Dan Bernal President

Laurie Green, M.D. Vice President

Edward A. Chow, M.D. Commissioner

Susan Belinda Christian, J.D. Commissioner

Cecilia Chung Commissioner

Suzanne Giraudo ED.D Commissioner

Tessie M. Guillermo Commissioner

HEALTH COMMISSION CITY AND COUNTY OF SAN FRANCISCO

London N. Breed Mayor Department of Public Health



Grant Colfax, MD
Director of Health
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MINUTES

HEALTH COMMISSION MEETING

Tuesday June 20, 2023 4:00 p.m. 101 Grove Street, Room 300 San Francisco, CA 94102 & via Webex

1) CALL TO ORDER

Present: Commissioner Dan Bernal President

Commissioner Laurie Green, MD, Vice President

Commissioner Edward A. Chow M.D. Commissioner Susan Belinda Christian, J.D.

Commissioner Tessie Guillermo

Excused: Commissioner Cecilia Chung

Commissioner Suzanne Giraudo, Ph.D

The meeting was called to order at 4:07pm.

Note: An unannounced update to the Webex platform interrupted the ability for members of the public to raise their hand to comment in the meeting during the first several items of this meeting.

2) APPROVAL OF THE MINUTES OF THE HEALTH COMMISSION MEETING OF JUNE 6, 2023.

Public Comment:

Patrick Monette Shaw submitted the following written comments regarding the May 16, 2023 minutes:

It's good seeing in the minutes of this Commission's 6/6/2023 meeting Dr. Terry Palmer, Art Persyko,
Norm Dagelman, and Michael Lyon all testified on the SFDPH "Behavioral Health Services Update"
presentation that recertification of LHH is jeopardized by using LHH as a destination for admissions of
"behaviorally complex people whose care cannot truly be optimized in a nursing home setting, OR who
jeopardize themselves or the other fragile folks in the nursing home." That's an unacceptable risk.As
Dr. Palmer rightly noted, "If this is not corrected we can look forward to more 'immediate jeopardy'
citations and ultimately, to the loss of our public nursing home [LHH]." I disagree with Mr. Persyko,
however, that housing behavioral patients and elderly nursing home patients in the same facility
should be done at LHH." You can't safely "cohort" them in LHH's two patient towers. Abandon all
plans of doing so. Build alternate facilities!

3) RESOLUTION HONORING DR. AYANNA BENNETT

Commissioner Comments:

Commissioner Christian stated that she is so sorry to see Dr. Bennett go. She thanked her for all she has done for the DPH, Health Commission, and all the residents of San Francisco. She noted that Dr. Bennett's leadership has been stunning and the grace in which she created the Office of Health Equity and the DPH Racial Equity Plan is admirable.

Commissioner Guillermo congratulated Dr. Bennett and expressed gratitude for everything she has done for San Francisco, especially during the past five years of building infrastructure and commanding teams with elegance.

Commissioner Green stated that Dr. Bennett has been a north star in the DPH health equity and COVID work. She transformed culture to make the DPH function better. She also noted that Dr. Bennett is able to make difficult topics easy to understand.

Commissioner Chow joined his fellow Commissioners in congratulating Dr. Bennett. He noted that she laid the foundation for health equity for the DPH. He added that Washington D.C. is lucky to have her.

Commissioner Bernal associated himself with all the previous comments. He stated that one of Dr. Bennett's most critical and challenging work has been culture change; she has made a huge impact within the DPH, impacting the health of all San Franciscans.

Action Taken: The Health Commission unanimously approved the resolution. (See attached.)

4) GENERAL PUBLIC COMMENT

Due to the Webex issue noted, there was no general public comment.

5) DIRECTOR'S REPORT

Grant Colfax MD, DPH, Director of Health, presented the item.

DPH CELEBRATES SAN FRANCISCO PRIDE

This year, San Francisco Pride celebrants are "Looking Back and Moving Forward," and at DPH we have a proud history of serving the LGBTQIA+ community. Our Department has been a leader in providing equitable, accessible and comprehensive health care to underserved and marginalized LGBTQIA+ people.

Born out of community advocacy and collaboration, our Gender Health SF program launched 10 years ago with a mission of increasing access to quality gender-affirming health care for underserved transgender and nonbinary people in San Francisco, regardless of immigration status or lack of income.

Before we made gender-affirming care accessible through public health, there were only two pathways for trans people to obtain gender-affirming surgery: Save money, which can be an insurmountable barrier, or turn to the underground market. Today, we have a team of peer navigators, public health advocates, and mental health and medical providers committed to the highest quality patient-centered gender-affirming care available.

In honor of Pride Month, please visit our new <u>Gender Health SF</u> webpage and take note of the inspiring <u>collection of digital stories from our program participants</u>.

DPH will have a parade contingent at the Trans March on Friday, June 23 and the Pride Parade on Sunday, June 25 and we are encouraging all staff to participate.

SF EMS AWARDEES RECOGNIZED FOR EXCELLENCE IN EMERGENCY MEDICAL SERVICES

As part of national Emergency Medical Services (EMS) week, the Emergency Medical Services Agency (EMSA) hosted the annual EMS Awards ceremony on Tuesday, May 23rd to honor San Francisco's EMS professional and community members whose outstanding achievement and contribution exemplifies the professionalism and compassion of our EMS community.

The 2023 EMS Week theme is "Where emergency care begins." The SF EMS Agency is pleased to announce the recipients of the 2023 EMS Awards, which are as follows:

Dispatcher Award: Danny Mac, SF Department of Emergency Management - Dispatcher Danny Mac is commended for dispatching a call for a 10 month old infant who was unresponsive after accidently ingesting fentanyl at Moscone Park.

First Responder Award: Ranger Jhoeare Mariano, SF Recreation and Parks Department - Ranger Jhoeare Mariano is commended for reversing a near fatal overdose in the Victoria Manolo Draves park where he encountered a woman who had ingested fentanyl and was unconscious and barely breathing.

Field Provider Award: Chih Ren Nicholas Koo, EMT-P, SF Fire Department - Paramedic Koo is commended for his dedication making emergency medical services a more equitable system by breaking down language barriers.

Hospital Provider Award: Curtis Geier, PharmD, BCCCP Zuckerberg San Francisco General Hospital - Dr. Geier is commended for ensuring EMS initiatives, protocols, and medications are accurate and evidence based, and for developing protocol changes related to medication shortages and formulary changes.

Community Award: Students and Instructors of Mission High School Fire/EMS Pathway - The Mission High School Fire/EMS program is commended for teaching students the skills needed to be a firefighter and EMT while they concurrently attend high school.

Raymond Lim Excellence in EMS Award: Scott Wagness, EMT-P, SF Fire Department - Paramedic Scott Wagness is commended for his extraordinary collaboration in the professional community, and for bridging the gap between EMT/paramedic and the hospital clinician.

Mary Magocsy Excellence in EMS and Disaster Leadership Award: Section Chief Michael Mason SF Fire Department - Section Chief Michael Mason is commended for his commitment to and leadership in community paramedicine.

Community Paramedicine Provider of the Year Award: SF Fire Department Captain Chris Couch - Captain Chris Couch is commended for being a stellar Community Paramedicine provider and for her advocacy to help the most socially and medically complex patients in the EMS System.

To learn more about the EMS Awards and EMS care in San Francisco, visit https://sf.gov/emsa.

ZSFG PARTICIPATES IN MASS CASUALTY INCIDENT FUNCTIONAL EXERCISE

On June 8, ZSFG participated in a Mass Casualty Incident (MCI) functional exercise with DPH, Department of Emergency Management, Emergency Medical Services Agency, the San Francisco Fire Department, and Office of the Medical Examiner, as well as nine other local hospitals including UCSF, CPMC, KAISER, the VA and others.

This exercise centered around a **fictional scenario resulting in mass casualties from a** city event with 100,000 attendees. ZSFG managed a surge of trauma patients and activated the Hospital Incident Command System (HICS), tracking and triaging during the fictional surge including working with local hospitals, identifying and deploying resources such as staff and equipment, and identifying various communication channels to provide information to staff and to the public with mock media interviews, press conference preparation, Talking Points, and Everbridge notifications. New and veteran staff worked together to practice, identify gaps and make improvements for our next emergency response. DPH's Public Health Emergency Preparedness and Response (PHEPR) organized the exercise.

The exercise was immediately followed by a real mass casualty incident where, tragically, nine people were shot at an outdoor event in the Mission District on the evening of Friday, June 9. ZSFG received all nine patients, coordinated with other city agencies, communicated to the media and provided excellent teambased care for the patients.

ENVIRONMENTAL HEALTH - MASSAGE ORDINANCE AMENDMENTS

The DPH Environmental Health Branch's Massage Program regulates nearly 200 massage establishments and 750 practitioners to ensure that they maintain a safe, sanitary, and lawful work environment. The Environmental Health Branch issue permits, conduct inspections and responds to complaints regarding unsafe and unsanitary conditions at the massage establishments.

On June 6, 2023, the SF Board of Supervisors unanimously passed amendments to the San Francisco Health Code, Article 29, Massage Ordinance. These amendments did the following: removed time consuming permit application barriers, increased security by allowing massage establishments to install an exterior door keyless lock system upon DPH approval and created a public nuisance enforcement category for illicit acts and operating without a permit. In addition, the Massage Program is developing a new finger printing process which will allow businesses owners to go to public certified Live Scan locations so owners can avoid having to complete their background check with the SF Police Department.

During the ordinance amendment process, the EHB Massage Program partnered with the San Francisco Massage Council, massage business owners, Office of Small Business, and the Board of Supervisors. The legislative amendments together strike a balance between enforcement against illegal operators and supporting a small business industry where most owners are woman and/or in the BIPOC population. The process of partnering with community to draft legislation was very successful and a model that the Environmental Health Branch has adopted in our commitment to support our health and racial equity goals.

COVID-19 UPDATE

As of 6/20:

- San Francisco's 7-day rolling average of new COVID cases per day is 28*
- Eighty-six percent of all SF residents have been vaccinated and 65% have received booster dose(s). Forty-one percent of residents have received a bivalent booster.
- * We are temporarily pausing the distribution of hospitalization data while CDPH makes updates to the hospitalization data reporting stream. We plan to re-integrate this data once system updates are complete.

DPH in the News

Public Comment:

Patrick Monette Shaw made verbal comments and submitted the following summary:

Over the past year, it's been disappointing **not** hearing in Dr. Colfax's Directors Reports about SFDPH's plans to add beds and facility capacity. Colfax hasn't addressed SFDPH plans to build out the shortage of a whole host of different types of facilities to provide health services to various vulnerable San

Franciscans. For instance, although the Health Commission has received data about the lack of enough sub-acute care beds in county — due in part to the 2017 closure of St. Luke's Hospital's sub-acute SNF unit at and temporary opening of sub-acute SNF beds at Davies Hospital, neither Dr. Colfax in his bimonthly Director's Reports, or the Health commission, have discussed plans to add capacity for these level of services. Clearly, the City has a shortage of inpatient acute, Sub-acute SNF, mental health, gero-Psych, and Board-and-Care beds. We can't raid SNF beds hoping to rapidly scale up mental health beds.

Commissioner Comments:

Commissioner Bernal requested that Dr. Susan Philip, San Francisco Health Officer and Director of the Population Health Division, give an update on DPH preparations for 2023 LGBTQ Pride as it relates to MPX vaccinations. Dr. Philip stated the message the DPH has provided through media and community partners is to encourage all men who have sex with men and people who have sex with this group to access both doses of the MPX vaccine. The DPH has sponsored community events to receive their first or second vaccination dose. She also stated that if someone has already received two doses of the vaccine, there is no indication that additional doses are needed at this time.

Commissioner Chow stated that there seemed to be an outbreak in Chicago, including some people who had already received the vaccine. Dr. Philip stated that the vaccines do not completely prevent MPX transmission but lessens symptoms.

Commissioner Bernal noted that he was among many who waited early in the morning at ZSFG last year for the vaccine. He commended ZSFG and the Public Health Division for their effective work in MPX vaccine distribution.

6) LAGUNA HONDA HOSPITAL AND REHABILITATION CENTER (LHH) CLOSURE PLAN AND CMS RECERTIFICATION UPDATE

Roland Pickens, MHA, FACHE, Acting LHH CEO, presented the item.

Public Comment:

Patrick Monette Shaw made verbal comments and submitted the following summary:

So, let's take stock of Pickens' presentation today. On Slide #6 he addresses the belated "Consistent Care at the Bedside Initiative." We learned of it in Pickens' May 14 letter to the DHHS/CMS, when where he claimed LHH would hire "additional consultants at a cost of over \$1 million per month to observe and advise frontline staff on every floor, in every unit, for each shift." He implied it involved a new contract and new consultant. It does neither. An additional consultant hasn't been hired; it's the same consultant LHH has had since 5/9/2022-HSAG. It's funded by the same \$7.2 million contract initially awarded HSAG last February, which didn't mention a CCBI program for front-line staff. The scope of services for that contract was titled "Laguna Honda Pre-Certification," listing no "care at the bedside" initiative. The funds are just being yanked around to spend on services not initially identified.

Norman Degelman submitted the following written comments:

Mr. Pickens notes that "With a successful completion of our Action Plan, and a strong performance in our third Monitoring Survey, we will soon be able to apply for recertification." Where is the evidence from CMS of successful completion and a strong performance?" On June 13, Mr. Pickens announced that the Root Cause Analysis and Action Plan resulting from the survey PRIOR to June 5-9 had not been approved—has it been approved by CMS yet? CMS, in its May 18 letter, suggested a meeting to include all levels of government: has this meeting occurred? Will newly hired leaders have the support, funding, and resources to save Laguna Honda intact for the people of San Francisco, and sufficient services in the community to house and treat those who are not appropriate for Laguna Honda? When can admissions resume?

Dr. Teresa Palmer, made verbal comments and submitted the following written summary:

Mr. Pickens notes that "With a successful completion of our Action plan, and a strong performance in our third Monitoring Survey, we will soon be able to apply for recertification." Where is the evidence from CMS of successful completion and a strong performance?

On June 13 Mr. Pickens announced that the Root Cause analysis and Action plan resulting from the survey PRIOR to June 5-9 had not been approved---has it been approved by CMS yet? CMS, in its May 18 letter, suggested a meeting to include all levels of government: has this meeting occurred? Will newly hired leaders have the support, funding and resources to save Laguna Honda intact for the people of San Francisco, and sufficient services in the community to house and treat those who are not appropriate for Laguna Honda? When can admissions resume?

Commissioner Comments:

Commissioner Bernal asked for an update on the placements for the group of approximately 40 Laguna Honda residents who were assessed to no longer need skilled nursing-level of care. Mr. Pickens stated that of the people no longer needing skilled nursing level of care, 39 remain at LHH. Of those that have been discharged, 1 went home and 4 were transferred to board and care facilities.

Commissioner Bernal congratulated LHH on the new LHH leadership hires, which align with priorities articulated by CMS. He acknowledged the hard work of LHH staff and union partners in the transformative changes that have been implemented during the recertification process.

Commissioner Guillermo noted that the Care-at-the-bedside initiative is another innovative structural change made during the recertification process. Mr. Pickens explained that the initiative involves having monitors at the bedside embedded on units to provide mentorship and on-the-job training when needed, as it relates to understanding LHH resident care plans.

Commissioners Chow and Green requested a new LHH organization chart.

Commissioner Chow noted concern with the recertification timeline, as it relates to the September 19th timeline that CMS has given LHH as the date it will be required to begin discharging all residents if it has not achieved recertification. He noted that it is only about 90 days until this date. Mr. Pickens stated it is the plan to apply for recertification later this summer. He noted that LHH is waiting for the 2567 from the most recent CMS survey to move the process along. He noted that LHH, in conjunction with the City Attorney's Office, has already prepared the application for recertification, so it is ready when all the improvement work has been completed.

Commissioner Green asked if Mr. Pickens has any concerns about the findings of the most recent surveys. Mr. Pickens stated that the most recent survey went well with the survey team; surveyors were communicative and transparent with LHH during the survey. He stated that LHH would be very surprised to see issues listed on the 2567 that were not discussed during the survey process.

Commissioners Green and Christian noted concern for sustaining the improvements made at LHH through the recertification process. Mr. Pickens noted that a LHH sustainability plan will be presented to the Commission in the near future.

7) POPULATION HEALTH DIVISION UPDATES

Susan Philip, MD, MPH, Director, presented the item.

Director Colfax expressed gratitude to Dr. Philip, noting that she has only been in her Health Officer and Director of PHD position for a short time. He noted that she is bringing focus on infrastructure and systems, providing clarity, and accountability.

Public Comment:

Dr. Teresa Palmer stated that the Gray Panthers just had a forum on unhoused seniors, and a focus was the lack of medical care for this group, including those in shelters, navigation centers, and on the street. There is a lack of data about what happens to unhoused seniors. This group is disproportionately Black/African American. She asked if there is an appropriate focus on medical and wrap-around services to this population.

Commissioner Comments:

Commissioner Guillermo asked if there are any components of the Public Health Accreditation process that Dr. Philip is concerned about and that the Commission should be aware. Dr. Philip stated that staff have developed timelines to get this work done; post pandemic, there is a bit of going back to basics in order to integrate this important work.

Commissioner Chow noted concern for filling the vacant PHD leadership positions. Dr. Philip stated that she hopes to announce the candidate chosen for PHD Community Health Deputy and then will be looking to hire physician deputies.

Commissioner Bernal noted that PHD has approximately 30% vacancy in its positions. He asked the impact of these vacancies on the work of the division on the stress of existing staff. Dr. Philip stated that the vacancies pose many challenges and stresses. She hopes to hire leadership positions and will support them as they hire mid-level and front-line staff.

8) COMMUNITY AND PUBLIC HEALTH COMMITTEE UPDATE

Commissioner Christian, Community and Public Health Committee member, chaired the June 20th meeting and gave the update. She noted that the Committee discussed a TB Program update, and she reviewed data from the presentation.

Commissioner Chow attended the meeting and noted the importance of reaching out to private medical providers, especially those serving the Chinese communities in San Francisco, to educate and train them on the importance of using latent TB diagnoses as a prevention strategy.

9) <u>CONSENT CALENDAR</u>

Public Comment:

Patrick Monette Shaw made verbal comments and submitted the following summary:

It's troubling seeing in this Policy and Procedure update that Nursing Policy D 1.0, "Restorative Nursing Care," is being revised to "REMOVE the Therapy Aides, as they will no longer be part of the Restorative Program." In addition, the track changes revision marks in this policy show the Restorative Nursing program is being changed in other detrimental ways. The "Action Plan" deliverables for the Restorative Nursing program said a "gap analysis" would be completed by 1/25/2023 and a "Scope of Services Program Document" would be completed by 2/8/2023. Why is this Restorative Nursing policy being changed again suddenly in June? Have the "Restorative Therapy Aides" been returned to Rehabilitation Services Department supervision? As you recall, the Restorative Aides were moved from Rehab to Nursing in 2014 by Jennifer Carton-Wade. Why hasn't LHH updated this LHH-JCC on the Rehab Services Department's "Restorative Care Level I" program? Is that program still functioning?

<u>Action Taken</u>: The Health Commission unanimously approved the following items:

<u>Item</u>	<u>Scope</u>	Policy No.	Policy Title
1	Facility-wide	23-03	Screening and Response to Suicidal Ideation
2	Facility-wide	25-15	Medication Administration
3	Facility-wide	20-04	Discharge and Transfer Process
4	Facility-wide	20-06	Leave of Absence (LOA), Out on Pass (OOP) and Bed
			Hold
5	Facility-wide	22-13	Bed Rail Use
6	Facility-wide	22-14	Resident Activities
7	Facility-wide	24-10	Coach Use for Close Observation
8	Facility-wide	45-01	Gift Fund Management
9	Facility-wide	45-02	Employee Development Fund
10	Facility-wide	45-03	Donations
11	Facility-wide	70-01 B1	Emergency Response Plan
12	Activity Therapy	A2	Scope of Services
13	FNS	1.01	Food and Nutrition Services Scope
14	Nursing	A 2.0	Nursing Services: Organization, Authority/
			Responsibility and Operations
15	Nursing	A 4.0	Nursing Clinical Competency Program
16	Nursing	A 6.0	Orientation of Nursing Personnel
17	Nursing	D 1.0	Restorative Nursing Care
18	Nursing	G 7.0	Obtaining, Recording and Evaluating Residents
			Weights
19	Nursing	N/A	Nursing Educational Programs
20	Nursing	J 1.0	Medication Administration

10) JOINT CONFERENCE COMMITTEE AND OTHER COMMITTEE REPORTS

Commissioner Tessie Guillermo, LHH JCC Chair, stated that at the June 13, 2023 LHH JCC meeting, the committee reviewed and recommended the policies contained on the Consent Calendar, and reviewed information contained in the LHH update presented today.

Public Comment:

Dr. Teresa Palmer made comments and submitted the following summary:

Per CMS May 18 letter, a closure plan generated by the State (for possible statewide dispersal of Laguna Honda patients) is due on July 31, and evictions and closure procedures will start Sept 19 with no possibility of an extension. Will application for recertification occur before either of these two dates, and if so, how long will approval by CMS take? Will Laguna Honda residents again be subjected to dispersal and death?

Norman Degelman submitted the following written public comment:

Per CMS May 18 letter, a closure plan generated by the State (for possible statewide dispersal of Laguna Honda patients) is due on July 31, and evictions and closure procedures will start September 19 with no possibility of an extension. Will application for recertification occur before either of these two dates, and if so, how long will approval by CMS take? Will Laguna Honda residents again be subjected to dispersal and death?

Patrick Monette Shaw made verbal comments and submitted the following summary:

Community members who observed the 6/13/2023 LHH-JCC meeting are alarmed that at the rate things recertification is progressing, there isn't enough time for enough improvements to avoid LHH's closure and resuming mandatory discharges and evictions of all residents in September. It was

painfully obvious Pickens presented an overly optimistic picture on 6/13/23 of LHH's progress toward submitting a recertification application perhaps in July. The community is afraid more "immediate jeopardy" citations will occur. This Commission knows San Francisco has a severe shortage of skilled nursing beds and cannot afford to lose Laguna Honda — whether 120 or all 780 beds! The Commissioners asked on 4/4/2023 that it be presented an update on the Moss Adams contract; no update has been presented in May or June and should have been today That the Moss Adams contract is support the flow of information within LHH's recertification "Incident Command Structure" and SFHN is sad.

11) OTHER BUSINESS:

This item was not discussed.

12) ADJOURNMENT

The meeting was adjourned at 6:39pm.

HEALTH COMMISSION CITY AND COUNTY OF SAN FRANCISCO Resolution No. 23-05

HONORING AYANNA BENNETT, MD, MS, FAAP

WHEREAS, Dr. Ayanna Bennett has served the City and County of San Francisco as an exceptional leader at the Department of Public Health (DPH) since 2004, and making tremendous contributions to the Department's efforts to address health disparities and issues of racial equity; and

WHEREAS, Dr. Bennett has held several DPH positions including Southeast Health Center as-needed physician, Interim Medical Director of Community Health Programs for Youth, Director of Interdivisional Initiatives, and most recently as the Chief Health Equity Officer; and

WHEREAS, Dr. Bennett oversaw the awesome task of developing the DPH Racial Equity Action Plan, monitoring mechanisms, and coordinating the complex implementation of the plan throughout the multi-billion dollar department; and

WHEREAS, Through her work developing and overseeing the Office of Health Equity (OHE), Dr. Bennett created an infrastructure that makes equity part of each DPH employee's daily work. Every new employee is oriented to equity as a central part of the DPH work and throughout the Department, there are dedicated equity staff and health equity plans of action; and

WHEREAS, Dr. Bennett convened the DPH Executive Staff every other month for many years as the Equity Governing Council to discuss approaches to improving equity across the DPH; and

WHEREAS, Dr. Bennett was the longest-serving COVID-19 Incident Commander, shepherding the City's response at a time during the pandemic in which the outcome was uncertain. She expertly inhabited this important leadership role while balancing the needs of her family; and

WHEREAS, Dr. Bennett is known for her innovation, creativity, and always being willing to volunteer to address the many complex health equity-related issues at the DPH; and

WHEREAS, Dr. Bennett leaves a legacy of service and leadership to support and improve the lives of all San Franciscans. She will be dearly missed by many at the DPH and in the greater San Francisco public health communities.

RESOLVED, That the San Francisco Health Commission honors Dr. Ayanna Bennett for her outstanding service and leadership, and wishes her well in her new position as the Washington D.C. Director of Health.

I hereby certify that the San Francisco Health Commission at its meeting of June 20, 2023 adopted the foregoing resolution.

Mark Morewitz, Health Commission Executive Secretary