City and County of San Francisco London N. Breed Mayor

San Francisco Department of Public Health

Grant Colfax, MD Director of Health

MEMORANDUM

TO: San Francisco Board of Supervisors

FROM: Wasim Samara, CMA, Financial Analyst, Business Office of Contract Compliance

DATE: April 27, 2023

RE: Financial Analysis for Bayview Hunter's Point Foundation for the Fiscal Years FY 14-15

to FY 19-20

List of the Agency's Contracts:

Department / Program	Contract Name / Description				
Department of Public Health	SA-Adult: Jail Methadone Courtesy Dosing				
Department of Public Health	SA-Adult: Methadone Maintenance				
Department of Public Health	MH-Adult: Adult Behavioral Health				
Department of Public Health	MH-Child: Children Outpatient				
Department of Public Health	MH-Child: Dimensions LGBT Outpatient				
Department of Public Health	MH-Child: School-based Centers (Balboa)				
Department of Public Health	SA-Adult: Jelani Family Program				
Department of Public Health	HPS: HIV Testing in a Methadone Program				
Mayor's Office of Housing and Community Development	Acquisition & Accessibility on 5815 3rd Street				
Department of Homelessness and Supportive Housing	Arlington LOSP				
Department of Homelessness and Supportive Housing	Bayview Hill Gardens LOSP				
Department of Homelessness and Supportive Housing	Bayview VTC Support Services				
Department of Homelessness and Supportive Housing	Emergency Housing Vouchers, Rapid Rehousing, & Flexible Housing Subsidy Pool				
Department of Homelessness and Supportive Housing	Monterey Blvd. Apts LOSP				

Department / Program	Contract Name / Description			
Department of Homelessness and Supportive Housing	SAFE Nav Center + TL ECMS + COVID Overflow Shelter			
Department of Homelessness and Supportive Housing	UCHS Bayview Drop-in			
Department of Homelessness and Supportive Housing	UCHS Hope House Support Services			
Department of Homelessness and Supportive Housing	UCHS Pier 94 SIP Site F			
Department of Homelessness and Supportive Housing	UCHS Safe Sleep @ Jennings			

Dear San Francisco Board of Supervisors:

The Business Office of Contract Compliance (BOCC) collects and reviews the Audited Financial Statements of non-profit contractors. BOCC aims to assess the fiscal health of the agency, and if needed, refers the agency to technical assistance or any other resources the city can provide.

Below is a summary of the fiscal analysis for the fiscal years FY 14-15 to FY 19-20.

General Assessment

The Agency has been facing financial challenges for several years. Material deficits appear as far back as FY 14-15. To mitigate the losses, the Department of Public Health grants the Agency cost reimbursement. However, when the Agency reverts back to Fee-For-Service, the losses start to increase again.

In recent years, Bayview Hunter's Point Foundation has experienced a high turnover in its staffing and leadership roles, which further exacerbated the fiscal issues. In FY 18-19, the Agency's cash reserves dropped to zero, and the external CPA auditors noted a "going concern" finding on the Agency's financial statements, meaning the auditors had doubt the agency would be able to continue to operate. In the subsequent year, the Agency received a Paycheck Protection Program (PPP) loan that boosted its cash reserve and removed the Agency from the "going concern" status. Bayview Hunter's Point Foundation also received Technical Assistance in March of 2022 through the Controller's Office to assist in setting up policies and best practices to help the staff transition.

Bayview Hunter's Point Foundation was placed on the Controller's Office Elevated Concern list due to programmatic and invoicing issues with the Department of Homelessness and Supportive Housing. On 3/9/2023, the Agency reported in a joint meeting with Controller's Office, Department of Homelessness and Supportive Housing and Department of Public Health, that it reached a critical point from a cash flow perspective and may not be able to meet the 3/22/2023 payroll. The Controller's Office has outlined several areas that the Agency must work on, including financial sustainability, governance stability, and completing its overdue FY 20-21 financial audit.

To address these issues, there will be technical assistance offered through a financial consultant to assist the Agency. In addition, the Agency is working with the Department of Public Health to right

size its programs and create a sustainable path forward. The Agency has applied to the Employee Retention Credit with the IRS which will bring in a significant amount of cash and help the Agency stay afloat. These items will be followed up on through the Citywide Fiscal and Compliance Monitoring program and other workgroup meetings.

The table below lists some of the important financial metrics from the agency's Audited Financial Statements by year.

Fiscal Year Ending in	Audit Findings Expressed by CPA auditors	Total Agency Expenses (in Thousands)	Working Capital Ratio	Risk In Meeting Short-term Obligation		Net Operating Cash Flow from Operations (in Thousands)	Days of Operating Cash Reserves
6/30/2020	Deficiencies in Internal Control	\$ 5,289	1.2	Moderate	\$ (102)	\$ 247	54
6/30/2019	Going Concern	\$ 5,234	0.8	High	\$ (244)	\$ (272)	-
6/30/2018	None	\$ 5,826	1.0	Moderate	\$ (168)	\$ (1,266)	22
6/30/2017	None	\$ 7,731	1.1	Moderate	\$ (1)	\$ 529	33
6/30/2016	None	\$ 8,150	1.2	Moderate	\$ (37)	\$ 49	11
6/30/2015	None	\$ 8,090	1.2	Moderate	\$ (323)	\$ (3)	10
Total for the 6 Years:					\$ (875)	\$ (716)	

The BOCC rates this agency as a "high risk" agency. High risk agencies are agencies experiencing financial issues and require assistance and attention from DPH.

Please note: Historical financial results are a reliable indication of future results but are not a guarantee. Although it is a rare occurrence, an agency can change course dramatically during a single year.

If you have any questions regarding this monitoring, please contact me at wasim.samara@sfdph.org.