

STREET OVERDOSE RESPONSE TEAM (SORT)





April 2023 UPDATE

The goals of the San Francisco Street Overdose Response Team are to reduce the risk of opioid-related death of individuals who have recently experienced an overdose, contribute to an overall reduction in overdose deaths through referrals and care coordination with community-based organizations, and to provide support to people who have survived any overdose.

KEY PERFORMANCE INDICATORS

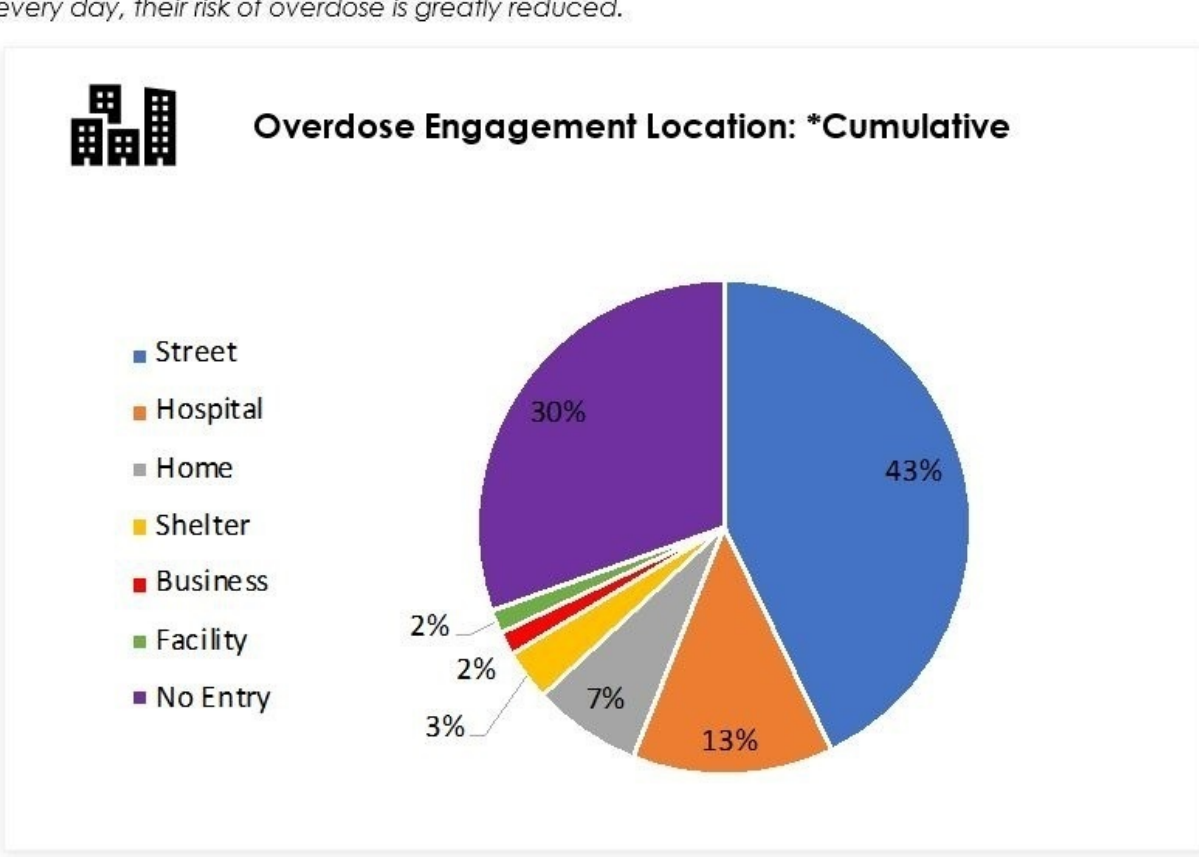
The SORT Response Team launched their second unit in June. Both teams continue to monitor and responds to calls that appear to be for an overdose. The team engages clients, provides harm reduction supplies and resources, connects clients to Street Medicine providers, and coordinates care with the Post Overdose Engagement Team.

RESPONSE TEAM OPERATIONS UPDATE

	Calls Handled by SORT*	April 211	Cumulative* 2987
	Calls Including an Overdose	April 133	Cumulative 1,663
	Calls That Include Buprenorphine** Starts	April 3	Cumulative 109
	Clients who accepted harm reductions supplies	April 90	Cumulative 1,303

*Cumulative counts are on data since the pilot launch (August 2, 2021 – March 30, 2023). The SORT Response Team monitors and responds to calls that clearly state or appear to be for an overdose as there is not an overdose-specific dispatch call code. As a result, some calls the team responds to might not include an overdose.

**Buprenorphine is a medication that is used for treatment of opioid use disorder. It is prescribed by SORT's Street Medicine providers. Buprenorphine prevents withdrawal and reduces cravings. Because it's somewhat like opioids, there are some effects from it that are similar to opioids (mild sedation, respiratory depression, and euphoria) but to a much lesser extent. If someone is taking buprenorphine every day, their risk of overdose is greatly reduced.



*Includes only calls with a documented overdose. Cumulative counts are on data since the pilot launch (August 2, 2021 – June 30, 2022) *Note: Due to a data collection issue, we were unable to collect these data for July & August.*



Client Characteristics

Race & Ethnicity	<ul style="list-style-type: none"> White: 43% Black: 20% Latinx: 12% Other/Unknown: 7% Asian: 2% Native American: <1% No Entry: 16%
Client Living Situation	<ul style="list-style-type: none"> Unsheltered: 41% Housed: 26% Sheltered: 10% No Entry: 23%
Gender	<ul style="list-style-type: none"> Male: 69% Female: 20% Transgender Female: 10% Non-binary: <1% Transgender Male: <1%

The SORT Post-Overdose Engagement Team (POET) continues to increase staffing and capacity. The team focuses on persons experiencing homelessness and aims to achieve in-person or telephone follow up within 72 hours after an overdose event. Engagement includes connections to case management, peer support, therapeutic interventions, and ongoing medical treatment.

POST-OVERDOSE ENGAGEMENT TEAM OPERATIONS UPDATE

	Attempted	Successful	Follow Up Rate
April Follow Up	251	79	31%
Cumulative Follow Up	3411	1,293	38%
April 911 Follow Up	98	40	41%
Cumulative 911 Follow Up	2,429	890	37%

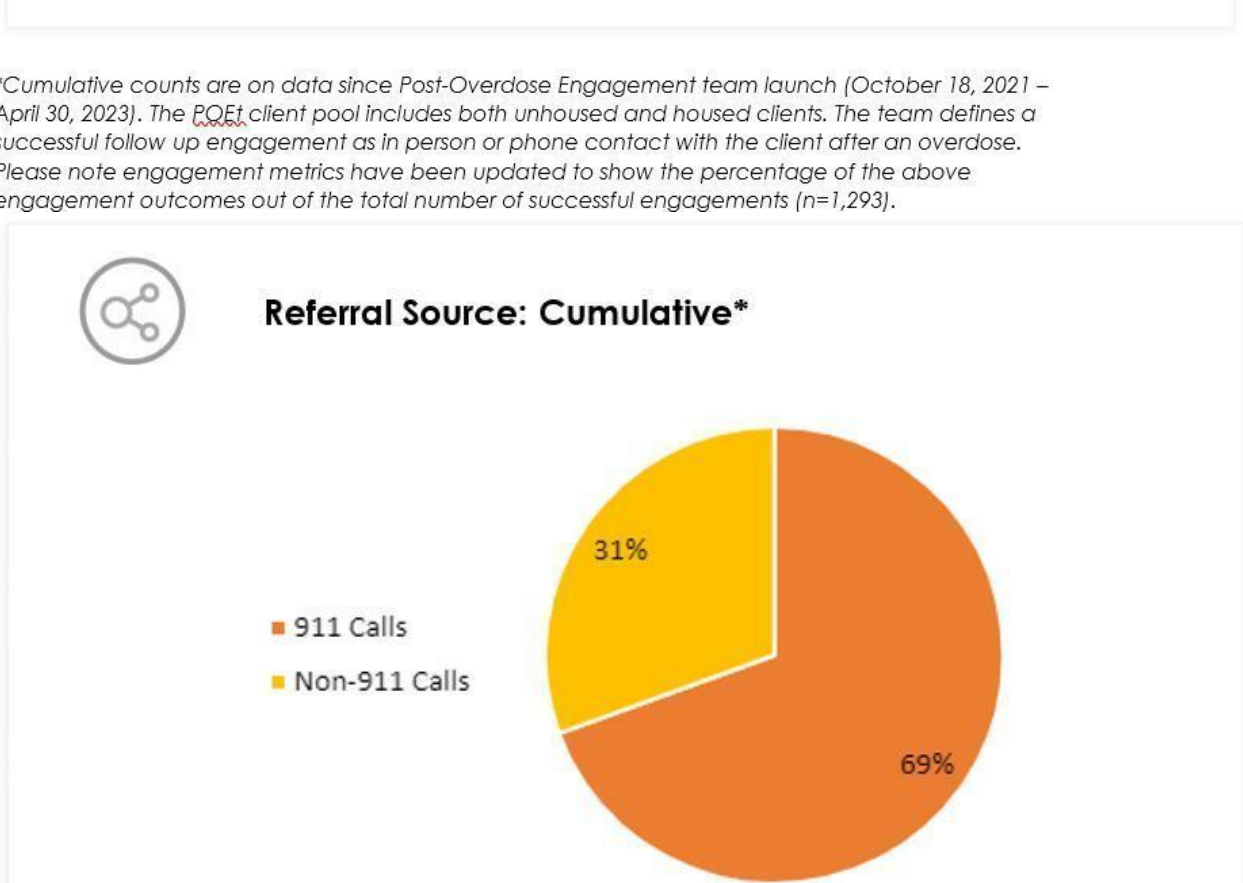
*Please note metrics include follow up for all referral sources (911, CBOs, hospitals, etc.) in the first two rows and follow up specific to 911 referrals received from the SORT Response Team in the last two rows. The follow up rate for these metrics is the number of successful follow ups divided by the number of attempted follow ups.

Post-Overdose Engagement Outcomes: Cumulative

Services Provided	Number	Percentage
POET provided harm reduction education	727	56%
Client has received <u>narcan</u> kit in the past 3 months	545	42%
Client currently has <u>narcan</u>	532	41%
Assisted client with overdose prevention pack	553	43%
Client was given an overdose prevention pack	469	36%
Client was prescribed <u>bupre</u>	169	13%
Client is currently taking <u>bupre</u>	193	15%
Client referred to withdrawal management	58	5%

*A single engagement can result in multiple outcomes

*Cumulative counts are on data since Post-Overdose Engagement team launch (October 18, 2021 – April 30, 2023). The POET client pool includes both unhoused and housed clients. The team defines a successful follow up engagement as in person or phone contact with the client after an overdose. Please note engagement metrics have been updated to show the percentage of the above engagement outcomes out of the total number of successful engagements (n=1,293).



*As of December 2021, the Post Overdose Engagement Team has started following up with an additional pool of clients who have recently survived an overdose. In addition to SORT Response Team (911) calls, follow up rate for these metrics is the number of successful follow ups divided by the number of attempted follow ups.

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