

**SUMMARY OF DEPARTMENT OPERATIONAL SUPPORT CONTRACT
REQUEST TO THE HEALTH COMMISSION**

A DOS Contract is a Contract for the provision of goods or services that directly supports DPH's operations.

<u>TOTAL DIRECT EXPENSES:</u>	
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PROPOSED BREAKDOWN OF ITEMS/SERVICES

PROPOSED UNITS OF SERVICES

Item or Service	Quantity	Unit Price	Amount
Laguna Honda Hospital			
Temp Trak support services	(5 years)		
Year One	1 year	\$28,847.19	\$28,847.19
Year Two	1 year	\$31,097.19	\$31,097.19
Year Three	1 year	\$28,847.19	\$28,847.19
Year Four	1 year	\$31,097.19	\$31,097.19
Year Five	1 year	\$28,847.19	\$28,847.19
Zuckerberg SF General Hospital			
Temp Trak support services	(5 years)		
Year One	1 year	\$75,686.24	\$75,686.24
Year Two	1 year	\$77,936.24	\$77,936.24
Year Three	1 year	\$75,686.24	\$75,686.24
Year Four	1 year	\$77,936.24	\$77,936.24
Year Five	1 year	\$75,686.24	\$75,686.24
Optional Items			
(service increases at DPH's discretion, including calibrations, certificates, etc.)	1	\$50,000	\$50,000

Purpose of Contract:

The Department of Public Health is purchasing maintenance services for the TempTrak temperature monitoring network installed at Zuckerberg San Francisco General Hospital and Laguna Honda Hospital. Purchased and installed 13 years ago, the TempTrak network is made up of dozens of individual devices that together monitor the temperature of many separate appliances and storage units dispersed across the hospitals. The network helps alert DPH staff to any unacceptable temperature variances in environments where perishable or otherwise temperature sensitive medications and stock are kept in storage.

These maintenance services shall include the Lumity Healthcare Support Service Package, which provides 24/7 Help desk Emergency support (Emergency Support excludes training, equipment registration and admin. issues); Unlimited software upgrades and builds upon release; Unlimited web-based training seminars; Unlimited E-Learning training (the software has an unlimited user license); Annual remote access system review/checkup, includes Performance Review/ Risk Assessment. All

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TempTrak hardware purchased by the City during the term of this Agreement, the TempTrak hardware warranty is extended to two years and is replaced at no charge (excluding labor).

Services may also include Calibration, as authorized and ordered by DPH. Calibration services includes calibration Certificates; battery replacement for calibrated transmitters with low battery alert; creating copies of the Cooper-Atkins Certificates of Calibration in a 3-ring binder for each department when calibration services are performed by a Cooper-Atkins certified trained technician. If a TempTrak product fails to meet spec during the calibration visit, a technician will test the transmitter to ensure it is within spec. Also included is Alarm Management and Dispatching, which entails use of Cooper Atkins’ 24-hour, year-round monitoring service, which includes scheduled business reports covering daily alarm trends, escalations, average response times.

Cooper-Atkins is a technology company offering a range of temperature management and wireless monitoring products. Coper-Atkins is owned By Emerson Digital Cold Chain, Inc. which in turn is owned by Emerson Electric Co., a company specializing in automation strategies and commercial and residential infrastructure environmental management, such as HVAC, air conditioning and refrigeration, cold chain monitoring, and food waste management.

Performance Monitoring:

The contractor’s performance will be monitored and evaluated by staff at LHH and ZSFGH.

Health Equity and Inclusion Compliance:

The Contractor will provide any requested information to comply with the Department’s Office of Health Equity (OHE) requirements and will align with the citywide efforts on contract equity as overseen by the Office of Racial Equity (ORE) in the Human Rights Commission.

Listing of CEO, Board of Directors, and Owners of 10% or More of the Firm:

CEO:	Carol Wallace, President & CEO
Board of Directors:	(Cooper-Atkins does not have an independent Board. These are Emerson’s board members.)
	Lal Karsanbhai, President & CEO, Emerson
	James Turley
	Mark Blinn
	Joshua Bolton
	Martin Craighead
	William Easter
	Gloria Flach
	Arthur Golden
	Candace Kendle
	Lori Lee

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	Mathew Levatic	
Owners of 10% or more of the Firm:	Owned by Emerson Electric Co.	