



October 7, 2022

UPDATE: Customer Notification: Cast Vote Selections

This is an update to the Dominion Customer Advisory issued on September 9, 2022.

Dominion is aware that many customers are receiving requests to provide access to election records or results reports which identify cast vote selections. While definitions and requirements can vary widely, this general guidance is designed to help support customers in identifying the best way to respond to such requests, in consultation with your legal advisors.

It is important to follow any state or local requirements guiding public access to and release of cast vote records ("CVRs"), including paper ballots or ballot images.

As a best practice, CVR data that is being released for public inspection should follow state and local laws to preserve voter secrecy. Customers should consult their legal advisors for guidance on how best to ensure such protections are applied, particularly if simultaneously releasing any record (ie. video) that could reveal a voter's identity in the order in which they cast their ballot.

UPDATE: A researcher who has been granted extensive access to the Dominion 5.5A system has claimed to have a method by which to reveal how Democracy Suite scrambles Cast Vote images as they are saved. Following the information described in this advisory mitigates any potential risk that may result as part of any such disclosure. For customers using platforms other than a 5.5 certified system, please reach out to your Dominion Customer Service representative with any questions.

MORE: [National Institute of Standards & Technology \("NIST"\): Cast Vote Records Common Data Format Specification \(2019\)](#)

CONTACT US: If you have any questions, your Customer Service Manager will be glad to assist.

THANK YOU for your support!