## Key Issue Report: SFPD's Handling of Officer Discipline

### Interim Report for the Audit of SFPD's Handling of Officer Misconduct

#### **CITY & COUNTY OF SAN FRANCISCO**

Department of Police Accountability

June 7, 2023

## Why We Did This Report

- DPA has a Charter mandate to audit SFPD's handling of misconduct.
- Interim reports bring significant matters to the attention of SFPD and the Police Commission before the final report is completed.

### **Report Overview**

- Key Issue 1: SFPD lacks written criteria for holding discipline in abeyance, which may lead to subjective and arbitrary decisions.
- Key Issue 2: SFPD does not have time frames for resolving appeals of intended disciplinary actions, which can delay accountability and create perceptions that the process is unfair.

**Issue 1:** SFPD lacks written criteria for holding discipline in abeyance, which may lead to subjective and arbitrary decisions.

- From 2019 to 2021, SFPD suspended 126 officers; SFPD held suspensions for 14 (11%) of them in abeyance.
- SFPD policies do not define abeyance or describe when it is appropriate.
- This may lead to subjective decision-making and introduce arbitrariness into the department's discipline process.

# Other jurisdictions have guidance on holding discipline in abeyance.

The Albuquerque Police Department has criteria on when, and for how long, it can hold discipline in abeyance.

Abeyance Is Appropriate When:	Abeyance Is Inappropriate When:
<ul> <li>The employee accepted responsibility for their actions</li> </ul>	<ul> <li>The employee refuses to admit any wrongdoing</li> <li>Past attempts to correct behavior have been ineffective</li> </ul>
<ul> <li>The employee has no more than one prior offense during the period in which the prior offense may be considered for progressive discipline</li> <li>Further offenses are unlikely to occur</li> </ul>	<ul> <li>The employee has served any suspension in the previous two years</li> </ul>
	<ul> <li>Violations find purposeful, physical harm to an individual</li> </ul>
	<ul> <li>Violations find serious harm resulted to the reputation of the department</li> </ul>
	<ul> <li>The conduct constituting the violation was planned or part of an on-going scheme.</li> </ul>

Source: Albuquerque Police Department, Standard Operating Procedure 3-46 Discipline System, effective July 2021.

**Issue 2:** SFPD does not have time frames for resolving appeals of intended disciplinary actions, which can delay accountability and create perceptions that the process is unfair.

Note: This analysis focuses only on DPAinvestigated officer misconduct. SFPD's case management system does not include the necessary dates to conduct the same analysis on Internal Affairs Division-initiated investigations.

Approximate Months Pending a Chief's Hearing	Hearings	% of Total
< 6 months	15	29%
6-12 months	8	16%
12-18 months	17	33%
18-24 months	8	16%
>24 months	3	6%
Total	51	

Source: DPA Case Tracking Spreadsheet, as of April 2022.

# Other jurisdictions attach time frames to their appeals processes.

- The amount of time between when the misconduct occurred to the imposition of sanctions can affect employees' opinions about fairness.
- The City of Los Angeles and Long Beach Police Department both have specific time frames for administrative appeals.

#### **Opportunities To Address These Issues**

- SFPD's lack of written criteria for holding discipline in abeyance and lack of set completion time frames for Chief's hearings provide the department with opportunities to improve its procedures.
- Establishing clear criteria and time frames may help SFPD create a more transparent, consistent, and efficient discipline process.

### **Audit Next Steps**

DPA will issue a full audit report that assesses whether SFPD handles and reports on allegations of misconduct, including officer bias, effectively and efficiently.

# Questions?

