when emergency shelter is not an option for families.

COMPASS FAMILY SHELTER

EMERGENCY SHELTER, where families stay and engage in intensive support services, including housing search

COMPASS CLARA HOUSE

TRANSITIONAL HOUSING PROGRAM with comprehensive supportive services to bolster homeless families into economic stability

THE MARGOT

PERMANENT SUPPORTIVE HOUSING PROGRAM with comprehensive supportive services, childcare, and behavioral health.

C-WORK

WORKFORCE DEVELOPMENT PROGRAM with case management, employment workshops to remove barriers to employment for parents.

COMPASS CHILDCARE SUPPORT SERVICES

CHILDCARE SUBSIDIES, PLACEMENT SUPPORT, and related case management

COMPASS CHILDREN'S CENTER

ENRICHED EARLY CHILDHOOD EDUCATION and care, serving homeless and at-risk children, ages 0-5, and their families

COMPASS SF HOME

HOUSING SEARCH ASSISTANCE, RENTAL SUBSIDIES combined with intensive case management and aftercare services

C-RENT

HOMELESSNESS PREVENTION, rental assistance, case management, and problem solving services

CENTRAL CITY ACCESS POINT

ENTRY POINT FOR HOMELESS FAMILIES to access housing problem-solving, shelter and housing programs

COMPASS FAMILY RESOURCE CENTER

DROP-IN SERVICES, support groups, parents education, case management, and childcare

Gaps in the Family Safety Net

Mid - Range Subsidies

Behavioral Health

**Permanent
Supportive Housing**

Transitional Housing

Prevention

Progress and Systemic Fixes

TAY

Developmentally-responsive **options for TAY-headed homeless families**

Undocumented Families

Embedded legal service supports (**cross departmental collaboration**)

Stronger **pathways to employment**

Family CES

Move away from **“not homeless enough”**; drive interventions upstream

Subpopulation - Specific Outcome Metrics Over Next 5 Years

What does **“success”** look like for the family system?



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