

STREET OVERDOSE RESPONSE TEAM (SORT)





June 2023 UPDATE

The goals of the San Francisco Street Overdose Response Team are to reduce the risk of opioid-related death of individuals who have recently experienced an overdose, contribute to an overall reduction in overdose deaths through referrals and care coordination with community-based organizations, and to provide support to people who have survived any overdose.

KEY PERFORMANCE INDICATORS

The SORT Response Team launched their second unit in June. Both teams continue to monitor and respond to calls that appear to be for an overdose. The team engages clients, provides harm reduction supplies and resources, connects clients to Street Medicine providers, and coordinates care with the Post Overdose Engagement Team.

RESPONSE TEAM OPERATIONS UPDATE

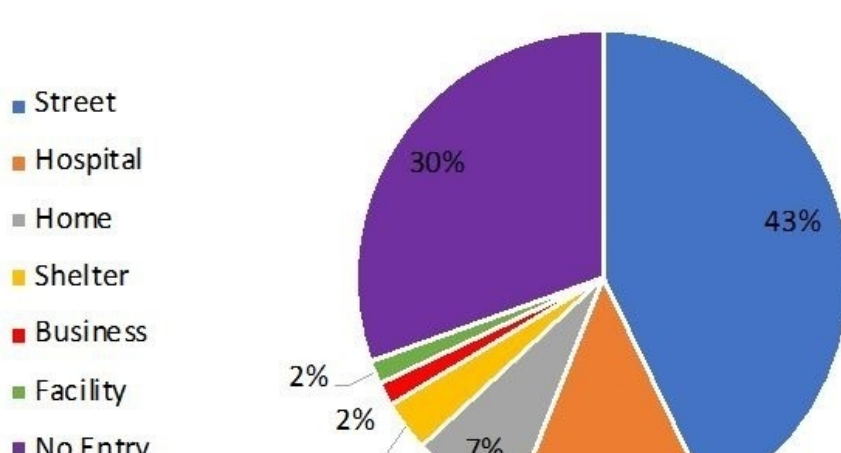
	Calls Handled by SORT*	June 145	Cumulative* 3314
	Calls Including an Overdose	June 89	Cumulative 1,863
	Calls That Include Buprenorphine** Starts	June 5	Cumulative 123
	Clients who accepted harm reductions supplies	June 63	Cumulative 1,454

*Cumulative counts are on data since the pilot launch (August 2, 2021 – June 30, 2023). The SORT Response Team monitors and responds to calls that clearly state or appear to be for an overdose as there is not an overdose-specific dispatch call code. As a result, some calls the team responds to might not include an overdose.

**Buprenorphine is a medication that is used for treatment of opioid use disorder. It is prescribed by SORT's Street Medicine providers. Buprenorphine prevents withdrawal and reduces cravings. Because it's somewhat like opioids, there are some effects from it that are similar to opioids (mild sedation, respiratory depression, and euphoria) but to a much lesser extent. If someone is taking buprenorphine every day, their risk of overdose is greatly reduced.



Overdose Engagement Location: *Cumulative

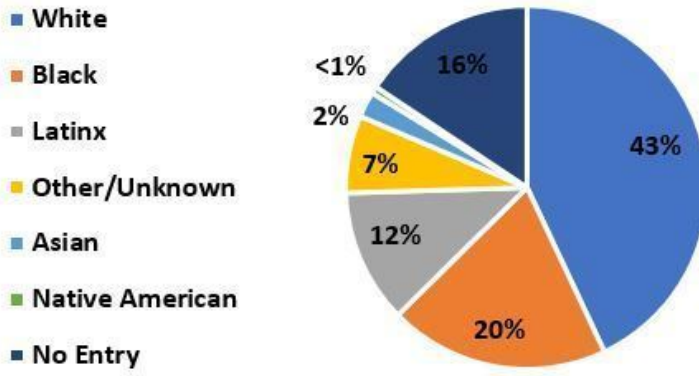


*Includes only calls with a documented overdose. Cumulative counts are on data since the pilot launch (August 2, 2021 – June 30, 2022) *Note:* Due to a data collection issue, we were unable to collect these data for July & August.

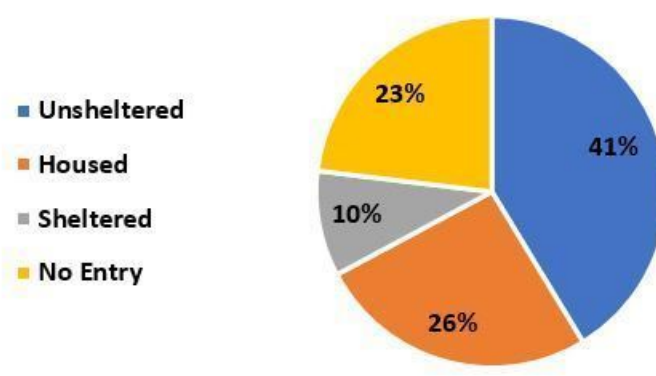


Client Characteristics

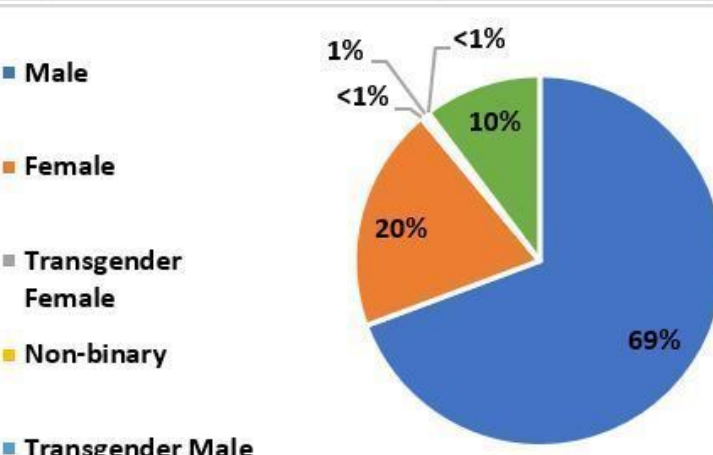
Race & Ethnicity



Client Living Situation



Gender



The SORT Post-Overdose Engagement Team (POET) continues to increase staffing and capacity. The team focuses on persons experiencing homelessness and aims to achieve in-person or telephone follow up within 72 hours after an overdose event. Engagement includes connections to case management, peer support, therapeutic interventions, and ongoing medical treatment.

POST-OVERDOSE ENGAGEMENT TEAM OPERATIONS UPDATE



Post-Overdose Engagement Team*

	Attempted	Successful	Follow Up Rate
June Follow Up	231	75	32%
Cumulative Follow Up	3980	1439	36%
June 911 Follow Up	131	35	27%
Cumulative 911 Follow Up	2,742	980	36%

Post-Overdose Engagement Outcomes: Cumulative

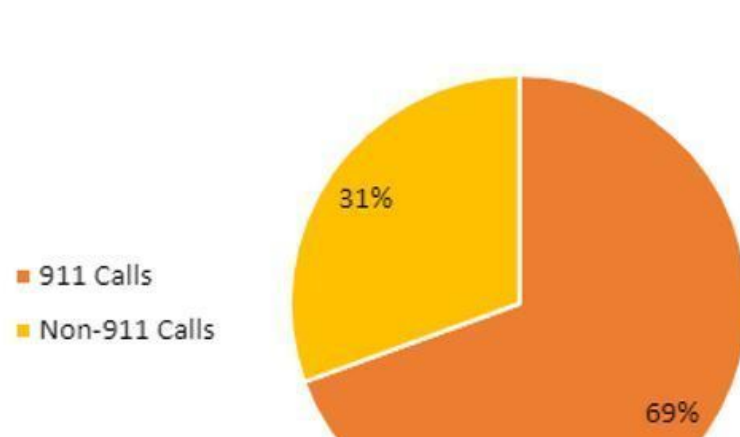
Services Provided	Number	Percentage
POET provided harm reduction education	800	56%
Client has received narcan kit in the past 3 months	587	41%
Client currently has narcan	576	40%
Assisted client with services	610	42%
Client was given an overdose prevention pack	534	37%
Client was prescribed bupe	190	13%
Client is currently taking bupe	215	15%
Client referred to withdrawal management	70	5%

*A single engagement can result in multiple outcomes

*Cumulative counts are on data since Post-Overdose Engagement team launch (October 18, 2021 – June 30, 2023). The POET client pool includes both unhoused and housed clients. The team defines a successful follow up engagement as in person or phone contact with the client after an overdose. Please note engagement metrics have been updated to show the percentage of the above engagement outcomes out of the total number of successful engagements (n=1,439).



Referral Source: Cumulative*



*As of December 2021, the Post Overdose Engagement Team has started following up with an additional pool of clients who have recently survived an overdose. In addition to SORT Response Team (911 Calls) clients, follow up is also being conducted with clients who are referred by clinics, hospitals, and community organizations (Non-911 Calls).

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