

ID	Start time	Completion time	Email	Name	First Name (optional)	Last Name (optional)	Are you commenting on/objecting to residential rates, commercial rates, or both?	Is this a public comment or an objection?	Public Comment2	Objection2	Comment And Objection2
1	3/7/23 15:30:18	3/7/23 15:31:07	anonymous				Commercial Rates	Comment			
2	3/11/23 8:20:11	3/11/23 8:24:56	anonymous	Nancy	Barsotti		Residential Rates	Comment and Objection			Salvage company has already been raising rates for years. \$ for can sizes, limited extra pickup. The rates are compounded by extra rates of higher PG&E, gas prices, water...people do not make these high percentage increases. Making SF unlivable...
3	4/5/23 16:46:59	4/5/23 16:47:55	anonymous	Martin	Almaraz		Residential Rates	Comment	Rates are too high. I don't produce enough trash for a weekly pickup yet I have to pay for it. We should be allowed to do every other week for less cost		
4	4/5/23 17:26:11	4/5/23 17:31:14	anonymous	S	L		Residential Rates	Comment and Objection			Rate increase is not acceptable because customers have been told that when recycling materials and compost are sold they help offset the cost of the landfill but customers did not receive any benefits of these credits and now are asked to pay for cost increases.
5	4/5/23 18:36:16	4/5/23 18:37:34	anonymous	Marc	Brenman		Residential Rates	Comment	Recology rates are too high. There should not be separate charges for use of the dump; many other places include use of the dump with garbage fees.		
6	4/5/23 23:48:08	4/5/23 23:51:31	anonymous				Residential Rates	Comment and Objection			Recology created a monopoly through shady means. An increase in rates is unacceptable. The city needs to offer an alternative service, or figure out a way to maintain current rates, or to reduce the rates as penance for letting Recology create a monopoly under their watch in the first place. Do better.
7	4/6/23 7:24:25	4/6/23 7:25:00	anonymous				Residential Rates	Objection			
8	4/6/23 11:09:00	4/6/23 11:17:51	anonymous	Maurice	Rivers		Both Residential and Commercial Rates	Comment and Objection			object to any and all price increases for both residential and commercial garbage service. Recology SF spent nearly \$500,000 in 2021 trying to influence City Hall officials, after a corruption scandal forced the firm to admit they had massively overcharged customers, putting their decades-old monopoly on local garbage collection at risk. This is fiscal mismanagement of public money at its worst, and by no means should they be trusted to receive an increase of taxpayer funds. Instead of wasting their time trying to convince the public that they aren't crooks, why don't they just stop being crooks? In light of the scandal involving Mohammed Nuru, who solicited payments from Recology for Public Works parties and admitted to using his official influence to benefit the firm's business, the general public should put the kibosh on any and all requests for rate increases.
9	4/7/23 15:11:28	4/7/23 15:27:54	anonymous	Andre	Bolaffi		Residential Rates	Comment and Objection			I am sure that you need not be reminded of the recent Recology increase of 8.6% that went into effect January 2023. Any proposed increases in rates "COLA" or otherwise is and/or cannot be justified under any circumstances. I advise against any increase in rates. Thank you for the opportunity to submit our remarks.
10	4/10/23 12:05:18	4/10/23 12:12:19	anonymous	William	Sorenson		Residential Rates	Objection			There was a rate hike in the last year- it seems that since Sunset Scavenger has become Recology, the process of residential garbage has become more expensive- and we generate much less "garbage" than we did 10 years ago. And the recycleables make a certain amount of money. Does their CEO need another raise? It has become a constant war of rising prices.
11	5/15/23 19:14:30	5/15/23 19:28:59	anonymous	Alice	Rogers		Residential Rates	Comment and Objection			While our 10-unit HOA supports and applauds that Recology is an employee-owned company, we have, for MANY years, found their service to be erratic. Our compost bin pick-up is regularly not done (up to 25% of the time in some years) so that I have to call for special pick-ups. (I can supply logs for this.) Further, we generate very little landfill trash and was advised by one of the garbage men to cut back my black bin service to 1X/week instead of 2x; when I contacted Recology to do this, I was told they had a 2x minimum, so we are--even without an increase--paying more than we need to. So, for their erratic green bin service and their inflated black bin minimums, I object to any increases until their service better matches needs.
12	6/2/23 17:22:18	6/2/23 17:23:18	anonymous				Residential Rates	Comment and Objection			It's already expensive I object to rate refuse increases
13	6/2/23 19:47:39	6/2/23 19:50:24	anonymous	Adrian	Mi		Residential Rates	Objection			Recology reaches \$25M settlement with San Francisco to offset future rate increases in 2022. I believe the management team of Recology is poorly managing the organization. Rate increase isn't the answer.

14	6/3/23 16:58:54	6/3/23 17:07:25	anonymous			Residential Rates	Objection	An increase so soon after the January 2023 8.86% increase is unwarranted. Ratepayers and the Controller should not review any new request for increased rates until after January 1, 2025.
15	6/3/23 19:43:36	6/3/23 19:55:36	anonymous	Diana	Delfino	Residential Rates	Comment and Objection	The rate increases are outrageous they have gone up 9% already since last year without any notice. Now you want to raise it again. This is way too much. I teach and my raises combined have not gone up this much! I am separating garbage compost and recycles and bringing it out to the curb. I do not want to pay another increase.
16	6/3/23 19:57:12	6/3/23 20:02:44	anonymous	Frank	Delfino	Both Residential and Commercial Rates	Comment and Objection	This is ridiculous we do not need another increase of garbage. You need to know when enough is enough. I am in the business and your workers in sf are among the highest paid. I dont want to see another increase. Its not fair or right to be people trying to live in san francisco.
17	6/3/23 20:02:52	6/3/23 20:11:57	anonymous	Lisa		Residential Rates	Comment and Objection	My rates have gone up from twice already this year. There was no notice of these increases. Just a bill with a higher price. The increase was nearly 6% in January and then an additional 2.85% in April. I find it offensive that they are now asking for another scheduled increase.
18	6/3/23 20:12:23	6/3/23 20:13:58	anonymous	Angela	Battilega	Both Residential and Commercial Rates	Comment and Objection	This is outrageous you are making it more difficult for renters and home owners. This greed has to stop. We have already had rate increases enough is enough.
19	6/3/23 21:19:21	6/3/23 21:21:42	anonymous			Residential Rates	Comment and Objection	
20	6/3/23 21:41:15	6/3/23 21:41:48	anonymous	Jenny		Both Residential and Commercial Rates	Objection	
21	6/4/23 20:02:30	6/4/23 20:10:04	anonymous			Residential Rates	Objection	While rising costs are expected, 6.15% over 2 years is unreasonable. If the company is able to go another two years without another corruption scandal, I would be in favor of resetting rates to reflect costs.
22	6/4/23 20:09:39	6/4/23 20:11:11	anonymous	Vinnie	Lui	Residential Rates	Objection	I object. All the scandals and now we get raised rate. It's the new pge ! Address : 1265 47th avenue sf ca 94122
23	6/4/23 20:11:14	6/4/23 20:12:12	anonymous			Residential Rates	Objection	453 2nd avenue San Francisco ca 94118 I object rate increase.
24	6/4/23 20:14:16	6/4/23 20:14:39	anonymous			Residential Rates	Objection	I object 2321 judah street sf ca 94122
25	6/4/23 20:14:43	6/4/23 20:15:11	anonymous			Residential Rates	Objection	I object. Too much scandals. 2329 judah street 94122 1267 47th avenue
26	6/4/23 20:15:13	6/4/23 20:15:43	anonymous			Residential Rates	Objection	I object . I can't afford any more rate increases. Object rate increase
27	6/4/23 20:16:07	6/4/23 20:16:40	anonymous			Residential Rates	Objection	My address is 79 crane street
28	6/4/23 20:22:10	6/4/23 20:24:12	anonymous	Yong	Huang	Both Residential and Commercial Rates	Objection	
29	6/5/23 7:40:31	6/5/23 7:41:56	anonymous			Residential Rates	Objection	More than 13% over two years is crazy. Know many people who have had their pay increased 13% lately?
30	6/5/23 17:29:34	6/5/23 17:32:33	anonymous			Both Residential and Commercial Rates	Objection	My mom is senior and low income. Garbage dumped out in the streets are wrong but we are already sending out Scavenger to pick up the mess and I feel it should be paid by the city and county.
31	6/5/23 21:00:26	6/5/23 21:16:25	anonymous	SHAO QIU	LIN	Residential Rates	Comment	I support all the Proposal From Refuse Rates Administrator . Block 5379, lot 025, 71 Waterville ST, SF.
32	6/6/23 7:43:52	6/6/23 7:44:20	anonymous	Ruben	Gomez	Residential Rates	Objection	
33	6/6/23 8:25:14	6/6/23 9:29:07	anonymous	Carolyn	Cornia	Residential Rates	Objection	I oppose the proposal from Recology. I agree with the Proposal From Refuse Rates Administrator'
34	6/6/23 13:51:39	6/6/23 14:00:42	anonymous			Residential Rates	Objection	Paying residents shouldn't be responsible for covering costs of abandoned trash that people dispose of because they don't want to pay for disposal fees. SF Tax Payers already pay enough to the County of SF via property taxes. Also, Recology creates potholes and messes in the surrounding neighborhood that is adjacent to the facility which I live in. There is no accountability for Recology in maintaining the roads they destroy and trash that is created during their runs. Harney Way leading to the 101 freeway in both directions are littered with trash. It's sad to see the amount of trash that flows into the water way, adjacent to Northbound 101 on Harney Way. Wildlife is suffering due to Recology's neglect. I wouldn't mind an increase if it were justified and they maintained their part in keeping their surrounding area clean and free of potholes.

								<p>Limited alternatives: As a customer, I have limited options for selecting a garbage service provider in this area. The lack of competition leaves me with no choice but to accept the proposed increase, even if it is unfair. I urge you to consider this and strive to provide reasonable rates that align with the quality of service being offered.</p> <p>Financial burden on residents: In recent times, the cost of living has increased significantly, and many families are struggling to make ends meet. The proposed increase in the garbage bill will further strain the financial resources of residents, impacting their ability to meet other essential expenses. It is essential to consider the economic well-being of your customers before implementing such an increase.</p>
35	6/6/23 14:04:03	6/6/23 14:06:21	anonymous	Chengjiug	Hong	Residential Rates	Objection	
36	6/6/23 14:24:40	6/6/23 14:27:01	anonymous	Edward	Handelman	Residential Rates	Comment	I don't see and cannot find anything relating to any kind of senior discount based on household income.
37	6/6/23 14:30:53	6/6/23 14:35:04	anonymous			Residential Rates	Comment and Objection	Recology rates are already high and have already been increased in response to the poor management of SF Recology. Streamline your employees like every other company in the United States!
38	6/6/23 15:45:21	6/6/23 15:46:37	anonymous	Susan	Larara	Residential Rates	Objection	The rates are just too damned expensive! Blackmail prices for nbarely generated any garbage.
39	6/6/23 17:56:05	6/6/23 17:57:01	anonymous			Residential Rates	Objection	I object to Recology's request to increase the monthly charges for basic service over the next two years.
40	6/6/23 20:28:07	6/6/23 20:29:14	anonymous			Residential Rates	Objection	6% is too high - we are working men and women. utility rates are already skyrocketing, don't price me out of the city i love
41	6/6/23 20:29:00	6/6/23 20:30:28	anonymous			Residential Rates	Objection	Recology service is bad and already very expensive. They sometimes leave trash on the street if it falls when offloading the bins on the truck.
42	6/7/23 7:34:59	6/7/23 7:37:54	anonymous			Residential Rates	Objection	I'm a retired person who lives in the city out of my Social Security and SSI benefits, the increase proposed it's going to be decremental for a resident like me. I'm a fixed income pay check to pay check with the current inflation and the high rise of cost, this is huge for me. Please consider NOT to pass any more increases as schedule.
43	6/7/23 9:28:23	6/7/23 9:35:09	anonymous	Hannah		Residential Rates	Objection	Thank you
44	6/7/23 14:16:34	6/7/23 14:18:57	anonymous			Both Residential and Commercial Rates	Objection	Recology frequently does not pick up recycling in my condo building and at my single family house - if they are unable to deliver to the expected level of service, they should not be paid more and should look to improve/streamline their operations first.
45	6/7/23 14:29:58	6/7/23 14:42:50	anonymous	Jenn		Residential Rates	Comment and Objection	<p>rates unless substantive improvements are being made to the refuse collection service. What improvements are being made to substantiate the rate hike?</p> <p>Recology is getting worse, not better. Four specific examples: First, 1/3 of the time, our trash or recycling isn't picked up until beyond the stated service hours. Second, there is leftover trash EVERY WEEK all over our driveway from the service not being collected efficiently. Third, I scheduled a bulk item pickup last month, to which Recology required the items to be out on the curb by 6am and they NEVER showed up and by 1pm (7 hours after the scheduled pickup), we had a un-homed person camping out in our driveway with all of our items that Recology was supposed to pick up. When I reached out to Recology about it, they said they wouldn't come if someone was using the items, but it was only happening bc THEY NEVER CAME. Forth, they were improperly billing us for a year! They ended up correcting it once they got</p>
46	6/7/23 15:07:37	6/7/23 15:10:16	anonymous	Travis	Fukuda	Residential Rates	Objection	Our utility rates are astronomical at a time when inflation is the highest that it has ever been, and wages are not keeping up. We, as a working class people are generally NOT making more money, and until that happens I oppose any increased rate for public utility. Especially after DPW was mishandled, and we were overcharged for years. Simply put, DPW needs to do more with what they have until we can put faith in them as an organization.

							CRIME DOJ Menu
							Former San Francisco Garbage Company Executive Pleads Guilty To Honest Services Fraud Conspiracy PRESS RELEASE Former San Francisco Garbage Company Executive Pleads Guilty To Honest Services Fraud Conspiracy Wednesday, May 3, 2023
							U.S. Attorney's Office, Northern District of California Former Recology Inc. Executive Admits to Role in Paying More than \$55,000 in Bribes to Mohammed Nuru, Former Director of the San Francisco Department of Public Works SAN FRANCISCO – John Francis Porter pleaded guilty today in U.S. District Court in San Francisco to conspiring to commit honest services mail and wire fraud, admitting that he participated in a scheme with another Recology executive to bribe the former head of the San Francisco Department of Public
47	6/7/23 15:43:14	6/7/23 15:51:13	anonymous	San Francisco	Recology Customer	Both Residential and Commercial Rates	Objection
							We are a family of 4 and we are super conscious about how much waste we generate. We use very little plastic and we have a compost bin in our backyard. We have barely any trash: while we had toddlers, our trash was almost entirely used diapers. At this point, I take the three bins to the curb every week and they are essentially empty. I would estimate 3 gallons of trash, 3 gallons of paper and 2 gallons of compost per week. It's absolutely unfair to pay these exorbitant rates. They invite us to consume more and try to fill the bins as much as possible every week to get our money's worth.
48	6/7/23 17:27:14	6/7/23 17:42:45	anonymous	Giuseppe	Ragusa	Residential Rates	Comment and Objection
							6.15% is a very steep increase. SF residents are paying so much on utility services as it is.
49	6/7/23 18:33:58	6/7/23 18:37:02	anonymous			Residential Rates	Objection
50	6/8/23 1:56:53	6/8/23 1:59:25	anonymous	Giovanni	Matiz	Residential Rates	Objection
							I agree with the Refuse Rates Administrator's recommendation for an increase in refuse rates beginning on October 1, 2024. I object against Recology's request for a 6.15% increase over two years beginning on October 1, 2023.
51	6/8/23 7:04:17	6/8/23 7:06:51	anonymous			Residential Rates	Objection
							We pay some of the highest rates in the country for mediocre service. The service does not justify the increased rates. Please don't hit us with higher rates while all other costs continue to climb.
52	6/8/23 10:06:22	6/8/23 10:08:43	anonymous	Pachai	Salelanonda	Residential Rates	Comment and Objection
							I would just like to have the owners of their homes be able to select the correct size of each trash bin. Currently if we own a 3 unit building we need to have a set size:ie 32 gallon, we just need a 16 gallon, but we cant change to a less cost container.Thank you
53	6/8/23 10:05:44	6/8/23 10:11:35	anonymous	Robert	Gerson	Residential Rates	Comment
							For the love of Buddha! I can't help but feel like the residents of SF are being pilfered at every turn! With major businesses picking up and leaving, taking a lot of the residents with them! Increasing the rates to the ones still trying to survive here, seems a bit EXCESSIVE! Is the city trying to turn SF into a ghost town? It sure seems that way... Here's a thought... How about you take from the 1% that isn't struggling, and leave the rest of us who are trying to keep SF alive, alone? We'd like to try and live comfortably for once, and not pay check to pay check?
							Since the pandemic, many unhoused, middle and lower class individuals and families continue to struggle. The COLA does not do justice to our (unhoused, lower and middle class) income. We still struggle and continue to struggle. The City of SF will continue to see a rise in people/families struggling to make ends meet in San Francisco.
55	6/8/23 10:19:58	6/8/23 10:23:55	anonymous			Both Residential and Commercial Rates	Comment and Objection
56	6/8/23 11:49:19	6/8/23 11:53:05	anonymous			Both Residential and Commercial Rates	Objection
							The increase is too high.
							I strongly oppose a \$39.54 raise after 2022, as this is UNETHICAL. This is about 50% increase in bill for most people and we have no other options to choose other than Recology. This is AMERICA, not a dictatorship. How can you justify raising our rates by 50% and not letting us use any other companies to compete? This is a monopoly and a dictatorship. What are we supposed to do when you raise the rates as you choose to??
57	6/8/23 12:54:21	6/8/23 13:01:16	anonymous	Matthew		Residential Rates	Comment and Objection
58	6/8/23 13:50:12	6/8/23 13:54:11	anonymous			Residential Rates	Objection
							The rate is outrage
59	6/8/23 14:12:31	6/8/23 14:13:09	anonymous	Henry	Gebhardt	Residential Rates	Objection
							Rates are already too high.

60	6/9/23 7:54:03	6/9/23 8:09:51	anonymous			Residential Rates	Objection	The Cost of Living adjustment already covered all increases needed. We have the highest garage rates of anyone I know. For comparison, SF is 351% of the NYC rates (\$6.73 for 16 gal vs \$24.21 for 202 gal). No additional increases should be allowed. Additionally, with the end of COVID and the recovery of businesses, commercial revenues should increase compared to the revenues during COVID.
61	6/9/23 8:50:01	6/9/23 8:54:08	anonymous	Lisa	Tiver	Residential Rates	Comment	Recology consistency fails to pick up at 712 BRYANT ST mid week, further more when I call they lie claiming trash was picked up. Our bins are full by Friday and we have to wait until Sunday evening.
62	6/9/23 10:00:21	6/9/23 10:16:54	anonymous	Krista	Jackson	Residential Rates	Objection	(1) I am in opposition to the proposed rates. Recology is associated with fraud, bribes, and overcharging customers. I don't believe we should reward such illegal behavior by raising rates, plus they've already recently received a large increase. (2) 348A 25th Ave (3) Krista Jackson (e-signing)
63	6/9/23 21:27:33	6/9/23 21:28:29	anonymous			Residential Rates	Objection	
64	6/10/23 6:58:00	6/10/23 7:02:00	anonymous	Patrick	Schlemmer	Residential Rates	Objection	This is highway robbery. The rates are already sky high. My garbage collection bill has gone up more than a thousand percent since I first moved to the neighborhood in the 1990's.
65	6/10/23 7:46:22	6/10/23 7:47:27	anonymous	SARAH	GHERINI	Residential Rates	Objection	We already pay too much by comparison to similar cities. The rate is unaffordable
66	6/10/23 9:58:25	6/10/23 10:00:00	anonymous			Residential Rates	Objection	I live in the outer sunset and object to the proposed residential rate increase.
67	6/10/23 19:19:11	6/10/23 19:24:46	anonymous	Thomas	Sattler	Residential Rates	Comment and Objection	I wish to OBJECT to the Recology request and to SUPPORT THE RECOMMENDATION OF THE REFUSE RATES ADMINISTRATOR. The Administrator has review the request and balance the fairness to Recology and also citizens/rate-payers.
68	6/11/23 7:17:57	6/11/23 7:21:15	anonymous	David	Perry	Residential Rates	Objection	Blatant corruption by Recology must not be rewarded with more money in their executive's pockets from low-income law abiding citizens. No rate increase for at least 10 years from their bribe crimes.
69	6/11/23 10:34:45	6/11/23 10:37:59	anonymous			Residential Rates	Objection	I prefer the lower rates recommended by the SF Refuse Rates Administrator.
70	6/11/23 10:37:11	6/11/23 10:40:46	anonymous			Residential Rates	Objection	I object increase of the monthly charges for basic services by 6.15% over 2 years. I object increase of an additional 2.17% and any other similar increases.
71	6/11/23 11:31:11	6/11/23 11:34:02	anonymous	Joan	Rodman	Residential Rates	Objection	I object to the increase in rates. It is not fair to San Franciscans to be held captive to the whims of recology.
72	6/11/23 15:00:41	6/11/23 15:02:52	anonymous	Harriet	Ferens	Residential Rates	Objection	I do not support ant rate increase.
73	6/11/23 15:03:01	6/11/23 15:06:46	anonymous	George	Pinto	Residential Rates	Objection	I do not support any rate change.
74	6/11/23 21:29:19	6/11/23 21:39:35	anonymous	Linda		Residential Rates	Objection	I protest the residential refuse rates proposed by Recology for rate year 2024. I believe homeowners are subject to every increase by every city service and deserve a break. We often do not fill (maybe half-fill) any of the 3 bins that we must pay for monthly.
75	6/12/23 9:45:41	6/12/23 9:49:21	anonymous	Wilson	Constantne	Residential Rates	Objection	Recology rates are already some of the highest in the country, with the last increase not that long ago. The burden on residential and small properties (less than three units) is already disproportionality higher. They have to learn to exist within the current rate structure.
76	6/12/23 9:52:12	6/12/23 9:54:40	anonymous			Residential Rates	Objection	Recology rates are very high now and we just had an increase in January of 8.86. Many of us have lost rental income during the COVID Moratorium and we don't need to an additional expense. Especially for seniors on fixed incomes. Thank you. Cecilia Celle
77	6/12/23 9:56:03	6/12/23 10:00:19	anonymous	Greg	C	Residential Rates	Objection	Recology rates are very high now and we just had an increase in January of 8.86%. Many of us have lost rental income during the COVID Moratorium and I'm dealing with much higher vacancy rates in my apt building. We don't need any more additional expenses.
78	6/12/23 9:59:13	6/12/23 10:00:59	anonymous	T	K	Residential Rates	Objection	With rising cost of everything and wages does not follow suit, please don't raise our rages which will only cause more burden to live in sf

										The proposed trash collection rate hike is shameless and unconscionable. How dare Recology propose this so soon after getting caught red-handed stealing from SF residents. I'm a small residential rental property owner who has been severely effected by Covid --- lower rents, tenants moving in and out constantly, and more trash from tenants working from home. Did I mention mountains of cardboard and Styrofoam packing material from Amazon deliveries? Say no to this unconscionable rate increase.
79	6/12/23 10:00:22	6/12/23 10:07:52	anonymous	Steve	Melino	Commercial Rates		Comment and Objection		
80	6/12/23 10:18:41	6/12/23 10:19:01	anonymous	Herve	Duprez	Residential Rates		Comment and Objection		we just had an increase in January of 8.86.
81	6/12/23 10:31:52	6/12/23 10:34:43	anonymous	christian		Residential Rates		Comment and Objection		There is a continuous increase on rates in every aspect of the economy. Food, gas, interest rates and it's hurting everyone's pockets. Please stop this increase which will only impact families who are already struggling.
82	6/12/23 10:43:19	6/12/23 10:44:44	anonymous	Laith	Salma	Both Residential and Commercial Rates		Comment and Objection		These increases are ridiculous and the City of SF needs to put a stop to them. These are increases on top of an over 8% increase last year. Everyone in the City is struggling and Recology is extorting us all because they have a monopoly!
83	6/12/23 10:49:51	6/12/23 10:56:44	anonymous			Residential Rates		Objection		Recology rates are very high now and we just had an increase in January of 8.86. Frankly, small property owners who have one or two units do not need additional expenses.
84	6/12/23 11:00:42	6/12/23 11:02:50	anonymous			Both Residential and Commercial Rates		Comment and Objection		I have been a customer for 40 years. These rates make it difficult for rentals as well as residential. In these hard times please do not raise the rates. Thank You, Mike
85	6/12/23 11:32:05	6/12/23 11:35:52	anonymous	Carol	Healey	Residential Rates		Comment and Objection		Recology rates are already too high. I tried to reduce my refuse collection to every two weeks because I have so little garbage, but you said no. So I'm forced to pay for weekly service I don't need. I've only got the smaller 20 gal cans. I haul the cans out to the street to avoid paying an extra charge. Can't you save expenses some way and avoid increasing the rates?
86	6/12/23 11:36:12	6/12/23 11:37:29	anonymous	Ellen	Soulis	Both Residential and Commercial Rates		Objection		How can businesses recovery from covid when prices go up everywhere...difficult to make ends meet.
87	6/12/23 11:40:35	6/12/23 11:41:24	anonymous	Marc		Residential Rates		Objection		Rates are already crazy high and loaded with fraud.. we should not reward this company bad behavior or fraudulent rates
88	6/12/23 12:38:44	6/12/23 12:52:16	anonymous	gerald	wolf	Both Residential and Commercial Rates		Comment and Objection		Most cities have free refuse pick ups. Recology should not be able to make a profit on what should be a free service, We already had a recent increase. Please do not allow a rate increase for 2024and 2025
89	6/12/23 12:54:38	6/12/23 12:58:44	anonymous	x	x	Residential Rates		Comment and Objection		Rates are very high now and we just had an increase. Many lost rental income during the COVID Moratorium and we don't need to an additional expense. Thank you. Wolfdales Construction
90	6/12/23 12:55:24	6/12/23 13:01:52	anonymous	Clare	Hyland	Residential Rates		Objection		1. SF streets are filthy and our city budget is more than 7x that of London, they pick up the trash twice a wk and the streets are clean. How on earth can you ask for more money? 2. The proposed rates increases are on top of the January 2023 8.86% increase that Recology was allowed as a cost-of-living adjustment (COLA) from the prior 2017 rate order with SF Department of Public Works. 3. Residents should not be paying for the waste left behind by unhoused residents. 4. Rates get higher but the trash cans get smaller. I object to any rate increases for the current service.
91	6/12/23 14:12:49	6/12/23 14:14:44	anonymous	John	Waldichuk	Both Residential and Commercial Rates		Comment and Objection		Recology rates are very high now and we just had an increase in January of 8.86, please take into consideration those of us that haven't been able to collect all of our rents due to the COVID tenant protections, thank you.
92	6/12/23 15:08:58	6/12/23 15:12:00	anonymous			Residential Rates		Objection		Recology already has a rate increase plan in place. It is unclear whether the services will be increasing in quality or quantity to merit another rate increase.
93	6/12/23 16:13:44	6/12/23 16:16:55	anonymous	Jackman		Both Residential and Commercial Rates		Objection		Recology rates are very high now and we just had an increase in January of 8.86. Many of us have lost rental income during the COVID Moratorium and we don't need to an additional expense. Thank you

									Recology's proposed rate increases are outrageous. And the city's proposed response does nothing to remedy the years of soft corruption and outright bribery by the company that has left us with some of the highest refuse rates in the nation. Flat rates per unit have no bearing on the actual cost to serve a building, and the forced composting service all add up to unnecessary costs. While it may not be possible in the short term to put this refuse contract out to bid, the city can and should stop any rate increases.
94	6/12/23 17:03:59	6/12/23 17:07:35	anonymous	Joe	Morse	Residential Rates	Comment and Objection		
95	6/12/23 18:10:27	6/12/23 18:12:23	anonymous	Maricela	Perez	Both Residential and Commercial Rates	Objection	We just had an increase in January of 8.86. Many of us have lost rental income during the COVID Moratorium and we don't need to an additional expense. Thank you.	
96	6/12/23 19:20:40	6/12/23 19:53:20	anonymous	Marston	Nauman	Residential Rates	Comment	In January 2023 we received a rate increase of 8.86%. In October 2023 you will be submitting another rate increase for 3.90%, followed by a proposed additional increase of 2.7% in October 2024, and yet again another 3.92% increase in September of 2025. The total amount of all the rate increases listed amounts to 19.38%, well above the rate of inflation. Our recology rates are already high and it just doesn't make sense to keep incrementally submitting rate increases within a short period of time. To repeatedly submit rate increases within a two-year period of time is clearly unreasonable for a consumer to justify. In years past, if an increase was needed the request would not be within a short period of time. Let's not over-burden the poor customer who is at the mercy of the regulators. Cutting back on employee salaries and over staffed departments would be another way to pay for future costs rather than proposing rate increases.	
97	6/12/23 20:51:24	6/12/23 20:54:10	anonymous	Jeanette	Vybiral	Both Residential and Commercial Rates	Comment and Objection		Please don't raise rates! We're barely getting by and can't handle high debt. Please.
98	6/13/23 8:51:33	6/13/23 8:52:27	anonymous	Marc	Salomon	Residential Rates	Objection		Recology should be prosecuted under the federal RICO statutes before we gift them more money with higher rates.
99	6/13/23 10:44:35	6/13/23 10:46:04	anonymous	Jeff	Horn	Residential Rates	Comment	Recology rates are very high now and we just had an increase in January of 8.86. Many of us have lost rental income during the COVID Moratorium and we cannot reasonably afford an additional expense. Thank you for your consideration of my concerns.	
100	6/13/23 10:57:26	6/13/23 10:58:35	anonymous	Mari	Azizkhanian	Both Residential and Commercial Rates	Comment and Objection		The cost of living in San Francisco is already out of control and I object to this increase in rates.
101	6/13/23 10:59:42	6/13/23 11:01:15	anonymous	Paul	Connolly	Residential Rates	Objection		Recology rates are already too high. Recology has received significant rates increases already.
102	6/13/23 16:47:03	6/13/23 16:50:00	anonymous	Shirley	Sun	Both Residential and Commercial Rates	Comment and Objection		We are against the increase in trash rates. Being a homeowner and a business owner here in San Francisco we are still feeling the effects of Covid 19 along with inflation. This cost is being added to the long list on why we should no longer do business here.
103	6/13/23 19:04:43	6/13/23 19:07:23	anonymous			Residential Rates	Comment and Objection		my objection is based on the fact that residential rates are already too high.
104	6/13/23 21:53:06	6/13/23 22:01:41	anonymous			Residential Rates	Objection	I am in opposition to increased rates on collection.	
105	6/14/23 1:42:19	6/14/23 1:43:34	anonymous			Residential Rates	Objection	Rates are already ridiculously high by US standards.	
106	6/14/23 9:30:25	6/14/23 9:39:34	anonymous	Karen	Handleman	Residential Rates	Comment and Objection		SF garbage trucks leak waste every week onto the streets and leave smelly waste that lasts for a couple of days and is clearly unsanitary. The leaky waste is visible and can be seen after pickup all up and down the street where the trucks were stopped. People are often forced to walk in the leaky mess to get to their cars. I have written, I have called, and nothing has been done. I would like the truck leaks fixed before a rate increase is implemented. Why should citizens pay more for a service that is degrading?
107	6/14/23 14:13:26	6/14/23 14:42:17	anonymous	Jose	Valle	Residential Rates	Objection	Thank you for allowing me to vote again. this rate increase propose by the Recology. Company.Yes I'm in (opposition). to the proposed rate increase by the Recology Company monthly charges for the basic service by 6.15% over 2 year.	
108	6/14/23 16:44:26	6/14/23 16:58:21	anonymous	In trust for family		Residential Rates	Comment	Increase in Tax, Increase Garbage, Increase Property Insurance....paid over 230,000 taxes have been paid over the years....when is enough ...enough....repairs are now sky rocketing...tennants are protesting rent increasesfor owner this has become a diminishing returns....investment is entering a negative...Schooling for family cost..no end...Now putting off repairs...decline in value !	

									Recology is requesting a flat 3.9% increase to all refuse rates starting in October of 2023, and an additional 2.17% increase the following year in October of 2024. These are on top of the January 2023 8.86% increase that Recology was allowed as a cost-of-living adjustment (COLA) from the prior 2017 rate order with SF Department of Public Works. These rate increases are unreasonable.
109	6/14/23 19:53:14	6/14/23 19:54:23	anonymous	Thomas	Petrovic-Schmidt	Residential Rates	Objection		
									Recology should not be permitted to raise rates until they address serious shortcomings in the services they currently provide. Doesn't the contract between the city and Recology require the existence and maintenance of a certain number of public trash cans? When public trash cans are damaged, they are removed and never replaced -- one example is the corner of Bryant Street and 23rd Street. There are already not enough public trash cans throughout the city, resulting in trash and discarded items piling up on street corners.
110	6/15/23 17:48:57	6/15/23 18:00:12	anonymous	Peter	Chase	Residential Rates	Objection		
									This seems a prohibitively high increase for the services offered and comparable cost of offering these services in other cities around the world. I would recommend that they look at optimizing their processes and costs through technology rather than increasing the cost to the customer. There is no end to these ongoing increases if they are not forced to innovate and optimize. I recently opened a new account and was surprised at how archaic and inefficient the process was especially when we are in the tech capital of the world
111	6/15/23 18:22:34	6/15/23 18:27:33	anonymous			Residential Rates	Comment and Objection		
									The rates are very high now; we just had an increase in January of 8.86. Many of us have lost rental income during the COVID Moratorium and don't need additional expenses than
112	6/16/23 7:55:48	6/16/23 7:59:24	anonymous	Yeshi	Tebo,	Residential Rates	Comment and Objection		percentage and time line. -how is it calculated? How is it distributed through recology org.?
									2. Recology says one cost increase for them is picking up abandoned garbage. Can the public have the details on this? How much, how often and where? Can the collection of abandoned public garbage be reviewed for its problem and status overtime? On a similar theme: each household has a bulky item allowance of two free bulky item pickups per year? Can we see the figures on how many household make use of it? Bulky item pick ups seem pretty closely related to abandoned articles. Those who pay for it and don't use their bulky pickups could be used to fund the abandoned garbage pickups. Or, can bill paying citizens receive credit on their recology bill for any unused bulky item pickups?
113	6/16/23 11:20:28	6/16/23 12:47:55	anonymous	bronwen	lemmon	Residential Rates	Comment and Objection		3. The recology bin rate pricing rules need to be broken down and explained
									Rates are already high. I have rental property and I've lost tenants during covid and the rates have gone up high this year. The future raises will make it too high.
114	6/16/23 21:31:05	6/16/23 21:32:13	anonymous	Frances	Schiessl	Residential Rates	Comment		
									I object to any refuse rate increase that is more than the allowable rent rate increase for residential buildings in San Francisco which are subject to the city's rent control ordinance. If a refuse rate increase is approved that is greater than the allowable rent rate increase for residential buildings in San Francisco, then it is prudent for the increase to be accompanied by a process for landlords to pass the increase through to tenants. Otherwise, these refuse rate increases will eventually drive housing providers in San Francisco out of business. Thank you.
115	6/17/23 8:17:32	6/17/23 8:24:08	anonymous	William	Jaeck	Residential Rates	Comment and Objection		
									I'm a single mother who can barely make enough money for living especially living in San Francisco. I live paycheck to paycheck and having this increase will affect my financial living. I am not able to get another job due to taking care of my child. I hope this increase won't happen.
									The rate increase Recology is requesting is preposterous because it is continuing a dangerous escalation of rates that many SF residents can ill afford given the current high inflation.
117	6/17/23 16:44:54	6/17/23 16:48:38	anonymous	Jeffrey	Germaine	Residential Rates	Objection		Objection on increasing prices for residential for Oct 2023-Sept 2024.
118	6/18/23 9:28:43	6/18/23 9:30:22	anonymous			Residential Rates	Objection		
119	6/19/23 9:22:19	6/19/23 9:24:05	anonymous	EDGARD	GARCIA	Residential Rates	Objection		

How can San Francisco limit landlord's ability to increase rent, but then allow the utility companies to increase costs at whatever rate they would like.