

***BIC Regular Meeting
of
April 19, 2023***

Agenda Item 9e

	January	February	March	April	May	June	July
BID							
Building Inspections Performed	4,500	4,645	5,470				
Complaints Received	596	420	438				
Complaint Response within 24-72 hours	592	418	435				
Complaints with 1st Notice of Violation sent	128	103	74				
Complaints Received and Abated without NOV	247	189	224				
Abated Complaints with Notice of Violations	38	40	46				
2nd Notice of Violations Referred to Code Enforce	24	24	35				
HIS							
Housing Inspections Performed	1,078	1,075	1,164				
Complaints Received	598	479	535				
Complaint Response within 24-72 hours	584	470	504				
Complaints with Notice of Violations issued	229	175	200				
Abated Complaints with NOVs	371	427	460				
# of Cases Sent to Director's Hearing	38	41	47				
Routine Inspections	183	196	240				
CES							
# of Cases Sent to Director's Hearing	47	67	85				
# of Order of Abatements Issued	12	15	18				
# of Cases Under Advisement	0	0	0				
# of Cases Abated	106	123	163				
Code Enforcement Inspections Peformed	482	476	554				
# of Cases Referred to BIC-LC	1		1				
# of Cases Referred to City Attorney	1	2	1				

2nd 1/4 2nd 1/4 2nd 1/4 3rd 1/4 3rd 1/4 3rd 1/4 4th 1/4

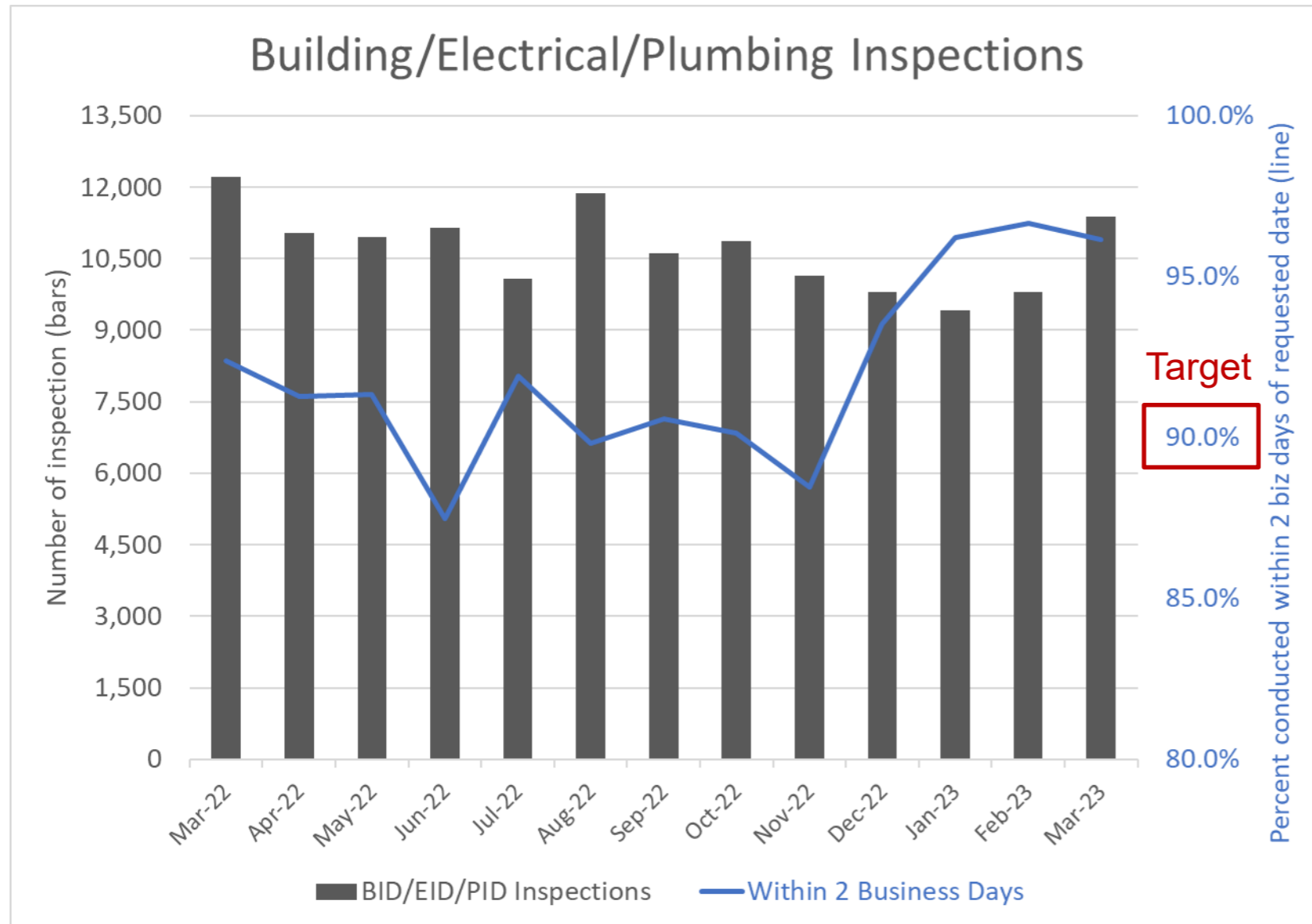
CODE ENFORCEMENT OUTREACH PROGRAMS							
Total people reached out to	33,807	33,807	33,807				
Counseling cases	410	410	410				
Community Program Participants	4,753	4,753	4,753				
Cases Resolved	787	787	787				



Inspection Services Update

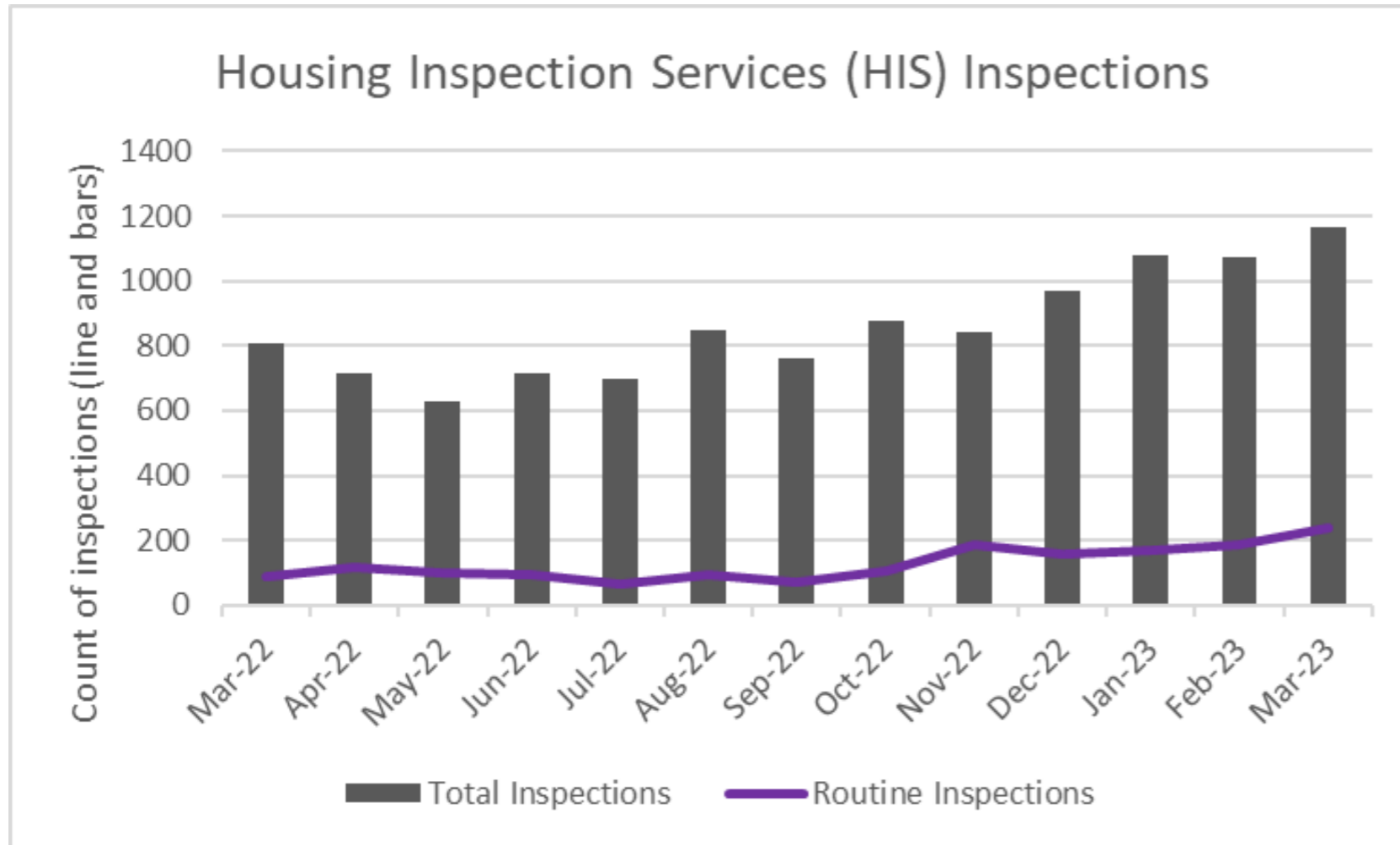
Building Inspection Commission, April 19, 2023

Building/Electrical/Plumbing Inspections – March 2023



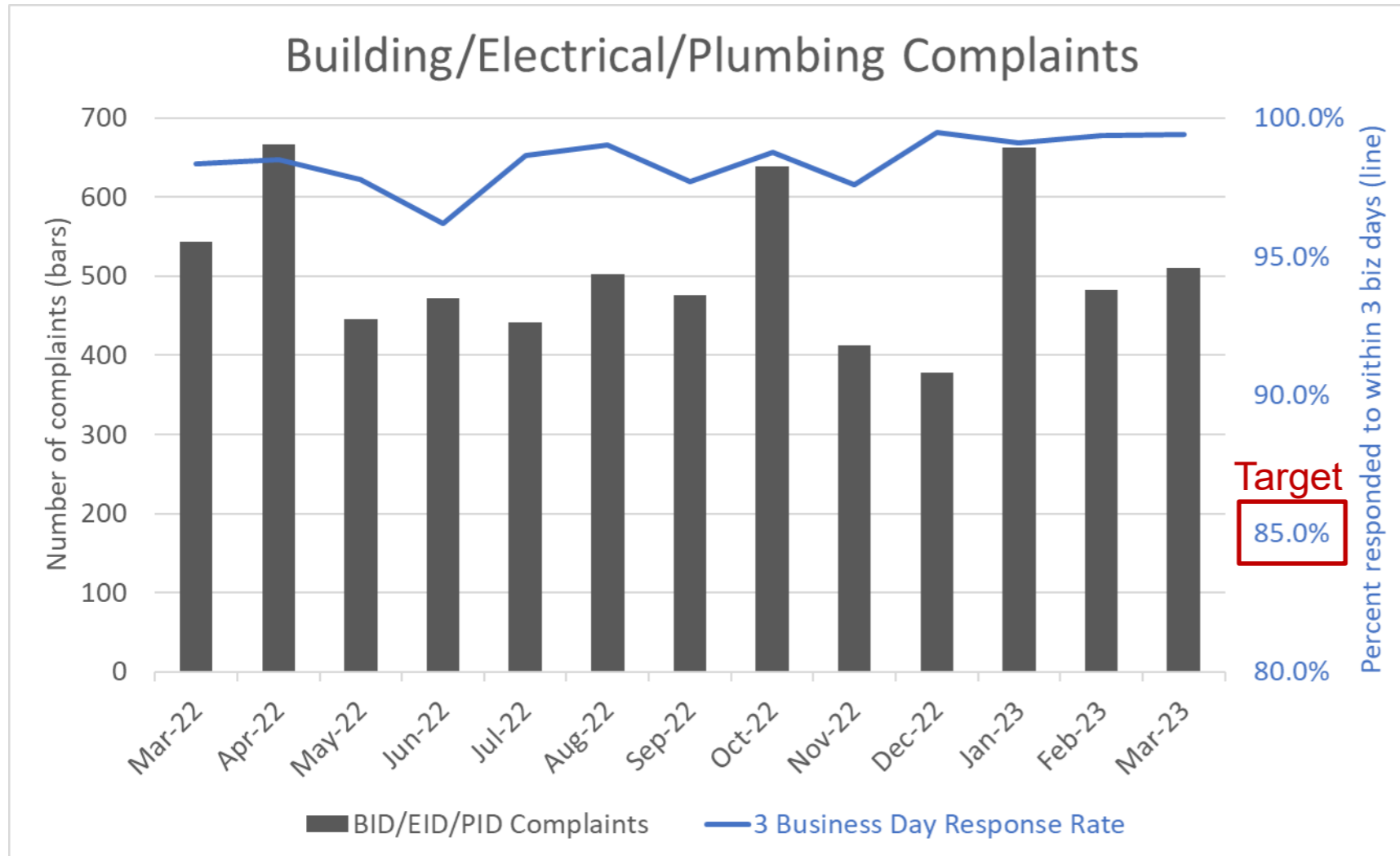
The Building, Electrical, and Plumbing Inspection Divisions completed **11,382** inspections in March, with **96%** of them conducted within two business days of the requested date.

Housing Inspections – March 2023



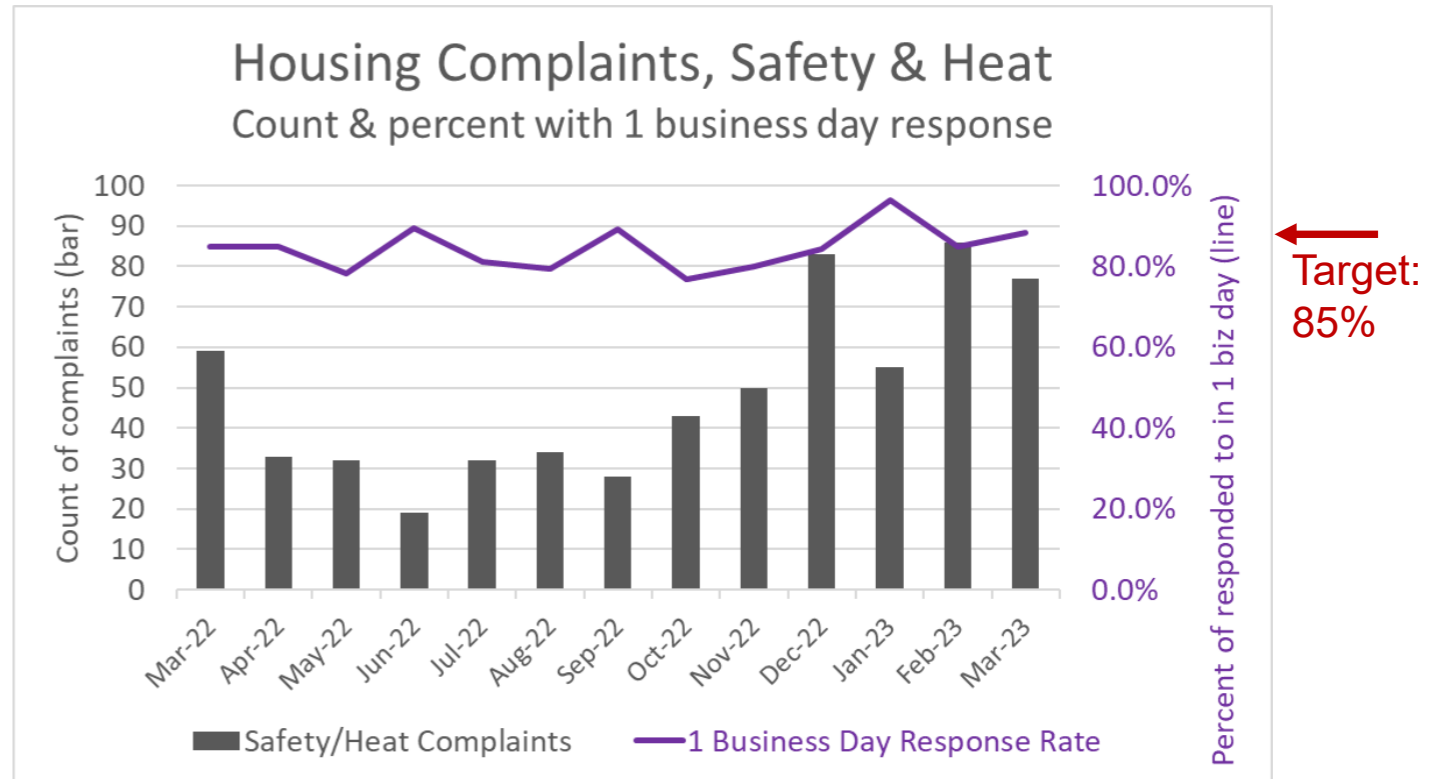
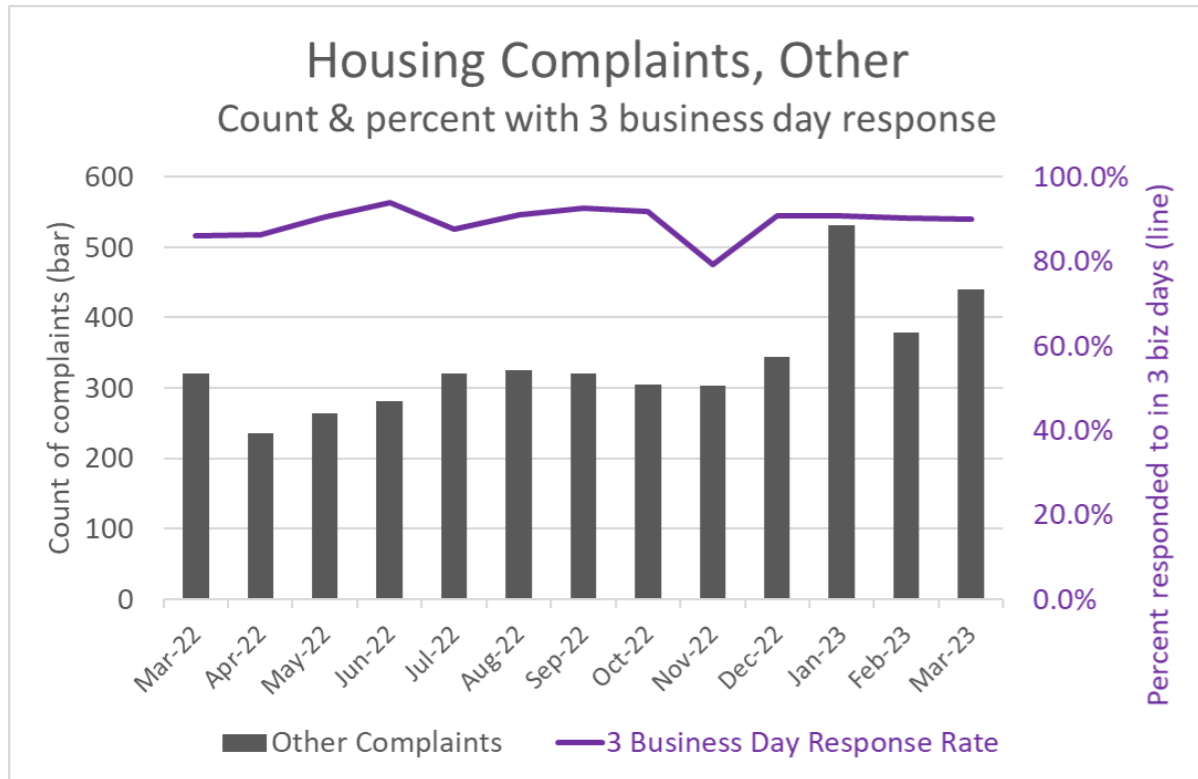
Housing Inspection Services completed **1,164 inspections** in March, with **236** of them being routine inspections of multi-family housing.

Building/Electrical/Plumbing Complaints – March 2023



- The Building, Electrical, and Plumbing Inspection Divisions received **511 complaints** in March and responded to **99%** of them within three business days.
- Code Enforcement Division cases sent to Director's Hearing: **85**

Housing Complaint Statistics – March 2023



- Housing Inspection Services received **440** other complaints and responded to **90%** of them within three business days in March.

- Housing Inspection Services received **47** cases to Director’s Hearing and abated **460** cases with an NOV in March.

- Housing Inspection Services received **77** safety/heat complaints and responded to **88%** of them within one business day.



THANK YOU