

STREET OVERDOSE RESPONSE TEAM (SORT)

March 2023





UPDATE

The goals of the San Francisco Street Overdose Response Team are to reduce the risk of opioid-related death of individuals who have recently experienced an overdose, contribute to an overall reduction in overdose deaths through referrals and care coordination with community-based organizations, and to provide support to people who have survived any overdose.

KEY PERFORMANCE INDICATORS

The SORT Response Team launched their second unit in June. Both teams continue to monitor and responds to calls that appear to be for an overdose. The team engages clients, provides harm reduction supplies and resources, connects clients to Street Medicine providers, and coordinates care with the Post Overdose Engagement Team.

RESPONSE TEAM OPERATIONS UPDATE

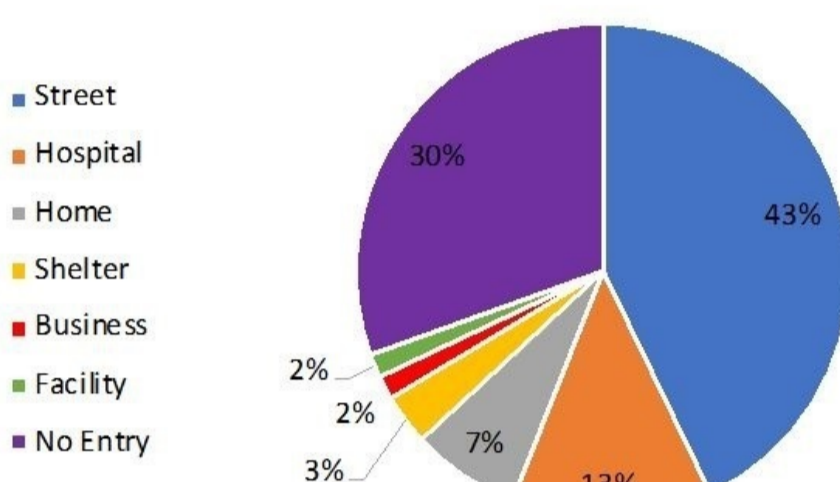
	Calls Handled by SORT*	March 185	Cumulative* 2776
	Calls Including an Overdose	March 109	Cumulative 1,530
	Calls That Include Buprenorphine** Starts	March 8	Cumulative 106
	Clients who accepted harm reductions supplies	March 93	Cumulative 1,213

*Cumulative counts are on data since the pilot launch (August 2, 2021 – March 30, 2023). The SORT Response Team monitors and responds to calls that clearly state or appear to be for an overdose as there is not an overdose-specific dispatch call code. As a result, some calls the team responds to might not include an overdose.

**Buprenorphine is a medication that is used for treatment of opioid use disorder. It is prescribed by SORT's Street Medicine providers. Buprenorphine prevents withdrawal and reduces cravings. Because it's somewhat like opioids, there are some effects from it that are similar to opioids (mild sedation, respiratory depression, and euphoria) but to a much lesser extent. If someone is taking buprenorphine every day, their risk of overdose is greatly reduced.



Overdose Engagement Location: *Cumulative

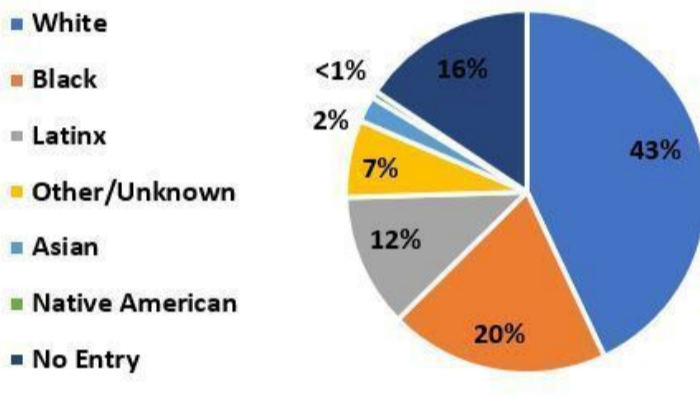


*Includes only calls with a documented overdose. Cumulative counts are on data since the pilot launch (August 2, 2021 – June 30, 2022) Note: Due to a data collection issue, we were unable to collect these data for July & August.

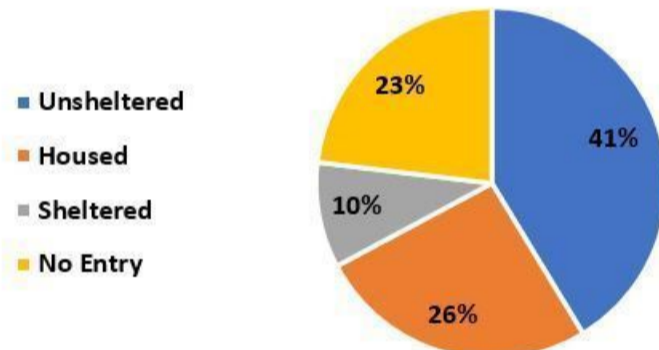


Client Characteristics

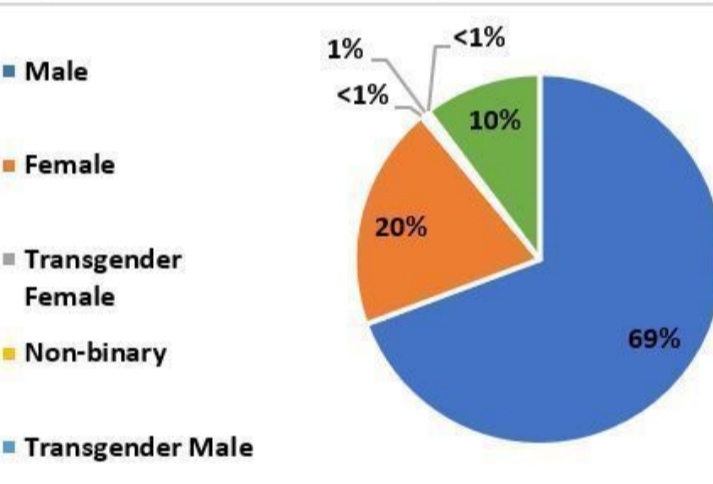
Race & Ethnicity



Client Living Situation



Gender



The SORT Post-Overdose Engagement Team (POET) continues to increase staffing and capacity. The team focuses on persons experiencing homelessness and aims to achieve in-person or telephone follow up within 72 hours after an overdose event. Engagement includes connections to case management, peer support, therapeutic interventions, and ongoing medical treatment.

POST-OVERDOSE ENGAGEMENT TEAM OPERATIONS UPDATE



Post-Overdose Engagement Team*

	Attempted	Successful	Follow Up Rate
March Follow Up	269	96	36%
Cumulative Follow Up	3160	1,214	38%
March 911 Follow Up	142	59	42%
Cumulative 911 Follow Up	2,331	850	36%

*Please note metrics include follow up for all referral sources (911, CBOs, hospitals, etc.) in the first two rows and follow up specific to 911 referrals received from the SORT Response Team in the last two rows. The follow up rate for these metrics is the number of successful follow ups divided by the number of attempted follow ups.

Post-Overdose Engagement Outcomes: Cumulative

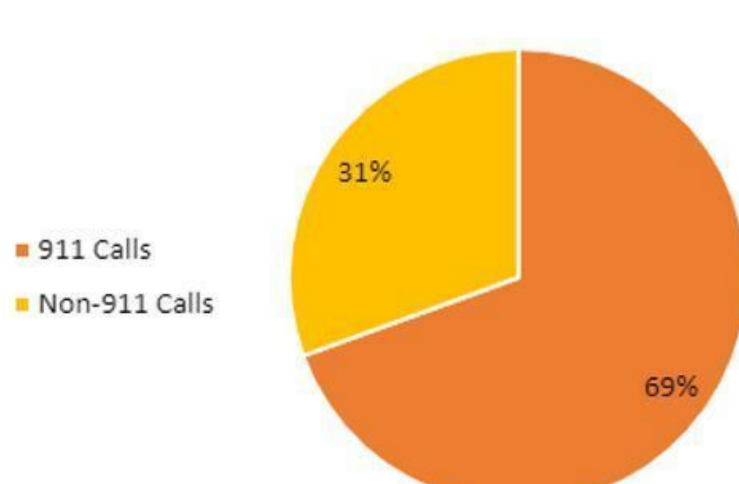
Services Provided	Number	Percentage
POET provided harm reduction education	690	57%
Client has received <u>narcan</u> kit in the past 3 months	531	44%
Client currently has <u>narcan</u>	518	43%
Assisted client with services	524	43%
Client was given an overdose prevention pack	451	37%
Client was prescribed <u>bupre</u>	162	13%
Client is currently taking <u>bupre</u>	182	15%
Client referred to withdrawal management	54	4%

*A single engagement can result in multiple outcomes

*Cumulative counts are on data since Post-Overdose Engagement team launch (October 18, 2021 – March 31, 2023). The POET client pool includes both unsheltered and housed clients. The team defines a successful follow up as in person or phone contact with the client after an overdose. Please note engagement metrics have been updated to show the percentage of the above engagement outcomes out of the total number of successful engagements (n=1,214).



Referral Source: Cumulative*



*As of December 2021, the Post Overdose Engagement Team has started following up with an additional pool of clients who have recently survived an overdose. In addition to SORT Response Team (911 Calls) clients, follow up is also being conducted with clients who are referred by clinics, hospitals, and community organizations (Non-911 Calls).