



June 23, 2023

Dear Bob,

I have an exciting update from One Treasure Island. As of this week, I am thrilled to welcome Deputy Director Nella Goncalves as the new Co-Executive Director of One Treasure Island. Anyone who has worked with Nella has experienced her enthusiasm, energy, and dedication to our mission first-hand. These qualities, combined with her longevity on Treasure Island, makes her the perfect partner to co-lead our organization.

While this announcement will not change operations from an external perspective, Nella will begin taking on more responsibilities behind-the-scenes to ensure we can continue to meet the needs of our ever-expanding Island community. If you are already in regular communications with One Treasure Island, your contact will remain the same; however, for those of you who haven't had the chance to work with Nella, you can look forward to hearing from her soon.

Nella's work on Treasure Island began in 2000, when she became the Director of the Catholic Charities Supportive Housing Program and joined the One Treasure Island Board. During her nearly two-decades of service as a board member, she acted as an important voice for residents and service providers. Her career continued as the Director of Catholic Charities Housing and Homeless Division, and later as the Deputy Director for Beyond Emancipation.

In January of 2020, Nella joined One Treasure Island as the Deputy Director, just a few months before the needs of our residents changed overnight due to the pandemic. Under her leadership, we were able to develop and launch new offerings for residents to meet their emerging, urgent needs. This included a new Resident Resource Line, which provided emergency assistance to residents who needed help accessing basic necessities; and the Nourish Treasure Island Program, which Nella organized to provide free meals from Island businesses to Island residents through funding from the Crankstart Foundation.

As our operations have gotten back to normal, Nella continues to oversee all of our direct service programming, and works to ensure Island residents are represented in the Island development process. And finally, in addition to ensuring long-standing community events can continue, she is also working to develop new opportunities to gather, so we can continue fostering community connection.

We are extraordinarily fortunate to have someone like Nella leading our team, and I hope you will join me in welcoming her to this new role.

Sincerely,

A handwritten signature in black ink that reads "Sherry Williams". The signature is written in a cursive, flowing style.

Sherry Williams
Co-Executive Director

CITY & COUNTY OF SAN FRANCISCO

TREASURE ISLAND DEVELOPMENT AUTHORITY

ONE AVENUE OF THE PALMS
BLDG. ONE, 2ND FLOOR, TREASURE ISLAND
SAN FRANCISCO, CA 94130
(415) 274-0660 FAX (415) 274-0299
WWW.SFTREASUREISLAND.ORG



ROBERT P. BECK
TREASURE ISLAND DIRECTOR

-To: Treasure Island Development Authority Board of Directors
From: Bob Beck, Treasure Island Director
Date: July 7, 2023
Re- : Use Permit and Film Permit Waivers

- No Waivers provided

**Treasure Island Development Authority
Subleases and Permits Executed
Pursuant To Leasing Policy
As of July 7, 2023**

1494	Hangar 3	New	Goldbar Spirits	January 1, 2023	Production Space	PA: 10,000 PB:4,015 PC: 580	\$210,000.00
E-413	Avenue of the Palms	New	CEC Media LLC	July 16, 2023	Filming	N/A	\$2,500.00

TI Advisor Board Review

Director Support

- **Event Planning**
 - TIDA Community Advisory Board Meeting June 6
 - One Treasure Island Juneteenth Event June 10
 - Poster Session and TIDA On-Island Board Meeting June 14
- **Working with the Team:** MOHCD, One Treasure Island, Catholic Charities
- **Portal and file support**
- **Deliverables:** Star View Court Information Pages, Inclusionary Housing Information Pages, Posters, Email Notices, Door Hanger Invitations, Palm Cards, Slide Decks

TIDA issued Notice to Proceed on May 12. **The new TI Advisor Team includes:**

Team Member	Local Business Enterprise	Woman Business Enterprise	Minority Business Enterprise	Micro Business Enterprise
AR/WS, Inc.				
InterEthnica, Inc.	X	X	X	X
Yolanda's Construction Administration and Traffic Control, Inc. (YCAT)	X		X	X
Copy Circle	X		X	X

Community Engagement

TIDA is offering the first 23 Transition Units to Legacy Households in the Star View Court development! TI Advisors are focused on engaging Legacy Households to consider future housing opportunities at Star View Court Transition Units and Affordable Units. TI Advisors are also reaching out to Vested Residents to help them understand their options for future affordable housing on Treasure Island.



Where are we meeting residents?

- TI Advisors engaged residents at **One Treasure Island's Juneteenth Celebration Event**
- TI Advisors engaged residents at the **On Island Poster Session** and **TIDA Board Meeting**
- TI Advisors provided spur of the moment interpretation for Spanish-language residents at TIDA Board Meeting
- TI Advisors established a relationship with One TI to strengthen collaboration between the TI Advisors and One TI to enhance support provided to residents.

What information is available?

This month, we've developed and delivered community outreach materials, including the development of four informative handouts and palm cards that provided residents with tangible resources for future reference and increased accessibility to information. The documents are linked below:

- [Affordable Unit Handout](#)
- [Catholic Charities Handout](#)
- [General Information Handout](#)
- [Transition Unit Handout](#)
- [Palm Cards](#)

Developed engaging invitation outreach materials to inform residents about upcoming events, generating interest and awareness of our presence at Community Events.

- **347 Door Hangers** delivered to all households at The Villages Jun 3
- **771 Emails** sent to Legacy and Vested Residents on Jun 5 – 45% opened.
- Information uploaded to **TI Advisor Portal** Jun 8 (**434 resident participants**)

Supporting TI Residents

- TI Advisors increased awareness among residents about the support available through TI advisors by successfully communicating in Spanish.
- TI Advisors expanded reach to previously unreached residents: Engaged with individuals who had not previously reached out to TI advisors.
- TI Advisors meeting with and supporting over 25 households requesting future housing information, event details, and Early In-Lieu Payments
- 6 Early In Lieu Claims in process or paid for 2023
- TI Advisors delivered a Director's Letter to Vested and legacy members, providing information on upcoming opportunities and events.

Resident Support Spotlight

Our bilingual support at the On Island Poster Session and Board meeting fostered trust and communication between residents and TI Advisors. A monolingual Spanish-speaking resident reached out to the TI Advisors for the first time after hearing about the positive experience of a fellow community member. We are grateful to offer our support!





Monthly Summary

TI advisors have made significant progress in connecting with Residents on the Island. Specifically, we have connected with Legacy Residents and Vested Residents to successfully provide them with their respective legacy numbers and vested numbers for future use.

The team has been proactive in sharing available information about the upcoming units at Star View Court and have delivered details about upcoming housing opportunities.

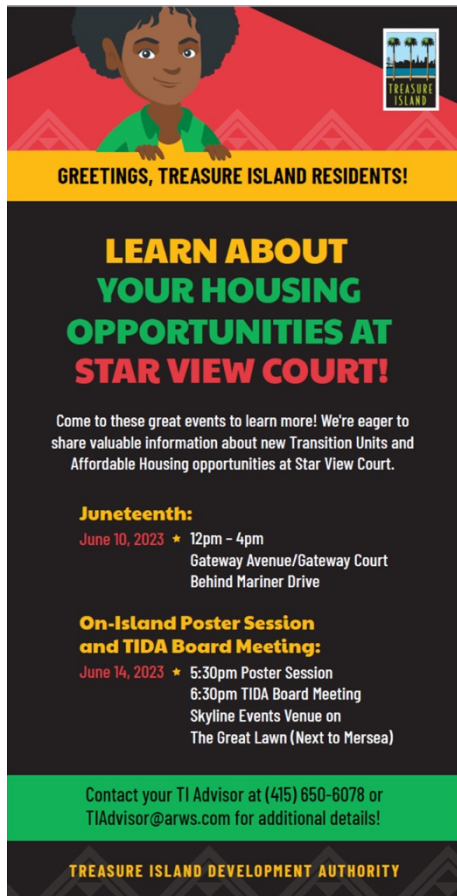
A look at the numbers

Island Households	
250	One Treasure Island Partner Households
317	The Villages at Treasure Island
92	Legacy Households
64	Mixed Households (with Legacy, Vested and/or Post Vested Residents)
137	Vested Households
24	Post Vested Households with No Legacy or Vested Residents
Current Transition Unit Need: 156	



Star View Court Updates

June 10th, 2023	Juneteenth on the Island
June 14th, 2023	Poster Session on the Island and TIDA Board Meeting
July 13th, 2023	Star View Court Open House Evening Event
July 15th, 2023	Star View Court Open House Saturday Event
July 17 – September 1, 2023	Star View Court Transition Unit Volunteer Period
September 1 – May 1, 2024	Star View Court Transition Unit Assignments
January 30, 2024	MOHCD DAHLIA Lottery for Star View Court Affordable Units
Goal Date of Jun 2024 for Star View Court Move In!	



GREETINGS, TREASURE ISLAND RESIDENTS!

LEARN ABOUT YOUR HOUSING OPPORTUNITIES AT STAR VIEW COURT!

Come to these great events to learn more! We're eager to share valuable information about new Transition Units and Affordable Housing opportunities at Star View Court.

Juneteenth:
 June 10, 2023 * 12pm – 4pm
 Gateway Avenue/Gateway Court
 Behind Mariner Drive

On-Island Poster Session and TIDA Board Meeting:
 June 14, 2023 * 5:30pm Poster Session
 6:30pm TIDA Board Meeting
 Skyline Events Venue on
 The Great Lawn (Next to Mersea)

Contact your TI Advisor at (415) 650-6078 or
 TIAdvisor@arws.com for additional details!

TREASURE ISLAND DEVELOPMENT AUTHORITY



TI Advisor Record of Community Engagement
June 2023

Date	Resident Status	Topic	Type of Engagement	Notes
6/1/23	Legacy	In Lieu Claim	Email Exchanges	Communications and filing of In Lieu Claim.
6/1/23	Legacy	In Lieu Claim	Email Exchanges	Discussion about future housing. Sent information about In-Lieu payment and household decided to postpone meeting.
6/3/23	Legacy	In Lieu Claim	Email Exchanges	In Lieu Claim processing exchanges.
6/3/23	Vested	Future Housing	Email Exchanges	Exchanges with another household member about future affordable housing.
6/3/23	Other	Other	Community Outreach	TI Advisors coordinated the design and delivery of 347 Door Hangers to The Villages. Door Hanger invited residents to the Juneteenth event and the TIDA Board Meeting and Poster Session.
6/5/23	Legacy	In Lieu Claim	Email Exchanges	Communications and filing of In Lieu Claim.
6/5/23	Legacy	Future Housing	Email Exchanges	Additional exchanges about housing and timelines.
6/5/23	Other	Other	Community Outreach	TI Advisors sent emails to 771 Legacy and Vested Residents to invite residents to the Juneteenth event and the TIDA Board Meeting and Poster Session. (45% opened).
6/6/23	Legacy	In Lieu Claim	Email Exchanges	In Lieu Claim processing exchanges.
6/6/23	Post Vested	Future Housing	Email Exchanges	Echanges about future housing options.
6/6/23	Other	Other	Community Outreach	TI Advisors presented at Community Advisory Board Meeting
6/8/23	Vested	Future Housing	Email Exchanges	Exchanges about future housing options.
6/8/23	Post Vested	Future Housing	Email Exchanges	Additional exchanges about housing and timelines.
6/8/23	Other	Other	Community Outreach	TI Advisors uploaded invitation to the TIDA Board Meeting and Poster Session to TI Advisor Portal with 434 resident participants.
6/9/23	Legacy	In Lieu Claim	Email Exchanges	Communications and filing of In Lieu Claim.
6/10/23	Other	Other	Community Outreach	TI Advisors joining the One TI hosted Juneteenth Event on Treasure Island
6/12/23	Vested	Future Housing	Email Exchanges	Email exchanges with household re future housing and sent handouts.
6/12/23	Vested	Future Housing	Email Exchanges	Exchanges about future housing options. Sent handouts.
6/12/23	Legacy	Other	Email Exchanges	Exchanges to provide household infomormation about Juneteenth event and on Island Board Meeting.
6/14/23	Post Vested	Future Housing	Email Exchanges	Discussions concerning timeline for moves and future affordable and inclusionary housing options.
6/14/23	Legacy	Future Housing	Email Exchanges	Various email exchanges and scheduled meeting.
6/14/23	Other	Other	Community Outreach	TI Advisors engaged the community at the TIDA Board Poster Session on island and presented to the TIDA Board.
6/15/23	Vested	Future Housing	Email Exchanges	Exchanges re Affordable Housing options at Star View Court. Sent handouts.
6/15/23	Vested	Future Housing	Phone Call/Voice Mail	Discussion on Affordable Housing at Star View Court.
6/15/23	Vested	Future Housing	Email Exchanges	Email exchanges to provide additional information about Affordable Housing at Star View Court. Sent handouts.
6/15/23	Legacy	Future Housing	Phone Call/Voice Mail	Spoke with household about future housing options in Transition Units, Affordable Units, and Inclusionary Units.
6/15/23	Legacy	Future Housing	Email Exchanges	Email exchanges to provide additional information about future housing options at Star View Court and inclusionary housing. Sent handouts.
6/15/23	Vested	Future Housing	Phone Call/Voice Mail	Exchanged texts to support interest in future housing.
6/15/23	Legacy	Future Housing	Email Exchanges	Attempted to contact household about future housing.
6/15/23	Vested	Future Housing	Email Exchanges	Continued exchanges about future housing options.
6/15/23	Other	Future Housing	Phone Call/Voice Mail	Spoke with corporate resident and followed up with an email re future affordable housing options on TI.
6/16/23	Legacy	In Lieu Claim	Email Exchanges	In Lieu Claim processing exchanges.
6/16/23	Vested	Future Housing	Email Exchanges	Continued exchanges about future housing options.
6/16/23	Legacy	Future Housing	Virtual Meeting	Met with household and discussed future housing options on the Island. Sent follow up email with handouts.

TI Advisor Record of Community Engagement
June 2023

Date	Resident Status	Topic	Type of Engagement	Notes
6/17/23	Legacy	In Lieu Claim	Email Exchanges	In Lieu Claim processing exchanges.
6/20/23	Legacy	Other	Virtual Meeting	Long discussion with household about current housing matters, reasonable accommodations, future housing options.
6/20/23	Legacy	Future Housing	In Person Meeting	Met with household and discussed future housing options on the Island.
6/20/23	Legacy	In Lieu Claim	Email Exchanges	Various email exchanges regarding request to reissue an In Lieu Payment check that is over six months old.
6/21/23	Legacy	Future Housing	Email Exchanges	Exchanges to schedule a meeting and future housing options.
6/21/23	Legacy	Future Housing	Virtual Meeting	Met with household to discuss options for veteran housing.
6/21/23	Vested	Future Housing	Email Exchanges	Exchanges to discuss Affordable Housing options at Star View Court.
6/21/23	Vested	Future Housing	Email Exchanges	Continued exchanges re details of Affordable Housing at Star View Court, property rules and amenities.
6/21/23	Legacy	Future Housing	Phone Call/Voice Mail	Received call with updated phone and email contact with new email contact info.
6/21/23	Legacy	Future Housing	Virtual Meeting	Discussion about all future housing options.
6/22/23	Post Vested	Future Housing	Phone Call/Voice Mail	Spoke with household about future housing options.
6/22/23	Legacy	Future Housing	Email Exchanges	Exchanges to schedule a meeting and future housing options.
6/22/23	Legacy	Future Housing	Email Exchanges	Follow up with household re veteran housing.
6/22/23	Legacy	Home Purchase	Email Exchanges	Various email exchanges and scheduled meeting.
6/22/23	Legacy	In Lieu Claim	In Person Meeting	Delivery of payment.
6/24/23	Legacy	Future Housing	Virtual Meeting	Spoke with household about future housing options.
6/30/23	Legacy	Home Purchase	Virtual Meeting	Discussion with household about timelines, future housing options, BMR purchase. Follow up email on same with Down Payment Assistance worksheet and links to MOHCD First Time Homebuyer Program.

TI01 - TI Case Summary

Open

CASE ID	OPEN DT	CLOSED DT	TYPE	CATEGORY	TYPE	LOCATION	OTHER DESCRIPTION	AGENCY
14958071	2/8/2022 4:12:00 PM		Damaged Property	Damaged Property	Damaged Fire_Police_Callbox	Intersection of 13TH TI ST and AVENUE H	city public emergency pull box hit by car and dislodged from pedestal at Gateview Ave and 13th St on Treasure Island	Emergency Mgmt
15017322	2/23/2022 9:10:00 AM		Sidewalk Curb Defects	Sidewalk or Curb	Sidewalk_Defect	Intersection of 11TH TI ST and AVENUE D	Tripping hazard	DPW BSM
15264594	4/27/2022 8:00:20 AM		Tree Maintenance Damage	Tree Maintenance	Trees - Damaging_Property	1412 FLOUNDER CT, SAN FRANCISCO, CA, 94130	The tree is damaging personal and public property. As the tree hangs over the house and driveway, sap damaged her car and she got a lower value when she went to sell it. She believes no one has inspected it. Its rotting and its brown. Its lifting the sidewalk. She has tripped and her grandbaby has tripped. The City is building and building up TI, but they are not taking care of this tree. Per caller...Should I go to the news? Show how this city is being ran down and nobody cares about nothing for residents of Treasure Island.	DPW BSES BUF Graffiti
15945787	10/14/2022 1:03:00 PM		Request for City Services	General Request - TIDA	request_for_service	351 AVENUE H, SAN FRANCISCO, CA, 94130	351 Avenue H --- The utility cover for a water pipe is damaged; it doesn't close flush to ground and is a tripping hazard. Reported by Job Corps; would like call to provide ETA.	Treasure Island Development Authority
16171503	12/10/2022 9:39:24 PM		Request for City Services	General Request - PUC	request_for_service	1301 GATEVIEW AVE, SAN FRANCISCO, CA, 94130	--- patron stated that the outage is in the entire island.	PUC Power

16224423	12/27/2022 8:43:35 AM		Request for City Services	General Request - PUC	complaint	1410 FLOUNDER CT, SAN FRANCISCO, CA, 94130	1410 Flounder Ct, Apt B --- Caller stated: Everytime it rains the power goes out and this has been going on for 10 years. I am upset that they do not have a resolution. The last time this happened it was out for 8 hours and my food went bad and they do not do anything to compensate. This time the power went out at 3 am and when I called the 2nd time at 530 am they have been working for 3 hours. I think they need to have a better resolution. It will be raining all week. Why do they not compensate people when this happens.	PUC Power
16280051	1/10/2023 6:59:00 AM		Request for City Services	General Request - TIDA	request_for_service	Intersection of 13TH TI ST and AVENUE M	13TH TI ST and AVENUE M --- Right next to the water treatment plant, 1 pole right on the corner the pole is tilted and leaning and needs to be address.	Treasure Island Development Authority
16360331	1/28/2023 12:55:57 PM		Request for City Services	General Request - PUC	request_for_service	1 CLIPPER COVE WAY, SAN FRANCISCO, CA, 94130	1 Clipper Cove Way - Treasure Island Marina\ Near 1 Avenue of the Palms --- Caller states that the power is out in the marina on Treasure Island.	PUC Power
16425663	2/13/2023 4:05:00 PM		Streetlights	Streetlights	Streetlight - Other_Request_New_Streetl	631 AVENUE D, SAN FRANCISCO, CA, 94130	Light pole leaning after heavy rain	PUC Power
16425675	2/13/2023 4:07:00 PM		Streetlights	Streetlights	Streetlight - Pullbox_Wires_Exposed	631 AVENUE D, SAN FRANCISCO, CA, 94130	Wires are exposed and hanging low	PUC Power
16425713	2/13/2023 4:13:00 PM		Streetlights	Streetlights	Streetlight - Pullbox_Wires_Exposed	449 AVENUE H, SAN FRANCISCO, CA, 94130		PUC Power

16760200	5/6/2023 8:44:00 PM		Service Feedback	Muni Service Feedback	Muni - Complaint_Signs_Maps	Intersection of AVENUE B and GATEVIEW AVE	Patron states: the time on the schedule is jumping around the times are changing for eta to the bus stop its making it hard to plan a trip and this is a continuous issue... its on the app	FIT - Muni Customer Service
16827622	5/23/2023 7:16:30 PM		Damaged Property	Damaged Property	Damaged Other	Intersection of 9TH TI ST and AVENUE I	Major power brown out on Treasure island. Report from my commercial utility power monitor	Operations
16867988	6/2/2023 7:11:50 PM		Parking Enforcement			1430 GATEVIEW AVE, SAN FRANCISCO, CA, 94130		SSD - Enforcement
16880755	6/6/2023 10:45:38 AM		Tree Maintenance Damage	Tree Maintenance	Trees - Damaged_Tree	1226 BAYSIDE DR, SAN FRANCISCO, CA, 94130	Storm damaged tree at risk of taking down power lines on Treasure island	DPW BSES BUF Graffiti
16951149	6/23/2023 9:39:00 AM		Employee Feedback	Muni Employee Feedback	Muni - Complaint_Pass_Ups_Denial_Inattention	Intersection of AVENUE B and GATEVIEW AVE	Today my mom and I were trying to catch the 25 and the bus driver seen us coming, however pulled away before we got to the stop. The bus was not full, because of the new route and increased wait time other bus drivers are more lenient and accommodate us. The run number was 070	FIT - Muni Customer Service
16977982	6/29/2023 12:30:00 PM		Streetlights	Streetlights	Streetlight - Light_Burnt_Out	101 FOREST RD, SAN FRANCISCO, CA, 94130	Streetlights off at night along Forest Road above Hillcrest Rd on YBI, multiple fixtures out.	PUC Power

Closed

CASE ID	OPEN DT	CLOSED DT	TYPE	CATEGORY	TYPE	LOCATION	OTHER DESCRIPTION	AGENCY
16745552	5/3/2023 8:05:58 AM	5/3/2023 8:07:00 AM	Encampment	Encampments	Encampment Reports	395 4TH TI ST, SAN FRANCISCO, CA, 94130	Homeless encampment is taking over sidewalk. THIS IS SCHOOL ZONE!!!please resolve this asap!!!	Homeless
16755701	5/5/2023 1:43:01 PM	5/9/2023 2:30:22 PM	Request for City Services	General Request - PUC	request_for_service	1239 NORTH POINT ST, SAN FRANCISCO, CA, 94130	1237, 1239 North Point. Power fluxuation and possibly more locations --- Power fluxuations at these two locations.	PUC Power
16755710	5/5/2023 1:44:24 PM	5/9/2023 2:31:53 PM	Request for City Services	General Request - PUC	request_for_service	1237 NORTH POINT ST, SAN FRANCISCO, CA, 94130	1237 North Point Units A-F --- entire building 1237 North Point on Treasure Island has no power at all.	PUC Power
16770183	5/9/2023 12:48:00 PM	5/12/2023 8:31:00 AM	Request for City Services	General Request - PUBLIC WORKS	customer_callback	Intersection of STRIPED BASS ST and STURGEON ST	--- caller states that there is white marking was marked last week, and yellow marking appeared today noted PUC . Please call customer to advise what work is being done at the location	311 Operations
16777621	5/11/2023 10:29:00 AM	5/11/2023 10:33:00 AM	Sewer Storm Flood	Sewer Issues	Water_leak	Intersection of AVENUE M and CALIFORNIA AVE	Hydrant was hit by a vehicle and water is shooting up 20ft in the air	PUC Water
16780175	5/11/2023 7:54:00 PM	6/5/2023 12:33:49 PM	Employee Feedback	Muni Employee Feedback	Muni - Complaint_Unsafe_Operation	Intersection of AVENUE H and 13TH TI ST	caller stated: this driver seems to be under influence. he appeared to be drunk or drugged. I'm worried so I got on another bus	FIT - Muni Customer Service
16780216	5/11/2023 8:09:00 PM	6/5/2023 12:42:50 PM	Employee Feedback	Muni Employee Feedback	Muni - Complaint_Pass_Ups_Denial_Inattention	Intersection of 4TH TI ST and AVENUE M	It's a figure 8 route and I'm in the part of the figure 8 where all the business are. The other half of the figure is where the residences are. The drivers routinely skip my part of the figure 8 because they figure no one is waiting. I just saw the driver turn around at Ave H & 9th and completely blow off my stop. This is about the sixth time it's happened in six months	FIT - Muni Customer Service
16780897	5/12/2023 6:57:00 AM	5/12/2023 4:15:11 PM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and GATEVIEW AVE	I've been out here since 630 and there is no bus, They are scheduled to come every 15 minutes. I've already been out here for 30 minutes and i'm going to be late for work.	FIT - Muni Customer Service
16812042	5/19/2023 8:17:00 PM	5/22/2023 12:16:00 PM	Abandoned Vehicles	Abandoned Vehicle	Abandoned Vehicle - Car4door	849 AVENUE D, SAN FRANCISCO, CA, 94130	Request details: caller feel the car been stolen car been left there for a week with the ignition punched out -- - Location description: CROSS ST 10 AND AVE D	SSD - Enforcement

16820756	5/22/2023 11:37:01 AM	5/22/2023 1:36:43 PM	Sewer Storm Flood	Sewer Issues	Sewage_back_up	1226 BAYSIDE DR, SAN FRANCISCO, CA, 94130	Caller is the Supervisor for Housing on Treasure Island and has a unit at 1226 Bayside Dr, unit C that is backed up at the washing machine and is now backing up into another unit. Caller believes there is a sewage back up on the City's side that is not allowing the water to flow. Please inspect.	PUC Sewer
16830550	5/24/2023 1:49:27 PM	5/25/2023 10:55:07 AM	Request for City Services	General Request - PUC	request_for_service	800 AVENUE H, SAN FRANCISCO, CA, 94130	800 ave h treasure island --- caller states the building is out of power. caller is property manager for the building and is requesting PUC service	PUC Power
16838986	5/26/2023 1:31:00 PM	5/26/2023 1:55:00 PM	Sewer Storm Flood	Sewer Issues	other	3 SIGNAL RD, SAN FRANCISCO, CA, 94130	Water is leaking from the valve inside the black sleeve. It will need CDD to turn off the gate valve from the street.	PUC Water
16842958	5/27/2023 4:44:00 PM	5/30/2023 10:31:00 AM	Report Water Waste			1432 HALIBUT CT, SAN FRANCISCO, CA, 94130	Indoor or outdoor plumbing fixtures or devices that leak or malfunction at a private home, apartment building or business in a way that causes water waste	PUC Water Waste
16923263	6/16/2023 12:15:02 PM	6/20/2023 6:49:34 AM	Request for City Services	General Request - PUBLIC WORKS	complaint	55 CRAVATH ST, SAN FRANCISCO, CA, 94130	Near this address. It is driving up and down the Seven Seas Ave. --- The customer stated there is a red street sweeping truck that is going up and down her street since 7 am. It is making a lot of noise. It is a red vehicle with the word Tymco on the side of the truck	DPW BSES BUF Graffiti
16923815	6/16/2023 1:58:00 PM	6/20/2023 11:48:36 AM	Service Feedback	Muni Service Feedback	Muni - Complaint_Frequency_Reliability	Intersection of AVENUE B and 9TH T ST	The customer was at the bus stop since 1:30 pm. 2 of the scheduled buses did not show up. The customer stated she has to pick up a child from school and need the buses to more reliable.	FIT - Muni Customer Service