

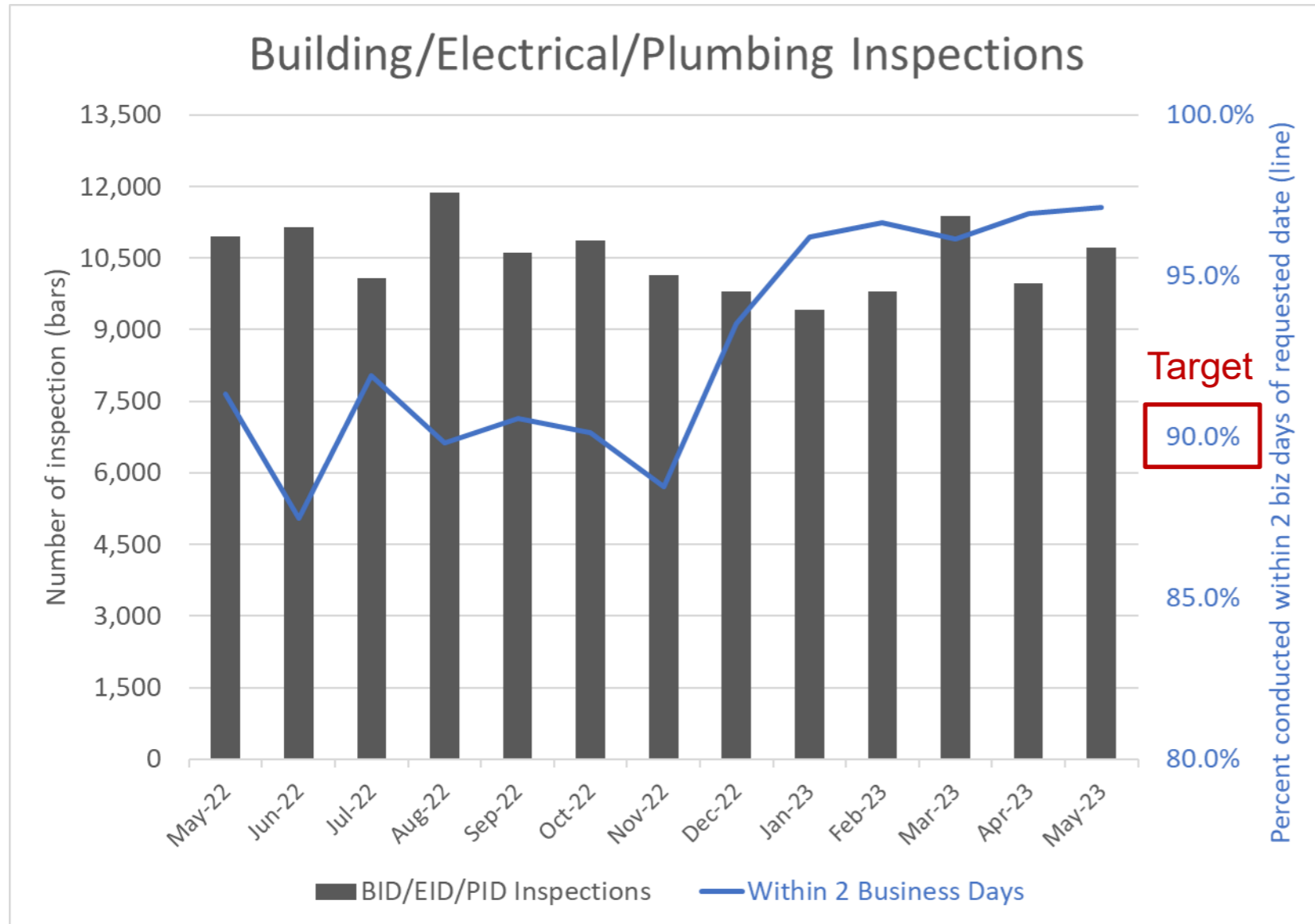
***BIC Regular Meeting  
of  
June 21, 2023***

***Agenda Item 9e***

# Inspection Services Update

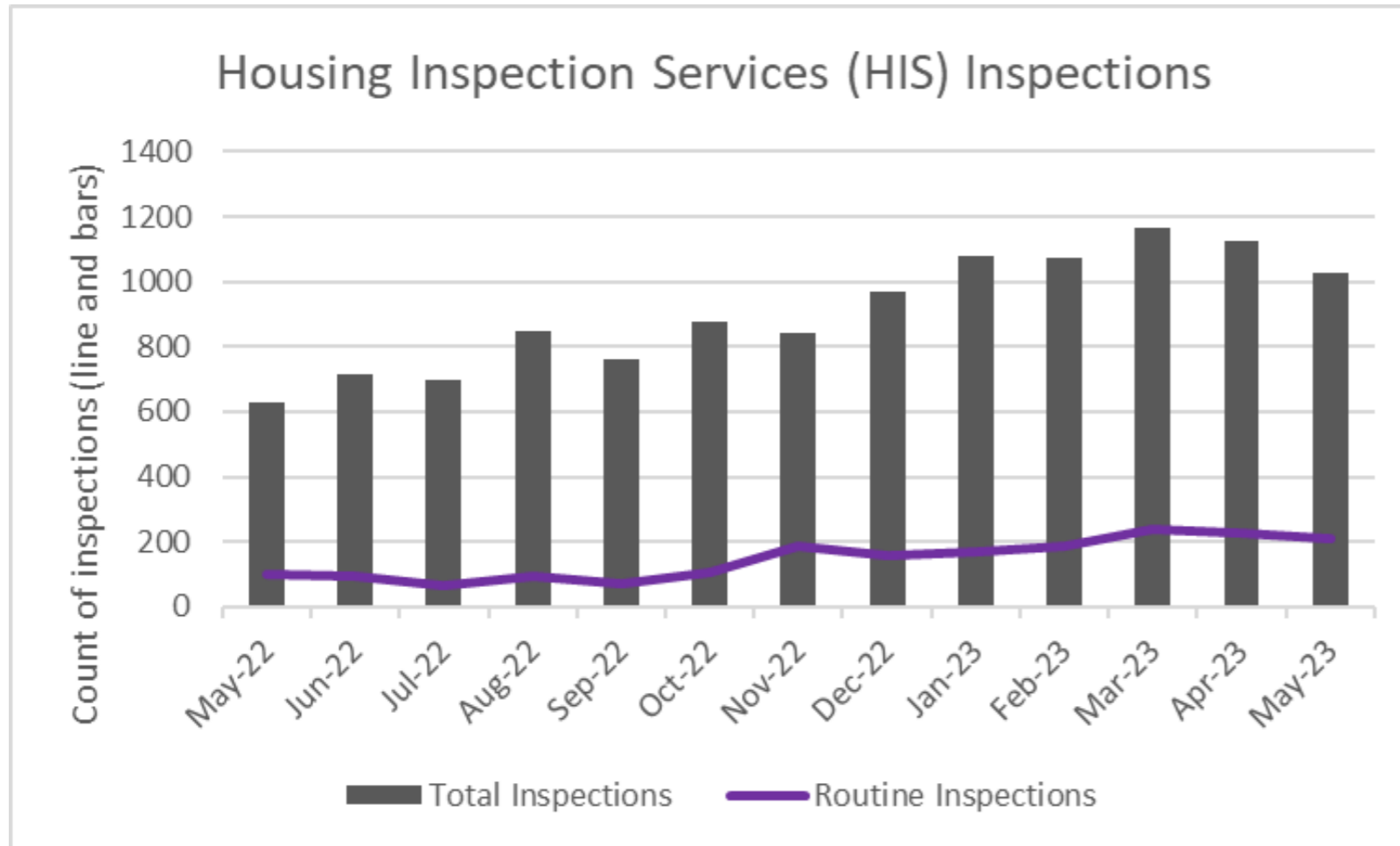
Building Inspection Commission, June 21, 2023

# Building/Electrical/Plumbing Inspection Statistics – May 2023



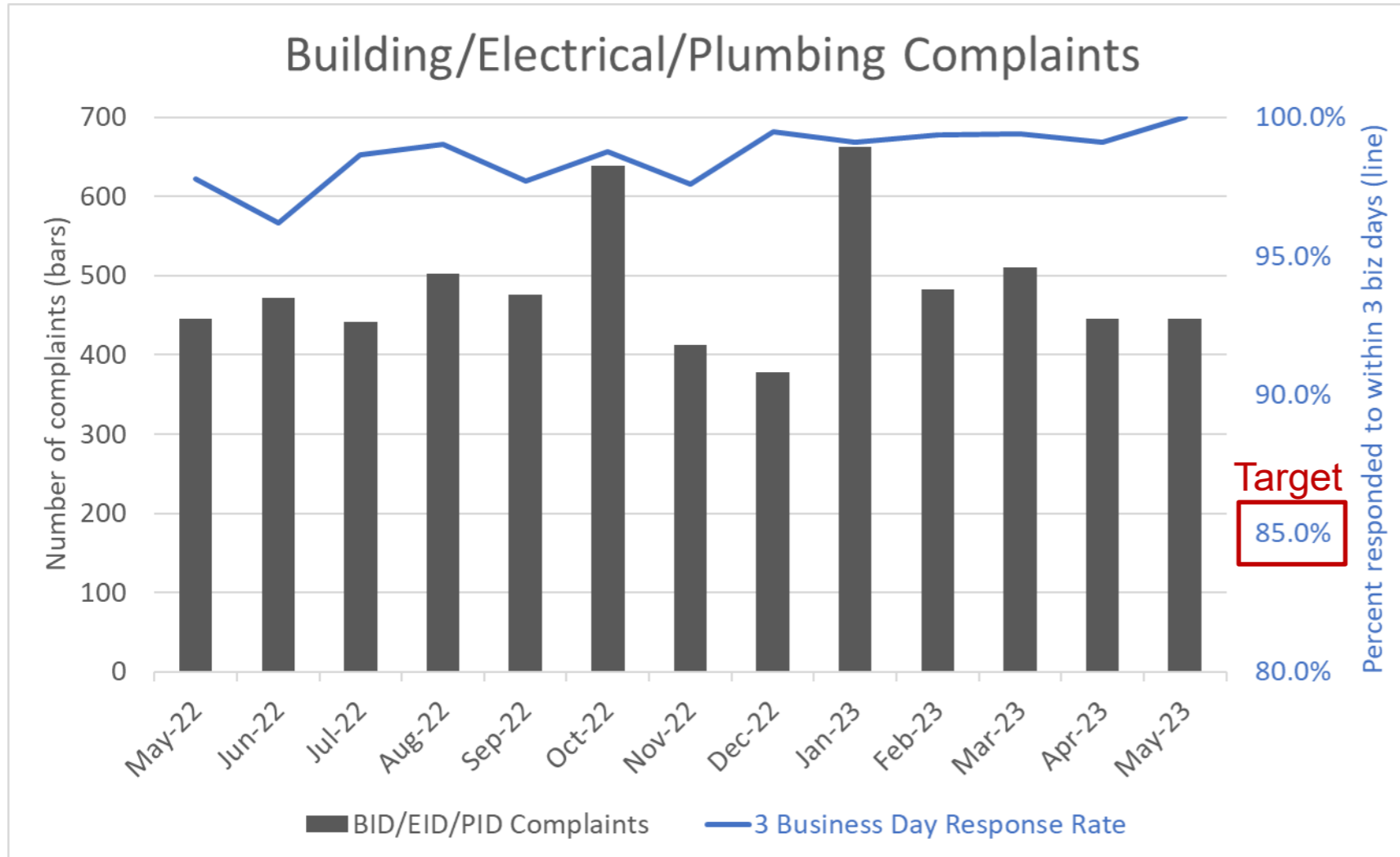
The Building, Electrical, and Plumbing Inspection Divisions completed **10,713 inspections** in May, with **97%** of them conducted within 2 business days of the requested date.

# Housing Inspection Statistics – May 2023



Housing Inspection Services completed **1,029 inspections** in May, with **209** of them being routine inspections of multi-family housing.

# Building/Electrical/Plumbing Complaint Statistics – May 2023

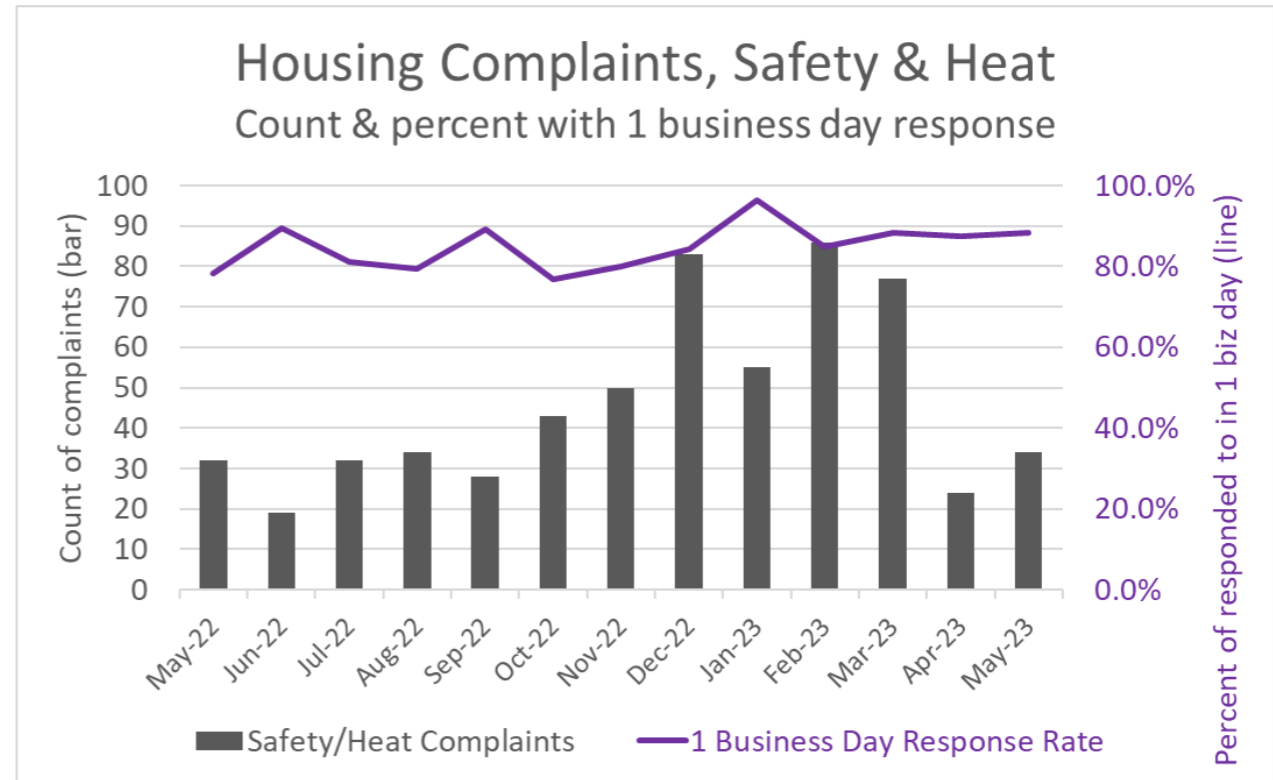
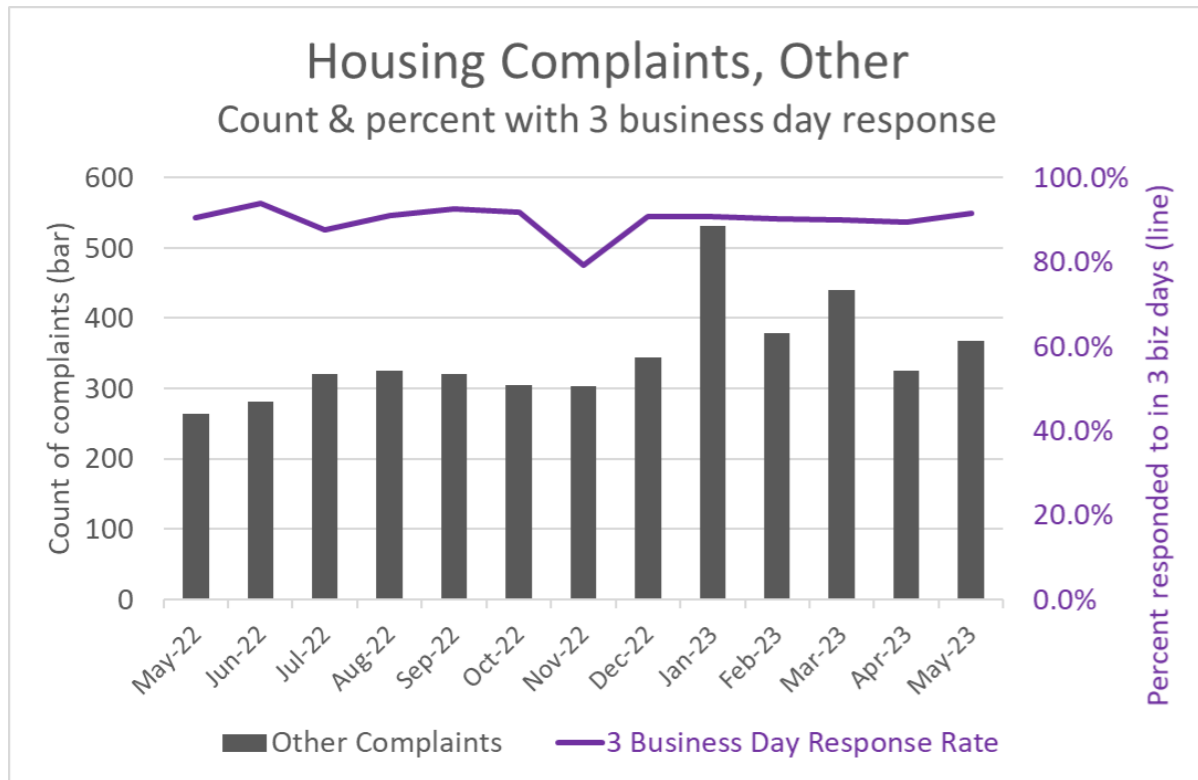


- The Building, Electrical, and Plumbing Inspection Divisions received **446 complaints** in May and responded to **100%** of them within 3 business days.

## Code Enforcement Division

- Cases sent to Director's Hearing: 74

# Housing Complaint Statistics – May 2023



- Housing Inspection Services received **368** other complaints and responded to **92%** of them within 3 business days in May.

- Housing Inspection Services sent **36** cases to Director’s Hearing and abated **422** cases with an NOV in May.

- Housing Inspection Services received **34** safety/heat complaints and responded to **88%** of them within 1 business day.



**THANK YOU**

	January	February	March	April	May	June	July
<b>BID</b>							
Building Inspections Performed	4,500	4,645	5,470	4,789	5,173		
Complaints Received	596	420	438	369	377		
Complaint Response within 24-72 hours	592	418	435	367	377		
Complaints with 1st Notice of Violation sent	128	103	74	74	56		
Complaints Received and Abated without NOV	247	189	224	171	198		
Abated Complaints with Notice of Violations	38	40	46	28	40		
2nd Notice of Violations Referred to Code Enforce	24	24	35	30	17		
<b>HIS</b>							
Housing Inspections Performed	1,078	1,075	1,164	1,123	1,029		
Complaints Received	598	479	535	369	427		
Complaint Response within 24-72 hours	584	470	504	345	410		
Complaints with Notice of Violations issued	229	175	200	174	159		
Abated Complaints with NOVs	371	427	460	377	422		
# of Cases Sent to Director's Hearing	38	41	47	39	36		
Routine Inspections	183	196	240	237	215		
<b>CES</b>							
# of Cases Sent to Director's Hearing	47	67	85	65	74		
# of Order of Abatements Issued	12	15	18	16	10		
# of Cases Under Advisement	0	0	0	0	0		
# of Cases Abated	106	123	163	127	133		
Code Enforcement Inspections Peformed	482	476	554	681			
# of Cases Referred to BIC-LC	1		1	0	0		
# of Cases Referred to City Attorney	1	2	1	1	0		

2nd 1/4    2nd 1/4    2nd 1/4    3rd 1/4    3rd 1/4    3rd 1/4    4th 1/4

<b>CODE ENFORCEMENT OUTREACH PROGRAMS</b>							
Total people reached out to	33,807	33,807	33,807	41,567	41,567	41,567	
Counseling cases	410	410	410	486	486	486	
Community Program Participants	4,753	4,753	4,753	7,416	7,416	7,416	
Cases Resolved	787	787	787	321	321	321	