Dan Bernal President Edward A. Chow, M.D. Commissioner Susan Belinda Christian, J.D. Commissioner Cecilia Chung Commissioner Suzanne Giraudo ED.D Commissioner Laurie Green, M.D. Commissioner Tessie M. Guillermo

Commissioner

HEALTH COMMISSION CITY AND COUNTY OF SAN FRANCISCO

London N. Breed, Mayor Department of Public Health



Grant Colfax, M.D. Director of Health Mark Morewitz, M.S.W. Executive Secretary

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AGENDA JOINT CONFERENCE COMMITTEE MEETING FOR LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER August 8, 2023, 4:00 p.m. 101 Grove Street, Room 300 San Francisco, CA 94102 & via Webex

Members of the Laguna Honda Hospital Joint Conference Committee will attend this meeting inperson. Members of the public are invited to observe the meeting in-person or remotely online using this link: <u>https://sfpublic.webex.com/sfpublic/j.php?MTID=m2f850c506117f3ac63efd150787d6430</u>. Everyone attending the meeting in person is encouraged to wear a mask throughout the meeting.

Public comment is allowed in relation to each agenda item, and the Secretary of the Health Commission will indicate when public comment is to occur for each item when not listed on the agenda below. Each member of the public, whether attending remotely or in person, may address the committee for up to three minutes. Members of the public attending the meeting in person will have an opportunity to provide public comment on every item. In addition to in-person public comment, the LHH JCC will hear up to 20 minutes of remote public comment on each agenda item. The LHH CC will hear remote public comment on each item in the order that commenters add themselves to the queue to comment on the item. Because of the 20-minute time limit, it is possible that not every person in the queue will have an opportunity to provide remote public comment. Requests to include a maximum of 150 word written public comment in the meeting minutes can be made at healthcommission.dph@sfdph.org. Remote public comment from people who have received an accommodation due to disability, as explained on page 5, will not count toward the 20-minute limit. Instructions for providing remote public comment can be viewed on page 6 of this meeting agenda.

Committees of the Health Commission consist of three members of the Commission. If a quorum of the Health Commission is present, it constitutes a Special Meeting of the Commission. If additional commissioners attend the meeting of a committee creating a quorum of the full Health Commission, they may participate in the discussion on an item on the agenda but may not vote with the members of the committee. The committee's recommendations shall be reported to the full Health Commission for discussion and possible action. The Health Commission Secretary shall make a note of the presence of the additional commissioners in the minutes, and discussion shall be limited to items noticed on this agenda.

LHH Joint Conference Committee August 8, 2023 Page 1 of 7 Commissioner Tessie Guillermo, Chair Commissioner Edward A. Chow, M.D., Member Commissioner Laurie Green, M.D., Member

1. CALL TO ORDER

RAMAYTUSH OHOLONE LAND ACKNOWLEDGEMENT

The San Francisco Health Commission acknowledges that we are on the unceded ancestral homeland of the Ramaytush (rah-my-toosh) Ohlone (O-lon-ee) who are the original inhabitants of the San Francisco Peninsula. As the Indigenous stewards of this land, and in accordance with their traditions, the Ramaytush Ohlone have never ceded, lost, nor forgotten their responsibilities as the caretakers of this place, as well as for all peoples who reside in their traditional territory. As guests, we recognize that we benefit from living and working on their traditional homeland. We wish to pay our respects by acknowledging the Ancestors, Elders, and Relatives of the Ramaytush Ohlone community and by affirming their sovereign rights as First Peoples.

2. FOR ACTION:

APPROVAL OF MINUTES FOR MEETING OF July 11, 2023

*Minutes of the meeting of July 11, 2023

3. GENERAL PUBLIC COMMENT:

At this time, members of the public may address the Laguna Honda Hospital Joint Conference Committee (LHH JCC) on items of interest to the public that are within the subject matter jurisdiction of the LHH JCC that are <u>not</u> on this meeting agenda. Each member of the public may address the LHH JCC for up to three minutes. The Brown Act forbids a Commission from taking action or discussing any item not appearing on the posted agenda, including those items raised at public comment. <u>Please see page 7 of</u> <u>this agenda for information regarding instructions for making remote public comment</u>.

4. FOR DISCUSSION: EXECUTIVE 1

EXECUTIVE TEAM REPORT

(Roland Pickens, Director and CEO, SF Health Network & Executive Sponsor LHH Recertification Incident Command)

The LHH JCC will receive a summary of activities and operations of Laguna Honda Hospital including state of the hospital initiatives and milestones, performance improvement, events and recognition. The report also contains information regarding updates on the CMS-mandated closure plan and CMS recertification process.

5. FOR DISCUSSION:

HIRING AND VACANCY REPORT

(Priya Nayar, LHH HR Operations Director, DPH Human Resources) The LHH JCC will review and discuss a summary of hiring activities related to LHH.

6. FOR DISCUSSION:

REGULATORY AFFAIRS REPORT

(Geraldine Mariano, Director of Regulatory Affairs) The LHH JCC will review and discuss the July 2023 Regulatory Affairs status report.

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LAGUNA HONDA HOSPITAL POLICIES

(Lucia Angel, Chief of Staff, Office of LHH CEO&NHA)

The LHH JCC will review and consider for recommendation to the Health Commission the LHH policies listed below, including new policies, changes to policies, and removal of policies. These policies will be recommended for approval by the Health Commission on the Consent Calendar. Copies of the proposed policy changes, along with a summary of the changes, will be available on the website for the JCC meeting with this agenda. Existing policies are shown in redline format, highlighting changes, and the recommendation for approval constitutes a recommendation to adopt a clean version that only has the final text and does not include any redlining. <u>Recommendation for Health Commission approval is requested</u>.

July 2023

<u>ltem</u>	<u>Scope</u>	Policy No.	Policy Title
1	Facility-wide	20-01	Admission to Laguna Honda Acute and SNF Services and
			Relocation between Laguna Honda SNF Units
2	Facility-wide	20-14	Leave of Absence and Bed Hold
3	Facility-wide	01-04	Committees - Mandated
4	Facility-wide	01-11	Standard Formatting Template for Policies and Procedures
5	Facility-wide	01-13	Fraud, Waste and Abuse
6	Facility-wide	20-06	Out on Pass
7	Facility-wide	22-07-A01	Restraint Free Environment
8	Facility-wide	22-01_A02	Physical Restraints - Acute units
9	Facility-wide	22-13	Bed Rail Use
10	Facility-wide	23-01	Resident Care Plan (RCP), Resident Care Team (RCT) & Resident Care Conference (RCC)
11	Facility-wide	25-07	Antimicrobial Stewardship Program
12	, Facility-wide	25-10	Use of Psychotropic Medications
13	, Facility-wide	27-04	Special Respiratory Therapy Equipment
14	Facility-wide	55-01	Payor Eligibility, Certification and Coverage
15	Facility-wide	70-01 A2	Emergency Preparedness
16	Facility-wide	70-01 C4	Medical Surge Plan
17	Facility-wide	70-01 C6	Pandemic Respiratory Illness Plan
18	Facility-wide	73-08	Hearing Conservation Program
19	Facility-wide	73-09	Respiratory Protection Program (RPP)
20	Facility-wide	75-01	75-01 LHH 2022-2023 Security Management Plan_101320
21	Facility-wide	75-02	Public Access and Night Security
22	Facility-wide	75-03	Disorderly or Disruptive Visitors
23	Facility-wide	75-04	Stat Calls for Sheriff's Assistance
24	Facility-wide	75-06	Dr. Grey Code
25	Facility-wide	75-07	Theft and Lost Property
26	Facility-wide	75-09	Reporting Vehicular Accidents
27	Facility-wide	75-10	Security Services Standards Operating Procedures
28	Facility-wide	75-10	Appendix A: Threats and Violence in the Workplace: Prevention and
			Management Guidelines
29	Facility-wide	75-10	Appendix B: Reporting Details for Threats or Acts of Violence
30	Facility-wide	75-10	Appendix C Threat Management Incident Flow Chart
31	Facility-wide	75-10	Appendix D: Threat Management Assessment Grid
32	Facility-wide	75-10	Appendix F: Patrol Procedures
33	Facility-wide	75-10	Appendix G: Security Incident Report Writing and Investigation
34	Facility-wide	75-10	Appendix H: Visitors Screening Process
35	Facility-wide	75-10	Appendix I: Arrest Procedure
36	Facility-wide	75-10	Appendix J: Laguna Honda Hospital and Rehabilitation Center Security Training Program
37	Facility-wide	75-10	Appendix K: Enforcement of the Smoking Policy
38	Facility-wide	75-10	Appendix L: Response to Internal and External Emergency Disasters
39	Facility-wide	75-10	Appendix M: Security Service Department Job Descriptions
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40	Facility-wide	75-10	Appendix N: Identification of Employee, Patients/Residents and Volunteers
41	Facility-wide	75-10	Appendix O: Personal Safety and Cash Escorts
42	Facility-wide	75-10	Appendix P: Security Operations Center
43	, Facility-wide	75-10	Appendix Q: Security Response Call Procedures
44	Facility-wide	75-10	Appendix R: Significant Security Event Notification
45	, Facility-wide	75-10	Appendix S: Victims of Violent Crime Protection Plan
46	Facility-wide	75-11	Public Access and Defined Restricted Areas
47	Facility-wide	75-12	Firearms, Dangerous Weapons and Contraband Policy
48	Facility-wide	75-14	Safety Support for LHH Patient/Resident
49	Facility-wide	75-13	Inpatient Patients in Custody
50	Outpatient Clinic	C3	Cleaning of Medical Instruments Prior to Disinfection or Sterilization
51	Outpatient Clinic	C4	High-Level Chemical Disinfection
52	Outpatient Clinic	C5	Flexible Nasopharyngeal Laryngoscope
53	FNS	1.01	Food and Nutrition Services (FNS) Scope of Services
54	Nursing	A 2.0 Att. 2	BRN Standards
55	Nursing	D2 3.0 Att. 1a	Skills Checklist for Portable Tub/Shower Trolley
56	Nursing	E 5.0 and Apx. 1	Enteral Tube Feeding Management
57	Nursing	G 7.0	Obtaining, Recording and Evaluating Weights
58	Nursing	J 8.0	Blood Product Administration
59	Nursing	M 15.0 Att. 1	Portable Bed Alarm Skills Checklist
60	Nursing	NA	Nursing Educational Programs
61	Nursing	J 2.5	Monitoring Behavior and the Effects of Psychotropic Medications
62	Pharmacy	06.01.01	Psychotropic Medication
63	Medical Services	D01-05	Psychotropic Medication Management

8. CLOSED SESSION

- A) Public comments on all matters pertaining to the Closed Session. (San Francisco Administrative Code Section 67.15).
- B) Vote on whether to hold a Closed Session. (Action Item)
- C) <u>Closed Session Pursuant to Evidence Code Sections 1156, 1156.1, 1157, 1157.5, 1157.6, and 1157.7; Health and Safety Code Section 1461; San Francisco Administrative Code Sections 67.5, 67.8, 67.8-1, and 67.10; and California Constitution, Article I, Section 1.</u>

FOR ACTION:	CONSIDERATION OF MEDICAL QUALITY IMPROVEMENT (Daniela Kim, MD)
FOR ACTION:	CONSIDERATION OF MEDICAL STAFF CREDENTIALING MATTERS
FOR ACTION:	(Lisa Hoo, MD) CONSIDERATION OF PERFORMANCE IMPROVEMENT AND PATIENT SAFETY REPORTS AND PEER REVIEWS
FOR DISCUSSION:	(Charles Lamb, Director of Risk Management) QUALITY IMPROVEMENT MEDICARE RECERTIFICATION UPDATE AND QUALITY IMPROVEMENT CLOSURE
	PLAN UPDATE (Troy Williams, Chief Quality Officer, SFHN)

RECONVENE IN OPEN SESSION

- 1. Discussion and Vote to elect whether to disclose any portion of the closed session discussion that is not confidential under Federal or State law, The Charter, or Non- Waivable Privilege (San Francisco Administrative Code Section 67.12(a).) (Action item)
- Possible report on action taken in closed session (Government Code Sections 54957.1(a) and 54957.7(b) and San Francisco Administrative Code Section 67.12(b).

9. FOR ACTION: POSSIBLE DISCLOSURE OF CLOSED SESSION INFORMATION

Discussion and vote in open session to elect whether to disclose any portion of the closed session discussion that is not confidential under federal or state law, the Charter, or non-waivable privilege (San Francisco Administrative Code Section 67.12(a)); and possible disclosure.

10. ADJOURNMENT

* Explanatory documents are available at the Health Commission Office, 101 Grove Street, Room #311. If any materials related to an item on this agenda have been distributed to the Laguna Honda Hospital Joint Conference Committee after distribution of the agenda packet, those materials are available for public inspection at the Health Commission Office at the address above during normal business hours.

If you require special listening devices, American Sign Language interpreters and readers, large print copy of agenda or other special services, please advise Laguna Honda Administration at (415) 759-2363, at least 72 hours prior to the meeting. Late requests will be honored, if possible.

Accessible Meeting Policy

This meeting will be held in Room #300, at 101 Grove Street, in San Francisco, CA. The meeting room is wheelchair accessible through Grove Street entrance located between Polk Street and Van Ness Avenue. The closest accessible station for Muni and BART is the Civic Center station. The nearest accessible BART station is Civic Center (Market/Grove/Hyde Streets). Accessible MUNI Metro lines are the J, K, L, M, and N (Civic Center or Van Ness Stations). MUNI bus routes serving the area are the 5, 6, 9, 19, 21, 47, 49, 71, and 71L. For more information regarding MUNI accessible services, call (415) 701-4485 or call 311. Parking: Accessible parking is available at the Civic Center Underground Parking Garage (McAllister and Polk), and at the Performing Arts Parking Garage (Grove and Franklin). Accessible curbside parking is available on Dr. Carlton B. Goodlett Place and Grove Street and at the southwest corner of Grove and Polk Streets.

This meeting may be viewed on Webex.

To make a request to be given accommodation due to disability in regard to making public comment, please email your request to <u>HealthCommission.DPH@sfdph.org</u> or leave a voicemail message at (415)554-2666 no later than two (2) hours before the start of the meeting.

To access the meeting remotely as an accommodation, please see instructions for how to use Webex for the purposes of remote public comment on page 5 of this agenda. Please note that this information is also used by other members of the public providing remote public comment.

LHH Joint Conference Committee August 8, 2023 Page 5 of 7 Sign Language Interpretation is also available upon request. If requesting remote Sign Language Interpretation, please submit an accommodation request a minimum of 4 business hours prior to the start of the meeting. Allowing a minimum of 48 business hours for all other accommodation requests (for example, for other auxiliary aids and services) helps ensure availability. To request accommodation, please contact HealthCommission.DPH@sfdph.org or (415)554-2666.

In order to assist the City's efforts to accommodate persons with severe allergies, environmental illnesses, multiple chemical sensitivity or related disabilities, attendees at public meetings are reminded that other attendees may be sensitive to various chemical-based products. Please help the City to accommodate these individuals.

Cell Phone and/or Sound Producing Electronic Device Usage at Hearings

The ringing of and use of cellular phones, pagers and similar sound producing electronic devices are prohibited during public meetings. Please be advised that the Chair/President may order the removal from the meeting room of any person(s) responsible for the ringing or use of a cell phones, pagers, or other similar sound producing electronic devices (Sunshine Ordinance 67A.1).

Know Your Rights under the Sunshine Ordinance

Government's duty is to serve the public, reaching its decisions in full view of the public. Commissions, boards, councils and other agencies of the City and County exist to conduct the people's business. This ordinance assures that deliberations are conducted before the people and that City operations are open to the people's review.

For more information on your rights under the sunshine ordinance or to report a violation of the ordinance, contact the Sunshine Ordinance Task Force Administrator by mail to, 1 Dr. Carlton b. Goodlett Place, Room 244, San Francisco, CA 94102, by phone at (415) 554-7724, by fax at (415) 554-7854 or by email at <u>sotf@sfgov.org</u>. Citizens may obtain a free copy of the Sunshine Ordinance by contacting the Sunshine Ordinance Task Force or by printing Chapter 67 of the San Francisco Administrative Code on the Internet, at <u>http://www.sfbos.org/sunshine</u>.

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Lobbyist Ordinance

Individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance (Administrative Code Section 16.520-534) to register and report lobbying activity. For more information about the Lobbyist Ordinance, contact the Ethics Commission at 25 Van Ness Avenue, Suite 220, San Francisco, CA 94102; telephone (415) 252-3100; fax (415) 252-3112 or visit its website at http://www.sfgov.org/ethics.

Remote Meeting Access Information

View the meeting at the links below:

https://sfpublic.webex.com/sfpublic/j.php?MTID=m2f850c506117f3ac63efd150787d6430

NOTE: Depending on your broadband/WIFI connection, there may be a delay when viewing the meeting live.

PUBLIC COMMENT CALL-IN: 415-655-0001/ Access Code: 2664 017 7686#

After entering the access code, press **#** twice to listen to the meeting (*There is no delay when listening to the meeting using this number*.)

Information Regarding Providing Public Comment

- Each individual may comment <u>1 time per agenda item</u>.
- Each individual may speak for up to 3 minutes; after which time the line is automatically silenced.
- To make public comment on a specific agenda item, dial in using the information above, when the item is called.
- Dial "*3" to be added to the public comment queue for this item.
- When it is your time to speak, you will hear "Your line has been unmuted."
- Ensure you are in a quiet location.
- Before you speak, mute the sound of any equipment around you including televisions, radios, and computers. It is especially important that you <u>mute</u> <u>your computer</u> so there is no echo sound when you speak.
- When the Commission Secretary states, "Next Caller," you are encouraged to state your name clearly. As soon as you speak, your 3-minute allotment will begin.
- After you speak, you will go back to listening mode. You may stay on the line to provide public comment on another item.