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Susan Belinda Christian, J.D.
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Commissioner
Suzanne Giraudo ED.D
Commissioner
Tessie M. Guillermo
Commissioner

**HEALTH COMMISSION
CITY AND COUNTY OF SAN
FRANCISCO**

**London N. Breed Mayor
Department of Public Health**



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MINUTES
HEALTH COMMISSION MEETING
Tuesday September 5, 2023 4:00 p.m.
101 Grove Street, Room 300
San Francisco, CA 94102 & via Webex

1) CALL TO ORDER

Present: Commissioner Dan Bernal President
Commissioner Laurie Green, MD, Vice President
Commissioner Susan Belinda Christian, J.D.
Commissioner Suzanne Giraudo, Ph.D
Commissioner Tessie Guillermo

Excused: Commissioner Edward A. Chow M.D.
Commissioner Cecilia Chung

The meeting was called to order at 4:05pm.

2) APPROVAL OF THE MINUTES OF THE HEALTH COMMISSION MEETING OF AUGUST 15, 2023.

Public Comment:

Dr. Ahimsa Porter Sumchai, former DPH staff, stated that are simple things the DPH and Health Commission can do to protect people from violations from Proposition 65 enforcement along the western fence line of the Hunter's Point Naval Shipyard. People who live on streets adjacent to this property are being exposed to toxins from deep soil excavations being conducted along the fence line that does not have basic dust barriers. This is an issue to immediately address. She noted that industrial mining dust curtains that are resistant to weather could be used to reinforce the western part of the shipyard. She added that there is a children's playground several hundred feet from one of the shipyard entrances. The land fill near Finch Street does not have dust barriers. There are people living in campers and tents along the fence line.

Patrick Monette Shaw made verbal comments and submitted the following summary:

The "Minutes" for this Commission's August 15 meeting report on page 4 Dr. Chow was thankful to hear LHH had applied for Medi-Cal recertification. Chow asked about next steps. The minutes report Mr. Pickens indicated on 8/15/2023 that once LHH obtained Medi-Cal recertification, the next step

before submitting a second follow-up application to obtain Medicare recertification, LHH wanted to obtain its Medi-Cal application approval. We learned from a Chronicle article the next day (8/16/2023) the Medi-Cal application was approved by CDPH. So, when will the Medicare application be submitted? The minutes also report Commissioner Chow inquired how soon admissions to LHH might resume. Mr. Pickens evasively answered "Once Medi-Cal recertification is achieved, LHH will have to revisit its admission status." Since LHH's Medi-Cal recertification was approved on 8/16/2023, this Commission has a duty to inform members of the public the actual date when admissions to LHH are expected to resume.

Action Taken: The Health Commission unanimously approved the August 15, 2023 meeting minutes.

3) GENERAL PUBLIC COMMENT

Dr. Palmer asked when will the public hear about the dangers at Hunter's Point? There is clearly inadequate protection for residents against the toxins present there. She would like to know when a meeting is set to discuss this issue.

4) DIRECTOR'S REPORT

Grant Colfax MD, DPH, Director of Health, presented the item.

LONG-TERM FUTURE OF LAGUNA HONDA HOSPITAL SECURE AS THE STATE GRANTS MEDICAID RECERTIFICATION

In a major victory for the City and County of San Francisco, the California Department of Public Health (CDPH) and the Department of Health Care Services (DHCS) approved Laguna Honda Hospital (LHH) for Medicaid recertification, meaning critical Medicaid dollars will continue to flow to the institution. With more than 95% of LHH's residents relying on Medicaid funding for their care, this ensures that LHH will continue to serve San Francisco's most vulnerable residents for generations to come.

Laguna Honda Hospital represents a significant and extensive commitment by San Francisco to publicly fund a long-term care facility and hospital for those with limited means. Representing more than 30% of all skilled nursing beds in San Francisco, LHH provides safety net healthcare services to hundreds of the City's most vulnerable individuals with complex medical and care needs. There are few facilities in the area capable of caring for these residents, and even fewer that will accept them.

In April 2022, the Centers for Medicare and Medicaid Services (CMS) terminated LHH's participation in Medicare and Medicaid Provider Program. Since that time, LHH staff have made the facility-wide improvements necessary to improve resident care and safety and the significant changes to meet the rigorous regulatory requirements and timelines set by CMS. Based on this progress, LHH applied for recertification into the Medicaid Provider Program on Friday, August 11, 2023.

CDPH and DHCS, which oversee the Medicaid recertification process for CMS, approved the application and granted recertification in the Medicaid Provider Program, restoring certainty to the system that supports LHH residents. The recertification of LHH provides relief to residents and their families who can now be secure about the future of Laguna Honda.

LAGUNA HONDA HOSPITAL UPDATE

In August, Laguna Honda Hospital was recertified in the Medicaid Provider Program, and also submitted an application for Medicare recertification. Both actions are critical to securing the long-term future of Laguna Honda, and demonstrate the significant progress that has been made in the areas of patient care, patient safety, fire and life safety, and operations.

We are now subject to a full survey by CMS, which could happen at any time, and without notice.

Thank you to everyone who put in the hard work to make these significant successes happen, including Mayor London Breed and our elected leaders, the Health Commission, union partners, and Laguna Honda staff.

Laguna Honda remains focused on achieving recertification with CMS, as well as sustaining the improvements that have been made so we can deliver a world-class skilled nursing facility for our residents and families.

CHANGES TO COVID-19 COMMUNITY TESTING

San Francisco remains a model for COVID-19 response, and we continue to respond effectively as we enter the endemic phase, continuing to slow the spread of the virus and care for our residents. San Francisco continues to see high rates of vaccination and low hospitalizations.

With the federal COVID-19 pandemic public health emergency declaration ended as of May 2023 and demand for services decreased, our efforts have moved from emergency response to providing robust COVID-19 prevention and care through our normal operations within DPH.

Utilizing a smaller COVID-19 budget than in previous years when San Francisco received federal and state funding to fight the pandemic, we are keenly focusing public health resources in ways that are most effective and impactful. We are continuing to explore options for vendor services to better meet the potential future needs of the community.

Currently, as we align services with available budget and as demand for daily COVID-19 testing and vaccination have dramatically decreased, effective September 1, 2023, DPH will:

1. Transition from PCR tests to rapid antigen tests at COVID-19 community-based testing sites.
2. Permanently close the following COVID-19 community testing sites:
 - 1099 Sunnydale Ave, San Francisco, CA 94134
 - 2055 Sunnydale Ave, San Francisco, CA 94134
 - GLIDE Memorial Church Parking Lot, 330 Ellis St., San Francisco, CA 94102

Since the start of the COVID-19 pandemic, the community testing sites have served their purpose as a resource for those most in need of testing services such as uninsured individuals. Over time, the community testing sites have been increasingly used by those with private insurance, who could obtain testing via their regular provider.

The update to the community testing sites is part of the approach to return to normal mechanisms of delivering healthcare, in hospitals and clinics. It is also an important step in focusing the City's public health efforts for COVID-19 as a safety net for those who are uninsured or under-insured and have difficulty accessing care.

San Franciscans who have been utilizing the testing sites will remain well-served. We will continue to prioritize BIPOC communities that have been disproportionately impacted by the pandemic. DPH will continue to provide services at two community testing sites in or near priority neighborhoods.

DPH will initially start in-house services, with the goal to transfer back to vendor services. In addition, people will be able to pick up rapid test kits to take home, reducing need to leave the house to get a test while feeling ill. Tests will continue to be available at:

Ella Hill Hutch
1050 McAllister St., San Francisco, CA 94115
Monday and Thursday

9:00am-1:00pm

Southeast Health Center
2401 Keith St. San Francisco, CA 94124
Tuesday and Wednesday
9:00am-1:00pm

Rapid tests quickly identify higher levels of the virus through same day test results within 10-15 minutes. This is important to help guide people with the information they need to make decisions about their health. Getting tested and treated early for COVID-19 is the best way to prevent serious illness, and our testing sites will also provide information on how people can get treatment. We will continue to reach out to partner with community stakeholders to ensure continuous dialogue and transparency as information becomes available.

Please visit our website <https://sf.gov/find-out-about-your-covid-19-testing-options> to learn more about COVID-19 resources.

CONGRATULATIONS TO CHINATOWN PUBLIC HEALTH CENTER'S TEEN HEAL INTERNSHIP GRADUATES

On August 5, Chinatown Public Health Center (CPHC) held its 2022-2023 Teen HEAL Graduation and 2023-2024 new intern induction ceremony. CPHC's Teen Healthy Eating and Active Living (HEAL) Internship Program is sponsored by Gum Moon/Asian Women's Resource Center and CPHC/DPH, and is co-sponsored by Chinatown YMCA. It is designed to empower youths to improve their nutritional and physical well-being, as well as foster leadership skills. The program was started in 2019.

During the internship, interns were taught eight nutrition skills: building a healthy plate, shopping smart, making healthy snacks, eating out right, managing your weight, staying active, exploring the benefits of organic food and vegetarianism, managing stress, and healthy cooking. They also learned leadership skills, such as program planning, goal setting, public speaking, communication strategies, and social awareness. Interns utilized their nutrition and leadership training to serve their peers by leading HEAL clubs at their schools to promote healthy cooking, healthy eating habits and active lifestyles. This past year, five HEAL school clubs completed a total of 65 club meetings and 633 encounters. They also served their community by teaching children at Chinatown YMCA, summer camps at the Gum Moon/Asian Women's Resource Center, the seniors at Self Help for the Elderly, and senior housing units and SRO families.

The interns completed a 2022-2023 Teen HEAL Yearbook on their Champion stories and recipes that they have modified themselves to display both their understanding of making healthy substitutes and creativity with different flavors, along with a reflection of the self-growth they have experienced as a result of the program. For more info and get your copy of the HEAL yearbook, please contact Catherine Wong, Nutrition Manager, CPHC at Catherine.wong@sfdph.org.

DPH LEADERS RECOGNIZED WITH ACHE REGENT'S AWARDS

The American College of Healthcare Executives (ACHE) is an international professional society of more than 48,000 healthcare executives who lead hospitals, healthcare systems and other healthcare organizations. ACHE's mission is to advance members and healthcare leadership excellence who are committed to integrity, lifelong learning, leadership, diversity, and inclusion. ACHE is also the only organization to provide the prestigious FACHE® credential, signifying board certification in healthcare management. Yearly, the ACHE Regent, along with Healthcare Leaders across Northern and Central California, select senior-level healthcare executives and early career healthcare executives to receive the highly competitive ACHE Regent's Award. This year, two of the San Francisco Health Network's executives were recognized on August 24, 2023.

- Corina Clark, who currently serves as the San Francisco Health Network's Executive Administrator/VP for Health at Home and Integrated Rehabilitation Services, was recognized with the ACHE Regent's Early Careerist Award. This recognition is awarded to leaders who model the ACHE Code of Ethics,

have demonstrated leadership in advancing and sustaining Diversity, Equity & Inclusion, both in healthcare and the community, and participate in ACHE national chapter activities as well as in hospital or health association activities (local/regional/state/national) and civic/community activities and projects.

- Baljeet S. Sangha, FACHE who currently serves as the San Francisco Health Network's Chief Operating Officer and LHH Recertification Co-Incident Commander, was recognized with ACHE's Senior Level Careerist Award. This recognition is awarded to leaders who are board certified Fellows of ACHE, hold a senior level executive role in their current organization, model the ACHE Code of Ethics, have demonstrated leadership in advancing and sustaining Diversity, Equity & Inclusion, both in healthcare and the community, work to actively develop one's organization and promote its growth and stature in the community, participate in and lead ACHE (national and chapter) activities, provide leadership in hospital or health association activities (local/regional/state/national) and civic/community activities and projects, and actively contribute to the development of leaders in the healthcare profession.

Congratulations to Corina and Baljeet on their awards! DPH is lucky to have leaders like them on our team.

SECURITY ESCORT PROGRAM LAUNCHES AT ZSFG

In response to feedback we received from this year's Employee Engagement and Safety Survey, ZSFG Hospital has launched a new Security Escort Pilot Program in collaboration with Allied Security, Care Experience and DPH Security. The safety of our staff is among our highest priorities, and as a safety improvement, trained security officers are now stationed at strategic locations across ZSFG campus, such as the employee lot, Vermont Street, and the lot at 23rd Street to provide escorts for employees to their vehicles. This program helps ensure staff safety during shift changes. The program augments the services provided by the City's Sheriff's department on campus who are available to staff by request to escort them to their vehicle.

ZSFG RECEIVES MATERNITY CARE HONOR ROLL AWARD

The California Health & Human Services and Cal Hospital Compare recognized ZSFG as a hospital that consistently demonstrates a strong culture of safety across multiple departments in the Maternity Care Honor Roll. The 2023 Maternity Care Honor Roll recognized hospitals that meet or surpass the statewide target aimed at reducing births via c-section in first-time mothers with low-risk pregnancies. This year's award reflects calendar year 2022 hospital discharge and birth certificate data from 211 California hospitals that offer maternity services and participate in the California Maternal Quality Care Collaborative's Maternal Data Center (CMQCC's MDC). Great work, ZSFG!

ZSFG RECEIVES OPIOID TEAM HONOR ROLL AWARD

California HSS and Cal Hospital Compare also recognized ZSFG for the hospital's efforts to increase access to addiction treatment for patients and the reduction of opioid-related deaths by placing the hospital on the state's HSS Opioid Care Honor Roll. All California adult, acute care hospitals were invited to participate. ZSFG was one of 110 hospitals that submitted data sharing our progress on implementing evidence-based practices to address the opioid crisis. Participation in the Opioid Care Honor Roll is a signal to California's health care community that all 110 hospitals are actively accelerating and strengthening their opioid stewardship programs. ZSFG was one of 35 hospitals that achieved "Excellent Progress." Hospitals achieving Excellent Progress have taken steps to spread and scale appropriate opioid prescribing guidelines, opioid use disorder treatment, and overdose prevention strategies across one or more service lines that reduce the use and risk of opioids for patients who visit emergency rooms, new patients with pain, and patients being discharged to reduce the likelihood of chronic use. Congratulations to ZSFG on this additional achievement!

WELLNESS/ANIMAL THERAPY AT ZSFG

The Staff Experience team at ZSFG Hospital has been hard at work with their efforts leading up to the recent re-opening of the Wellness Center, which had been closed to in-person events since the onset of the COVID

pandemic. The team leveraged August's theme of National Wellness Month as a foundation to coordinate a variety of wellness events for staff. In addition to weekly virtual classes and in-person Zumba, Bootcamp and Yoga, well-being pop-ups and the official "Restore" opening event of the Wellness Center, they also hosted an Animal Therapy Day. The pet therapy session at the Wellness Center allowed staff to spend time with three volunteer service dogs and their humans. Spending time with companion animals has proven health benefits and this event at ZSFG brought smiles to many!

COVID-19 UPDATE

As of 8/31:

- San Francisco's 7-day rolling average of new COVID cases per day is 68 and there are 52 COVID hospitalizations.
- Eighty-six percent of all SF residents have been vaccinated and 65% have received booster dose(s). Forty-one percent of residents have received a bivalent booster.

DPH in the News

Dr. Susan Philip, San Francisco Health Office and Director of the DPH Population Health Division, stated that the division is pulling together a multidisciplinary team to work with the Navy and regulators, including the EPA, Water Board, and State, in order to encourage these entities to provide clear information to the community regarding issues related to the shipyard. Asa King, the new Deputy Director of Population Health, will be part of this team to reach out to the community, in an effort to ensure communication is as strong as it can be.

Public Comment:

Patrick Monette Shaw made verbal comments and submitted the following summary:

Page 2 of the Director's Report, Dr. Colfax asserts in his "LHH Update" LHH submitted both its application for Medicaid (Medi-Cal) recertification and its application for Medicare recertification in August 2023. However, a Budget and Legislative Analyst report posted on the Board of Supervisors Budget and Finance Committee agenda for tomorrow September 6 specifically states LHH's Medicare application is going to be submitted on September 17. Presumably, the BLA obtained the September 17 date from someone at SFDPH. Dr. Colfax just stated the Medicare application was submitted on August 23. So which is it? Why was the BLA given an incorrect date? And if LHH knew it would be submitted 8/23/2023, why did Roland Pickens tell Chronicle reporter Nanette Asimov "Pickens said officials will now turn to reapplying for Medicare, where the rules are different from those for Medi-Cal" in Asimov's August 16 article announcing the Medi-Cal application was approved?

Dr. Teresa Palmer made verbal comments and submitted the following summary:

We need answers to these questions from SFDPH: 1. When will new admissions resume?
2. When will Medicare certification be obtained (& is this needed for new admissions to resume)?
3. Will the evicted patients (who survived) be readmitted? (Nothing in writing yet). Nursing Home eligible San Francisco residents who have had to leave the county for care should have priority at Laguna Honda-but they do not. 4. Are there enough STABLE licensed and adequately trained/skilled staff (especially R.N.s) to stay out of trouble with regulators? 5. Will admission and mismanagement of complex and acutely behaviorally unstable residents from ZSFG resume? This puts the "flow" at San Francisco General Hospital over the well being of everyone else including ZSFG patients who are inappropriately placed in this nursing home....6. The 120 bed cut is still on the table. Where is the application for a waiver?

Carol Bettencourt submitted the following written comments:

I am writing to thank everyone for all their work that resulted in Laguna Honda receiving recertification from Medi-Cal. I remain concerned, however, and many questions remain unanswered, including:

When will admissions resume? When will Medicare recertification be achieved? Will the 120 bed cuts be reversed? Will the surviving evicted residents be allowed to return to Laguna Honda? I am also concerned because I have heard that many more residents have received notices saying they should be discharged because they no longer need skilled nursing care.

Commissioner Comments:

Commissioner Bernal congratulated Baljeet Sangha and Corina Clark, both DPH staff, who were honored by the American College of Healthcare Executives. He also extended congratulations to ZSFG for being put on the HSS Opioid Care Honor Roll.

Commissioner Giraudo encouraged the DPH to communicate to the community that the DPH will be providing free COVID-19 test kits. Dr. Philip stated that the DPH is emphasizing that that test kits are free and ensuring that other community partners have the ability to obtain free test kits.

Commissioner Giraudo noted that Dr. Philip committed to reporting back to the Commission in January regarding its efforts regarding the shipyard. She noted that at the July Community and Public Health Committee, the committee members suggested the DPH hold community meetings to address the issues. Dr. Philip stated that the DPH would like to start with small groups of people to understand what needs to be conveyed in larger group meetings. She noted that all agency partners need to participate and the DPH needs to do some work to understand the larger community process. One of the main goals of the DPH is to coordinate and facilitate communication between regulatory agencies and the community. Understanding the gaps in communication is key to improving communication.

Commissioner Christian thanked Commissioner Giraudo for carrying forth the Community and Public Health Committee members' concerns regarding the shipyard issues related to community outreach. She also thanked Dr. Philip for reporting back in regard to how the DPH will proceed in its efforts to close communication gaps. She is concerned that the DPH have greater communication and greater involvement with the Navy; the Commissioners understand that the DPH has no regulatory authority. However, the DPH should be reviewing the Navy's actions in the shipyard in regard to the health and wellbeing of local residents. This includes carrying forward community concerns and requesting more engagement with community so the Navy can address these concerns. The DPH has no higher duty than preserving the health and wellbeing of the community. Given the contamination of areas of the city, this is something that requires the strongest levels of engagement. A strong and unending need to monitor and address the issues which are found. She voiced strong confidence in Dr. Philip and DPH leadership to take on this situation in a much stronger manner than in the past. Dr. Philip agreed with Commissioner Christian's sentiments. The DPH has an active role in the situation and strives to be advocates for the community. For the first time, the DPH has a multidisciplinary team to engage with technical developments and to engage with the community. Commissioner Christian stated that there seems to be strong need for ongoing testing to ascertain the levels of contaminants in those living close to the shipyard. Dr. Philip stated that the team will be talking with federal and academic experts about this issue. The team needs to understand the current state of the situation.

Commissioner Green stated that the shipyard situation clearly will require advocacy. She noted that depending on who is elected the next United States president, the priorities of the Navy and EPA may shift in regard to the handling of superfund sites.

Commissioner Green stated that there is general confusion regarding the cost of COVID-19 vaccines and whether health plans will cover them. She does not want cost to be an obstacle in anyone getting the vaccine and asked the DPH to provide information to the community as it is available. Dr. Philip stated that the DPH is currently waiting to hear from the Center for Disease Control in regard to the new vaccine formulation; the DPH has been told that there will likely be federal programs in place to ensure the vaccine is accessible to everyone.

Commissioner Christian stated that she joins Commissioner Bernal in congratulating the DPH leaders who received accolades from the American College of Healthcare Executives. She asked if the HEAL internship is available at sites other than the Chinatown Health Center. Dr. Claire Horton, San Francisco Health Network Chief Medical Officer, stated that she will check on this and send information through Mr. Morewitz.

5) FINANCE AND PLANNING COMMITTEE UPDATE

Commissioner Chow chaired the Finance and Planning Committee meeting and noted that the committee reviewed all contract-related items on the Consent Calendar and recommended that the full Health Commission approve them.

6) CONSENT CALENDAR

Commissioners Green noted that at its August 22, 2023 meeting, the ZSFG JCC recommended that the full Health Commission approve the ZSFG policy items on the Consent Calendar.

Commissioner Guillermo stated that at its August 8, 2023 meeting, the LHH JCC reviewed LHH policies listed on the Consent Calendar and requested several revisions; she noted that those revisions have appropriately been made. In regard to the LHH Admissions policy, the first priority is now for those individuals who were transferred due to a CMS mandate during the recertification process.

Public Comment:

Patrick Monette Shaw made verbal comments and submitted the following summary:

It's troubling seeing on the "Contracts Report" SFDPH/LHH is seeking Commission approval for a fourth contract with HSAG for another \$10 million to continue consulting at LHH through August 2024, claiming it's necessary to obtain LHH's CMS recertification. LHH obtained Medi-Cal recertification on August 16 and has either applied for Medicare recertification in August (per today's "Director's Report" by Dr. Colfax, or will be submitting its Medicare recertification application on September 17 (per the Board of Supervisors Budget and Legislative Analyst in seeking authority for issuing emergency repairs authority for \$40.5 million for LHH repairs). Between the \$10 million additional HSAG contract and the \$40.5 million in emergency repairs, this totals \$50 million in costs ostensibly to obtain full CMS certification. But if recertification has already occurred,, and since the "emergency repairs" are actually deferred maintenance dating back decades, why is this \$50.5 million necessary? Reject approving the HSAG contract.

Dr. Teresa Palmer made verbal comments and submitted the following summary:

20-01: Subsection=Priorities for Admission:

[This version of admission priorities](#) has not been reviewed at either Health Commission or LHH JCCC, so no vote should occur today. Good that San Franciscans not in medical facility who need to be in a Skilled Nursing Facility now have first priority at LHH.

But why should anyone anywhere in a San Francisco Health Network Facility have priority at Laguna Honda over anyone else in any medical facility anywhere else? SF Residents dumped out of county who qualify for care at LHH should have priority over people who are being safely cared for in county facilities or at ZSFG. Evicted LHH residents who are out of county should have priority to return. The right of SF residents to be cared for safely in their own community should not be secondary to the "flow" at San Francisco General Hospital

Carol Bettencourt submitted the following written comments:

20-01 Policies for Admission: This version of the policies has not been reviewed by the Health Commission or by the LHH JCCC, so it should not be voted on today. It is good that San Francisco residents be given priority. Residents who were dumped out of county or evicted should have priority. The "flow" of patients out of San Francisco General Hospital remains controversial and should be fully

debated and considered and should not interfere with people receiving the care they need at Laguna Honda.

Norman Dagelman submitted the following written public comment:

We need answers to these questions from SFDPH: 1. When will new admissions resume? 2. When will Medicare certification be obtained (& is this needed for new admissions to resume)? 3. Will evicted patients (who survived) be readmitted? (Nothing in writing yet). Nursing Home eligible San Francisco residents who have had to leave the country for care should have priority at Laguna Honda-but they do not. 4. Are there enough stable licensed and adequately trained/skilled staff (especially R.N.s) to stay out of trouble with regulators? 5. Will Admission and mismanagement of complex and acutely behaviorally unstable residents ZSFG resume? This puts the "flow" at San Francisco General Hospital over the well being of everyone else including ZSFG patients who are inappropriately placed in this nursing home...6. The 120-bed cut is still on the table. Where is the application for a waiver?

Action Taken: The Health Commission unanimously approved the following items:

- **September 2023 Contracts Report**
- **Asian & Pacific Islander Wellness (dba San Francisco Community Health Center): Request for approval of a New Grant Agreement with ASIAN & PACIFIC ISLANDER WELLNESS CENTER to perform Tenderloin Night Navigator Program to provide trauma-informed mental care, hygiene, and referral services during the nights and weekends. The total proposed agreement amount is \$1,120,000 which includes a 12% contingency for the term of 8/1/2023 through 7/31/2025.**
- **Marina Security Services Inc.: Request for approval of a New Professional Services Agreement with Marina Security Services, Inc. to perform patient safety services at four (4) health centers in support of the Department of Public Health's Primary Care's Security Services. The total proposed contract amount is \$1,953,428 which includes a 12% contingency for the term of October 1, 2023 through June 30, 2027 (3 years 9 months).**
- **PSJ Provider Recruitment: Request for approval of a New Professional Services Agreement with PSJ Provider Recruitment, LLC to perform recruitment services to fill clinical and executive level positions within DPH. The total proposed agreement amount is \$2,000,000 which includes a 12% contingency for the term of September 1, 2023, through August 31, 2024 (12 months) with an option to extend an additional 19 months through March 31, 2026. (31 months).**
- **Richmond Area Multi-Services, Inc (RAMS): Request for approval of a New Grant Agreement with Richmond Area Multi Services Inc to hire and train Peer Counselors to provide low threshold care management to unhoused individuals living in shelters, safe sleep sites, and on the streets of San Francisco, and to also hire, train and fully integrate Peer Counselors into the BEST Neighborhoods street-based behavioral health care teams, in partnership with San Francisco Department of Public Health and community providers providing street-based behavioral health care within San Francisco. The total proposed agreement amount is \$9,976,421 which includes a 12% contingency for the term of 08/01/2023 through 06/30/2026 (2years and 11 months).**
- **PHFE (dba Heluna Health): Request for approval of a New Contract Agreement with Heluna Health working in conjunction with DPH CLI (Center for Learning & Innovation), to perform program administration for the Public**

Health Infrastructure Grant (PHIG) for Strengthening United States Public Health Infrastructure, Workforce, and Data Systems. The total proposed agreement amount is \$1,204,903 which includes a 12% contingency for the term of 9/15/2023 through 11/30/2027 (4 years and 2.5 months).

- Health Services Advisory Group, Inc (HSAG): Request for approval of a new contract with Health Services Advisory Group, Inc. to perform Performance Improvement consulting services in support of the Laguna Honda Recertification project. The total proposed contract amount is \$9,922,137 which includes a 10% contingency for the term of September 1, 2023 through August 31, 2024 (12 months).
- Chapter 6 Facilities Maintenance (Western Indoor & Red Dipper): Request for approval of two new contracts for as-needed facilities maintenance services in the following service areas: for Air Duct Maintenance services, with Western Indoor; for Fire Rated Door Assemblies services, with Red Dipper.; for terms of November 1, 2023 through October 31, 2028 (five years).
- ZSFG Policies and Procedures:
 - Emergency Medicine Rules and Regulations
 - Pediatric Service Rules and Regulations
 - Family and Community Medicine Standardized Procedures for Nurse Practitioner/Physician Assistant
 - Primary Care Clinic Standardized Procedures for Nurse Practitioner/Physician Assistant
 - Department of Medicine Standardize Procedures for Nurse Practitioner/Physician Assistant
- LHH Policies and Procedures:
 - 20-01 Admission to Laguna Honda Acute and SNF Services and Relocation Between Laguna Honda SNF Units
 - 55-01 Payor Eligibility, Certification and Coverage
 - 75-01 LHH 2022-2023 Security Management Plan
 - 70-01 A2 Emergency Preparedness
 - 1.01 Food and Nutrition Services FNS Scope of Services

7) DPH SECURITY SERVICES STAFFING PLAN UPDATE

Basil Price, DPH Director of Security, presented the item.

Commissioner Comments:

Patrick Monette-Shaw submitted the following comments:

The “Behavioral Emergency Response Team” (BERT) staff were identified as necessary in January 2022 with 34.6 FTE private security outsourced “Contract Security Officers” added in March 2022, before LHH’s decertification and development of “Action Plan” milestones began. Basil Price’s summary report didn’t include the costs for an additional 14 FTE’s of BERT “Health Workers.” Price claimed the private security costs \$1.6 million. Between the 3 FTE Psych Nurses and the 14 FTE Health Worker positions, I assume that adds another \$1.5 to \$2.0 million (or more, with fringe benefits) for BERT staffing. No information was provided about what civil service job classification codes are involved in the 3 Psych FTE and 14 “Health Worker” FTE positions. Why weren’t they enumerated? Between the 34.6 private security officers and 17 civil service positions, this totals 51.6 FTE’s for BERT staffing. Why so many? Does this total another \$4 million in annual expenses?

8) 2016 PUBLIC HEALTH & SAFETY BOND UPDATE

Mark Primeau, DPH Capital Projects, Terry Saltz, ZSFG Capital Planning, and Joe Chin, Department of Public Works, presented the item.

Commissioner Comments:

Commissioner Giraud asked about the status of the ZSFG adolescent mental health inpatient and outpatient unit and whether it is part of the infrastructure grant. Mr. Saltz stated that it is part of the grant and has a completion date of June, 2027.

9) FY2023-24 AND FY2024-25 PATIENT RATES ORDINANCE

Matthew Sur, San Francisco Health Network Reimbursement Director, presented the item.

Commissioner Comments:

Commissioner Guillermo asked for more information on the timeline for the DPH to begin a reevaluation of patient rates using data from market peers. She also asked if the peer group will include only public health systems, non-profit systems or will also include private systems. Mr. Sur stated that the DPH is working with the Controller's Office to ensure a study within the next few years. He noted that whatever entity was hired to conduct the study would be able to define peers, which will likely include public health care systems in California.

Commissioner Green noted that some individuals who access care through FHQC facilities have large deductibles. She asked how the DPH manages this situation. Mr. Sur stated that a large portion of the DPH patient population is covered by MediCal. Dr. Horton stated that the DPH does not have a contract with the exchange for primary care so the situation would only occur for inpatient costs for a very small group of people.

10) JOINT CONFERENCE COMMITTEE AND OTHER COMMITTEE REPORT

Vice President Laurie Green, MD, ZSFG JCC Member, stated that at is August 22, 2023 meeting, the ZSFG JCC discussed a robust presentation on Achieving Safe and Equitable Patient Care, which included the many metrics the hospital is collecting including falls, hospital acquired infections, hospital acquired pressure injuries, catheter associated UTIs, Colon Surgical Site Infections, amount many others. A key component in all of these measures is a focus on equity. Dr. Ehrlich discussed the process to advocate with CMS for appropriate consideration of public health hospitals in regard to earning star ratings.

The committee also discussed standard reports including the Regulatory Affairs Report, CEO Report, and Human Resource Report. During the Chief of Medical Staff Report, the committee reviewed and recommended for approval all the ZSFG policies included on today's Consent Calendar. In closed session, the Committee approved the Credentials Report and the PIPS Minutes report.

11) OTHER BUSINESS:

There were no public comments or Commissioner comments for this item.

12) ADJOURNMENT

The meeting was adjourned at 6:12pm.